

# EXECUTIVE SUMMARY – November 2023

**Calendar Mix.** There was no change in calendar mix for November 2023 compared to November 2022. METRO would have expected a neutral impact to ridership in November 2023 relative to November 2022 due to calendar mix.

**Calendar Mix – Holidays.** There were two observed holidays in November 2023 and November 2022. METRO would have expected a neutral impact to ridership in November 2023 relative to November 2022 due to holidays.

**Weather.** There were no weather days in November 2023 compared to one weather day in November 2022. METRO would have expected a positive impact to ridership in November 2023 relative to November 2022 due to weather.

**Service Disruption.** There were no scheduled service interruption days in November 2023 compared to one service interruption day in November 2022. METRO would have expected a positive impact to ridership in November 2023 relative to November 2022 as a result of service disruptions.

**Special Events.** There were three Houston Texans home game, two University of Houston home football game and one election day in November 2023. There was one Major League Baseball World Series game, one Major League Baseball World Series Championship Parade, two Houston Texans home games, two University of Houston home football games, one Texas Southern University home football game and one election day in November 2022. METRO would have expected a negative impact to ridership in November 2023 relative to November 2022.

**Service Levels.** There were more revenue hours of service on both local and Park and Ride services in November 2023 than in November 2022. With more revenue hours of service, METRO would have expected a positive impact to ridership in November 2023 relative to November 2022.



# NOVEMBER 2023 (Fiscal Year 2024) Ridership Summary

## EXECUTIVE SUMMARY – November 2023

| Monthly Total Ridership | Local Network |             |            |           | Commuter Network | Entire Network |
|-------------------------|---------------|-------------|------------|-----------|------------------|----------------|
| November                | Local Bus     | METRO Rapid | Light Rail | Total     | Park & Ride      | Grand Total    |
| 2023                    | 4,381,297     | 28,264      | 1,144,475  | 5,554,036 | 292,957          | 5,846,994      |
| 2022                    | 3,713,983     | 23,905      | 1,101,553  | 4,839,440 | 238,641          | 5,078,081      |
| Change                  | 667,315       | 4,359       | 42,923     | 714,596   | 54,317           | 768,913        |
| Percent                 | 18%           | 18%         | 4%         | 15%       | 23%              | 15%            |

| Average Weekday | Local Network |             |            |         | Commuter Network | Entire Network |
|-----------------|---------------|-------------|------------|---------|------------------|----------------|
| November        | Local Bus     | METRO Rapid | Light Rail | Total   | Park & Ride      | Grand Total    |
| 2023            | 165,345       | 998         | 43,412     | 209,756 | 14,461           | 224,217        |
| 2022            | 142,269       | 848         | 41,255     | 184,372 | 11,786           | 196,158        |
| Change          | 23,077        | 151         | 2,157      | 25,385  | 2,674            | 28,059         |
| Percent         | 16%           | 18%         | 5%         | 14%     | 23%              | 14%            |

| Average Saturday | Local Network |             |            |         | Commuter Network | Entire Network |
|------------------|---------------|-------------|------------|---------|------------------|----------------|
| November         | Local Bus     | METRO Rapid | Light Rail | Total   | Park & Ride      | Grand Total    |
| 2023             | 116,830       | 916         | 26,154     | 143,900 | N/A              | 143,900        |
| 2022             | 88,359        | 688         | 18,240     | 107,287 |                  | 107,287        |
| Change           | 28,471        | 228         | 7,915      | 36,613  |                  | 36,613         |
| Percent          | 32%           | 33%         | 43%        | 34%     |                  | 34%            |

| Average Sunday | Local Network |             |            |         | Commuter Network | Entire Network |
|----------------|---------------|-------------|------------|---------|------------------|----------------|
| November       | Local Bus     | METRO Rapid | Light Rail | Total   | Park & Ride      | Grand Total    |
| 2023           | 99,187        | 741         | 23,213     | 123,141 | N/A              | 123,141        |
| 2022           | 85,161        | 664         | 19,661     | 105,487 |                  | 105,487        |
| Change         | 14,025        | 77          | 3,552      | 17,654  |                  | 17,654         |
| Percent        | 16%           | 12%         | 18%        | 17%     |                  | 17%            |

### NOTES:

<sup>1</sup> *curb2curb is included in Local Bus.*

**EXECUTIVE SUMMARY – November 2023**

| November 2023 |                           | Weekday           |                            |                            | Saturday          |                            |                            | Sunday            |                            |                            |
|---------------|---------------------------|-------------------|----------------------------|----------------------------|-------------------|----------------------------|----------------------------|-------------------|----------------------------|----------------------------|
| #             | Route                     | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile |
| 2             | Bellaire                  | 6,476             | 26.93                      | 2.46                       | 5,056             | 25.81                      | 2.28                       | 4,055             | 20.70                      | 1.83                       |
| 3             | Langley / Little York     | 1,782             | 14.67                      | 1.12                       | 1,481             | 12.25                      | 0.93                       | 1,240             | 10.26                      | 0.78                       |
| 4             | Beechnut                  | 7,290             | 23.42                      | 1.83                       | 4,579             | 19.09                      | 1.42                       | 3,903             | 16.28                      | 1.21                       |
| 5             | Southmore                 | 1,134             | 16.58                      | 1.43                       | 692               | 13.85                      | 1.03                       | 551               | 11.03                      | 0.82                       |
| 6             | Jensen / Greens           | 3,062             | 16.83                      | 1.10                       | 2,449             | 18.28                      | 1.16                       | 1,980             | 14.78                      | 0.94                       |
| 7             | West Airport              | 706               | 20.39                      | 1.53                       | 397               | 11.83                      | 0.88                       | 399               | 11.87                      | 0.89                       |
| 8             | West Bellfort             | 3,064             | 31.99                      | 2.44                       | 2,052             | 27.81                      | 2.45                       | 1,664             | 22.56                      | 1.99                       |
| 9             | Gulfton / Holman          | 2,032             | 18.78                      | 1.68                       | 1,361             | 14.98                      | 1.14                       | 1,143             | 12.59                      | 0.96                       |
| 10            | Willowbend                | 618               | 15.46                      | 1.48                       | 305               | 10.53                      | 1.05                       | 296               | 10.23                      | 1.02                       |
| 11            | Almeda / Lyons            | 2,054             | 15.26                      | 1.17                       | 1,300             | 9.66                       | 0.74                       | 1,252             | 9.30                       | 0.72                       |
| 14            | Hiram Clarke              | 1,498             | 20.62                      | 1.71                       | 1,111             | 19.28                      | 1.62                       | 802               | 13.93                      | 1.17                       |
| 20            | Canal / Memorial          | 2,082             | 12.03                      | 1.00                       | 1,500             | 12.40                      | 0.96                       | 1,357             | 11.22                      | 0.87                       |
| 23            | Clay - W 43rd             | 433               | 12.30                      | 1.23                       | 335               | 10.44                      | 1.04                       | 284               | 8.85                       | 0.88                       |
| 25            | Richmond                  | 6,210             | 22.85                      | 1.91                       | 4,264             | 18.74                      | 1.64                       | 3,764             | 16.55                      | 1.45                       |
| 26            | Long Point / Cavalcade    | 3,564             | 17.65                      | 1.38                       | 2,291             | 21.24                      | 1.80                       | 1,832             | 16.99                      | 1.44                       |
| 27            | Shepherd                  | 2,422             | 14.90                      | 1.28                       | 1,690             | 22.99                      | 1.77                       | 1,343             | 18.27                      | 1.40                       |
| 28            | OST - Wayside             | 2,392             | 20.98                      | 2.01                       | 1,683             | 20.50                      | 1.69                       | 1,353             | 16.48                      | 1.36                       |
| 29            | Cullen / Hirsch           | 2,918             | 17.62                      | 1.40                       | 2,332             | 14.59                      | 1.17                       | 2,024             | 12.66                      | 1.02                       |
| 30            | Clinton / Ella            | 735               | 10.24                      | 0.73                       | 533               | 7.42                       | 0.53                       | 452               | 6.29                       | 0.45                       |
| 32            | Renwick / San Felipe      | 1,713             | 19.01                      | 1.74                       | 1,290             | 14.28                      | 1.31                       | 1,053             | 11.66                      | 1.07                       |
| 36            | Kempwood                  | 2,889             | 17.83                      | 1.36                       | 2,336             | 15.10                      | 1.15                       | 2,045             | 13.22                      | 1.01                       |
| 38            | Manchester - Lawndale     | 113               | 6.96                       | 0.59                       | 94                | 6.60                       | 0.56                       | 87                | 6.09                       | 0.51                       |
| 39            | Katy Freeway              | 258               | 8.24                       | 0.55                       | 175               | 6.11                       | 0.40                       | 129               | 4.51                       | 0.30                       |
| 40            | Telephone / Heights       | 3,566             | 17.37                      | 1.39                       | 2,595             | 15.49                      | 1.27                       | 2,272             | 13.56                      | 1.11                       |
| 41            | Kirby / Polk              | 1,077             | 11.85                      | 1.09                       | 868               | 9.55                       | 0.88                       | 773               | 8.51                       | 0.79                       |
| 44            | Acres Homes               | 2,282             | 14.06                      | 0.97                       | 1,660             | 11.46                      | 0.84                       | 1,396             | 9.64                       | 0.71                       |
| 45            | Tidwell                   | 3,803             | 24.09                      | 1.66                       | 2,732             | 25.04                      | 1.74                       | 2,387             | 21.88                      | 1.52                       |
| 46            | Gessner                   | 6,849             | 33.46                      | 2.91                       | 5,246             | 27.00                      | 2.21                       | 4,636             | 23.87                      | 1.96                       |
| 47            | Hillcroft                 | 3,208             | 26.37                      | 2.44                       | 2,015             | 28.36                      | 2.14                       | 1,741             | 24.49                      | 1.84                       |
| 48            | Market                    | 418               | 11.76                      | 1.13                       | 295               | 8.28                       | 0.80                       | 273               | 7.68                       | 0.74                       |
| 49            | Chimney Rock / S Post Oak | 2,381             | 18.73                      | 1.54                       | 1,670             | 16.51                      | 1.26                       | 1,446             | 14.30                      | 1.09                       |
| 50            | Broadway                  | 2,055             | 19.33                      | 1.48                       | 1,339             | 22.29                      | 1.70                       | 1,214             | 20.21                      | 1.54                       |
| 51            | Hardy - Kelley            | 699               | 13.23                      | 1.33                       | 404               | 8.95                       | 0.78                       | 356               | 7.90                       | 0.69                       |
| 52            | Hardy / Ley               | 1,836             | 17.43                      | 1.34                       | 1,292             | 13.54                      | 0.97                       | 1,150             | 12.05                      | 0.86                       |
| 54            | Scott                     | 5,565             | 26.26                      | 2.17                       | 3,902             | 24.03                      | 1.83                       | 3,121             | 19.22                      | 1.46                       |
| 56            | Airline / Montrose        | 4,933             | 17.60                      | 1.47                       | 3,939             | 21.42                      | 1.74                       | 3,839             | 20.88                      | 1.70                       |
| 58            | Hammerly                  | 431               | 13.78                      | 1.23                       | 319               | 10.53                      | 0.94                       | 292               | 9.63                       | 0.86                       |
| 59            | Aldine Mail               | 373               | 11.55                      | 0.95                       | 249               | 8.88                       | 0.72                       | 180               | 6.43                       | 0.52                       |
| 60            | Cambridge                 | 1,595             | 26.02                      | 2.91                       | 720               | 12.99                      | 1.46                       | 524               | 9.46                       | 1.06                       |
| 63            | Fondren                   | 4,077             | 30.72                      | 3.01                       | 2,989             | 25.62                      | 2.30                       | 2,509             | 21.51                      | 1.93                       |
| 64            | Lincoln City              | 80                | 3.05                       | 0.30                       | 50                | 1.89                       | 0.19                       | 35                | 1.35                       | 0.13                       |
| 65            | Bissonnet                 | 5,370             | 24.97                      | 2.19                       | 3,467             | 21.55                      | 1.85                       | 2,634             | 16.37                      | 1.40                       |
| 66            | Quitman                   | 364               | 10.83                      | 0.83                       | 268               | 9.09                       | 0.69                       | 225               | 7.64                       | 0.58                       |

EXECUTIVE SUMMARY – November 2023

| November 2023 |                               | Weekday           |                            |                            | Saturday          |                            |                            | Sunday            |                            |                            |
|---------------|-------------------------------|-------------------|----------------------------|----------------------------|-------------------|----------------------------|----------------------------|-------------------|----------------------------|----------------------------|
| #             | Route                         | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile |
| 67            | Dairy Ashford                 | 466               | 14.93                      | 1.86                       | 250               | 9.19                       | 1.14                       | 246               | 9.02                       | 1.11                       |
| 68            | Braeswood                     | 1,805             | 21.79                      | 1.79                       | 1,225             | 18.00                      | 1.34                       | 980               | 14.40                      | 1.07                       |
| 70            | Memorial                      | 220               | 8.63                       | 0.58                       | 153               | 6.40                       | 0.43                       | 114               | 4.76                       | 0.32                       |
| 71            | Cottage Grove                 | 8                 | 0.53                       | 0.05                       | 6                 | 0.38                       | 0.03                       | 2                 | 0.15                       | 0.01                       |
| 72            | Westview                      | 316               | 13.58                      | 0.95                       | 254               | 11.55                      | 0.81                       | 213               | 9.66                       | 0.68                       |
| 73            | Bellfort                      | 4,533             | 35.83                      | 2.59                       | 3,312             | 36.83                      | 2.49                       | 2,856             | 31.76                      | 2.15                       |
| 75            | Eldridge                      | 555               | 17.68                      | 1.24                       | 441               | 14.99                      | 1.05                       | 337               | 11.45                      | 0.80                       |
| 76            | Evergreen                     | 1,170             | 16.04                      | 1.22                       | 571               | 16.16                      | 1.22                       | 546               | 15.44                      | 1.17                       |
| 77            | Homestead                     | 409               | 10.05                      | 0.91                       | 383               | 9.48                       | 0.85                       | 278               | 6.88                       | 0.62                       |
| 78            | Wayside                       | 410               | 10.13                      | 0.88                       | 329               | 8.12                       | 0.71                       | 253               | 6.26                       | 0.55                       |
| 79            | Irvington                     | 366               | 11.31                      | 1.03                       | 304               | 9.70                       | 0.88                       | 248               | 7.93                       | 0.72                       |
| 80            | MLK / Lockwood                | 3,815             | 21.55                      | 1.57                       | 2,917             | 17.98                      | 1.20                       | 2,309             | 14.23                      | 0.95                       |
| 82            | Westheimer                    | 11,559            | 24.15                      | 2.14                       | 9,082             | 30.63                      | 2.73                       | 7,660             | 25.83                      | 2.31                       |
| 83            | Lee Road - JFK                | 269               | 8.16                       | 0.64                       | 185               | 6.34                       | 0.50                       | 186               | 6.38                       | 0.50                       |
| 84            | Buffalo Speedway              | 1,431             | 11.95                      | 1.16                       | 954               | 11.48                      | 1.04                       | 810               | 9.75                       | 0.89                       |
| 85            | Antoine / Washington          | 5,435             | 30.23                      | 2.16                       | 3,882             | 25.54                      | 1.77                       | 3,322             | 15.05                      | 1.04                       |
| 86            | FM 1960 / Imperial Valley     | 2,436             | 21.34                      | 1.54                       | 1,747             | 19.78                      | 1.43                       | 1,494             | 16.92                      | 1.22                       |
| 87            | Sunnyside                     | 994               | 14.72                      | 1.28                       | 593               | 12.83                      | 1.14                       | 500               | 10.83                      | 0.96                       |
| 88            | Sagemont                      | 1,049             | 12.04                      | 0.99                       | 764               | 11.53                      | 0.79                       | 650               | 9.81                       | 0.67                       |
| 89            | Dacoma                        | 179               | 10.90                      | 1.12                       | 57                | 3.86                       | 0.39                       | 48                | 3.23                       | 0.33                       |
| 96            | Veterans Memorial             | 1,209             | 18.78                      | 1.22                       | 894               | 17.12                      | 1.24                       | 665               | 12.75                      | 0.92                       |
| 97            | Settegast                     | 442               | 13.37                      | 0.85                       | 217               | 6.98                       | 0.44                       | 266               | 8.54                       | 0.54                       |
| 98            | Briargate                     | 265               | 17.33                      | 1.16                       | 177               | 12.81                      | 0.85                       | 147               | 10.62                      | 0.71                       |
| 99            | Ella - FM 1960                | 2,184             | 22.17                      | 1.49                       | 1,594             | 16.46                      | 1.11                       | 1,445             | 14.92                      | 1.00                       |
| 102           | Bush IAH Express              | 3,256             | 20.65                      | 1.04                       | 2,463             | 22.39                      | 1.08                       | 2,274             | 20.67                      | 1.00                       |
| 108           | Veterans Memorial Express     | 401               | 15.09                      | 0.66                       | N/A               | N/A                        | N/A                        | N/A               | N/A                        | N/A                        |
| 137           | Northshore Express            | 2,551             | 15.67                      | 1.05                       | 1,806             | 17.74                      | 1.20                       | 1,523             | 14.96                      | 1.01                       |
| 151           | Westpark Express              | 629               | 13.99                      | 0.89                       | N/A               | N/A                        | N/A                        | N/A               | N/A                        | N/A                        |
| 152           | Harwin Express                | 1,545             | 20.95                      | 1.68                       | 1,138             | 18.94                      | 1.24                       | 875               | 14.56                      | 0.95                       |
| 153           | Harwin Express                | 2,542             | 20.69                      | 1.43                       | 1,558             | 14.65                      | 0.93                       | 1,240             | 11.66                      | 0.74                       |
| 160           | Memorial City Express         | 267               | 9.53                       | 0.47                       | 197               | 7.02                       | 0.34                       | 188               | 6.73                       | 0.33                       |
| 161           | Wilcrest Express              | 2,850             | 23.03                      | 1.39                       | 2,229             | 18.47                      | 1.11                       | 1,826             | 15.13                      | 0.91                       |
| 162           | Memorial Express              | 643               | 14.12                      | 0.76                       | 442               | 9.71                       | 0.52                       | 400               | 8.78                       | 0.47                       |
| 309           | Gulfton Circulator            | 393               | 12.24                      | 1.20                       | 263               | 8.32                       | 0.83                       | 320               | 10.14                      | 1.01                       |
| 310           | Gulfton Circulator            | 395               | 12.31                      | 1.21                       | 341               | 10.60                      | 1.04                       | 283               | 8.80                       | 0.86                       |
| 360           | Peerless Shuttle              | 401               | 10.99                      | 0.91                       | 193               | 10.38                      | 0.85                       | 158               | 8.47                       | 0.70                       |
| 399           | Kuykendahl Shuttle            | 145               | 8.85                       | 0.83                       | 128               | 8.60                       | 0.81                       | 58                | 3.91                       | 0.37                       |
| 402           | Bellaire Quickline            | 578               | 14.93                      | 1.20                       | N/A               | N/A                        | N/A                        | N/A               | N/A                        | N/A                        |
| TOTAL         |                               | 164,526           | 19.95                      | 1.57                       | 116,367           | 18.02                      | 1.38                       | 98,730            | 15.13                      | 1.16                       |
|               |                               |                   |                            |                            |                   |                            |                            |                   |                            |                            |
| 314           | Hiram Clarke curb2curb        | 229               | 2.33                       | 0.54                       | 105               | 1.63                       | 0.49                       | 112               | 1.75                       | 0.52                       |
| 344           | Acres Homes curb2curb         | 154               | 1.54                       | 0.12                       | 102               | 1.14                       | 0.18                       | 99                | 1.59                       | 0.17                       |
| 363           | Missouri City curb2curb       | 427               | 2.55                       | 0.33                       | 246               | 2.31                       | 0.30                       | 237               | 2.22                       | 0.29                       |
| 377           | Kashmere Late Night curb2curb | 9                 | 2.28                       | 0.25                       | 9                 | 2.31                       | 0.26                       | 10                | 2.56                       | 0.29                       |
| TOTAL         |                               | 820               | 2.22                       | 0.27                       | 462               | 1.75                       | 0.28                       | 457               | 1.93                       | 0.28                       |
|               |                               |                   |                            |                            |                   |                            |                            |                   |                            |                            |
| 433           | METRORapid Silver             | 998               | 8.74                       | 1.06                       | 916               | 8.06                       | 0.97                       | 741               | 6.52                       | 0.79                       |

## Average Daily Ridership & Performance Indicators

| Park & Ride Routes |                                                   |                   |                            |                            |
|--------------------|---------------------------------------------------|-------------------|----------------------------|----------------------------|
| November 2023      |                                                   | Weekday           |                            |                            |
| #                  | Route                                             | Average Boardings | Boardings per Revenue Hour | Boardings per Revenue Mile |
| Peak Period        |                                                   |                   |                            |                            |
| 202                | Kuykendahl                                        | 703               | 18.77                      | 0.65                       |
| 204                | Spring                                            | 691               | 16.59                      | 0.55                       |
| 209                | Kuykendahl/Spring Midday                          | 85                | 7.01                       | 0.31                       |
| 212                | Seton Lake                                        | 234               | 6.51                       | 0.27                       |
| 216                | West Little York/ Northwest Station               | 850               | 18.51                      | 0.66                       |
| 217                | Cypress                                           | 1,283             | 20.60                      | 0.62                       |
| 219                | Cypress/Northwest Station/West Little York Midday | 121               | 6.89                       | 0.34                       |
| 221                | Kingsland                                         | 676               | 12.54                      | 0.43                       |
| 222                | Grand Parkway                                     | 2,135             | 22.29                      | 0.72                       |
| 228                | Addicks                                           | 676               | 14.65                      | 0.55                       |
| 229                | Grand Parkway/Kingsland/Addicks Midday            | 139               | 11.43                      | 0.39                       |
| 236                | Maxey Road                                        | 215               | 10.14                      | 0.49                       |
| 244                | Monroe / El Dorado                                | 504               | 10.91                      | 0.44                       |
| 247                | Fuqua / Bay Area                                  | 702               | 12.44                      | 0.48                       |
| 249                | Bay Area/El Dorado/Fugua/Monroe Midday            | 114               | 6.55                       | 0.30                       |
| 256                | Eastex / Kingwood                                 | 707               | 12.49                      | 0.42                       |
| 257                | Townsen                                           | 541               | 7.88                       | 0.37                       |
| 259                | Kingwood/Townsen/Eastex Midday                    | 63                | 11.47                      | 0.34                       |
| 269                | West Bellfort/Westwood/Hillcroft                  | 1,162             | 16.91                      | 0.79                       |
| 270                | Missouri City                                     | 573               | 21.15                      | 0.83                       |
| 291                | Conroe / TMC                                      | 82                | 14.87                      | 0.44                       |
| 292                | Southwest Corridor - TMC                          | 287               | 8.03                       | 0.36                       |
| 297                | Gulf Corridor - TMC                               | 657               | 15.31                      | 0.66                       |
| 298                | Katy Corridor - TMC                               | 1,261             | 18.04                      | 0.74                       |
| Grand Total        |                                                   | 14,461            | 15.82                      | 0.59                       |



## Average Daily Ridership

| November 2023                            | Average Boardings |               |               |
|------------------------------------------|-------------------|---------------|---------------|
|                                          | Weekday           | Saturday      | Sunday        |
| <b>Red Line</b>                          |                   |               |               |
| Northline Transit Center / HCC           | 2,382             | 1,863         | 1,765         |
| Melbourne / North Lindale                | 230               | 142           | 152           |
| Lindale Park                             | 161               | 112           | 113           |
| Cavalcade                                | 542               | 399           | 316           |
| Moody Park                               | 467               | 421           | 381           |
| Fulton / North Central                   | 864               | 726           | 676           |
| Quitman / Near Northside                 | 371               | 294           | 219           |
| Burnett Transit Center / Casa De Amigos  | 533               | 374           | 325           |
| UH-Downtown                              | 682               | 156           | 140           |
| Preston                                  | 1,774             | 1,087         | 924           |
| Central Station Main                     | 1,901             | 1,379         | 1,176         |
| Main Street Square                       | 1,535             | 962           | 817           |
| Bell                                     | 615               | 395           | 344           |
| Downtown Transit Center                  | 2,302             | 1,470         | 1,369         |
| McGowen                                  | 1,010             | 714           | 571           |
| Ensemble / HCC                           | 1,705             | 952           | 764           |
| Wheeler Transit Center                   | 2,193             | 1,592         | 1,406         |
| Museum District                          | 770               | 472           | 433           |
| Hermann Park / Rice U                    | 442               | 402           | 326           |
| Memorial Hermann Hospital / Houston Zoo  | 2,380             | 654           | 595           |
| Dryden / TMC                             | 3,475             | 747           | 676           |
| TMC Transit Center                       | 2,263             | 1,448         | 1,023         |
| Smith Lands                              | 2,693             | 297           | 330           |
| Stadium Park / Astrodome                 | 809               | 710           | 1,009         |
| Fannin South                             | 2,366             | 1,682         | 1,273         |
| <b>Red Line Total</b>                    | <b>34,465</b>     | <b>19,447</b> | <b>17,123</b> |
| <b>Green Line</b>                        |                   |               |               |
| Theater District                         | 395               | 322           | 240           |
| Central Station                          | 884               | 683           | 610           |
| Convention District                      | 208               | 253           | 203           |
| EaDo / Stadium                           | 330               | 489           | 438           |
| Coffee Plant / Second Ward               | 336               | 317           | 266           |
| Lockwood / Eastwood                      | 365               | 292           | 238           |
| Altic / Howard Hughes                    | 342               | 265           | 234           |
| Cesar Chavez / 67th Street               | 304               | 265           | 240           |
| Magnolia Park Transit Center             | 767               | 652           | 546           |
| <b>Green Line Total</b>                  | <b>3,930</b>      | <b>3,538</b>  | <b>3,014</b>  |
| <b>Purple Line</b>                       |                   |               |               |
| Theater District                         | 633               | 306           | 263           |
| Central Station                          | 802               | 570           | 584           |
| Convention District                      | 193               | 192           | 179           |
| EaDo / Stadium                           | 344               | 374           | 426           |
| Leeland / Third Ward                     | 234               | 176           | 181           |
| Elgin / Third Ward                       | 530               | 401           | 379           |
| TSU / UH Athletics District              | 614               | 338           | 311           |
| UH South / University Oaks               | 686               | 224           | 206           |
| MacGregor Park / Martin Luther King, Jr. | 331               | 224           | 212           |
| Palm Center Transit Center               | 650               | 368           | 336           |
| <b>Purple Line Total</b>                 | <b>5,017</b>      | <b>3,170</b>  | <b>3,076</b>  |
| <b>All Lines</b>                         |                   |               |               |
| <b>Red, Green &amp; Purple Lines</b>     | <b>43,412</b>     | <b>26,154</b> | <b>23,213</b> |

## Ridership Trend

| Boardings (in 000s)                 | Oct   | Nov   | Dec   | Jan   | Feb   | Mar   | Apr   | May   | Jun   | Jul   | Aug   | Sep   | TOTAL<br>(Year-To-<br>Date) | TOTAL  |
|-------------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----------------------------|--------|
| <b>LOCAL BUS SERVICE</b>            |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 4,735 | 4,355 |       |       |       |       |       |       |       |       |       |       | 9,090                       | 9,090  |
| FY2023                              | 4,120 | 3,697 | 3,737 | 3,884 | 3,751 | 4,245 | 4,052 | 4,305 | 4,115 | 4,091 | 4,459 | 4,506 | 7,817                       | 48,962 |
| FY2022                              | 3,288 | 3,142 | 3,173 | 3,012 | 2,886 | 3,408 | 3,421 | 3,583 | 3,548 | 3,514 | 3,852 | 3,988 | 6,430                       | 40,816 |
| FY2021                              | 2,937 | 2,683 | 2,672 | 2,634 | 2,056 | 2,866 | 2,769 | 2,746 | 2,802 | 2,849 | 3,035 | 2,952 | 5,620                       | 33,001 |
| FY2020                              | 5,529 | 4,883 | 4,878 | 5,047 | 4,802 | 3,895 | 2,503 | 2,708 | 3,022 | 2,896 | 2,678 | 2,618 | 10,412                      | 45,460 |
| FY2019 (Prior to COVID)             | 5,514 | 4,892 | 4,680 | 4,909 | 4,645 | 4,897 | 5,000 | 5,121 | 4,697 | 4,953 | 5,210 | 4,926 | 10,406                      | 59,443 |
| <b>curb2curb</b>                    |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 29    | 26    |       |       |       |       |       |       |       |       |       |       | 55                          | 55     |
| FY2023                              | 19    | 17    | 17    | 19    | 20    | 20    | 20    | 22    | 17    | 17    | 22    | 26    | 36                          | 238    |
| FY2022                              | 11    | 11    | 12    | 14    | 13    | 14    | 14    | 15    | 11    | 10    | 13    | 18    | 22                          | 157    |
| FY2021                              | 8     | 7     | 9     | 8     | 5     | 7     | 7     | 8     | 7     | 8     | 9     | 10    | 15                          | 94     |
| FY2020 (included in local bus)      |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2019 (included in local bus)      |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| <b>METRORAPID</b>                   |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 28    | 28    |       |       |       |       |       |       |       |       |       |       | 56                          | 56     |
| FY2023                              | 25    | 24    | 24    | 24    | 23    | 26    | 24    | 26    | 24    | 26    | 28    | 24    | 49                          | 299    |
| FY2022                              | 22    | 22    | 22    | 19    | 17    | 20    | 23    | 21    | 22    | 22    | 24    | 23    | 43                          | 255    |
| FY2021                              | 20    | 21    | 21    | 20    | 14    | 21    | 20    | 20    | 18    | 18    | 19    | 20    | 40                          | 231    |
| FY2020                              |       |       |       |       |       |       |       |       |       |       | 6     | 20    | -                           | 26     |
| FY2019 (Prior to COVID)             |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| <b>METRORail - RED Rail Line</b>    |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 955   | 898   |       |       |       |       |       |       |       |       |       |       | 1,854                       | 1,854  |
| FY2023                              | 924   | 882   | 786   | 826   | 796   | 1,272 | 934   | 898   | 900   | 831   | 969   | 969   | 1,806                       | 10,987 |
| FY2022                              | 750   | 704   | 661   | 595   | 661   | 1,165 | 717   | 763   | 775   | 780   | 904   | 878   | 1,454                       | 9,354  |
| FY2021                              | 668   | 568   | 488   | 474   | 368   | 536   | 497   | 539   | 633   | 673   | 720   | 680   | 1,236                       | 6,844  |
| FY2020                              | 1,316 | 1,049 | 1,119 | 1,233 | 1,203 | 1,051 | 491   | 576   | 618   | 630   | 622   | 561   | 2,366                       | 10,469 |
| FY2019 (Prior to COVID)             | 1,376 | 1,197 | 1,095 | 1,207 | 1,232 | 1,581 | 1,258 | 1,182 | 1,174 | 1,310 | 1,312 | 1,202 | 2,574                       | 15,127 |
| <b>METRORail - GREEN Rail Line</b>  |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 119   | 111   |       |       |       |       |       |       |       |       |       |       | 231                         | 231    |
| FY2023                              | 112   | 102   | 96    | 100   | 94    | 113   | 115   | 115   | 113   | 106   | 115   | 116   | 214                         | 1,297  |
| FY2022                              | 95    | 83    | 86    | 80    | 75    | 96    | 92    | 100   | 97    | 101   | 104   | 106   | 178                         | 1,114  |
| FY2021                              | 81    | 74    | 76    | 67    | 52    | 69    | 70    | 72    | 71    | 83    | 83    | 83    | 155                         | 879    |
| FY2020                              | 159   | 126   | 126   | 128   | 129   | 95    | 1     | 57    | 70    | 67    | 70    | 72    | 285                         | 1,101  |
| FY2019 (Prior to COVID)             | 145   | 122   | 119   | 120   | 116   | 136   | 136   | 120   | 132   | 144   | 148   | 135   | 266                         | 1,572  |
| <b>METRORail - PURPLE Rail Line</b> |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 155   | 135   |       |       |       |       |       |       |       |       |       |       | 290                         | 290    |
| FY2023                              | 129   | 118   | 92    | 103   | 110   | 123   | 130   | 106   | 102   | 98    | 124   | 151   | 246                         | 1,386  |
| FY2022                              | 103   | 90    | 75    | 75    | 83    | 97    | 98    | 91    | 88    | 87    | 103   | 125   | 192                         | 1,115  |
| FY2021                              | 67    | 62    | 63    | 57    | 41    | 57    | 58    | 57    | 58    | 66    | 78    | 90    | 129                         | 753    |
| FY2020                              | 214   | 166   | 125   | 162   | 182   | 117   | 62    | 59    | 59    | 55    | 57    | 60    | 380                         | 1,319  |
| FY2019 (Prior to COVID)             | 208   | 164   | 123   | 146   | 151   | 159   | 174   | 109   | 137   | 139   | 167   | 180   | 372                         | 1,857  |
| <b>METRORail - Bus Bridges</b>      |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 5     | -     |       |       |       |       |       |       |       |       |       |       | 5                           | 5      |
| FY2023                              | -     | -     | -     | 3     | 8     | -     | -     | -     | -     | 14    | -     | 6     | -                           | 30     |
| FY2022                              | 2     | -     | 5     | 12    | 1     | 13    | -     | -     | -     | 4     | -     | 11    | 2                           | 47     |
| FY2021                              | 5     | 12    | 57    | 52    | 33    | 47    | 48    | 21    | 0     | -     | 1     | 11    | 17                          | 287    |
| FY2020                              | -     | 47    | 13    | -     | 15    | 14    | -     | 0     | 10    | 5     | -     | 8     | 47                          | 112    |
| FY2019 (Prior to COVID)             | 9     | 4     | -     | -     | 1     | -     | -     | 24    | 1     | -     | -     | 1     | 14                          | 40     |
| <b>PARK &amp; RIDE</b>              |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 347   | 293   |       |       |       |       |       |       |       |       |       |       | 640                         | 640    |
| FY2023                              | 264   | 239   | 203   | 264   | 260   | 293   | 267   | 289   | 284   | 256   | 336   | 309   | 503                         | 3,264  |
| FY2022                              | 177   | 178   | 152   | 157   | 196   | 257   | 250   | 248   | 256   | 217   | 267   | 250   | 355                         | 2,606  |
| FY2021                              | 101   | 85    | 81    | 100   | 77    | 90    | 92    | 92    | 138   | 145   | 157   | 156   | 186                         | 1,314  |
| FY2020                              | 795   | 599   | 549   | 708   | 659   | 384   | 22    | 37    | 80    | 79    | 74    | 84    | 1,394                       | 4,070  |
| FY2019 (Prior to COVID)             | 725   | 568   | 485   | 659   | 646   | 650   | 710   | 681   | 632   | 684   | 723   | 665   | 1,293                       | 7,828  |
| <b>COMBINED</b>                     |       |       |       |       |       |       |       |       |       |       |       |       |                             |        |
| FY2024                              | 6,373 | 5,847 | -     | -     | -     | -     | -     | -     | -     | -     | -     | -     | 12,220                      | 12,220 |
| FY2023                              | 5,595 | 5,078 | 4,956 | 5,223 | 5,061 | 6,091 | 5,543 | 5,761 | 5,554 | 5,440 | 6,053 | 6,108 | 10,673                      | 66,464 |
| FY2022                              | 4,449 | 4,230 | 4,187 | 3,964 | 3,933 | 5,069 | 4,615 | 4,821 | 4,796 | 4,737 | 5,266 | 5,398 | 8,678                       | 55,465 |
| FY2021                              | 3,887 | 3,512 | 3,466 | 3,413 | 2,647 | 3,692 | 3,561 | 3,555 | 3,727 | 3,842 | 4,101 | 4,002 | 7,399                       | 43,404 |
| FY2020                              | 8,014 | 6,871 | 6,810 | 7,278 | 6,989 | 5,557 | 3,079 | 3,437 | 3,859 | 3,732 | 3,506 | 3,424 | 14,885                      | 62,556 |
| FY2019 (Prior to COVID)             | 7,978 | 6,947 | 6,502 | 7,041 | 6,790 | 7,422 | 7,278 | 7,237 | 6,773 | 7,230 | 7,560 | 7,109 | 14,924                      | 85,868 |