

METRO

Fiscal Year 2023

Monthly Performance Report

Revenue • Expense • Ridership • Performance

October 2022



MONTHLY PERFORMANCE REPORT

October 2022

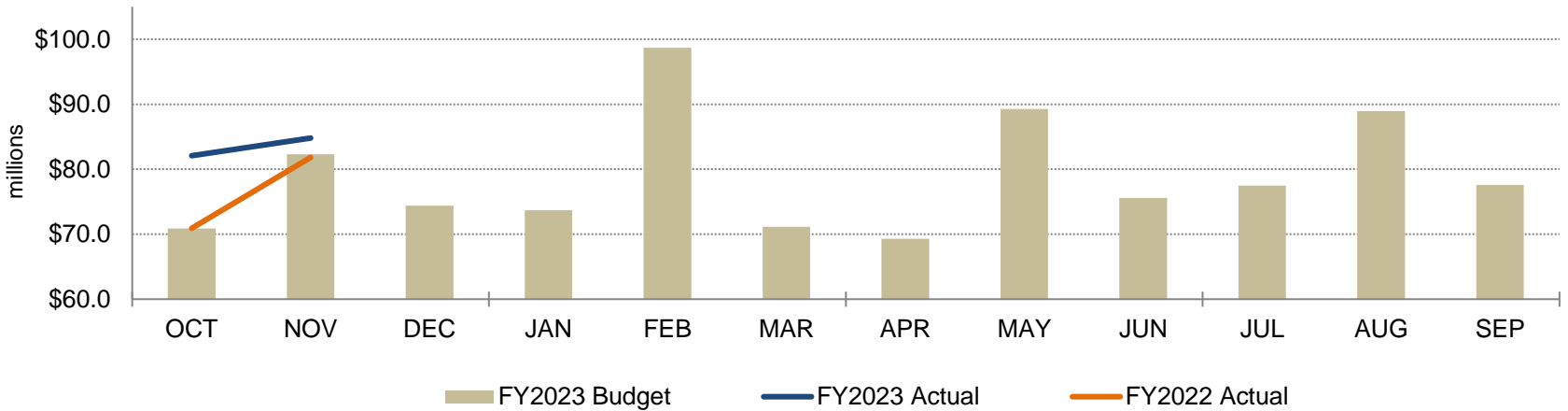
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MONTHLY PERFORMANCE REPORT

November 2022

Sales Tax Revenue



Total FY2023 Sales Tax budget is \$949.2 million

Budget to Actual FY2023

(\$ millions)

	Budget	Actual	Variance	%
October	70.9	82.1	11.2	15.9%
November	82.3	84.8	2.5	3.0%
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	\$ 153.2	\$ 166.9	\$ 13.7	8.9%

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	70.9	82.1	11.2	15.8%
November	81.8	84.8	3.0	3.6%
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	\$ 152.7	\$ 166.9	\$ 14.2	9.3%

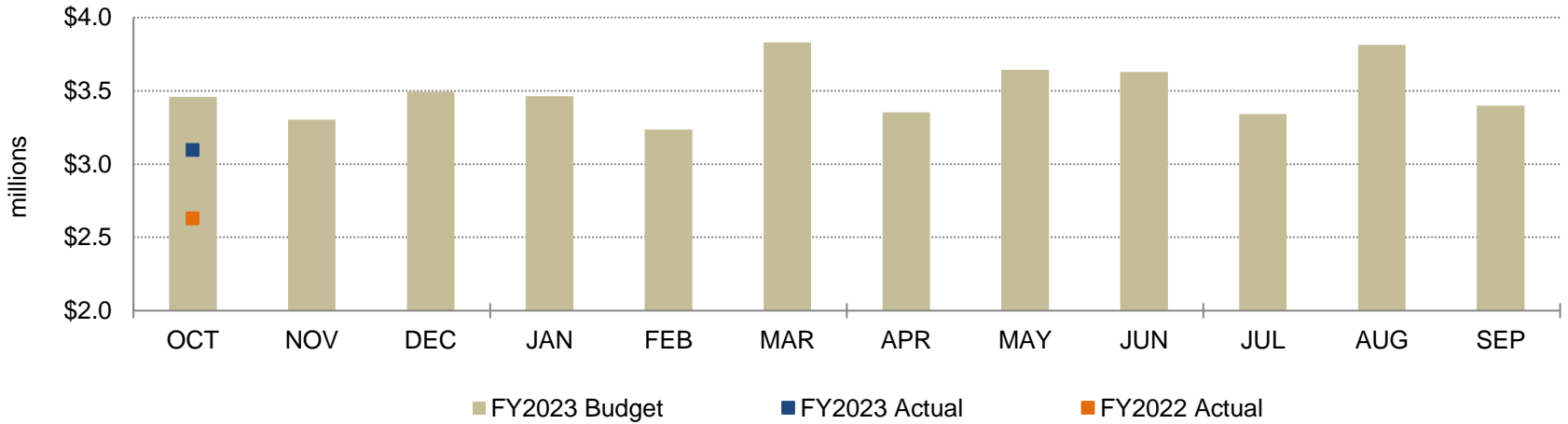
Sales Tax revenue for the month of November 2022 of \$84.8 million is \$2.5 million or 3.0% over estimates.

Sales Tax revenue for the year-to-date through November 2022 of \$166.9 million is \$13.7 million or 8.9% over estimates.

MONTHLY PERFORMANCE REPORT

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Fare Revenue



Total FY2023 Fare Revenue budget is \$42.0 million

Budget to Actual FY2023

(\$ millions)

	Budget	Actual	Variance	%
October	3.5	3.1	(0.4)	(11.4%)
November	-	-	-	0.0%
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	\$ 3.5	\$ 3.1	\$ (0.4)	(11.4%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	2.6	3.1	0.5	19.2%
November	-	-	-	0.0%
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	\$ 2.6	\$ 3.1	\$ 0.5	19.2%

Fare Revenue for the month of October 2022 of \$3.1 million is \$0.4 million or 11.4% under budget.

MONTHLY PERFORMANCE REPORT

October 2022

Service Related Grant Revenue

Total FY2023 Service Related Grant budget is \$67.0 million

(\$ millions)

	Budget	Actual	Variance	%
October	5.6	0.1	(5.5)	(98.2%)
November	-	-	-	0.0%
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	\$ 5.6	\$ 0.1	\$ (5.5)	(98.2%)

Service Related Grant Revenue for the month of October 2022 of \$0.1 million is \$5.5 million or 98.2% under budget.

COVID Related Grant Revenue

Total FY2023 COVID Related Grant Revenue budget is \$137.0 million

(\$ millions)

	Budget	Actual	Variance	%
October	11.4	-	(11.4)	(100.0%)
November	-	-	0.0	0.0%
December	-	-	0.0	0.0%
January	-	-	0.0	0.0%
February	-	-	0.0	0.0%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2023 YTD	\$ 11.4	\$ -	\$ (11.4)	(100.0%)

COVID Related Grant Revenue of \$0.0 million for the month of October 2022 is \$11.4 million or 100.0% under budget.

MONTHLY PERFORMANCE REPORT

October 2022

Capital Grant Revenue

Total FY2023 Capital Grant budget is \$100.5 million

(\$ millions)

	Budget	Actual	Variance	%
October	4.8	0.2	(4.6)	(95.8%)
November	-	-	-	0.0%
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	\$ 4.8	\$ 0.2	\$ (4.6)	(95.8%)

Capital Grant Revenue for the month of October 2022 of \$0.2 million is \$4.6 million under budget.

Interest & Miscellaneous Revenue

Total FY2023 Interest & Miscellaneous Revenue budget is \$11.8 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.0	2.4	1.4	140.0%
November	-	-	0.0	0.0%
December	-	-	0.0	0.0%
January	-	-	0.0	0.0%
February	-	-	0.0	0.0%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2023 YTD	\$ 1.0	\$ 2.4	\$ 1.4	140.0%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	1.7	71.9%	1.7	71.9%
HOT Lanes Revenue	0.6	24.0%	0.6	24.0%
Other	0.1	4.1%	0.1	4.1%
Total \$	2.4	100.0%	\$ 2.4	100.0%

Interest & Miscellaneous Revenue of \$2.4 million for the month of October 2022 is \$1.4 million or 140.0% over budget.

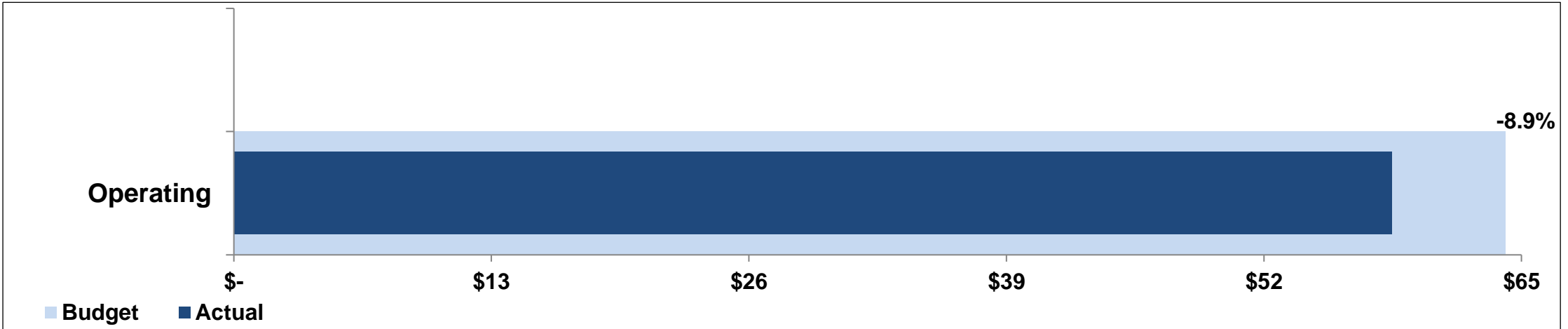
MONTHLY PERFORMANCE REPORT

October 2022

Budget Summary (\$ millions)

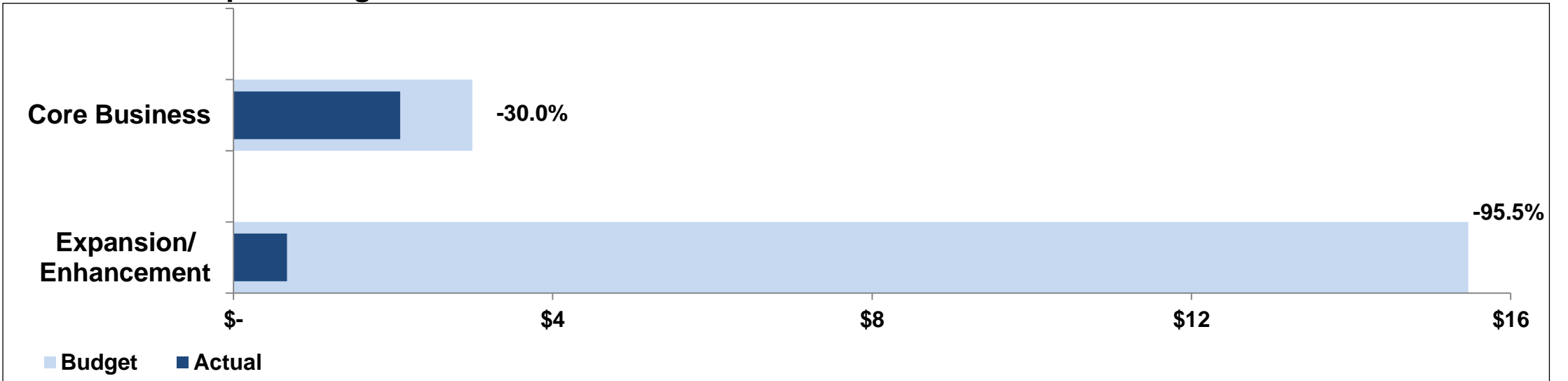
FY2023 Annual Operating Budget \$ 855.2

FY2023 YTD Operating Budget \$ 64.2



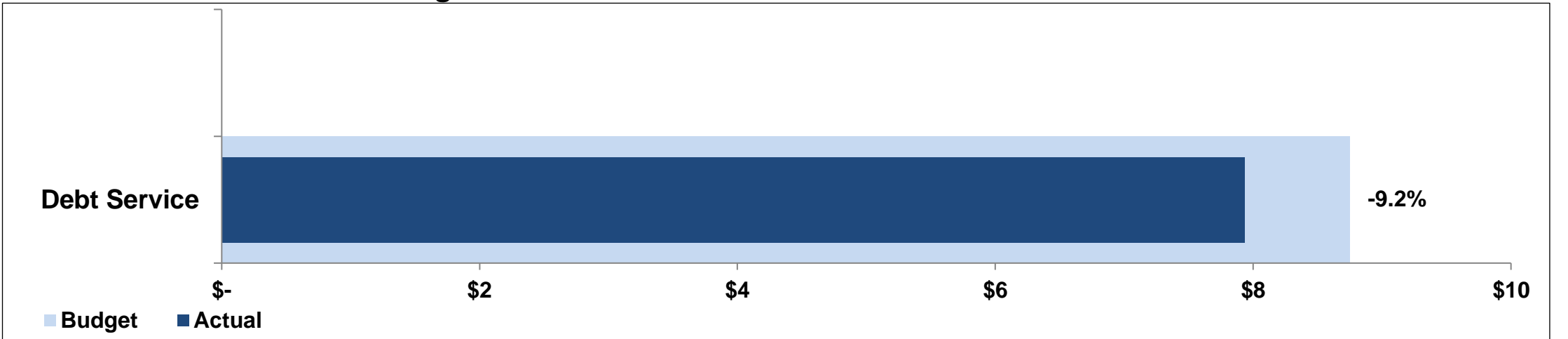
FY2023 Annual Capital Budget \$ 570.7

FY2023 YTD Capital Budget \$ 18.5



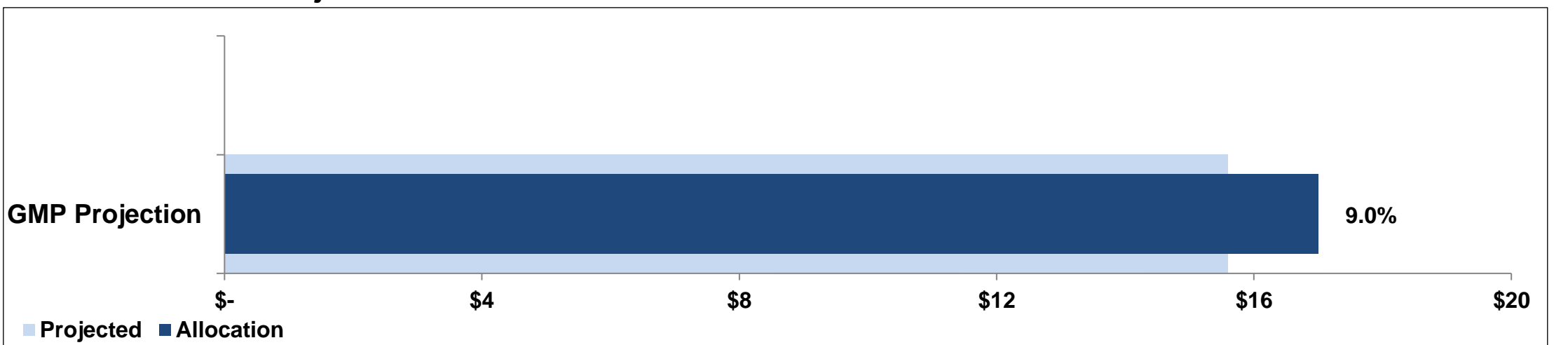
FY2023 Annual Debt Service Budget \$ 132.7

FY2023 YTD Debt Service Budget \$ 8.7



FY2023 Annual GMP Projected Allocation \$ 204.3

FY2023 YTD GMP Projected Allocation \$ 15.6



MONTHLY PERFORMANCE REPORT
October 2022
Operating Expenses

Comparison of Budget to Actual for the Month (October 2022)

	FY23 Annual Budget	October Budget	October Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 460,199,269	\$ 35,843,586	\$ 34,345,202	\$ (1,498,385)	(4.2%)
Non-Labor	387,483,731	\$ 28,332,253	\$ 24,126,464	(4,205,789)	(14.8%)
Subtotal Labor & Non-Labor	847,683,000	64,175,840	58,471,666	(5,704,174)	(8.9%)
Contingency	7,500,000	-	-	-	0.0%
Total Operating Budget	\$ 855,183,000	\$ 64,175,840	\$ 58,471,666	\$ (5,704,174)	(8.9%)

Comparison of Budget to Actual Year-to-Date October 2022 (1 months)

	FY23 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 175,879,392	\$ 13,647,840	\$ 13,192,779	\$ (455,060)	(3.3%)
Union Fringe Benefits	93,550,984	8,461,940	7,140,656	(1,321,284)	(15.6%)
Subtotal Union Labor	269,430,376	22,109,780	20,333,435	(1,776,344)	(8.0%)
Salaries and Non-Union Wages	148,508,682	10,467,593	10,438,631	(28,962)	(0.3%)
Non-Union Fringe Benefits	57,154,332	4,438,307	4,395,797	(42,509)	(1.0%)
Subtotal Non-Union Labor	205,663,014	14,905,900	14,834,428	(71,471)	(0.5%)
Allocation to Capital & GMP	(14,894,121)	(1,172,093)	(822,662)	349,431	(29.8%)
Subtotal Labor and Fringe Benefits	460,199,269	35,843,586	34,345,202	(1,498,385)	(4.2%)
Total Materials & Supplies					
Services	139,387,715	9,606,331	6,103,230	(3,503,101)	(36.5%)
Materials and Supplies	35,542,184	2,745,966	2,369,565	(376,402)	(13.7%)
Fuel and Utilities	54,537,831	5,038,725	4,777,160	(261,565)	(5.2%)
	229,467,730	17,391,022	13,249,954	(4,141,068)	(23.8%)
Administration					
Casualty and Liability	8,702,790	675,088	773,199	98,111	14.5%
Purchased Transportation	127,283,395	9,806,392	9,776,424	(29,968)	(0.3%)
Leases, Rentals and Misc.	22,956,048	486,752	350,954	(135,798)	(27.9%)
Allocation to Capital & GMP - Non-Labor	(926,231)	(13,500)	(24,067)	(10,567)	78.3%
	158,016,002	10,954,731	10,876,510	(78,221)	(0.7%)
Subtotal Non-Labor	387,483,731	28,345,753	24,126,464	(4,219,289)	(14.9%)
Subtotal Labor and Non-Labor	847,683,000	64,189,340	58,471,666	(5,717,674)	(8.9%)
Contingency	7,500,000	-	-	-	0.0%
Subtotal Contingency	7,500,000	-	-	-	0.0%
Total Operating Budget	\$ 855,183,000	\$ 64,189,340	\$ 58,471,666	\$ (5,717,674)	(8.9%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(58,329)	(58,329)	0.0%
Grand Total	\$ 855,183,000	\$ 64,189,340	\$ 58,413,337	\$ (5,776,002)	(9.0%)

Operating Expenses for the month of October 2022 of \$58.5 million are \$5.7 million or 8.9% under budget.

Operating Expenses year-to-date through October 2022 of \$58.5 million are \$5.7 million or 8.9% under budget.

MONTHLY PERFORMANCE REPORT
October 2022
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2023 Budget</u>	<u>FY2023 Actual</u>	<u>Fiscal Year 2023 \$ Variance (under budget) / over budget</u>
Payroll & Benefits	\$ 35,843,586	\$ 34,345,202	\$ (1,498,385)
Union Labor			
Union Vacancies - Fringes - Uniform & Tool Allowance			(920,000)
Benefit Trust Contribution			(287,000)
Workers Comp			(198,000)
Union Vacancies - Wages - Other areas not listed individually			(146,000)
Union Vacancies - Wages - METRORail			(145,000)
Union Vacancies - Wages - Fleet Services			(107,000)
Non-Union Labor			
Savings in base salaries due to vacancies			(284,000)
<u>Offset by</u>			
Overruns in overtime			184,000
Total Materials & Supplies	\$ 17,391,022	\$ 13,249,954	\$ (4,141,068)
Services			
<u>Project Delivery & Controls</u> - due to underruns in Contract and Contractual Support Services			(1,250,000)
<u>Operations & Customer Service</u> - due to underruns in Contract and Contractual Support Services (-\$440,000), Support and Other Services (-\$253,000) and Custodial Services (-\$104,000)			(797,000)
<u>Safety</u> - due to underruns in Contract and Contractual Support Services			(373,000)
<u>Planning</u> - due to underrun in Contract and Contractual Support Services			(323,000)
<u>Legal</u> - due to underrun in Support and Other Service			(104,000)
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Contract and Contractual Support Services throughout the Authority			(187,000)
Underspending in Equipment Repairs & Maintenance throughout the Authority			(116,000)
Underspending in Support & Other Services throughout the Authority			(103,000)
Underspending in Education and Training throughout the Authority			(100,000)

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**MONTHLY PERFORMANCE REPORT
October 2022**

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2023 Budget</u>	<u>FY2023 Actual</u>	<u>Fiscal Year 2023 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u> Material price variances on production/refurbished orders and inventory revaluations and disposals			(462,000)
<u>Offset by miscellaneous overruns in -</u> Other Parts			103,000
Bus Engines - mostly in Unit Overhaul			198,000
Fuel and Utilities			
Gasoline			(190,000)
<u>Administration</u>	\$ 10,954,731	\$ 10,876,510	\$ (78,221)
Casualty & Liability			
Purchased Transportation			
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(100,000)

MONTHLY PERFORMANCE REPORT
October 2022
Total Net Operating Budget / Expenses by Department

<u>Authorized EOY Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			--Current Month--
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,438	Operations & Customer Service	598,769,736	48,794,881	45,846,277	(2,948,604)	(2,948,604)
2	Deputy CEO	617,798	51,517	50,389	(1,129)	(1,129)
3,378	Operations & Customer Service	569,087,422	46,410,635	43,886,001	(2,524,634)	(2,524,634)
58	Human Resources	29,064,516	2,332,729	1,909,888	(422,841)	(422,841)
83	Planning, Engineer, & Construction	65,496,617	4,979,809	3,660,690	(1,319,119)	(1,319,119)
4	EVP Office	866,842	(21,426)	(51,140)	(29,714)	(29,714)
20	Project Delivery & Controls	56,680,588	4,587,266	3,351,827	(1,235,439)	(1,235,439)
22	Planning	5,018,312	384,446	204,745	(179,701)	(179,701)
37	Engineering	2,930,874	29,523	155,257	125,734	125,734
248	Administration	53,116,037	3,213,262	2,776,906	(436,355)	(436,355)
2	EVP, Administration	1,026,026	115,265	56,638	(58,627)	(58,627)
79	Information Technology	27,461,571	1,267,095	1,137,880	(129,215)	(129,215)
132	Procurement & Materials	14,493,137	1,210,439	1,031,879	(178,560)	(178,560)
7	Transit Asset Management	979,129	67,619	69,963	2,344	2,344
28	Client & Vanpool Ridership Services	9,156,174	552,843	480,546	(72,297)	(72,297)
9	Audit	1,386,379	105,472	107,828	2,356	2,356
23	Legal	4,482,882	428,210	295,755	(132,455)	(132,455)
71	Finance	11,301,623	836,966	664,858	(172,108)	(172,108)
1	CFO	477,675	949	27,622	26,673	26,673
70	Finance	10,823,948	836,017	637,237	(198,780)	(198,780)
5	Office of Innovation	1,878,534	57,664	52,746	(4,918)	(4,918)
54	Communications	19,595,912	834,705	722,113	(112,591)	(112,591)
3	EVP, Communications	526,594	47,168	45,786	(1,382)	(1,382)
10	Press Office	1,282,135	111,275	86,418	(24,857)	(24,857)
27	Marketing & Communication Services	15,089,860	483,432	422,995	(60,436)	(60,436)
2	Partnership Promotions	761,678	33,123	34,097	974	974
12	Public Engagement	1,935,644	159,707	132,817	(26,890)	(26,890)
389	METRO Police	35,977,006	2,785,978	2,666,784	(119,194)	(119,194)
96	Safety	19,673,558	1,703,566	1,332,337	(371,229)	(371,229)
19	Executive and Board	6,332,748	448,829	347,613	(101,215)	(101,215)
	Non Departmental	4,738,329	-	(706)	(706)	(706)
12	President & CEO Contingency	32,433,640	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	(59,864)	(59,864)	(59,864)
4,447	Total Operating Budget	855,183,000	64,189,340	58,413,337	(5,776,002)	(5,776,002)

MONTHLY PERFORMANCE REPORT
October 2022
Total Net Operating Budget / Expenses by Department
as of the end of October 2022 vs. October 2021

<u>Department</u>	October 2022 -----Year-to-Date-----			October 2021 -----Year-to-Date-----		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations & Customer Service	48,794,881	45,846,277	(2,948,604)	42,303,168	39,017,721	(3,285,447)
Deputy CEO	51,517	50,389	(1,129)	50,867	38,274	(12,592)
Operations & Customer Service	46,410,635	43,886,001	(2,524,634)	40,092,120	37,042,194	(3,049,926)
Human Resources	2,332,729	1,909,888	(422,841)	2,160,182	1,937,252	(222,929)
Planning, Engineering and Construction	4,979,809	3,660,690	(1,319,119)	3,474,577	455,600	(3,018,977)
EVP Office	(21,426)	(51,140)	(29,714)	26,986	20,666	(6,320)
Project Delivery & Controls	4,587,266	3,351,827	(1,235,439)	383,572	84,500	(299,072)
Planning	384,446	204,745	(179,701)	170,057	208,268	38,212
Engineering	29,523	155,257	125,734	2,893,962	142,166	(2,751,796)
Administration	3,213,262	2,776,906	(436,355)	3,656,580	2,628,273	(1,028,308)
EVP, Administration	115,265	56,638	(58,627)	391,542	171,761	(219,782)
Information Technology	1,267,095	1,137,880	(129,215)	1,520,899	992,879	(528,020)
Procurement & Materials	1,210,439	1,031,879	(178,560)	1,018,142	991,718	(26,424)
Transit Asset Management	67,619	69,963	2,344	68,208	63,127	(5,081)
Client & Vanpool Rideship Services	552,843	480,546	(72,297)	657,790	408,788	(249,001)
Audit	105,472	107,828	2,356	109,030	87,447	(21,582)
Legal	428,210	295,755	(132,455)	370,714	207,122	(163,592)
Finance	836,966	664,858	(172,108)	874,711	744,502	(130,208)
CFO	949	27,622	26,673	44,079	36,617	(7,461)
Finance	836,017	637,237	(198,780)	830,632	707,885	(122,747)
Office of Innovation	57,664	52,746	(4,918)	47,152	35,011	(12,140)
Communications	834,705	722,113	(112,591)	1,126,845	502,685	(624,160)
EVP, Communications	47,168	45,786	(1,382)	47,421	45,163	(2,258)
Press Office	111,275	86,418	(24,857)	104,192	107,578	3,386
Marketing & Communication Services	483,432	422,995	(60,436)	821,092	234,907	(586,185)
Partnership Promotions	33,123	34,097	974	23,793	23,349	(443)
Public Engagement	159,707	132,817	(26,890)	130,347	91,688	(38,660)
METRO Police	2,785,978	2,666,784	(119,194)	2,768,474	2,281,226	(487,248)
Safety	1,703,566	1,332,337	(371,229)	1,346,905	1,054,211	(292,693)
Executive & Board	448,829	347,613	(101,215)	283,083	371,304	88,221
Non-Departmental	-	(706)	(706)	-	913	913
President & CEO Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	(59,864)	(59,864)	-	386	386
TOTAL OPERATING BUDGET	\$ 64,189,340	\$ 58,413,337	\$ (5,776,002)	\$ 56,361,238	\$ 47,386,401	\$ (8,974,836)

MONTHLY PERFORMANCE REPORT

October 2022

**Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)**

Capital Budget

	FY2023		Month of October 2022				Fiscal Year to Date			
	Annual Budget	Budget	Actual	Variance		Budget	Actual	Variance		
				\$	%			\$	%	
Core Business Items Necessary to Maintain Service	\$ 241.9	\$ 3.0	\$ 2.1	\$ (0.9)	(30.0%)	\$ 3.0	\$ 2.1	\$ (0.9)	(30.0%)	
CORE 1 - Vehicle Maintenance Costs	25.0	1.6	1.0	(0.6)	(37.5%)	1.6	1.0	(0.6)	(37.5%)	
CORE 2 - Maintaining Operational Facilities (Buildings & Rail)	77.7	1.4	0.9	(0.5)	(35.8%)	1.4	0.9	(0.5)	(35.8%)	
CORE 3 - IT Projects	6.4	-	0.0	0.0	0.0%	-	0.0	0.0	0.0%	
CORE 4 - Vehicle Acquisition Costs	132.8	0.0	0.2	0.2	0.0%	0.0	0.2	0.2	0.0%	
Expansion/Enhancement Capital Costs	\$ 328.8	\$ 15.5	\$ 0.7	\$ (14.8)	(95.5%)	\$ 15.5	\$ 0.7	\$ (14.8)	(95.5%)	
EXP 1 - Vehicle Acquisition Costs	-	-	-	-	0.0%	-	-	-	0.0%	
EXP 2 - Safety Projects	7.3	0.3	0.1	(0.2)	(66.7%)	0.3	0.1	(0.2)	(66.7%)	
EXP 3 - IT Projects	47.9	2.6	0.1	(2.5)	(96.2%)	2.6	0.1	(2.5)	(96.2%)	
EXP 4 - FFGA Commitments	16.8	1.5	0.3	(1.3)	(86.7%)	1.5	0.3	(1.3)	(86.7%)	
EXP 5 - METRONext	125.5	5.2	0.2	(5.0)	(96.2%)	5.2	0.2	(5.0)	(96.2%)	
EXP 6 - Legacy Projects (New and/or Enhanced)	127.3	5.9	0.1	(5.8)	(98.3%)	5.9	0.1	(5.8)	(98.3%)	
EXP 7 - Allowances	4.0	-	0.0	0.0	0.0%	-	0.0	0.0	0.0%	
Total Capital	\$ 570.7	\$ 18.5	\$ 2.8	\$ (15.7)	(84.9%)	\$ 18.5	\$ 2.8	\$ (15.7)	(84.9%)	

Core Business Items Necessary to Maintain Service expenses for the month of October 2022 of \$2.1 million are \$0.9 million or 30.0% under budget.

Expansion/Enhancement Capital Costs expenses for the month of October 2022 of \$0.7 million are \$14.8 million or 95.5% under budget.

Debt Service Budget

	FY2023		Month of October 2022				Fiscal Year to Date			
	Annual Budget	Budget	Actual	Variance		Budget	Actual	Variance		
				\$	%			\$	%	
Debt Service	\$ 132.7	\$ 8.7	\$ 7.9	\$ (0.8)	(9.2%)	\$ 8.7	\$ 7.9	\$ (0.8)	(9.2%)	

Debt Service expenses for October 2022 of \$7.9 million are \$0.8 million under budget.

**General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)**

General Mobility Transfers

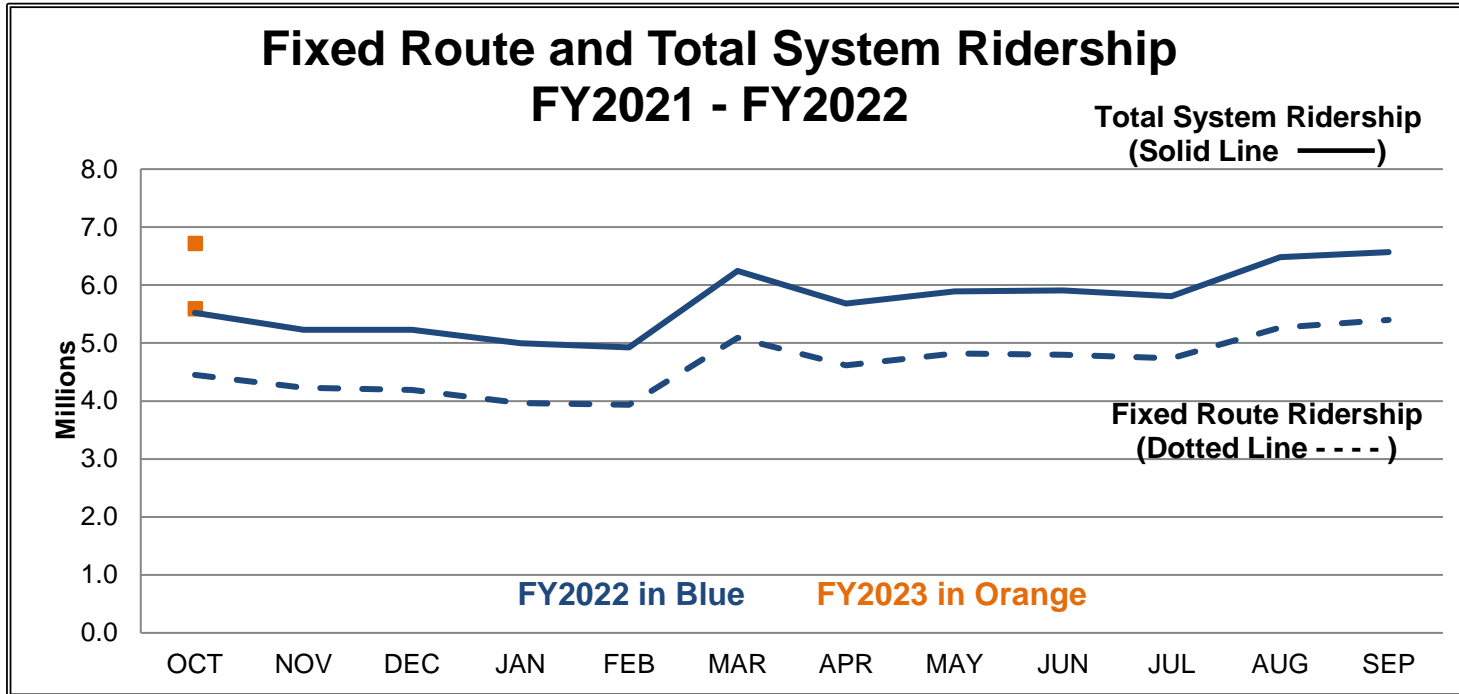
	FY2023		Month of October 2022				Fiscal Year to Date			
	Annual Projection	Projection	Allocation	Variance		Projection	Allocation	Variance		
				\$	%			\$	%	
General Mobility	\$ 204.3	\$ 15.6	\$ 17.0	\$ 1.4	9.0%	\$ 15.6	\$ 17.0	\$ 1.4	9.0%	

Funds allocated to the General Mobility Fund totaling \$17.0 million for October 2022 are \$1.4 million or 9.0% more than the amount projected.

MONTHLY PERFORMANCE REPORT
October 2022
Ridership by Service Category

Service Category	Oct-21 Boardings	Oct-22 Boardings	Oct-22 vs. Oct-21	Oct-21 YTD Boardings	Oct-22 YTD Boardings	YTD % Change
						Oct-22 vs. Oct-21
Fixed Route Services						
<u>Local Network</u>						
Local Bus	3,299,499	4,139,349	25.5%	3,299,499	4,139,349	25.5%
METRORapid Silver Line	21,570	25,413	17.8%	21,570	25,413	17.8%
<u>METRORail</u>						
Red (North) Line	750,340	924,442	23.2%	750,340	924,442	23.2%
Green (East) Line	95,171	112,489	18.2%	95,171	112,489	18.2%
Purple (Southeast) Line	102,574	128,511	25.3%	102,574	128,511	25.3%
METRORail (all lines)	948,085	1,165,442	22.9%	948,085	1,165,442	22.9%
METRORail-Bus Bridge	2,345	0	(100.0%)	2,345	0	(100.0%)
METRORail Total	950,430	1,165,442	22.6%	950,430	1,165,442	22.6%
Subtotal Local Network	4,271,499	5,330,204	24.8%	4,271,499	5,330,204	24.8%
<u>Commuter</u>						
Park & Ride	177,226	264,433	49.2%	177,226	264,433	49.2%
Subtotal Fixed Route Service	4,448,725	5,594,637	25.8%	4,448,725	5,594,637	25.8%
Disaster Events	0	0	0.0%	0	0	0.0%
Special Events	210	293	39.5%	210	293	39.5%
Total Fixed Route	4,448,935	5,594,930	25.8%	4,448,935	5,594,930	25.8%
Customized Bus Services						
METROLift	114,988	143,231	24.6%	114,988	143,231	24.6%
METRO STAR Vanpool	32,509	37,623	15.7%	32,509	37,623	15.7%
Internal Service	0	0	0.0%	0	0	0.0%
Subtotal Customized Bus	147,497	180,854	22.6%	147,497	180,854	22.6%
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	901,236	944,152	4.8%	901,236	944,152	4.8%
Total System	5,497,668	6,719,936	22.2%	5,497,668	6,719,936	22.2%

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Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding disaster and special events, for the month of October 2022 of 5.6 million is 1.1 million or 25.8% greater than last year.

METRORail ridership for the month of October 2022 of 1.2 million is 22.6% greater than last year.

MONTHLY PERFORMANCE REPORT
October 2022
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2023															
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2023 YTD Actual	FY2023 YTD GOAL
SAFETY & SECURITY															
Bus Accidents (Includes METROLift)	35												≤ 42	35	≤ 42
Bus Accidents per 100,000 vehicle miles	0.68												≤ 0.85	0.68	≤ 0.85
BRT Accidents	0												≤ 0	0	≤ 0
BRT Accidents per 100,000 vehicle miles	0.00												≤ 0.00	0.00	≤ 0.00
Rail Accidents	14												≤ 9	14	≤ 9
Rail Accidents per 100,000 vehicle miles	5.35												≤ 5.22	5.35	≤ 5.22
Group A Criminal Offenses	104												≤ 132	104	≤ 132
Group A Criminal Offenses per 100,000 boardings	1.55												≤ 2.46	1.55	≤ 2.46
Criminal Incidents - METRO Properties	87												≤ 170	87	≤ 170
CUSTOMER SERVICE															
Complaint Contacts per 100,000 Boardings	21.00												< 22.00	21.00	< 22.00
Commendations	253												≥ 150	253	≥ 150
Average Call Center Answer Delay (Sec.)	47												< 30	47	< 30

Safety & Security

- The number of Bus Accidents met the safety goal for the month.
- The number of BRT Accidents met the safety goal for both the month and the year-to-date.
- The number of Rail Accidents did not meet the safety goal for the month.
- Group A Criminal Offenses met the benchmark for the month.
- Criminal Incidents on METRO Properties met the benchmark for the month.

Customer Service

- Complaint Contacts per 100,000 Boardings met the goal for the month.
- The number of Commendations met the goal for the month.
- The Average Call Center Answer Delay did not meet the goal for the month.

MONTHLY PERFORMANCE REPORT
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Performance Statistics

Benchmark Met Benchmark Missed

Fiscal Year 2023																
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month	FY2023	FY2023	
													Target	YTD Actual	YTD GOAL	
On-Time Performance																
Bus - Local	66.9%													≥ 70%	66.9%	≥ 70%
Bus - Park & Ride	81.8%													≥ 79%	81.8%	≥ 79%
Bus - Weighted Average	71.0%													≥ 74%	71.0%	≥ 74%
METROLift	88.3%													≥ 90%	88.3%	≥ 90%
BRT - METRORapid Silver Line	95.0%													≥ 90%	95.0%	≥ 90%
Rail - Red Line	92.9%													≥ 93%	92.9%	≥ 93%
Rail - East End Green Line	96.3%													≥ 95%	96.3%	≥ 95%
Rail - South East Purple Line	94.7%													≥ 95%	94.7%	≥ 95%
MDBF (Mean Distance Between Mechanical Failures) - Buses	5,642													≥ 6,000	5,642	≥ 6,000
MDBF (Mean Distance Between Mechanical Failures) - METRORapid	4,760													≥ 4,000	4,760	≥ 4,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	17,451													≥ 15,000	17,451	≥ 15,000
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,903													≥ 21,000	22,604	≥ 21,000
Average Peak HOT Lanes Speed (miles per hour)																
I-45 North HOV	61													≥ 45	61	≥ 45
I-45 South HOV	60													≥ 45	60	≥ 45
US-290 HOV	65													≥ 45	65	≥ 45
US-59 North HOV	65													≥ 45	65	≥ 45
US-59 South HOV	58													≥ 45	58	≥ 45

Bus On-Time Performance

- On-time performance for Local Bus routes did not meet the minimum performance standard for the month.
- On-time performance for Park & Ride routes met the minimum performance standard for the month.
- On-time performance for METROLift did not meet the minimum performance standard for the month.

METRORapid On-Time Performance

- BRT (Silver Line) met the minimum performance standard for the month.

METRORail On-Time Performance

- Rail (Red Line) did not meet the benchmark for the month.
- Rail (Green Line) met the benchmark for the month.
- Rail (Purple Line) did not meet the benchmark for the month.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for Buses did not meet the minimum performance standard for the month.
- The Mean Distance Between Mechanical Failures (MDBF) for METRORapid met the minimum performance standard for the month.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for the month.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for the month.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly goals.

MONTHLY PERFORMANCE REPORT

October 2022

Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that requires immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. A rail accident is defined as any physical contact between a rail vehicle and another vehicle (including another rail vehicle, car, truck, or motorcycle), a pedestrian, or bicyclist along the main rail line.

Group A Criminal Incidents Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boarding's.

Criminal Incidents - METRO Properties - The total Criminal Incidents - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported in terms of the absolute number of incidents.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boarding's.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5)minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the Integrated Vehicle Operation Management System (IVOMS) which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
October 2022
Balance Sheet

	October 31, 2021 (\$)	October 31, 2022 (\$)	Change (\$)
Assets			
Cash	4,997,105	19,993,835	14,996,730
Receivables	482,727,365	183,257,393	(299,469,972)
Inventory	42,995,850	46,780,885	3,785,035
Investments	725,997,662	934,848,862	208,851,199
Other Assets	3,542,064	3,108,861	(433,203)
Land & Improvements	383,842,024	376,182,750	(7,659,273)
Capital Assets, Net of Depreciation	2,280,948,610	2,249,530,204	(31,418,406)
Total Assets	3,925,050,680	3,813,702,790	(111,347,891)
Deferred Outflow of Resources ¹	189,200,498	168,209,825 ²	(20,990,673)
	4,114,251,178	3,981,912,615	(132,338,563)
Liabilities			
Trade Payables	61,060,561	63,876,332	2,815,770
Accrued Payroll	31,334,520	34,085,108	2,750,588
Debt Payable	1,162,869,732	1,066,363,177	(96,506,555)
Debt Interest Payable	16,352,780	14,824,253	(1,528,528)
Pension and OPEB Liabilities	966,140,436	963,036,638	(3,103,798)
Other Liabilities	139,798,549	197,345,443	57,546,893
Total Liabilities	2,377,556,579	2,339,530,950	(38,025,629)
Net Assets - Retained Earnings	1,736,694,599	1,642,381,665	(94,312,934)
Total Liabilities and Net Assets	4,114,251,178	3,981,912,615	(132,338,563)

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."*
- 2 The deferred outflow for FY2023 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$1,378,049), [2] Non Union Pension Plan (\$15,843,401), [3] Union Pension Plan (\$12,444,369), [4] Bonds (\$3,140,878), [5] Non Union OPEB (\$14,022,819) and [6] Union OPEB (\$121,380,309). These items will be recognized as expenses in future periods to which they relate.*