

EXECUTIVE SUMMARY – October 2023

Calendar Mix. There was one additional weekday and one fewer Saturday in October 2023 compared to October 2022. METRO would have expected a positive impact to ridership in October 2023 relative to October 2022 due to calendar mix.

Calendar Mix – Holidays. There were no observed holidays in October 2023 and October 2022. METRO would have expected a neutral impact to ridership in October 2023 relative to October 2022 due to holidays.

Weather. There were two weather days in October 2023 compared to two weather days in October 2022. METRO would have expected a neutral impact to ridership in October 2023 relative to October 2022 due to weather.

Service Disruption. There was one scheduled service interruption day in October 2023 compared to zero scheduled service interruption days in October 2022. METRO would have expected a negative impact to ridership in October 2023 relative to October 2022 as a result of scheduled service disruptions.

Special Events. There were two Houston Texans home games, six Houston Astros playoff games, one Monster Truck Jam, and two University of Houston home games in October 2023 compared to two Houston Texans home games, six Houston Astros playoff games, one Monster Truck Jam, one University of Houston home game and one Texas Southern University home game in October 2022. METRO would have expected a positive impact to ridership as a result.

Service Levels. There were more revenue hours of service on both local and Park and Ride services in October 2023 than in October 2022. With more revenue hours of service, METRO would have expected a positive impact to ridership in October 2023 relative to October 2022.



OCTOBER 2023 (Fiscal Year 2024) Ridership Summary

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Monthly Total Ridership	Local Network				Commuter Network	Entire Network
	Local Bus	METRO Rapid	Light Rail	Total		
October					Park & Ride	Grand Total
2023	4,763,634	27,535	1,234,709	6,025,878	347,118	6,372,996
2022	4,139,349	25,413	1,165,441	5,330,204	264,433	5,594,637
Change	624,285	2,122	69,268	695,674	82,685	778,359
Percent	15%	8%	6%	13%	31%	14%

Average Weekday	Local Network				Commuter Network	Entire Network
	Local Bus	METRO Rapid	Light Rail	Total		
October					Park & Ride	Grand Total
2023	172,213	937	44,986	218,136	15,689	233,824
2022	151,733	884	44,203	196,820	12,860	209,680
Change	20,480	53	783	21,315	2,829	24,144
Percent	13%	6%	2%	11%	22%	12%

Average Saturday	Local Network				Commuter Network	Entire Network
	Local Bus	METRO Rapid	Light Rail	Total		
October					Park & Ride	Grand Total
2023	121,656	807	28,458	150,922	N/A	150,922
2022	105,872	719	23,986	130,577		130,577
Change	15,784	89	4,473	20,345		20,345
Percent	15%	12%	19%	16%		16%

Average Sunday	Local Network				Commuter Network	Entire Network
	Local Bus	METRO Rapid	Light Rail	Total		
October					Park & Ride	Grand Total
2023	101,917	765	25,121	127,802	N/A	127,802
2022	87,921	665	21,262	109,847		109,847
Change	13,996	100	3,859	17,955		17,955
Percent	16%	15%	18%	16%		16%

NOTES:

¹ curb2curb is included in Local Bus.

EXECUTIVE SUMMARY – October 2023

LOCAL ROUTES											
October 2023		Weekday			Saturday			Sunday			
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	
2	Bellaire	6,696	27.85	2.54	5,387	27.50	2.43	4,297	21.93	1.94	
3	Langley / Little York	1,819	14.97	1.15	1,503	12.43	0.95	1,316	10.89	0.83	
4	Beechnut	7,867	25.27	1.97	4,884	20.37	1.52	3,901	16.27	1.21	
5	Southmore	1,167	17.06	1.47	721	14.43	1.07	562	11.25	0.83	
6	Jensen / Greens	3,170	17.42	1.14	2,526	18.85	1.20	1,987	14.83	0.94	
7	West Airport	779	22.47	1.68	424	12.63	0.94	392	11.65	0.87	
8	West Bellfort	3,039	31.72	2.42	2,109	28.59	2.52	1,602	21.72	1.92	
9	Gulfton / Holman	2,223	20.55	1.84	1,498	16.49	1.25	1,211	13.34	1.01	
10	Willowbend	577	14.44	1.38	324	11.20	1.11	255	8.80	0.87	
11	Almeda / Lyons	2,197	16.33	1.26	1,502	11.15	0.86	1,302	9.67	0.74	
14	Hiram Clarke	1,511	20.79	1.72	1,086	18.85	1.59	784	13.60	1.14	
20	Canal / Memorial	2,204	12.74	1.06	1,621	13.41	1.03	1,318	10.90	0.84	
23	Clay - W 43rd	436	12.36	1.23	351	10.93	1.08	303	9.45	0.94	
25	Richmond	6,419	23.62	1.98	4,393	19.31	1.69	3,723	16.37	1.43	
26	Long Point / Cavalcade	3,571	17.68	1.38	2,403	22.28	1.89	1,858	17.22	1.46	
27	Shepherd	2,469	15.19	1.31	1,766	24.03	1.85	1,391	18.92	1.45	
28	OST - Wayside	2,456	21.54	2.06	1,672	20.36	1.68	1,393	16.96	1.40	
29	Cullen / Hirsch	2,984	18.02	1.44	2,387	14.93	1.20	2,144	13.41	1.08	
30	Clinton / Ella	769	10.72	0.76	513	7.14	0.51	478	6.65	0.47	
32	Renwick / San Felipe	1,826	20.27	1.86	1,315	14.56	1.34	1,056	11.69	1.07	
36	Kempwood	2,959	18.26	1.39	2,350	15.20	1.16	1,946	12.58	0.96	
38	Manchester - Lawndale	121	7.41	0.63	117	8.22	0.69	81	5.67	0.48	
39	Katy Freeway	267	8.52	0.57	184	6.43	0.42	144	5.03	0.33	
40	Telephone / Heights	3,815	18.58	1.49	2,716	16.21	1.33	2,342	13.98	1.15	
41	Kirby / Polk	1,115	12.26	1.13	793	8.72	0.81	757	8.32	0.77	
44	Acres Homes	2,325	14.32	0.99	1,818	12.55	0.92	1,484	10.24	0.75	
45	Tidwell	3,909	24.76	1.70	2,767	25.36	1.76	2,320	21.27	1.48	
46	Gessner	7,003	34.21	2.97	5,480	28.21	2.31	4,487	23.10	1.89	
47	Hillcroft	3,405	27.99	2.58	2,052	28.88	2.17	1,772	24.93	1.88	
48	Market	471	13.22	1.27	373	10.49	1.01	288	8.09	0.78	
49	Chimney Rock / S Post Oak	2,560	20.13	1.65	1,689	16.70	1.28	1,390	13.74	1.05	
50	Broadway	2,133	20.06	1.54	1,387	23.08	1.76	1,282	21.35	1.63	
51	Hardy - Kelley	726	13.75	1.38	480	10.65	0.93	370	8.20	0.71	
52	Hardy / Ley	1,923	18.25	1.41	1,459	15.29	1.09	1,229	12.88	0.92	
54	Scott	5,803	27.38	2.26	3,890	23.96	1.82	3,152	19.41	1.48	
56	Airline / Montrose	5,214	18.60	1.55	4,206	22.88	1.86	4,244	23.09	1.88	
58	Hammerly	431	13.79	1.23	325	10.72	0.95	286	9.44	0.84	
59	Aldine Mail	382	11.82	0.97	287	10.25	0.83	293	10.45	0.84	
60	Cambridge	1,611	26.28	2.94	727	13.12	1.48	603	10.88	1.22	
63	Fondren	4,303	32.42	3.18	3,076	26.37	2.37	2,539	21.76	1.95	
64	Lincoln City	90	3.43	0.34	51	1.96	0.19	50	1.91	0.19	
65	Bissonnet	5,787	26.91	2.36	3,770	23.43	2.01	2,835	17.62	1.51	
66	Quitman	361	10.75	0.82	262	8.88	0.68	193	6.54	0.50	

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October 2023		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
67	Dairy Ashford	503	16.10	2.01	284	10.41	1.29	239	8.77	1.08
68	Braeswood	1,789	21.61	1.77	1,292	18.99	1.41	1,060	15.58	1.16
70	Memorial	224	8.78	0.59	150	6.29	0.42	125	5.23	0.35
71	Cottage Grove	8	0.58	0.05	7	0.46	0.04	4	0.30	0.03
72	Westview	334	14.37	1.01	249	11.34	0.80	219	9.93	0.70
73	Bellfort	4,728	37.37	2.70	3,519	39.14	2.65	2,932	32.61	2.20
75	Eldridge	617	19.65	1.38	503	17.12	1.20	366	12.43	0.87
76	Evergreen	1,207	16.55	1.26	660	18.69	1.42	576	16.31	1.24
77	Homestead	434	10.68	0.97	364	9.01	0.81	291	7.21	0.65
78	Wayside	433	10.69	0.93	346	8.55	0.74	281	6.95	0.61
79	Irvington	386	11.94	1.08	317	10.11	0.92	217	6.94	0.63
80	MLK / Lockwood	4,023	22.72	1.65	2,938	18.10	1.21	2,463	15.17	1.01
82	Westheimer	12,180	25.45	2.25	9,221	31.10	2.78	8,003	26.99	2.41
83	Lee Road - JFK	272	8.24	0.65	209	7.17	0.57	201	6.88	0.54
84	Buffalo Speedway	1,453	12.14	1.18	951	11.44	1.04	832	10.01	0.91
85	Antoine / Washington	5,509	21.21	1.56	4,180	18.94	1.31	3,399	15.40	1.07
86	FM 1960 / Imperial Valley	2,543	22.27	1.61	1,868	21.15	1.53	1,576	17.84	1.29
87	Sunnyside	1,040	15.41	1.34	624	13.50	1.20	547	11.83	1.05
88	Sagemont	1,133	13.01	1.07	826	12.47	0.85	687	10.37	0.71
89	Dacoma	117	7.15	0.73	61	4.14	0.42	53	3.57	0.36
96	Veterans Memorial	1,230	19.10	1.24	849	16.26	1.18	721	13.82	1.00
97	Settegast	479	14.51	0.92	203	6.53	0.42	239	7.66	0.49
98	Briargate	276	18.05	1.20	195	14.14	0.94	147	10.65	0.71
99	Ella - FM 1960	2,284	23.19	1.56	1,725	17.82	1.20	1,564	16.15	1.09
102	Bush IAH Express	3,274	20.76	1.05	2,343	21.31	1.03	2,269	20.63	1.00
108	Veterans Memorial Express	410	15.43	0.67	N/A	N/A	N/A	N/A	N/A	N/A
137	Northshore Express	2,650	16.28	1.09	1,907	18.73	1.27	1,647	16.18	1.10
151	Westpark Express	667	14.85	0.94	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	1,662	22.53	1.81	1,205	20.05	1.31	936	15.58	1.02
153	Harwin Express	2,880	23.44	1.63	1,572	14.79	0.94	1,284	12.07	0.77
160	Memorial City Express	287	10.24	0.50	210	7.51	0.37	174	6.21	0.30
161	Wilcrest Express	2,930	23.68	1.43	2,320	19.22	1.15	1,807	14.97	0.90
162	Memorial Express	661	14.51	0.78	510	11.18	0.60	431	9.46	0.51
309	Gulfton Circulator	399	12.43	1.22	295	9.33	0.93	327	10.36	1.03
310	Gulfton Circulator	387	12.07	1.18	354	11.01	1.08	287	8.93	0.88
360	Peerless Shuttle	426	11.68	0.96	211	11.35	0.93	158	8.46	0.70
399	Kuykendahl Shuttle	177	10.77	1.01	100	6.72	0.64	77	5.15	0.49
402	Bellaire Quickline	481	12.43	1.00	N/A	N/A	N/A	N/A	N/A	N/A
TOTAL		171,383	20.58	1.62	121,213	18.58	1.42	101,491	15.55	1.19
314	Hiram Clarke curbside	242	2.45	0.56	111	1.73	0.52	85	1.32	0.40
344	Acres Homes curbside	161	1.62	0.13	92	1.02	0.16	101	1.63	0.18
363	Missouri City curbside	419	2.50	0.33	232	2.18	0.28	232	2.18	0.28
377	Kashmere Late Night curbside	8	2.04	0.23	8	1.88	0.21	8	2.10	0.23
TOTAL		830	2.24	0.28	443	1.67	0.27	426	1.80	0.26
433	METRO Rapid Silver	937	8.20	0.99	807	7.11	0.86	765	6.73	0.81
TOTAL		937	8.20	0.99	807	7.11	0.86	765	6.73	0.81

Park & Ride Routes

October 2023		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
202	Kuykendahl	792	21.16	0.74
204	Spring	772	18.53	0.62
209	Kuykendahl/Spring Midday	77	6.36	0.29
212	Seton Lake	251	6.98	0.29
214 / 216	214 Northwest Station / 216 West Little York	931	20.27	0.73
217	Cypress	1,440	23.11	0.69
219	Cypress/Northwest Station/West Little York Midday	114	6.49	0.32
221	Kingsland	731	13.57	0.47
222	Grand Parkway	2,365	25.12	0.82
221 / 228	221 Kingsland / 228 Addicks	757	16.39	0.61
229	Grand Parkway/Kingsland/Addicks Midday	127	10.44	0.36
236	Maxey Road	242	11.41	0.55
244 / 248	244 Monroe / 248 El Dorado	564	12.22	0.49
246 / 247	246 Bay Area / 247 Fuqua	779	13.80	0.53
249	Bay Area/El Dorado/Fugua/Monroe Midday	114	6.57	0.30
256	256 Eastex / 255 Kingwood	767	13.54	0.45
257	Townsen	602	8.77	0.41
259	Kingwood/Townsen/Eastex Midday	61	11.03	0.33
269	West Bellfort/Westwood/Hillcroft	1,251	18.22	0.85
270	Missouri City	604	22.29	0.88
291	Conroe / TMC	93	16.88	0.50
292	Southwest Corridor - TMC	294	8.23	0.37
297	Gulf Corridor - TMC	666	15.52	0.67
298	Katy Corridor - TMC	1,295	18.52	0.76
Grand Total		15,689	17.19	0.64

Average Daily Ridership

October 2023	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	2,348	1,948	1,813
Melbourne / North Lindale	234	139	149
Lindale Park	165	144	116
Cavalcade	598	478	428
Moody Park	502	491	442
Fulton / North Central	939	780	724
Quitman / Near Northside	373	307	281
Burnett Transit Center / Casa De Amigos	569	437	364
UH-Downtown	720	223	213
Preston	1,903	1,354	1,253
Central Station Main	2,043	1,642	1,480
Main Street Square	1,618	1,209	992
Bell	639	456	380
Downtown Transit Center	2,359	1,621	1,420
McGowen	1,056	771	635
Ensemble / HCC	1,809	1,058	1,005
Wheeler Transit Center	2,240	1,738	1,562
Museum District	827	616	505
Hermann Park / Rice U	516	579	513
Memorial Hermann Hospital / Houston Zoo	2,469	702	638
Dryden / TMC	3,616	859	744
TMC Transit Center	2,341	1,290	1,067
Smith Lands	2,693	370	276
Stadium Park / Astrodome	721	890	458
Fannin South	2,327	1,549	1,318
Red Line Total	35,625	21,654	18,776
Green Line			
Theater District	430	287	274
Central Station	911	674	686
Convention District	227	222	224
EaDo / Stadium	358	473	469
Coffee Plant / Second Ward	341	309	256
Lockwood / Eastwood	370	287	274
Altic / Howard Hughes	334	261	241
Cesar Chavez / 67th Street	294	258	221
Magnolia Park Transit Center	753	656	601
Green Line Total	4,018	3,426	3,245
Purple Line			
Theater District	691	254	259
Central Station	852	598	572
Convention District	216	170	200
EaDo / Stadium	363	442	465
Leeland / Third Ward	245	196	189
Elgin / Third Ward	548	430	377
TSU / UH Athletics District	663	417	298
UH South / University Oaks	736	295	207
MacGregor Park / Martin Luther King, Jr.	328	241	193
Palm Center Transit Center	700	335	343
Purple Line Total	5,343	3,378	3,101
All Lines			
Red, Green & Purple Lines	44,986	28,458	25,121

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL (Year-To- Date)	TOTAL
Boardings (in 000s)														
LOCAL BUS SERVICE														
FY2024	4,735												4,735	4,735
FY2023	4,120	3,697	3,737	3,884	3,751	4,245	4,052	4,305	4,115	4,091	4,459	4,506	4,120	48,962
FY2022	3,288	3,142	3,173	3,012	2,886	3,408	3,421	3,583	3,548	3,514	3,852	3,988	3,288	40,816
FY2021	2,937	2,683	2,672	2,634	2,056	2,866	2,769	2,746	2,802	2,849	3,035	2,952	2,937	33,001
FY2020	5,529	4,883	4,878	5,047	4,802	3,895	2,503	2,708	3,022	2,896	2,678	2,618	5,529	45,460
FY2019 (Prior to COVID)	5,514	4,892	4,680	4,909	4,645	4,897	5,000	5,121	4,697	4,953	5,210	4,926	5,514	59,443
curb2curb														
FY2024	29												29	29
FY2023	19	17	17	19	20	20	20	22	17	17	22	26	19	238
FY2022	11	11	12	14	13	14	14	15	11	10	13	18	11	157
FY2021	8	7	9	8	5	7	7	8	7	8	9	10	8	94
FY2020 (included in local bus)														
FY2019 (included in local bus)														
METRORAPID														
FY2024	28												28	28
FY2023	25	24	24	24	23	26	24	26	24	26	28	24	25	299
FY2022	22	22	22	19	17	20	23	21	22	22	24	23	22	255
FY2021	20	21	21	20	14	21	20	20	18	18	19	20	20	231
FY2020											6	20	-	26
FY2019 (Prior to COVID)														
METRORail - RED Rail Line														
FY2024	955												955	955
FY2023	924	882	786	826	796	1,272	934	898	900	831	969	969	924	10,987
FY2022	750	704	661	595	661	1,165	717	763	775	780	904	878	750	9,354
FY2021	668	568	488	474	368	536	497	539	633	673	720	680	668	6,844
FY2020	1,316	1,049	1,119	1,233	1,203	1,051	491	576	618	630	622	561	1,316	10,469
FY2019 (Prior to COVID)	1,376	1,197	1,095	1,207	1,232	1,581	1,258	1,182	1,174	1,310	1,312	1,202	1,376	15,127
METRORail - GREEN Rail Line														
FY2024	119												119	119
FY2023	112	102	96	100	94	113	115	115	113	106	115	116	112	1,297
FY2022	95	83	86	80	75	96	92	100	97	101	104	106	95	1,114
FY2021	81	74	76	67	52	69	70	72	71	83	83	83	81	879
FY2020	159	126	126	128	129	95	1	57	70	67	70	72	159	1,101
FY2019 (Prior to COVID)	145	122	119	120	116	136	136	120	132	144	148	135	145	1,572
METRORail - PURPLE Rail Line														
FY2024	155												155	155
FY2023	129	118	92	103	110	123	130	106	102	98	124	151	129	1,386
FY2022	103	90	75	75	83	97	98	91	88	87	103	125	103	1,115
FY2021	67	62	63	57	41	57	58	57	58	66	78	90	67	753
FY2020	214	166	125	162	182	117	62	59	59	55	57	60	214	1,319
FY2019 (Prior to COVID)	208	164	123	146	151	159	174	109	137	139	167	180	208	1,857
METRORail - Bus Bridges														
FY2024	5												5	5
FY2023	-	-	-	3	8	-	-	-	-	14	-	6	-	30
FY2022	2	-	5	12	1	13	-	-	-	4	-	11	2	47
FY2021	5	12	57	52	33	47	48	21	0	-	1	11	5	287
FY2020	-	47	13	-	15	14	-	0	10	5	-	8	-	112
FY2019 (Prior to COVID)	9	4	-	-	1	-	-	24	1	-	-	1	9	40
PARK & RIDE														
FY2024	347												347	347
FY2023	264	239	203	264	260	293	267	289	284	256	336	309	264	3,264
FY2022	177	178	152	157	196	257	250	248	256	217	267	250	177	2,606
FY2021	101	85	81	100	77	90	92	92	138	145	157	156	101	1,314
FY2020	795	599	549	708	659	384	22	37	80	79	74	84	795	4,070
FY2019 (Prior to COVID)	725	568	485	659	646	650	710	681	632	684	723	665	725	7,828
COMBINED														
FY2024	6,373	-	-	-	-	-	-	-	-	-	-	-	6,373	6,373
FY2023	5,595	5,078	4,956	5,223	5,061	6,091	5,543	5,761	5,554	5,440	6,053	6,108	5,595	66,464
FY2022	4,449	4,230	4,187	3,964	3,933	5,069	4,615	4,821	4,796	4,737	5,266	5,398	4,449	55,465
FY2021	3,887	3,512	3,466	3,413	2,647	3,692	3,561	3,555	3,727	3,842	4,101	4,002	3,887	43,404
FY2020	8,014	6,871	6,810	7,278	6,989	5,557	3,079	3,437	3,859	3,732	3,506	3,424	8,014	62,556
FY2019 (Prior to COVID)	7,978	6,947	6,502	7,041	6,790	7,422	7,278	7,237	6,773	7,230	7,560	7,109	7,978	85,868