METRO

Fiscal Year 2023

Monthly Performance Report

Revenue • Expense • Ridership • Performance

November 2022

MONTHLY PERFORMANCE REPORT
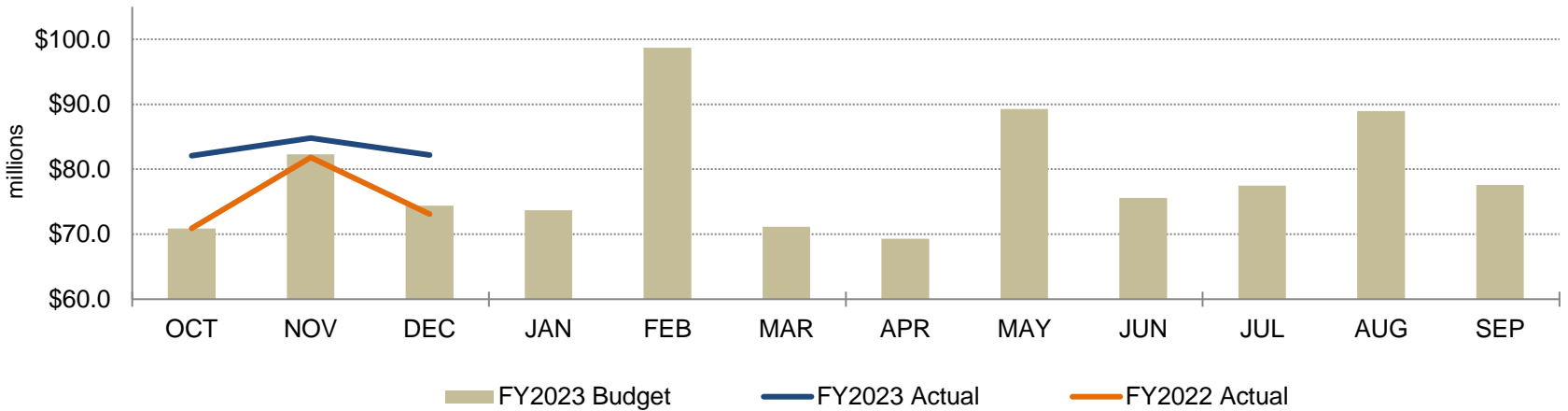## November 2022

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MONTHLY PERFORMANCE REPORT
December 2022
Sales Tax Revenue

Total FY2023 Sales Tax budget is $949.2 million

Budget to Actual FY2023
($ millions)

	Budget	Actual	Variance	%
October	70.9	82.1	11.2	15.9%
November	82.3	84.8	2.5	3.0%
December	**74.4**	**82.2**	**7.8**	**10.5%**
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	**$ 227.6**	**$ 249.1**	**$ 21.5**	**9.4%**

Prior Year vs. Current Year
($ millions)

|	Prior Year	Current Year	Variance	%
October	70.9	82.1	11.2	15.8%
November	81.8	84.8	3.0	3.6%
December	**73.1**	**82.2**	**9.1**	**12.4%**
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	**$ 225.8**	**$ 249.1**	**$ 23.2**	**10.3%**

Sales Tax revenue for the month of December 2022 of $82.2 million is $7.8 million or 10.5% over estimates.

Sales Tax revenue for the year-to-date through December 2022 of $249.1 million is $21.5 million or 9.4% over estimates.

MONTHLY PERFORMANCE REPORT
November 2022
Fare Revenue
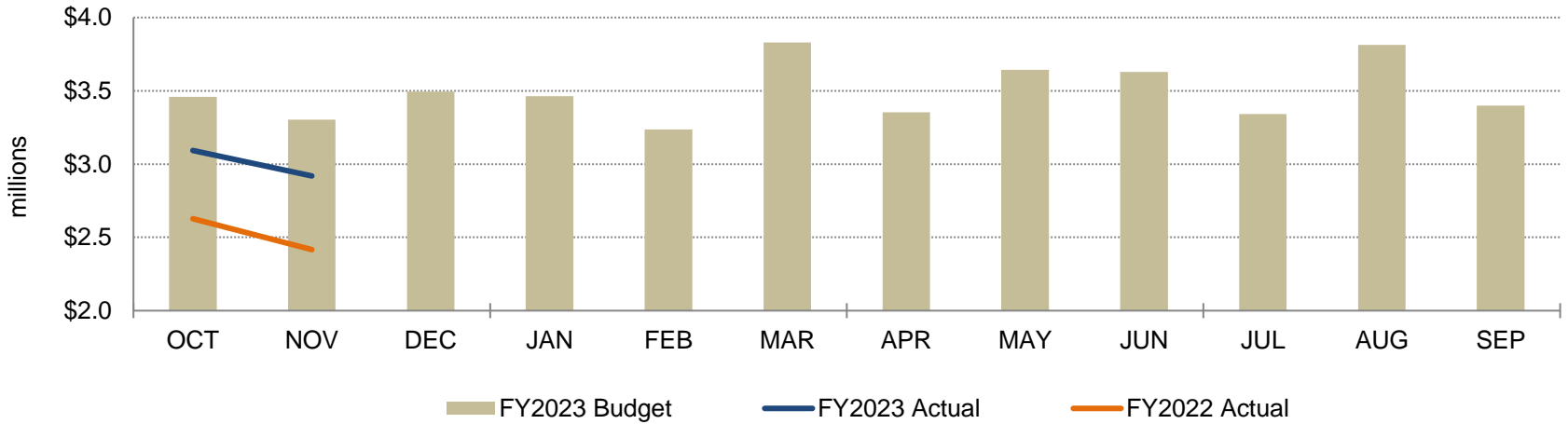
Total FY2023 Fare Revenue budget is $42.0 million

Budget to Actual FY2023
($ millions)

	Budget	Actual	Variance	%
October	3.5	3.1	(0.4)	(11.4%)
November	**3.3**	**2.9**	**(0.4)**	**(12.1%)**
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	**$ 6.8**	**$ 6.0**	**$ (0.8)**	**(11.8%)**

Prior Year vs. Current Year
($ millions)

	Prior Year	Current Year	Variance	%
October	2.6	3.1	0.5	19.2%
November	**2.4**	**2.9**	**0.5**	**20.8%**
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	**$ 5.0**	**$ 6.0**	**$ 1.0**	**20.0%**

Fare Revenue for the month of November 2022 of $2.9 million is $0.4 million or 12.1% under budget.

Fare Revenue for the year-to-date through November 2022 of $6.0 million is $0.8 million or 11.8% under budget.

MONTHLY PERFORMANCE REPORT
November 2022

Service Related Grant Revenue
Total FY2023 Service Related Grant budget is $83.8 million

($ millions)

	Budget	Actual	Variance	%
October	0.1	0.1	0.0	0.0%
November	**0.3**	**0.4**	**0.1**	**33.3%**
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	**$ 0.5**	**$ 0.6**	**$ 0.1**	**20.0%**

Service Related Grant Revenue for the month of November 2022 of $0.4 million is $0.1 million or 33.3% over budget.

Service Related Grant Revenue for the year-to-date through November 2022 of $0.6 million is $0.1 million or 20.0% over budget.

COVID Related Grant Revenue
Total FY2023 COVID Related Grant Revenue budget is $137.4 million

($ millions)

	Budget	Actual	Variance	%
October	-	-	-	0.0%
November	**12.5**	**12.5**	**-**	**0.0%**
December	-	-	0.0	0.0%
January	-	-	0.0	0.0%
February	-	-	0.0	0.0%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2023 YTD	**$ 12.5**	**$ 12.5**	**$ -**	**0.0%**

COVID Related Grant Revenue for the year-to-date through November 2022 of $12.5 million is equal to budget

MONTHLY PERFORMANCE REPORT
November 2022

Capital Grant Revenue
Total FY2023 Capital Grant budget is $100.5 million
($ millions)

	Budget	Actual	Variance	%
October	4.8	0.2	(4.6)	(95.8%)
November	**7.5**	**0.4**	**(7.1)**	**(94.7%)**
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2023 YTD	**$ 12.3**	**$ 0.7**	**$ (11.6)**	**(94.3%)**

Capital Grant Revenue for the year-to-date through November 2022 of $0.7 million is $11.6 million under budget.

Interest & Miscellaneous Revenue
Total FY2023 Interest & Miscellaneous Revenue budget is $11.8 million
($ millions)

	Budget	Actual	Variance	%
October	1.0	2.4	1.4	140.0%
November	**1.0**	**2.6**	**1.6**	**167.3%**
December	-	-	0.0	0.0%
January	-	-	0.0	0.0%
February	-	-	0.0	0.0%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2023 YTD	**$ 2.0**	**$ 5.0**	**$ 3.0**	**150.0%**

Composition of Interest & Miscellaneous Revenue

	Year-to-Date Actual		Current Month Actual	
	$ millions	% of Total	$ millions	% of Total
Interest Income	3.7	74.0%	2.0	75.9%
HOT Lanes Revenue	1.0	20.5%	0.4	17.2%
Other	0.3	5.5%	0.2	6.9%
Total $	**5.0**	**100.0%**	**$ 2.6**	**100.0%**

Interest & Miscellaneous Revenue for the year-to-date of $5.0 million through November 2022 is $3.0 million or 150.0% over budget.
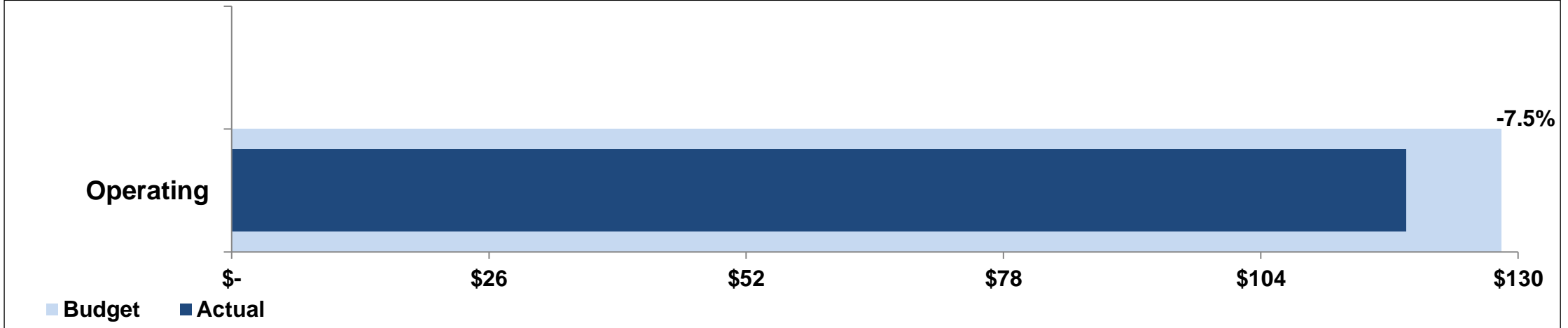
MONTHLY PERFORMANCE REPORT
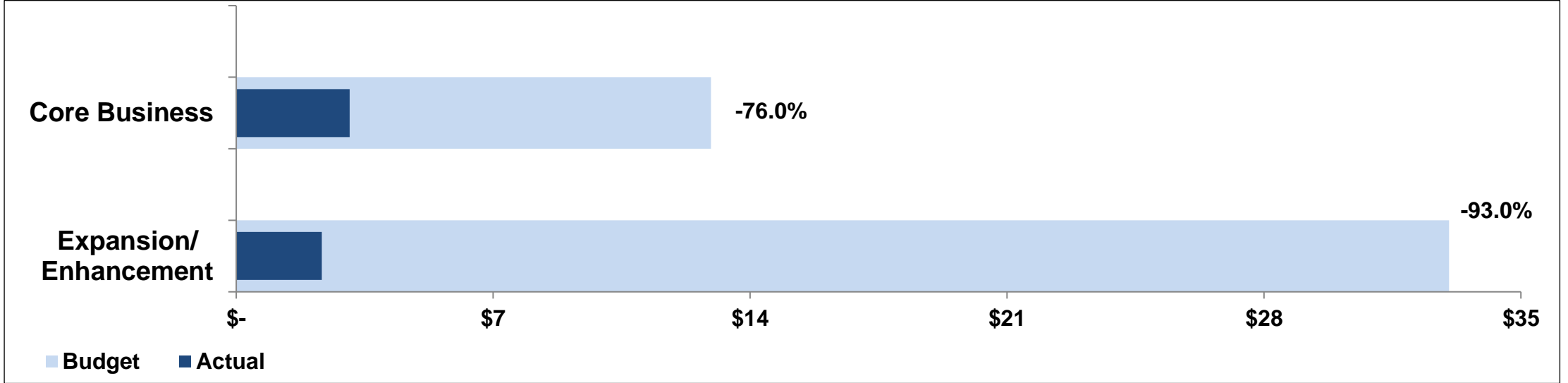## November 2022

Budget Summary
($ millions)

FY2023 Annual Operating Budget $ 855.2

FY2023 YTD Operating Budget $ 128.3
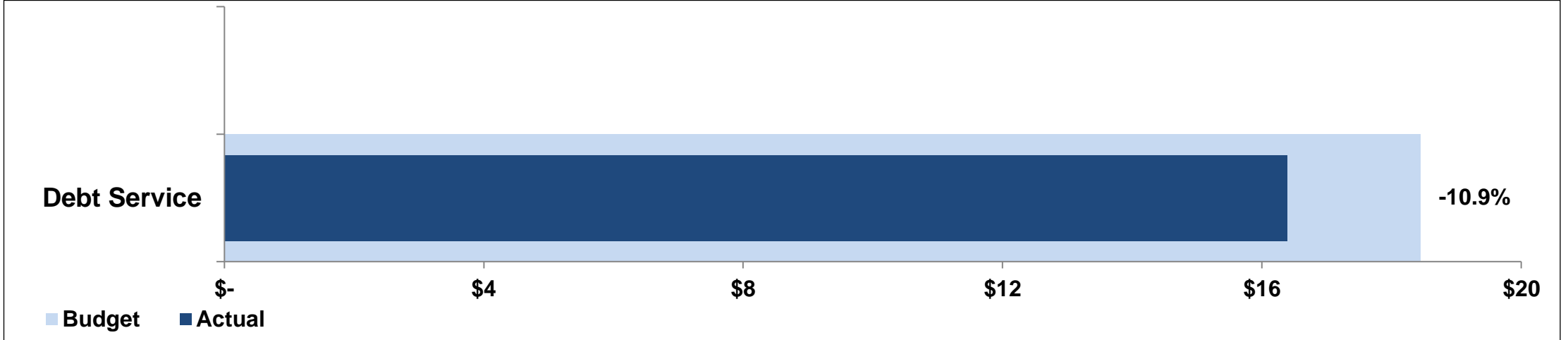

FY2023 Annual Capital Budget $ 570.7

FY2023 YTD Capital Budget $ 46.0
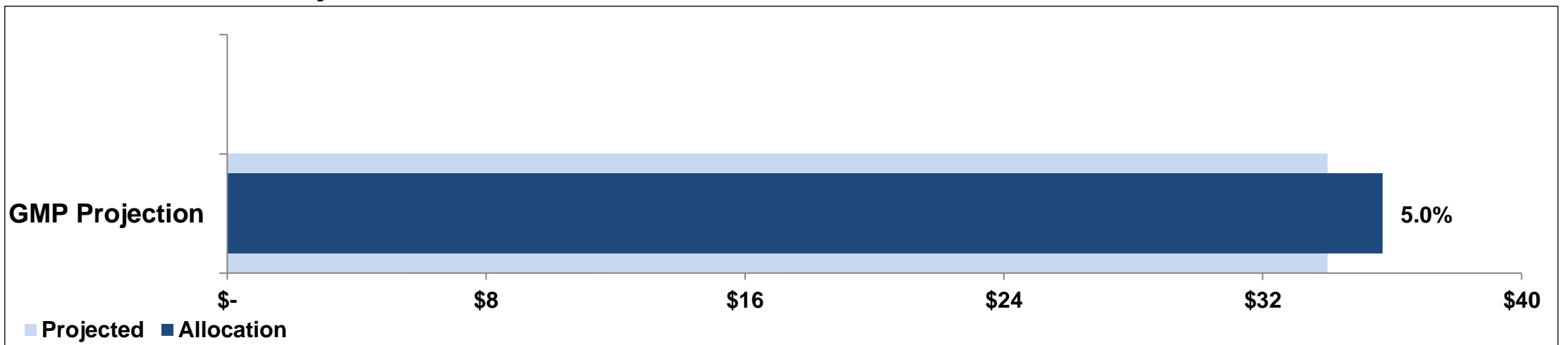

FY2023 Annual Debt Service Budget $ 198.9

FY2023 YTD Debt Service Budget $ 18.4

FY2023 Annual GMP Projected Allocation $ 204.3

FY2023 YTD GMP Projected Allocation $ 34.0

MONTHLY PERFORMANCE REPORT
November 2022
Operating Expenses

Comparison of Budget to Actual for the Month (November 2022)

	FY23 Annual Budget	November Budget	November Actual	$ Variance (favorable)/unfavorable	% Variance (favorable)/unfavorable
Labor & Fringe Benefits	$ 460,249,269	$ 35,308,941	$ 35,096,423 $	(212,518)	(0.6%)
Non-Labor	387,433,731	$ 28,775,124	$ 25,063,350	(3,711,774)	(12.9%)
Subtotal Labor & Non-Labor	**847,683,000**	**64,084,065**	**60,159,773**	**(3,924,292)**	**(6.1%)**
Contingency	7,500,000	-	-	-	0.0%
Total Operating Budget	**$ 855,183,000**	**$ 64,084,065**	**$ 60,159,773 $**	**(3,924,292)**	**(6.1%)**

Comparison of Budget to Actual Year-to-Date November 2022 (2 months)

	FY23 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	$ Variance (favorable)/unfavorable	% Variance (favorable)/unfavorable
Payroll & Benefits					
Wages	$ 175,879,392	$ 27,837,820	$ 27,264,514 $	(573,307)	(2.1%)
Union Fringe Benefits	93,550,984	16,152,847	14,278,880	(1,873,967)	(11.6%)
Subtotal Union Labor	**269,430,376**	**43,990,667**	**41,543,393**	**(2,447,274)**	**(5.6%)**
Salaries and Non-Union Wages	148,558,682	20,674,859	20,674,220	(639)	(0.0%)
Non-Union Fringe Benefits	57,154,332	8,808,330	8,805,715	(2,615)	(0.0%)
Subtotal Non-Union Labor	**205,713,014**	**29,483,189**	**29,479,935**	**(3,254)**	**(0.0%)**
Allocation to Capital & GMP	(14,894,121)	(2,321,329)	(1,581,703)	739,626	(31.9%)
Subtotal Labor and Fringe Benefits	**460,249,269**	**71,152,528**	**69,441,625**	**(1,710,903)**	**(2.4%)**
Total Materials & Supplies					
Services	139,367,715	19,564,608	13,327,817	(6,236,791)	(31.9%)
Materials and Supplies	35,542,184	5,534,711	4,939,798	(594,913)	(10.7%)
Fuel and Utilities	54,537,831	9,637,955	9,759,622	121,667	1.3%
	229,447,730	**34,737,273**	**28,027,237**	**(6,710,037)**	**(19.3%)**
Administration					
Casualty and Liability	8,672,790	1,350,175	1,218,377	(131,798)	(9.8%)
Purchased Transportation	127,283,395	19,429,697	19,396,116	(33,581)	(0.2%)
Leases, Rentals and Misc.	22,956,048	1,623,982	749,973	(874,009)	(53.8%)
Allocation to Capital & GMP - Non-Labor	(926,231)	(20,250)	(201,888)	(181,638)	897.0%
	157,986,002	**22,383,604**	**21,162,577**	**(1,221,027)**	**(5.5%)**
Subtotal Non-Labor	**387,433,731**	**57,120,877**	**49,189,814**	**(7,931,063)**	**(13.9%)**
Subtotal Labor and Non-Labor	**847,683,000**	**128,273,405**	**118,631,439**	**(9,641,966)**	**(7.5%)**
Contingency	7,500,000	-	-	-	0.0%
Subtotal Contingency	**7,500,000**	**-**	**-**	**-**	**0.0%**
Total Operating Budget	**$ 855,183,000**	**$ 128,273,405**	**$ 118,631,439 $**	**(9,641,966)**	**(7.5%)**
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(215,737)	(215,737)	0.0%
Grand Total	**$ 855,183,000**	**$ 128,273,405**	**$ 118,415,702 $**	**(9,857,703)**	**(7.7%)**

Operating Expenses for the month of November 2022 of $60.2 million are $3.9 million or 6.1% under budget.

Operating Expenses year-to-date through November 2022 of $118.6 million are $9.6 million or 7.5% under budget.

Expense Type	FY2023 Budget	FY2023 Actual	Fiscal Year 2023 $ Variance (under budget) / over budget	
Payroll & Benefits	$ 71,152,528	$ 69,441,625	$ (1,710,903)	
Union Labor				
Union Vacancies - Fringes - Uniform & Tool Allowance			(1,259,000)	
Benefit Trust Contribution			(597,000)	
Workers Comp			(395,000)	
Union Vacancies - Wages - Fleet Services			(313,000)	
Union Vacancies - Wages - METRORail			(294,000)	
Union Vacancies - Wages - Facilities Maintenance			(160,000)	
Union Vacancies - Wages - Bus Transportation			(192,000)	
Sick Leave Cash-Out			(111,000)	
Offset by				
Union - Fringes				123,000
Overtime in METRORail				243,000
Pension Union-Defined Contribution				253,000
Overtime in Fleet Services				284,000
Non-Union Labor				
Savings in base salaries due to vacancies			(508,000)	
Savings in retiree health benefits			(150,000)	
Offset by				
Savings in healthcare due to vacancies				258,000
Overruns in overtime				391,000
Total Materials & Supplies	$ 34,737,273	$ 28,027,237	$ (6,710,037)	
Services				
Project Delivery & Controls - due to underruns in Contract and Contractual Support Services			(2,733,000)	
Operations & Customer Service - due to underruns in Support and Other Services (-$466,000), Custodial Services (-$257,000), and Contract and Contractual Support Services (-$144,000)			(867,000)	
Safety - due to underruns in Contract and Contractual Support Services (-$606,000) and Education & Training (-$112,000)			(718,000)	
Planning - due to underrun in Contract and Contractual Support Services			(639,000)	
Information Technology - due to underruns in and Equipment Repairs & Maintenance (-$408,000) and Contract and Contractual Support Services (-$145,000)			(553,000)	
Legal - due to underruns in Support and Other Services (-$146,000) and Legal Fees (-$108,000)			(254,000)	
Human Resources - due to underrun in Contract and Contractual Support Services			(164,000)	
Government Affairs - due to underrun in Legislative Coordination			(160,000)	
EVP Office - PEC - due to underrun in Contract and Contractual Support Services			(100,000)	
Marketing & Communication Services - due to overrun in Advertising				201,000
Office of Innovation - due to overrun in Contract and Contractual Support Services				252,000
General underspending in other areas Authority wide not mentioned above				
Underspending in Equipment Repairs & Maintenance throughout the Authority			(185,000)	
Underspending in Support & Other Services throughout the Authority			(135,000)	

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Expense Type	FY2023 Budget	FY2023 Actual	Fiscal Year 2023 $ Variance (under budget) / over budget
Materials and Supplies			
Underruns in -			
Material price variances on production/refurbished orders and inventory revaluations and disposals			(812,000)
Other Parts			(188,000)
Special Office Supplies			(123,000)
Minor Tools			(116,000)
Offset by miscellaneous overruns in -			
Bus Parts - Brakes			113,000
Parts - Exterior Body & Windows			114,000
Bus Engines - mostly in Unit Overhaul			361,000
Fuel and Utilities			
Underruns in -			
Gasoline			(404,000)
Compressed Natural Gas			(146,000)
Offset by miscellaneous overruns in -			
Diesel Fuel and related taxes			503,000
Administration	$ 22,383,604	$ 21,162,577	$ (1,221,027)
Casualty & Liability			
Purchased Transportation			
METROLift			154,000
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(798,999)

Authorized EOY Headcount		Department	Annual Budget	Year-to-Date Budget	Year-to-Date Expense	Year-to-Date Variance	Current Month Variance
3,438		**Operations & Customer Service**	**598,769,736**	**96,829,054**	**92,922,962**	**(3,906,092)**	**(957,488)**
	2	Deputy CEO	617,798	101,372	97,391	(3,981)	(2,852)
	3,378	Operations & Customer Service	569,087,422	92,084,463	88,991,029	(3,093,435)	(568,800)
	58	Human Resources	29,064,516	4,643,219	3,834,542	(808,677)	(385,836)
83		**Planning, Engineer, & Construction**	**65,496,617**	**10,107,082**	**6,986,590**	**(3,120,491)**	**(1,801,372)**
	4	EVP Office	866,842	57,237	14,703	(42,534)	(12,821)
	20	Project Delivery & Controls	56,680,588	9,166,913	6,435,049	(2,731,863)	(1,496,425)
	22	Planning	5,018,312	776,917	373,440	(403,477)	(223,776)
	37	Engineering	2,930,874	106,015	163,399	57,384	(68,350)
249		**Administration**	**53,116,037**	**7,402,095**	**5,960,743**	**(1,441,352)**	**(1,004,997)**
	2	EVP, Administration	1,026,026	184,575	83,488	(101,087)	(42,459)
	80	Information Technology	27,461,571	3,627,509	2,603,052	(1,024,457)	(895,242)
	132	Procurement & Materials	14,493,137	2,342,658	2,134,204	(208,454)	(29,894)
	7	Transit Asset Management	979,129	133,282	143,381	10,100	7,756
	28	Client & Vanpool Ridership Services	9,156,174	1,114,072	996,618	(117,454)	(45,157)
9		**Audit**	**1,386,379**	**208,490**	**207,643**	**(847)**	**(3,203)**
23		**Legal**	**4,482,882**	**750,317**	**497,425**	**(252,892)**	**(120,437)**
71		**Finance**	**11,301,623**	**1,654,848**	**1,477,401**	**(177,447)**	**(5,339)**
	1	CFO	477,675	1,898	51,839	49,941	23,269
	70	Finance	10,823,948	1,652,950	1,425,562	(227,388)	(28,608)
5		**Office of Innovation**	**1,878,534**	**113,677**	**361,399**	**247,722**	**252,640**
54		**Communications**	**19,595,912**	**1,522,130**	**1,522,042**	**(88)**	**112,503**
	3	EVP, Communications	526,594	90,223	90,025	(198)	1,184
	10	Press Office	1,282,135	196,735	183,983	(12,752)	12,105
	27	Marketing & Communication Services	15,089,860	855,489	870,148	14,659	75,095
	2	Partnership Promotions	761,678	65,286	144,440	79,153	78,180
	12	Public Engagement	1,935,644	314,397	233,446	(80,950)	(54,060)
389		**METRO Police**	**35,977,006**	**5,551,962**	**5,432,442**	**(119,521)**	**(327)**
96		**Safety**	**19,673,558**	**3,236,721**	**2,513,527**	**(723,194)**	**(351,965)**
19		**Executive and Board**	**6,332,748**	**897,029**	**745,477**	**(151,552)**	**(50,336)**
		Non Departmental	**4,738,329**	**-**	**6,689**	**6,689**	**7,395**
11		**President & CEO Contingency**	**32,433,640**	**-**	**-**	**-**	**-**
		Other (MTA Revenue/Expense)	**-**	**-**	**(218,637)**	**(218,637)**	**(158,773)**
4,447		**Total Operating Budget**	**855,183,000**	**128,273,405**	**118,415,702**	**(9,857,703)**	**(4,081,701)**

MONTHLY PERFORMANCE REPORT
November 2022
Total Net Operating Budget / Expenses by Department
as of the end of November 2022 vs. November 2021

Department	November 2022 Year-to-Date			November 2021 Year-to-Date		
	Budget	**Expense**	**Variance**	**Budget**	**Expense**	**Variance**
Operations & Customer Service	**96,829,054**	**92,922,962**	**(3,906,092)**	**84,469,161**	**81,266,801**	**(3,202,360)**
Deputy CEO	101,372	97,391	(3,981)	100,524	84,465	(16,059)
Operations & Customer Service	92,084,463	88,991,029	(3,093,435)	80,060,181	77,310,245	(2,749,936)
Human Resources	4,643,219	3,834,542	(808,677)	4,308,456	3,872,090	(436,365)
Planning, Engineering and Construction	**10,107,082**	**6,986,590**	**(3,120,491)**	**6,953,886**	**1,634,626**	**(5,319,260)**
EVP Office	57,237	14,703	(42,534)	53,847	73,156	19,309
Project Delivery & Controls	9,166,913	6,435,049	(2,731,863)	762,987	1,082,424	319,436
Planning	776,917	373,440	(403,477)	336,734	280,314	(56,421)
Engineering	106,015	163,399	57,384	5,800,317	198,732	(5,601,585)
Administration	**7,402,095**	**5,960,743**	**(1,441,352)**	**6,982,399**	**6,695,953**	**(286,446)**
EVP, Administration	184,575	83,488	(101,087)	870,874	330,271	(540,604)
Information Technology	3,627,509	2,603,052	(1,024,457)	2,688,594	3,381,246	692,651
Procurement & Materials	2,342,658	2,134,204	(208,454)	1,977,874	2,037,033	59,159
Transit Asset Management	133,282	143,381	10,100	134,454	127,945	(6,509)
Client & Vanpool Rideship Services	1,114,072	996,618	(117,454)	1,310,602	819,458	(491,144)
Audit	**208,490**	**207,643**	**(847)**	**215,400**	**174,107**	**(41,293)**
Legal	**750,317**	**497,425**	**(252,892)**	**735,497**	**528,448**	**(207,049)**
Finance	**1,654,848**	**1,477,401**	**(177,447)**	**1,729,840**	**1,543,737**	**(186,103)**
CFO	1,898	51,839	49,941	87,110	111,486	24,376
Finance	1,652,950	1,425,562	(227,388)	1,642,730	1,432,251	(210,479)
Office of Innovation	**113,677**	**361,399**	**247,722**	**151,367**	**91,375**	**(59,991)**
Communications	**1,522,130**	**1,522,042**	**(88)**	**2,081,919**	**1,200,199**	**(881,721)**
EVP, Communications	90,223	90,025	(198)	93,338	93,427	89
Press Office	196,735	183,983	(12,752)	199,724	192,232	(7,492)
Marketing & Communication Services	855,489	870,148	14,659	1,486,311	674,130	(812,181)
Partnership Promotions	65,286	144,440	79,153	46,901	46,366	(534)
Public Engagement	314,397	233,446	(80,950)	255,646	194,044	(61,602)
METRO Police	**5,551,962**	**5,432,442**	**(119,521)**	**5,500,368**	**4,644,153**	**(856,215)**
Safety	**3,236,721**	**2,513,527**	**(723,194)**	**2,636,274**	**2,249,358**	**(386,916)**
Executive & Board	**897,029**	**745,477**	**(151,552)**	**563,622**	**671,820**	**108,198**
Non-Departmental	**-**	**6,689**	**6,689**	**-**	**3,493**	**3,493**
President & CEO Contingency	**-**	**-**	**-**	**-**	**-**	**-**
Other MTA Revenue / Expense	**-**	**(218,637)**	**(218,637)**	**-**	**474**	**474**
TOTAL OPERATING BUDGET	**$ 128,273,405**	**$ 118,415,702**	**$ (9,857,703)**	**$ 112,019,733**	**$ 100,704,542**	**$ (11,315,191)**

Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
($ millions)

Capital Budget

	FY2023 Annual Budget	Month of November 2022				Fiscal Year to Date			
		Budget	Actual	Variance $	%	Budget	Actual	Variance $	%
Core Business Items Necessary to Maintain Service	$ 240.9	$ 9.9	$ 1.0	$ (8.9)	(89.9%)	$ 12.9	$ 3.1	$ (9.8)	(76.0%)
CORE 1 - Vehicle Maintenance Costs	28.8	1.8	0.7	(1.1)	(61.1%)	3.4	1.7	(1.7)	(50.0%)
CORE 2 - Maintaining Operational Facilities (Buildings & Rail)	71.4	3.1	0.3	(2.8)	(90.3%)	4.5	1.2	(3.3)	(73.3%)
CORE 3 - IT Projects	6.4	-	0.1	0.1	0.0%	-	0.1	0.1	0.0%
CORE 4 - Vehicle Acquisition Costs	134.3	5.0	(0.2)	(5.2)	(104.0%)	5.1	0.1	(5.0)	(98.0%)
Expansion/Enhancement Capital Costs	$ 329.9	$ 17.6	$ 1.7	$ (15.9)	(90.3%)	$ 33.0	$ 2.3	$ (30.7)	(93.0%)
EXP 1 - Vehicle Acquisition Costs	-	-	-	-	0.0%	-	-	-	0.0%
EXP 2 - Safety Projects	7.7	0.4	0.0	(0.4)	(100.0%)	0.7	0.1	(0.6)	(85.7%)
EXP 3 - IT Projects	57.1	2.6	0.0	(2.6)	(100.0%)	5.2	0.2	(5.0)	(96.2%)
EXP 4 - FFGA Commitments	16.8	0.5	0.5	(0.0)	(0.0%)	2.0	0.8	(1.2)	(60.0%)
EXP 5 - METRONext	105.5	5.1	1.0	(4.1)	(80.4%)	10.2	1.1	(9.1)	(89.2%)
EXP 6 - Legacy Projects (New and/or Enhanced)	127.3	9.0	0.1	(8.9)	(98.9%)	14.8	0.2	(14.6)	(98.6%)
EXP 7 - Allowances	15.4	-	0.0	0.0	0.0%	-	0.0	0.0	0.0%
Total Capital	$ 570.7	$ 27.5	$ 2.7	$ (24.8)	(90.2%)	$ 46.0	$ 5.4	$ (40.6)	(88.3%)

Core Business Items Necessary to Maintain Service expenses for the year-to-date through November 2022 of $3.1 million are $9.8 million or 76.0% under budget.
Expansion/Enhancement Capital Costs expenses for the year-to-date through November 2022 of $2.3 million are $30.7 million or 93.0% under budget.

Debt Service Budget

	FY2023 Annual Budget	Month of November 2022				Fiscal Year to Date			
		Budget	Actual	Variance $	%	Budget	Actual	Variance $	%
Debt Service	$ 198.9	$ 9.7	$ 8.5	$ (1.2)	(12.4%)	$ 18.4	$ 16.4	$ (2.0)	(10.9%)

Debt Service expenses for the year-to-date through November 2022 of $16.4 million are $2.0 million under budget.

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
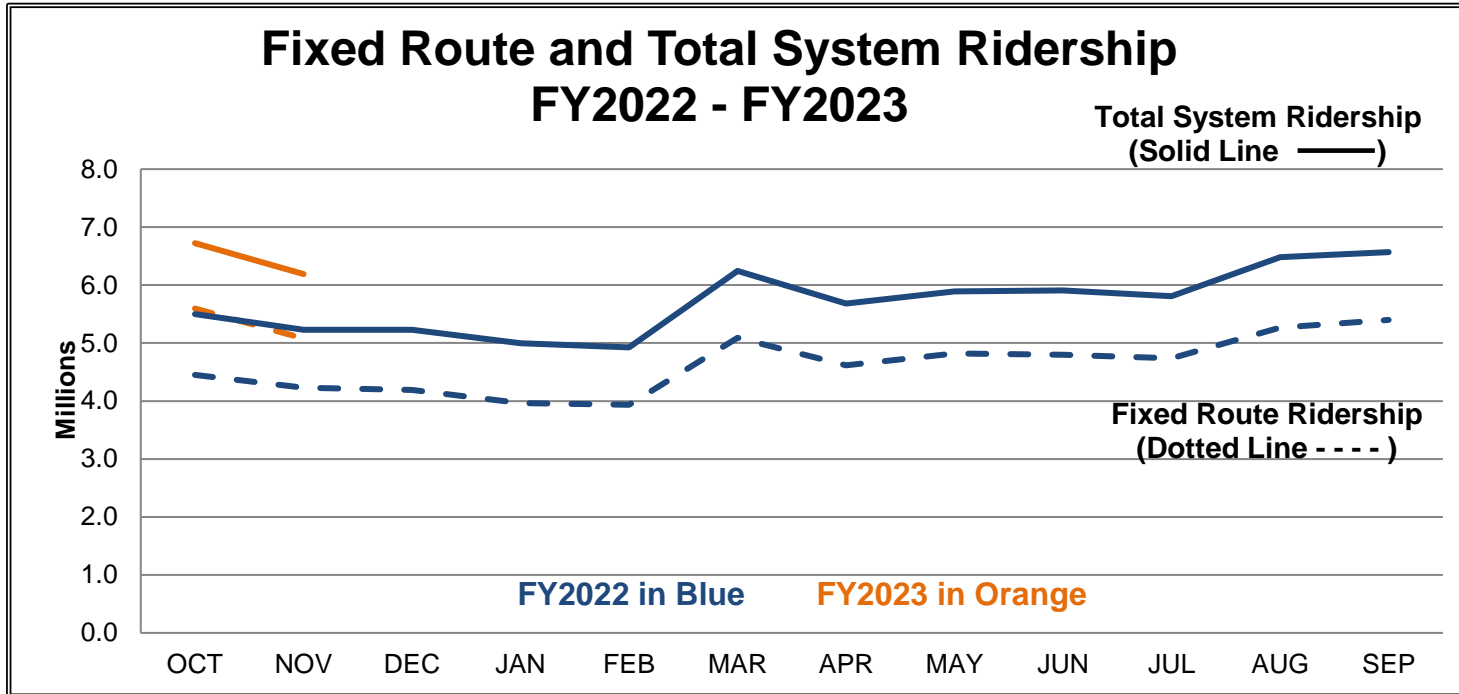($ millions)

General Mobility Transfers

	FY2023 Annual Projection	Month of November 2022				Fiscal Year to Date			
		Projection	Allocation	Variance $	%	Projection	Allocation	Variance $	%
General Mobility	$ 204.3	$ 18.4	$ 18.7	$ 0.3	1.6%	$ 34.0	$ 35.7	$ 1.7	5.0%

Funds allocated to the General Mobility Fund totaling $35.7 million for the year-to-date through November 2022 are $1.7 million or 5.0% more than the amount projected.

MONTHLY PERFORMANCE REPORT
November 2022
Ridership by Service Category

Service Category	Nov-21 Boardings	Nov-22 Boardings	Nov-22 vs. Nov-21	Nov-21 YTD Boardings	Nov-22 YTD Boardings	YTD % Change Nov-22 vs. Nov-21
Fixed Route Services						
<u>**Local Network**</u>						
Local Bus	**3,152,735**	**3,713,983**	**17.8%**	**6,452,234**	**7,853,332**	**21.7%**
METRORapid Silver Line	**21,827**	**23,905**	**9.5%**	**43,397**	**49,318**	**13.6%**
<u>**METRORail**</u>						
Red (North) Line	704,097	881,827	25.2%	1,454,437	1,806,269	24.2%
Green (East) Line	83,078	101,902	22.7%	178,249	214,391	20.3%
Purple (Southeast) Line	89,687	117,824	31.4%	192,261	246,335	28.1%
METRORail (all lines)	876,862	1,101,553	25.6%	1,824,947	2,266,995	24.2%
METRORail-Bus Bridge	0	0	0.0%	2,345	0	(100.0%)
METRORail Total	**876,862**	**1,101,553**	**25.6%**	**1,827,292**	**2,266,995**	**24.1%**
Subtotal Local Network	**4,051,424**	**4,839,441**	**19.5%**	**8,322,923**	**10,169,645**	**22.2%**
<u>**Commuter**</u>						
Park & Ride	178,141	238,641	34.0%	355,367	503,074	41.6%
Subtotal Fixed Route Service	**4,229,565**	**5,078,082**	**20.1%**	**8,678,290**	**10,672,719**	**23.0%**
Disaster Events	0	0	0.0%	0	0	0.0%
Special Events	0	647	0.0%	210	940	347.6%
Total Fixed Route	**4,229,565**	**5,078,729**	**20.1%**	**8,678,500**	**10,673,659**	**23.0%**
Customized Bus Services						
METROLift	110,176	130,477	18.4%	225,164	273,708	21.6%
METRO STAR Vanpool	32,435	36,476	12.5%	64,944	77,043	18.6%
Internal Service	91	6	0.0%	91	6	0.0%
Subtotal Customized Bus	**142,702**	**166,959**	**17.0%**	**290,199**	**350,757**	**20.9%**
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	858,320	944,152	10.0%	1,759,556	1,888,304	7.3%
Total System	**5,230,587**	**6,189,840**	**18.3%**	**10,728,255**	**12,912,720**	**20.4%**

Fixed Route and Total System Ridership
FY2022 - FY2023

Total System Ridership (Solid Line ———)

Fixed Route Ridership (Dotted Line - - - -)

FY2022 in Blue   FY2023 in Orange

Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding disaster and special events, for the month of November 2022 of 5.1 million is 0.8 million or 20.1% greater than last year.

Total fixed route ridership, excluding disaster and special events, for the year-to-date through November 2022 of 10.7 million is 2.0 million or 23.0% greater than last year.

METRORail ridership for the month of November 2022 of 1.1 million is 25.6% greater than last year.

METRORail ridership year-to-date through November 2022 of 2.3 million is 24.1% greater than last year.

	Benchmark Met	Benchmark Missed

Fiscal Year 2023

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target		FY2023 YTD Actual		FY2023 YTD GOAL
Bus Accidents (Includes METROLift)	35	32											≤	42	67	≤	84
Bus Accidents per 100,000 vehicle miles	0.92	0.88											≤	0.85	0.90	≤	0.85
BRT Accidents	0	1											≤	0	1	≤	0
BRT Accidents per 100,000 vehicle miles	0.00	3.04											≤	0.00	1.51	≤	0.00
Rail Accidents	14	12											≤	10	26	≤	19
Rail Accidents per 100,000 vehicle miles	5.35	4.78											≤	5.22	5.07	≤	5.22
Group A Criminal Offenses	104	96											≤	132	200	≤	264
Group A Criminal Offenses per 100,000 boardings	1.55	1.55											≤	2.46	1.55	≤	2.46
Criminal Incidents - METRO Properties	87	85											≤	170	172	≤	340

CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target		FY2023 YTD Actual		FY2023 YTD GOAL
Complaint Contacts per 100,000 Boardings	20.99	20.18											<	22.00	20.60	<	22.00
Commendations	253	208											≥	150	461	≥	300
Average Call Center Answer Delay (Sec.)	47	31											<	30	39	<	30

Safety & Security

• The number of Bus Accidents met the safety goal for both the month and the year-to-date.

• The number of BRT Accidents met the safety goal for the month but not the year-to-date.

• The number of Rail Accidents did not meet the safety goal for both the month and the year-to-date.

• Group A Criminal Offenses met the benchmark for both the month and the year-to-date.

• Criminal Incidents on METRO Properties met the benchmark for both the month and the year-to-date.

Customer Service

• Complaint Contacts per 100,000 Boardings met the goal for both the month and the year-to-date.

• The number of Commendations met the goal for both the month and the year-to-date.

• The Average Call Center Answer Delay did not meet the goal for both the month and the year-to-date.

		Benchmark Met		Benchmark Missed

Fiscal Year 2023

SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target		FY2023 YTD Actual		FY2023 YTD GOAL
On-Time Performance																	
Bus - Local	66.9%	67.3%											≥	70%	67.1%	≥	70%
Bus - Park & Ride	81.8%	81.6%											≥	79%	81.7%	≥	79%
Bus - Weighted Average	71.0%	71.2%											≥	74%	71.1%	≥	74%
METROLift	88.3%	89.5%											≥	90%	88.9%	≥	90%
BRT - METRORapid Silver Line	95.0%	94.7%											≥	90%	94.9%		90%
Rail - Red Line	92.9%	94.9%											≥	93%	93.9%	≥	93%
Rail - East End Green Line	96.3%	97.4%											≥	95%	96.8%	≥	95%
Rail - South East Purple Line	94.7%	95.5%											≥	95%	95.1%	≥	95%
MDBF (Mean Distance Between Mechanical Failures) - **Buses**	5,642	5,762											≥	7,500	5,700	≥	6,750
MDBF (Mean Distance Between Mechanical Failures) - **METROLift**	25,903	28,454											≥	21,000	26,996	≥	21,000
MDBF (Mean Distance Between Mechanical Failures) - **METRORapid**	4,760	6,569											≥	4,000	5,514	≥	4,000
MDBSI (Mean Distance Between Service Interruptions) - **METRORail**	17,451	16,747											≥	15,000	17,099	≥	15,000
Average Peak HOT Lanes Speed (miles per hour)																	
I-45 North HOV	61	60											≥	45	61	≥	45
I-45 South HOV	60	59											≥	45	60	≥	45
US-290 HOV	65	66											≥	45	66	≥	45
US-59 North HOV	65	63											≥	45	64	≥	45
US-59 South HOV	58	58											≥	45	58	≥	45

Bus On-Time Performance

• On-time performance for Local Bus routes did not meet the minimum performance standard for both the month and the year-to-date.

• On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.

• On-time performance for METROLift did not meet the minimum performance standard for both the month and the year-to-date.

METRORapid On-Time Performance

• BRT (Silver Line) met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

• Rail (Red Line) met the benchmark for both the month and the year-to-date.

• Rail (Green Line) met the benchmark for both the month and the year-to-date.

• Rail (Purple Line) met the benchmark for both the month and the year-to-date.

Service Reliability

• The Mean Distance Between Mechanical Failures (MDBF) for Buses did not meet the minimum performance standard for both the month and year-to-date.

• The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and year-to-date.

• The Mean Distance Between Mechanical Failures (MDBF) for METRORapid met the minimum performance standard for both the month and year-to-date.

• The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and year-to-date.

HOT Lane Average Speed

• The average peak speed for all HOT Lanes met both the monthly and year-to-date goals.

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that requires immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds $1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. A rail accident is defined as any physical contact between a rail vehicle and another vehicle (including another rail vehicle, car, truck, or motorcycle), a pedestrian, or bicyclist along the main rail line.

Group A Criminal Incidents Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boarding's.

Criminal Incidents - METRO Properties - The total Criminal Incidents - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported in terms of the absolute number of incidents.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boarding's.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5)minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the Integrated Vehicle Operation Management System (IVOMS) which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
November 2022
Balance Sheet

	November 30, 2021 ($)	November 30, 2022 ($)	Change ($)
Assets			
Cash	5,302,725	5,694,556	391,831
Receivables	349,402,912	189,577,341	(159,825,571)
Inventory	43,162,625	47,035,566	3,872,942
Investments	773,153,165	892,066,810	118,913,645
Other Assets	2,860,989	2,603,979	(257,010)
Land & Improvements	382,933,776	375,370,161	(7,563,615)
Capital Assets, Net of Depreciation	2,271,979,108	2,237,169,423	(34,809,685)
Total Assets	**3,828,795,299**	**3,749,517,837**	**(79,277,463)**
Deferred Outflow of Resources [1]	189,200,498	168,209,825 [2]	(20,990,673)
	4,017,995,797	**3,917,727,662**	**(100,268,135)**
Liabilities			
Trade Payables	46,711,286	56,172,161	9,460,875
Accrued Payroll	31,353,920	37,007,506	5,653,586
Debt Payable	1,101,222,912	1,006,828,177	(94,394,735)
Debt Interest Payable	6,216	-	(6,216)
Pension and OPEB Liabilities	966,140,436	963,036,638	(3,103,798)
Other Liabilities	139,907,840	196,751,621	56,843,782
Total Liabilities	**2,285,342,610**	**2,259,796,103**	**(25,546,507)**
Net Assets - Retained Earnings	1,732,653,187	1,657,931,558	(74,721,629)
Total Liabilities and Net Assets	**4,017,995,797**	**3,917,727,662**	**(100,268,135)**

Notes:

1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."

2 The deferred outflow for FY2023 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end ($1,378,049), [2] Non Union Pension Plan ($15,843,401), [3] Union Pension Plan ($12,444,369), [4] Bonds ($3,140,878), [5] Non Union OPEB ($14,022,819) and [6] Union OPEB ($121,380,309). These items will be recognized as expenses in future periods to which they relate.