

EXECUTIVE SUMMARY – April 2023

Calendar Mix. There was one fewer weekday and one additional Sunday in April 2023 compared to April 2022. METRO would have expected a negative impact to ridership in April 2023 relative to April 2022 due to calendar mix.

Calendar Mix – Holidays Good Friday and Easter both occurred in April 2023 and April 2022. METRO would have expected a neutral impact to ridership in April 2023 relative to April 2022 due to holidays.

Weather. There was one weather day in April 2023 compared to one weather day in April 2022. METRO would have expected a neutral impact to ridership in April 2023 relative to April 2022 due to weather.

COVID-19 . The Harris County COVID-19 Threat level was **GREEN** for April 2023. The Harris County COVID-19 Threat level was **YELLOW** for April 2022. METRO would have expected a positive impact to ridership in April 2023 compared to April 2022.

Service Disruption. There were zero service interruption days in April 2023 compared to one service interruption day in April 2022. METRO would have expected a positive impact to ridership in April 2023 relative to April 2022 due to service interruptions.

Special Events. There were three days of NCAA Men’s Final Four, three days of Taylor Swift and Championship Youth Robotics Competition in April 2023 compared to the FIRST Championship Youth Robotics Competition held in April 2022 at the George R Brown Convention Center. Additionally, the Houston Astros played their season opener home game in April 2022. METRO would have expected a positive impact to ridership as a result.

Service Levels. There were more revenue hours of service on both local and Park and Ride services in April 2023 than in April 2022. With more revenue hours of service, METRO would have expected a positive impact to ridership in April 2023 relative to April 2022.

METRO



APRIL 2023 (Fiscal Year 2023) Ridership Summary

Monthly Total Ridership

| Monthly Total Ridership | Local Network | | | | Commuter Network | Entire Network |
|-------------------------|---------------|-------------|------------|-----------|------------------------|--------------------|
| | Local Bus | METRO Rapid | Light Rail | Total | | |
| April | | | | | Park & Ride | Grand Total |
| 2023 | 4,072,573 | 24,075 | 1,179,728 | 5,276,376 | 266,810 | 5,543,186 |
| 2022 | 3,434,815 | 22,793 | 907,510 | 4,365,118 | 249,780 | 4,614,898 |
| Change | 637,758 | 1,282 | 272,218 | 911,259 | 17,030 | 928,289 |
| Percent | 19% | 6% | 30% | 21% | 7% | 20% |

| Average Weekday | Local Network | | | | Commuter Network | Entire Network |
|-----------------|---------------|-------------|------------|---------|------------------------|--------------------|
| | Local Bus | METRO Rapid | Light Rail | Total | | |
| April | | | | | Park & Ride | Grand Total |
| 2023 | 156,597 | 860 | 42,679 | 200,136 | 14,094 | 214,230 |
| 2022 | 129,037 | 828 | 35,512 | 165,377 | 12,100 | 177,477 |
| Change | 27,560 | 32 | 7,167 | 34,759 | 1,994 | 36,754 |
| Percent | 21% | 4% | 20% | 21% | 16% | 21% |

| Average Saturday | Local Network | | | | Commuter Network | Entire Network |
|------------------|---------------|-------------|------------|---------|------------------------|--------------------|
| | Local Bus | METRO Rapid | Light Rail | Total | | |
| April | | | | | Park & Ride | Grand Total |
| 2023 | 107,015 | 770 | 26,409 | 134,195 | N/A | 134,195 |
| 2022 | 89,673 | 657 | 19,821 | 110,152 | | 110,152 |
| Change | 17,342 | 113 | 6,588 | 24,043 | | 24,043 |
| Percent | 19% | 17% | 33% | 22% | | 22% |

| Average Sunday | Local Network | | | | Commuter Network | Entire Network |
|----------------|---------------|-------------|------------|---------|------------------------|--------------------|
| | Local Bus | METRO Rapid | Light Rail | Total | | |
| April | | | | | Park & Ride | Grand Total |
| 2023 | 88,284 | 677 | 22,853 | 111,813 | N/A | 111,813 |
| 2022 | 74,721 | 587 | 16,458 | 91,766 | | 91,766 |
| Change | 13,563 | 89 | 6,395 | 20,047 | | 20,047 |
| Percent | 18% | 15% | 39% | 22% | | 22% |

NOTE: curb2curb is included in Local Bus.

Average Daily Ridership & Performance Indicators

| April 2023 | | Weekday | | | Saturday | | | Sunday | | |
|------------|---------------------------|------------------|----------------------------|----------------------------|------------------|----------------------------|----------------------------|-------------------|----------------------------|----------------------------|
| # | Route | Average Boarding | Boardings per Revenue Hour | Boardings per Revenue Mile | Average Boarding | Boardings per Revenue Hour | Boardings per Revenue Mile | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile |
| 2 | Bellaire | 6,007 | 30.48 | 2.71 | 4,453 | 25.51 | 2.18 | 3,884 | 22.25 | 1.90 |
| 3 | Langley / Little York | 1,511 | 14.79 | 1.11 | 1,151 | 11.30 | 0.85 | 1,029 | 10.10 | 0.76 |
| 4 | Beechnut | 6,926 | 22.25 | 1.74 | 4,169 | 17.38 | 1.29 | 3,400 | 14.18 | 1.06 |
| 5 | Southmore | 1,040 | 15.20 | 1.31 | 660 | 13.21 | 0.98 | 536 | 10.72 | 0.79 |
| 6 | Jensen / Greens | 2,997 | 16.45 | 1.08 | 2,123 | 15.84 | 1.00 | 1,748 | 13.04 | 0.83 |
| 7 | West Airport | 765 | 21.95 | 1.65 | 371 | 11.05 | 0.83 | 317 | 9.44 | 0.71 |
| 8 | West Bellfort | 2,816 | 29.40 | 2.25 | 1,698 | 23.01 | 2.03 | 1,330 | 18.03 | 1.59 |
| 9 | Gulfton / Holman | 2,139 | 20.61 | 1.77 | 1,346 | 14.82 | 1.13 | 1,045 | 11.50 | 0.87 |
| 10 | Willowbend | 553 | 13.85 | 1.32 | 261 | 9.04 | 0.90 | 212 | 7.31 | 0.73 |
| 11 | Alameda / Lyons | 1,903 | 14.14 | 1.09 | 1,401 | 10.40 | 0.80 | 1,257 | 9.34 | 0.72 |
| 14 | Hiram Clarke | 1,434 | 19.73 | 1.63 | 881 | 15.29 | 1.29 | 734 | 12.73 | 1.07 |
| 20 | Canal / Memorial | 1,753 | 14.46 | 1.12 | 1,568 | 12.93 | 1.00 | 1,134 | 9.35 | 0.72 |
| 23 | Clay - W 43rd | 378 | 10.74 | 1.07 | 304 | 9.48 | 0.94 | 274 | 8.54 | 0.85 |
| 25 | Richmond | 6,151 | 22.63 | 1.90 | 4,232 | 18.60 | 1.63 | 3,481 | 15.30 | 1.34 |
| 26 | Long Point / Cavalcade | 3,185 | 15.77 | 1.23 | 2,050 | 19.01 | 1.61 | 1,732 | 16.06 | 1.36 |
| 27 | Shepherd | 2,397 | 14.75 | 1.27 | 1,435 | 19.52 | 1.50 | 1,294 | 17.61 | 1.35 |
| 28 | OST - Wayside | 2,454 | 21.52 | 2.06 | 1,457 | 17.74 | 1.46 | 1,224 | 14.91 | 1.23 |
| 29 | Cullen / Hirsch | 2,533 | 15.30 | 1.22 | 2,069 | 12.94 | 1.04 | 1,662 | 10.39 | 0.84 |
| 30 | Clinton / Ella | 687 | 9.54 | 0.68 | 453 | 6.31 | 0.45 | 397 | 5.53 | 0.39 |
| 32 | Renwick / San Felipe | 1,580 | 17.54 | 1.61 | 1,102 | 12.20 | 1.12 | 851 | 9.43 | 0.87 |
| 36 | Kempwood | 2,694 | 16.63 | 1.27 | 2,134 | 13.80 | 1.05 | 1,760 | 11.38 | 0.86 |
| 38 | Manchester - Lawndale | 121 | 7.42 | 0.63 | 93 | 6.50 | 0.55 | 81 | 5.64 | 0.48 |
| 39 | Katy Freeway | 245 | 7.81 | 0.52 | 136 | 4.74 | 0.31 | 103 | 3.60 | 0.24 |
| 40 | Telephone / Heights | 3,523 | 17.16 | 1.37 | 2,354 | 14.05 | 1.15 | 2,038 | 12.17 | 1.00 |
| 41 | Kirby / Polk | 988 | 10.87 | 1.03 | 816 | 8.97 | 0.85 | 602 | 6.62 | 0.63 |
| 44 | Acres Homes | 2,131 | 12.40 | 0.90 | 1,554 | 10.35 | 0.78 | 1,238 | 8.25 | 0.62 |
| 45 | Tidwell | 3,694 | 23.40 | 1.61 | 2,575 | 23.60 | 1.64 | 1,989 | 18.23 | 1.27 |
| 46 | Gessner | 6,285 | 30.71 | 2.67 | 4,760 | 24.51 | 2.01 | 3,643 | 18.75 | 1.54 |
| 47 | Hillcroft | 3,353 | 27.60 | 2.55 | 1,984 | 27.91 | 2.10 | 1,594 | 22.43 | 1.69 |
| 48 | Market | 417 | 11.71 | 1.13 | 275 | 7.72 | 0.74 | 207 | 5.83 | 0.56 |
| 49 | Chimney Rock / S Post Oak | 2,434 | 19.15 | 1.57 | 1,605 | 15.86 | 1.21 | 1,241 | 12.27 | 0.94 |
| 50 | Broadway | 2,054 | 19.32 | 1.48 | 1,264 | 21.04 | 1.61 | 1,121 | 18.65 | 1.43 |
| 51 | Hardy - Kelley | 643 | 14.25 | 1.24 | 457 | 10.12 | 0.88 | 388 | 8.60 | 0.75 |
| 52 | Hardy / Ley | 1,960 | 20.14 | 1.56 | 1,329 | 14.00 | 1.09 | 1,114 | 11.74 | 0.91 |
| 54 | Scott | 5,122 | 26.11 | 2.26 | 3,506 | 22.06 | 1.88 | 2,901 | 18.25 | 1.55 |
| 56 | Airline / Montrose | 4,871 | 16.38 | 1.36 | 4,000 | 20.77 | 1.69 | 3,807 | 19.76 | 1.61 |
| 58 | Hammerly | 408 | 13.04 | 1.16 | 310 | 10.24 | 0.91 | 216 | 7.13 | 0.63 |
| 59 | Aldine Mail | 392 | 12.14 | 1.00 | 267 | 9.53 | 0.77 | 292 | 10.41 | 0.84 |
| 60 | Cambridge | 1,442 | 24.75 | 2.79 | 614 | 11.08 | 1.25 | 578 | 10.43 | 1.17 |
| 63 | Fondren | 3,960 | 31.38 | 2.84 | 2,643 | 30.71 | 2.45 | 1,918 | 22.29 | 1.78 |
| 64 | Lincoln City | 64 | 2.44 | 0.24 | 53 | 2.00 | 0.20 | 47 | 1.79 | 0.18 |
| 65 | Bissonnet | 5,093 | 27.43 | 2.30 | 3,013 | 28.29 | 2.37 | 2,310 | 21.69 | 1.82 |
| 66 | Quitman | 340 | 10.12 | 0.78 | 246 | 8.36 | 0.64 | 215 | 7.28 | 0.56 |

Average Daily Ridership & Performance Indicators

| April 2023 | | Weekday | | | Saturday | | | Sunday | | |
|--------------|-------------------------------|------------------|----------------------------|----------------------------|------------------|----------------------------|----------------------------|-------------------|----------------------------|----------------------------|
| # | Route | Average Boarding | Boardings per Revenue Hour | Boardings per Revenue Mile | Average Boarding | Boardings per Revenue Hour | Boardings per Revenue Mile | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile |
| 67 | Dairy Ashford | 422 | 13.52 | 1.68 | 278 | 10.22 | 1.26 | 171 | 6.28 | 0.78 |
| 68 | Braeswood | 1,702 | 20.54 | 1.68 | 1,125 | 16.52 | 1.23 | 1,025 | 15.06 | 1.12 |
| 70 | Memorial | 236 | 9.26 | 0.62 | 112 | 4.69 | 0.31 | 125 | 5.26 | 0.35 |
| 71 | Cottage Grove | 7 | 0.49 | 0.04 | 7 | 0.48 | 0.04 | 4 | 0.27 | 0.02 |
| 72 | Westview | 305 | 13.10 | 0.92 | 194 | 8.81 | 0.62 | 164 | 7.43 | 0.52 |
| 73 | Bellfort | 4,224 | 31.38 | 2.27 | 2,956 | 30.01 | 2.02 | 2,199 | 22.45 | 1.52 |
| 75 | Eldridge | 517 | 16.46 | 1.15 | 403 | 13.70 | 0.96 | 323 | 10.99 | 0.77 |
| 76 | Evergreen | 932 | 17.49 | 1.33 | 564 | 15.84 | 1.21 | 393 | 11.03 | 0.84 |
| 77 | Homestead | 387 | 10.04 | 0.90 | 336 | 8.75 | 0.78 | 267 | 6.94 | 0.62 |
| 78 | Wayside | 382 | 10.47 | 0.91 | 282 | 7.74 | 0.67 | 293 | 8.04 | 0.70 |
| 79 | IRVINGTON | 345 | 10.66 | 0.97 | 252 | 8.04 | 0.73 | 214 | 6.84 | 0.62 |
| 80 | MLK / Lockwood | 3,540 | 19.99 | 1.45 | 2,661 | 16.40 | 1.09 | 1,964 | 12.10 | 0.81 |
| 82 | Westheimer | 11,213 | 23.99 | 2.06 | 8,235 | 26.64 | 2.38 | 7,068 | 22.86 | 2.05 |
| 83 | Lee Road - JFK | 264 | 7.99 | 0.63 | 169 | 5.81 | 0.46 | 159 | 5.47 | 0.43 |
| 84 | Buffalo Speedway | 1,115 | 13.42 | 1.22 | 861 | 10.36 | 0.94 | 754 | 9.07 | 0.83 |
| 85 | Antoine / Washington | 4,942 | 19.72 | 1.47 | 3,576 | 15.52 | 1.10 | 3,098 | 13.45 | 0.96 |
| 86 | FM 1960 / Imperial Valley | 2,346 | 20.55 | 1.49 | 1,635 | 18.51 | 1.33 | 1,330 | 15.06 | 1.09 |
| 87 | Sunnyside | 822 | 16.21 | 1.45 | 559 | 12.11 | 1.08 | 475 | 10.29 | 0.91 |
| 88 | Sagemont | 1,046 | 14.45 | 0.99 | 649 | 9.82 | 0.67 | 522 | 7.90 | 0.54 |
| 89 | Dacoma | 176 | 10.75 | 1.10 | 71 | 4.83 | 0.49 | 46 | 3.09 | 0.31 |
| 96 | Veterans Memorial | 1,189 | 18.47 | 1.20 | 811 | 15.53 | 1.13 | 679 | 13.00 | 0.94 |
| 97 | Settegast | 453 | 13.72 | 0.87 | 227 | 7.28 | 0.46 | 196 | 6.29 | 0.40 |
| 98 | Briargate | 301 | 19.69 | 1.31 | 161 | 11.70 | 0.78 | 123 | 8.90 | 0.59 |
| 99 | Ella - FM 1960 | 1,965 | 19.95 | 1.34 | 1,496 | 15.45 | 1.04 | 1,248 | 12.89 | 0.87 |
| 102 | Bush IAH Express | 3,045 | 22.19 | 1.07 | 2,155 | 22.16 | 0.95 | 2,183 | 22.45 | 0.97 |
| 108 | Veterans Memorial Express | 417 | 14.33 | 0.66 | N/A | N/A | N/A | N/A | N/A | N/A |
| 137 | Northshore Express | 2,285 | 19.21 | 1.48 | 1,664 | 16.34 | 1.11 | 1,195 | 11.74 | 0.79 |
| 151 | Westpark Express | 457 | 12.77 | 0.83 | N/A | N/A | N/A | N/A | N/A | N/A |
| 152 | Harwin Express | 1,679 | 28.09 | 1.83 | 1,185 | 19.83 | 1.29 | 907 | 15.18 | 0.99 |
| 153 | Harwin Express | 2,474 | 21.71 | 1.40 | 1,338 | 13.21 | 0.80 | 1,117 | 11.03 | 0.67 |
| 160 | Memorial City Express | 289 | 10.33 | 0.50 | 213 | 7.61 | 0.37 | 175 | 6.24 | 0.30 |
| 161 | Wilcrest Express | 2,761 | 22.31 | 1.35 | 2,029 | 16.81 | 1.01 | 1,567 | 12.99 | 0.78 |
| 162 | Memorial Express | 612 | 13.43 | 0.73 | 443 | 9.73 | 0.53 | 366 | 8.03 | 0.43 |
| 309 | Gulfton Circulator | 351 | 10.92 | 1.07 | 263 | 8.28 | 0.83 | 223 | 7.02 | 0.70 |
| 310 | Gulfton Circulator | 365 | 11.37 | 1.11 | 323 | 9.98 | 0.99 | 242 | 7.49 | 0.74 |
| 360 | Peerless Shuttle | 305 | 8.37 | 0.69 | 172 | 9.24 | 0.76 | 117 | 6.26 | 0.51 |
| 399 | Kuykendahl Shuttle | 144 | 8.80 | 0.83 | 82 | 5.52 | 0.52 | 65 | 4.32 | 0.41 |
| 402 | Bellaire Quickline | 498 | 12.87 | 1.03 | N/A | N/A | N/A | N/A | N/A | N/A |
| TOTAL | | 155,957 | 19.58 | 1.53 | 106,654 | 16.62 | 1.27 | 87,940 | 13.70 | 1.05 |
| 314 | Hiram Clarke curb2curb | 166 | 5.91 | 0.90 | 71 | 2.53 | 0.39 | 63 | 2.24 | 0.34 |
| 344 | Acres Homes curb2curb | 129 | 1.73 | 0.18 | 93 | 1.49 | 0.23 | 100 | 1.61 | 0.24 |
| 363 | Missouri City curb2curb | 338 | 2.98 | 1.57 | 193 | 2.27 | 0.89 | 175 | 2.05 | 0.81 |
| 377 | Kashmere Late Night curb2curb | 8 | 1.97 | 0.07 | 5 | 1.25 | 0.04 | 7 | 1.75 | 0.06 |
| TOTAL | | 640 | 2.91 | 0.53 | 362 | 2.02 | 0.39 | 344 | 1.92 | 0.37 |
| 433 | METRO Rapid Silver | 860 | 7.53 | 0.91 | 770 | 6.78 | 0.82 | 677 | 5.95 | 0.72 |
| TOTAL | | 860 | 7.53 | 0.91 | 770 | 6.78 | 0.82 | 677 | 5.95 | 0.72 |

Average Daily Ridership & Performance Indicators

| Park & Ride Routes | | | | |
|-------------------------------|--|--------------------------|-----------------------------------|-----------------------------------|
| April 2023 | | Weekday | | |
| # | Route | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile |
| Peak Period | | | | |
| 202 | Kuykendahl | 862 | 25.13 | 0.88 |
| 204 | Spring | 764 | 20.04 | 0.67 |
| 214 / 216 | 214 Northwest Station / 216 West Little York | 859 | 20.75 | 0.73 |
| 217 | Cypress | 1,252 | 23.17 | 0.69 |
| 222 | Grand Parkway | 2,299 | 27.67 | 0.87 |
| 221 / 228 | 221 Kingsland / 228 Addicks | 1,399 | 23.58 | 0.79 |
| 236 | Maxey Road | 245 | 11.56 | 0.56 |
| 244 / 248 | 244 Monroe / 248 El Dorado | 472 | 10.21 | 0.41 |
| 246 / 247 | 246 Bay Area / 247 Fuqua | 700 | 14.23 | 0.53 |
| 256 | 256 Eastex / 255 Kingwood | 798 | 16.04 | 0.54 |
| 257 | 257 Townsen | 524 | 9.66 | 0.43 |
| 269 | Southwest Freeway Corridor | 1,164 | 21.44 | 0.96 |
| 270 | Missouri City | 610 | 22.79 | 0.88 |
| 291 | Conroe / TMC | 81 | 14.58 | 0.43 |
| 292 | Southwest Corridor - TMC | 287 | 8.03 | 0.36 |
| 297 | Gulf Corridor - TMC | 632 | 14.66 | 0.63 |
| 298 | Katy Corridor - TMC | 1,149 | 16.79 | 0.69 |
| Grand Total | | 14,094 | 19.84 | 0.72 |

Average Daily Ridership

| April 2023 | Average Boardings | | |
|--|-------------------|---------------|---------------|
| | Weekday | Saturday | Sunday |
| Red Line | | | |
| Northline Transit Center / HCC | 2,264 | 2,008 | 1,655 |
| Melbourne / North Lindale | 199 | 160 | 120 |
| Lindale Park | 148 | 130 | 115 |
| Cavalcade | 574 | 440 | 377 |
| Moody Park | 455 | 411 | 377 |
| Fulton / North Central | 845 | 745 | 695 |
| Quitman / Near Northside | 378 | 310 | 236 |
| Burnett Transit Center / Casa De Amigos | 543 | 398 | 339 |
| UH-Downtown | 599 | 225 | 168 |
| Preston | 1,793 | 1,307 | 1,205 |
| Central Station Main | 1,989 | 1,237 | 1,157 |
| Main Street Square | 1,572 | 1,039 | 737 |
| Bell | 620 | 362 | 358 |
| Downtown Transit Center | 2,069 | 1,243 | 1,175 |
| McGowen | 1,034 | 697 | 636 |
| Ensemble / HCC | 1,558 | 944 | 769 |
| Wheeler Transit Center | 1,998 | 1,467 | 1,350 |
| Museum District | 1,029 | 572 | 616 |
| Hermann Park / Rice U | 513 | 518 | 590 |
| Memorial Hermann Hospital / Houston Zoo | 2,290 | 644 | 561 |
| Dryden / TMC | 3,655 | 723 | 638 |
| TMC Transit Center | 2,171 | 1,160 | 1,049 |
| Smith Lands | 2,772 | 295 | 278 |
| Stadium Park / Astrodome | 709 | 580 | 543 |
| Fannin South | 2,346 | 1,546 | 1,354 |
| Red Line Total | 34,123 | 19,160 | 17,092 |
| Green Line | | | |
| Theater District | 370 | 299 | 265 |
| Central Station | 857 | 717 | 592 |
| Convention District | 287 | 320 | 294 |
| EaDo / Stadium | 330 | 438 | 352 |
| Coffee Plant / Second Ward | 329 | 330 | 279 |
| Lockwood / Eastwood | 363 | 298 | 270 |
| Altic / Howard Hughes | 300 | 249 | 245 |
| Cesar Chavez / 67th Street | 289 | 255 | 231 |
| Magnolia Park Transit Center | 730 | 622 | 623 |
| Green Line Total | 3,855 | 3,528 | 3,152 |
| Purple Line | | | |
| Theater District | 559 | 277 | 193 |
| Central Station | 806 | 707 | 453 |
| Convention District | 263 | 332 | 231 |
| EaDo / Stadium | 357 | 490 | 325 |
| Leeland / Third Ward | 221 | 203 | 147 |
| Elgin / Third Ward | 413 | 323 | 299 |
| TSU / UH Athletics District | 574 | 506 | 278 |
| UH South / University Oaks | 596 | 269 | 200 |
| MacGregor Park / Martin Luther King, Jr. | 315 | 247 | 208 |
| Palm Center Transit Center | 597 | 369 | 275 |
| Purple Line Total | 4,701 | 3,721 | 2,609 |
| All Lines | | | |
| Red, Green & Purple Lines | 42,679 | 26,409 | 22,853 |

Five Year Ridership Trend

| Boardings (in 000s) | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | TOTAL (Year-To- Date) | TOTAL |
|-------------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----------------------------|--------|
| LOCAL BUS SERVICE | | | | | | | | | | | | | | |
| FY2023 | 4,139 | 3,714 | 3,754 | 3,903 | 3,771 | 4,265 | 4,073 | | | | | | 27,620 | 27,620 |
| FY2022 | 3,299 | 3,153 | 3,185 | 3,026 | 2,899 | 3,422 | 3,435 | 3,598 | 3,559 | 3,525 | 3,865 | 4,006 | 22,420 | 40,973 |
| FY2021 | 2,944 | 2,691 | 2,680 | 2,642 | 2,062 | 2,872 | 2,777 | 2,754 | 2,810 | 2,857 | 3,044 | 2,963 | 18,669 | 33,096 |
| FY2020 | 5,529 | 4,883 | 4,878 | 5,047 | 4,802 | 3,895 | 2,503 | 2,708 | 3,022 | 2,896 | 2,678 | 2,618 | 31,538 | 45,460 |
| FY2019 | 5,514 | 4,892 | 4,680 | 4,909 | 4,645 | 4,897 | 5,000 | 5,121 | 4,697 | 4,953 | 5,210 | 4,926 | 34,537 | 59,443 |
| METRORAPID | | | | | | | | | | | | | | |
| FY2023 | 25 | 24 | 24 | 24 | 23 | 26 | 24 | | | | | | 170 | 170 |
| FY2022 | 22 | 22 | 22 | 19 | 17 | 20 | 23 | 21 | 22 | 22 | 24 | 23 | 144 | 255 |
| FY2021 | 20 | 21 | 21 | 20 | 14 | 21 | 20 | 20 | 18 | 18 | 19 | 20 | 136 | 231 |
| FY2020 | | | | | | | | | | | 6 | 20 | - | 26 |
| FY2019 | | | | | | | | | | | | | | |
| METRORail - RED Rail Line | | | | | | | | | | | | | | |
| FY2023 | 924 | 882 | 786 | 826 | 796 | 1,272 | 934 | | | | | | 6,420 | 6,420 |
| FY2022 | 750 | 704 | 661 | 595 | 661 | 1,165 | 717 | 763 | 775 | 780 | 904 | 878 | 5,254 | 9,354 |
| FY2021 | 668 | 568 | 488 | 474 | 368 | 536 | 497 | 539 | 633 | 673 | 720 | 680 | 3,598 | 6,844 |
| FY2020 | 1,316 | 1,049 | 1,119 | 1,233 | 1,203 | 1,051 | 491 | 576 | 618 | 630 | 622 | 561 | 7,463 | 10,469 |
| FY2019 | 1,376 | 1,197 | 1,095 | 1,207 | 1,232 | 1,581 | 1,258 | 1,182 | 1,174 | 1,310 | 1,312 | 1,202 | 8,946 | 15,127 |
| METRORail - GREEN Rail Line | | | | | | | | | | | | | | |
| FY2023 | 112 | 102 | 96 | 100 | 94 | 113 | 115 | | | | | | 732 | 732 |
| FY2022 | 95 | 83 | 86 | 80 | 75 | 96 | 92 | 100 | 97 | 101 | 104 | 106 | 607 | 1,114 |
| FY2021 | 81 | 74 | 76 | 67 | 52 | 69 | 70 | 72 | 71 | 83 | 83 | 83 | 488 | 879 |
| FY2020 | 159 | 126 | 126 | 128 | 129 | 95 | 1 | 57 | 70 | 67 | 70 | 72 | 764 | 1,101 |
| FY2019 | 145 | 122 | 119 | 120 | 116 | 136 | 136 | 120 | 132 | 144 | 148 | 135 | 893 | 1,572 |
| METRORail - PURPLE Rail Line | | | | | | | | | | | | | | |
| FY2023 | 129 | 118 | 92 | 103 | 110 | 123 | 130 | | | | | | 805 | 805 |
| FY2022 | 103 | 90 | 75 | 75 | 83 | 97 | 98 | 91 | 88 | 87 | 103 | 125 | 621 | 1,115 |
| FY2021 | 67 | 62 | 63 | 57 | 41 | 57 | 58 | 57 | 58 | 66 | 78 | 90 | 405 | 753 |
| FY2020 | 214 | 166 | 125 | 162 | 182 | 117 | 62 | 59 | 59 | 55 | 57 | 60 | 1,029 | 1,319 |
| FY2019 | 208 | 164 | 123 | 146 | 151 | 159 | 174 | 109 | 137 | 139 | 167 | 180 | 1,125 | 1,857 |
| METRORail - Bus Bridges | | | | | | | | | | | | | | |
| FY2023 | - | - | - | 3 | 8 | - | - | | | | | | 10 | 10 |
| FY2022 | 2 | - | 5 | 12 | 1 | 13 | - | - | - | 4 | - | 11 | 33 | 47 |
| FY2021 | 5 | 12 | 57 | 52 | 33 | 47 | 48 | 21 | 0 | - | 1 | 11 | 254 | 287 |
| FY2020 | - | 47 | 13 | - | 15 | 14 | - | 0 | 10 | 5 | - | 8 | 89 | 112 |
| FY2019 | 9 | 4 | - | - | 1 | - | - | 24 | 1 | - | - | 1 | 14 | 40 |
| PARK & RIDE | | | | | | | | | | | | | | |
| FY2023 | 264 | 239 | 203 | 264 | 260 | 293 | 267 | | | | | | 1,791 | 1,791 |
| FY2022 | 177 | 178 | 152 | 157 | 196 | 257 | 250 | 248 | 256 | 217 | 267 | 250 | 1,367 | 2,606 |
| FY2021 | 101 | 85 | 81 | 100 | 77 | 90 | 92 | 92 | 138 | 145 | 157 | 156 | 627 | 1,314 |
| FY2020 | 795 | 599 | 549 | 708 | 659 | 384 | 22 | 37 | 80 | 79 | 74 | 84 | 3,716 | 4,070 |
| FY2019 | 725 | 568 | 485 | 659 | 646 | 650 | 710 | 681 | 632 | 684 | 723 | 665 | 4,442 | 7,828 |
| COMBINED | | | | | | | | | | | | | | |
| FY2023 | 5,595 | 5,078 | 4,956 | 5,223 | 5,061 | 6,091 | 5,543 | | | | | | 37,548 | 37,548 |
| FY2022 | 4,449 | 4,230 | 4,187 | 3,964 | 3,933 | 5,069 | 4,615 | 4,821 | 4,796 | 4,737 | 5,266 | 5,398 | 30,446 | 55,465 |
| FY2021 | 3,887 | 3,512 | 3,466 | 3,413 | 2,647 | 3,692 | 3,561 | 3,555 | 3,727 | 3,842 | 4,101 | 4,002 | 24,177 | 43,404 |
| FY2020 | 8,014 | 6,871 | 6,810 | 7,278 | 6,989 | 5,557 | 3,079 | 3,437 | 3,859 | 3,732 | 3,506 | 3,424 | 44,598 | 62,556 |
| FY2019 | 7,978 | 6,947 | 6,502 | 7,041 | 6,790 | 7,422 | 7,278 | 7,237 | 6,773 | 7,230 | 7,560 | 7,109 | 49,958 | 85,868 |