METRO

Fiscal Year 2024

Monthly Performance Report

Revenue • Expense • Ridership • Performance

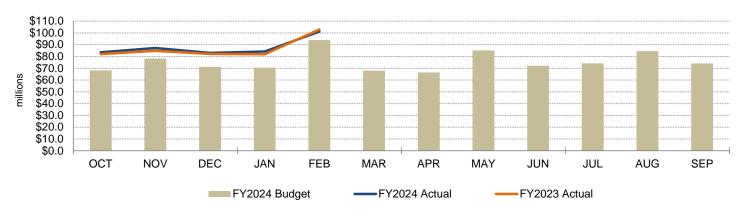
January 2024



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MONTHLY PERFORMANCE REPORT January 2024 Sales Tax Revenue



Budget to Actual FY2024 (\$ millions) Budget Actual Variance % October 83.5 15.4 22.6% 68.1 November 78.3 87.2 8.9 11.4% December 71.2 83.0 11.9 16.7% 70.5 84.2 13.7 January 19.5% February 93.9 101.2 7.3 7.7% March 0.0% -April 0.0% -0.0% May -June 0.0% July 0.0% _ August 0.0% _ _ September 0.0% **FY2024 YTD** \$ 381.9 \$ 439.1 \$ 57.2 15.0%

Total FY2024 Sales Tax budget is \$906.3 million

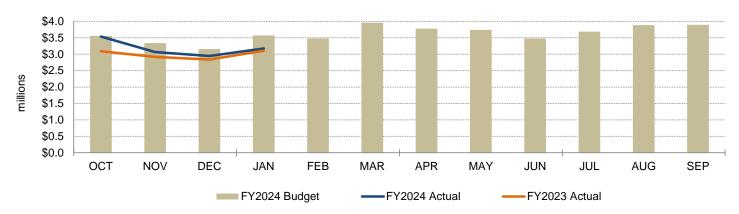
Prior Year vs. Current Year

(\$ millions)								
	Prior Year	Current Year	Variance	%				
October	82.1	83.5	1.4	1.7%				
November	84.8	87.2	2.4	2.8%				
December	82.2	83.0	0.8	1.0%				
January	81.9	84.2	2.3	2.9%				
February	102.9	101.2	(1.7)	(1.6%)				
March	-	-	-	0.0%				
April	-	-	-	0.0%				
Мау	-	-	-	0.0%				
June	-	-	-	0.0%				
July	-	-	-	0.0%				
August	-	-	-	0.0%				
September	-	-	-	0.0%				
FY2024 YTD	\$ 433.8	\$ 439.1	\$ 5.3	1.2%				

Sales Tax revenue for the month of February 2024 of \$101.2 million is \$7.3 million or 7.7% over estimates.

Sales Tax revenue for the year-to-date through February 2024 of \$439.1 million is \$57.2 million or 15.0% over estimates.

MONTHLY PERFORMANCE REPORT January 2024 Fare Revenue



Total FY2024 Fare Revenue budget is \$43.5 million

(\$ millions)								
	Budget	Actual	Variance	%				
October	3.6	3.5	(0.1)	(2.8%)				
November	3.3	3.1	(0.2)	(6.1%)				
December	3.2	2.9	(0.3)	(9.4%)				
January	3.6	3.2	(0.4)	(11.1%)				
February	-	-	-	0.0%				
March	-	-	-	0.0%				
April	-	-	-	0.0%				
May	-	-	-	0.0%				
June	-	-	-	0.0%				
July	-	-	-	0.0%				
August	-	-	-	0.0%				
September	-	-	-	0.0%				
FY2024 YTD	\$ 13.6	\$ 12.7 \$	\$ (0.9)	(6.6%)				

Budget to Actual FY2024

Prior Year vs. Current Year

October	3.1		0.4	12.9%
November	2.9		0.2	6.9%
December	2.8		0.1	3.6%
January	3.1	1 3.2	0.1	3.2%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2024 YTD	\$ 12.0) \$ 12.7	\$ 0.7	5.8%

Fare Revenue for the month of January 2024 of \$3.2 million is \$0.4 million or 11.1% under budget.

Fare Revenue for the year-to-date through January 2024 of \$12.7 million is \$0.9 million or 6.6% under budget.

Service Related Grant Revenue Total FY2024 Service Related Grant budget is \$144.9 million

		(\$ millions)		
	Budget	Actual	Variance	%
October	0.2	0.2	-	0.0%
November	0.4	0.7	0.3	75.0%
December	0.4	0.3	(0.1)	(25.0%)
January	16.3	0.2	(16.1)	(98.8%)
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2024 YTD	\$ 17.3	\$ 1.4	\$ (15.9)	(91.9%)

Service Related Grant Revenue for the year-to-date through January 2024 of \$1.4 million is \$15.9 million or 91.9% under budget.

Capital Grant Revenue Total FY2024 Capital Grant budget is \$58.1 million

		(\$ millions)		
	Budget	Actual	Variance	%
October	4.8	3 0.2	(4.6)	(95.8%)
November	4.8	3 3.1	(1.7)	(35.4%)
December	4.8	3 0.9	(3.9)	(81.3%)
January	4.8	6.6	1.8	37.5%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2024 YTD	\$ 19.4	4 \$ 10.9	\$ (8.5)	(43.8%)

Capital Grant Revenue for the year-to-date through January 2024 of \$10.9 million is \$8.5 million or 43.8% under budget.

Interest Income Total FY2024 Interest Income budget is \$13.9 million

(\$ millions)								
	Bu	dget	Actual	Variance	%			
October		1.2	4.5	3.3	275.0%			
November		1.2	3.9	2.7	225.0%			
December		1.2	4.0	2.8	233.3%			
January		1.2	4.2	3.0	250.0%			
February		-	-	-	0.0%			
March		-	-	-	0.0%			
April		-	-	-	0.0%			
May		-	-	-	0.0%			
June		-	-	-	0.0%			
July		-	-	-	0.0%			
August		-	-	-	0.0%			
September		-	-	-	0.0%			
FY2024 YTD	\$	4.6 \$	16.7	5 12.1	263.0%			

Interest Income of \$16.7 million for the year-to-date through January 2024 is \$12.1 million or 263.0% over budget.

HOT Lanes Revenue Total FY2024 HOT Lanes Revenue budget is \$6.1 million

		、 ·	nillions)		
	E	Budget	Actual	Variance	%
October		0.5	0.5	-	0.0%
November		0.4	0.5	0.1	25.0%
December		0.4	0.5	0.1	25.0%
January		0.5	0.5	-	0.0%
February		-	-	-	0.0%
March		-	-	-	0.0%
April		-	-	-	0.0%
May		-	-	-	0.0%
June		-	-	-	0.0%
July		-	-	-	0.0%
August		-	-	-	0.0%
September		-	-	-	0.0%
FY2024 YTD	\$	1.8 \$	2.1 \$	0.3	16.7%

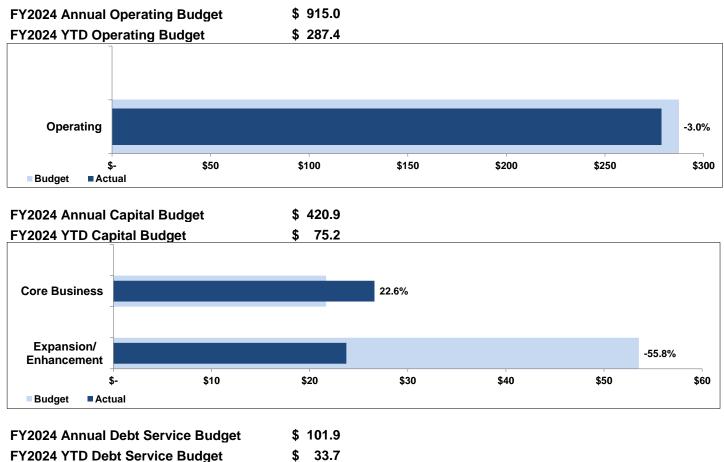
Interest Income of \$2.1 million for the year-to-date through January 2024 is \$0.3 million or 16.7% over budget.

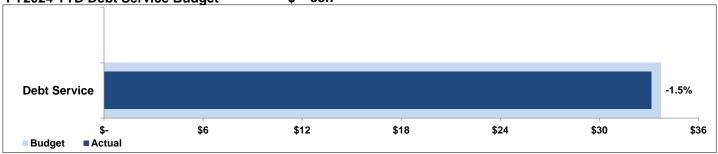
Other/Miscellaneous Income Total FY2024 Other/Miscellaneous Income budget is \$2.4 million

(\$ millions)							
		Budget	Actual	Variance	%		
October		0.2	0.1	(0.1)	(50.0%)		
November		0.2	0.2	-	0.0%		
December		0.1	0.2	0.1	100.0%		
January		0.1	0.2	0.1	100.0%		
February		-	-	-	0.0%		
March		-	-	-	0.0%		
April		-	-	-	0.0%		
May		-	-	-	0.0%		
June		-	-	-	0.0%		
July		-	-	-	0.0%		
August		-	-	-	0.0%		
September		-	-	-	0.0%		
FY2024 YTD	\$	0.6 \$	0.8 \$	0.2	33.3%		

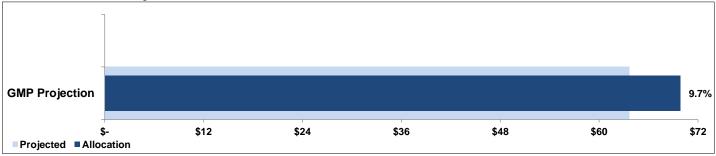
Other/Miscellaneous Revenue of \$0.8 million for the year-to-date through January 2024 is \$0.2 million or 33.3% over budget.

Budget Summary (\$ millions)





FY2024 Annual GMP Projected Allocation\$ 198.9FY2024 YTD GMP Projected Allocation\$ 63.7



MONTHLY PERFORMANCE REPORT January 2024 Operating Expenses

	FY24 Annual Budget		January Budget		January Actual		\$ Variance % Variance (favorable)/unfavorable	
Labor & Fringe Benefits	\$ 500,009,149	\$	40,413,279	\$	42,915,961	\$	2,502,682	6.2%
Non-Labor	408,417,851	\$	31,700,644	\$	30,730,695		(969,949)	(3.1%)
Subtotal Labor & Non-Labor	908,427,000		72,113,922		73,646,655		1,532,733	2.1%
Contingency	6,573,000		-		-		-	0.0%
Total Operating Budget	\$ 915,000,000	\$	72,113,922	\$	73,646,655	\$	1,532,733	2.1%

Comparison of Budget to Actual FY2024 (4 months)

	FY24 Annual	Year-to-Date	Year-to-Date	\$ Variance %	Variance
Payroll & Benefits	Budget	Budget	Actual	(favorable)/	
Wages	\$ 185,966,373	\$ 61,743,045	\$ 64,170,369	\$ 2,427,324	3.9%
Union Fringe Benefits	101,316,494	33,985,927	33,091,280	(894,647)	(2.6%)
Subtotal Union Labor	287,282,868	95,728,972	97,261,649	1,532,677	1.6%
	,	;;	,,	.,,	
Salaries and Non-Union Wages	160,322,406	49,577,985	49,894,895	316,910	0.6%
Non-Union Fringe Benefits	65,493,248	20,699,260	21,985,493	1,286,233	6.2%
Subtotal Non-Union Labor	225,815,655	70,277,245	71,880,388	1,603,143	2.3%
Allocation to Capital & GMP	(13,089,373)	(4,312,748)	(3,433,629)	879,119	(20.4%)
Subtotal Labor and Fringe Benefits	500,009,149	161,693,469	165,708,408	4,014,939	2.5%
Total Materials & Supplies				((()
Services	126,840,054	38,486,018	29,237,745	(9,248,273)	(24.0%)
Materials and Supplies	44,457,326	14,091,933	13,552,525	(539,409)	(3.8%)
Fuel and Utilities	56,507,365	18,354,434	16,791,697	(1,562,737)	(8.5%)
	227,804,744	70,932,386	59,581,967	(11,350,419)	(16.0%)
Administration					
Casualty and Liability	10,213,914	3,232,052	3,556,755	324,704	10.0%
Purchased Transportation	145,175,295	46,776,351	44,290,683	(2,485,668)	(5.3%)
Leases, Rentals and Misc.	26,134,120	5,074,409	6,057,328	982,919	19.4%
Allocation to Capital & GMP - Non-Labor	(910,223)	(294,695)	(521,337)	(226,642)	76.9%
	180,613,107	54,788,117	53,383,430	(1,404,688)	(2.6%)
Subtotal Non-Labor	408,417,851	125,720,504	112,965,397	(12,755,107)	(10.1%)
Subtotal Labor and Non-Labor	908,427,000	287,413,972	278,673,805	(8,740,167)	(3.0%)
Contingency	6,573,000	_	-	-	0.0%
Subtotal Contingency	6,573,000	-	-	-	0.0%
	-,,				01070
Total Operating Budget	\$ 915,000,000	\$ 287,413,972	\$ 278,673,805	\$ (8,740,167)	(3.0%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(60,392)	(60,392)	0.0%
Grand Total	\$ 915,000,000	\$ 287,413,972		\$ (8,800,559)	(3.1%)

Operating Expenses for the month of January 2024 of \$73.6 million are \$1.5 million or 2.1% over budget.

Operating Expenses year-to-date through January 2024 of \$278.7 million are \$8.7 million or 3.0% under budget.

Major Operating Budget Variance Items - Categories with major variances

Expense Type	<u>FY</u>	2024 Budget	<u>F</u>	Y2024 Actual	_	Fiscal Year \$ Varian (under budget) /	ce
Payroll & Benefits	\$	161,693,469	\$	165,708,408	\$	4,014,939	
Union Labor Benefit Trust Contribution Union Vacancies - Fringes - Uniform & Tool Allowa Union Vacancies - Wages - Fleet Services Union Vacancies - Wages - METRORail Union Vacancies - Wages - Facilities Maintenance						(643,000) (606,000) (560,000) (304,000) (106,000)	
Offset by Overtime in Facilities Maintenance Pension Union - Defined Contribution Union Vacancies - Fringes Overtime in METRORail Overtime in Bus Transportation Union Vacancies - Wages - Bus Transportation Overtime in Fleet Services							118,000 164,000 238,000 456,000 643,000 909,000 1,319,000
Non-Union Labor Overtime Base Salaries Healthcare							240,000 386,000 990,000
<u>Total Materials & Supplies</u> Services	\$	70,932,386	\$	59,581,967	\$	(11,350,419)	
<u>Operations & Customer Service</u> - due to underruns Services (-\$1.2 million) Support and Other Service \$570,000), Building and Grounds Maintenance (-\$2	s (-\$	960,000), BOF	M	aintenance (-		(3,234,000)	
Project Delivery & Controls - due to underrun in Co	ontrac	ct and Contrac	tua	I Support Services		(2,147,000)	
Safety - due to underruns in Contract and Contract Education & Training (-\$443,000)	ual S	Support Service	es ((-\$640,000) and		(1,083,000)	
Planning - due to underrun in Contract and Contract Engineering - due to underrun in Contract and Con Legal - due to underruns in Support and Other Serr Joint Development/TOD - due to underrun in Contra Finance - due to underruns in Contract and Contra Support and Other Services (-\$101,000)	tracti vices act a	ual Support Se (-\$272,000) a ind Contractua	ervi Ind I S	ces Legal Fees (- upport Services		(998,000) (524,000) (398,000) (311,000) (293,000)	
EVP Office - PEC - due to underrun in Contract and						(166,000)	
Office of Innovation - due to underrun in Contract a Information Technology - due to overrun in Equipm Marketing & Communication Services - due to over	ient F	Repairs & Mair	•			(110,000)	378,000 498,000
General underspending in other areas Authority with	de no	ot mentioned a	bov	<u>/e</u>			
Underspending in Education and Training through			~+	the Authority		(239,000)	
Underspending in Contract and Contractual Suppo Underspending in Contract Employment Services t		•		•		(144,000) (125,000)	
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MONTHLY PERFORMANCE REPORT January 2024 Major Operating Budget Variance Items - Categories with major variances

Expense Type	FY2024 Budget	FY2024 Actual	Fiscal Year \$ Varian / (under budget) /	ce
Materials and Supplies				
<u>Underruns in</u> -				
General & Special Office Supplies			(411,000)	
Tech Equipment			(381,000)	
Minor Tools			(266,000)	
Maintenance Supplies			(214,000)	
Tires & Tubes			(163,000)	
Bus Engines			(145,000)	
Exhaust System Parts			(100,000)	
Offset by miscellaneous overruns in -				
Parts - Exterior Body & Windows				165,000
Material price variances on production/refurbished disposals	d orders and invento	bry revaluations and		185,000
Bus Batteries				240,000
Supplies - EDP				251,000
Bus Parts - Brakes				403,000
Fuel and Utilities				
<u>Underruns in</u> -				
Gasoline			(1,281,000)	
Compressed Natural Gas			(548,000)	
Electric Vehicle Power			(107,000)	
Offset by miscellaneous overruns in -				
Power				118,000
Water and Sewerage				142,000
Administration	\$ 54,788,117	\$ 53,383,430	\$ (1,404,688)	
Casualty & Liability				
Higher than expected subrogation			(162,000)	500,000
Higher than expected vehicle liability Purchased Transportation				526,000
METROLift			(1,392,000)	
Northwest Contract			(608,000)	
curb2curb			(358,000)	
Regional Vanpool			(127,000)	
Leases, Rentals, & Miscellaneous				
Underspending in discretionary (travel, members	• •		(848,000)	
Higher than expected Information Technology Ren	nt Software Paymer	ItS		1,831,000

MONTHLY PERFORMANCE REPORT January 2024 Total Operating Budget / Expenses by Department

Authorized					Year-to-Date		Current Month
<u>EOY</u> <u>Workforce</u>		Department	Annual Budget	Budget	Expense	Variance	Variance
3,735		Operations, Customer Service & Human Resources	666,261,007	216,524,193	212,441,404	(4,082,789)	(270,091)
	2	Deputy CEO	727,425	247,589	51,414	(196,176)	(176,974)
	3,670	Operations & Customer Service	634,476,023	206,178,011	203,095,271	(3,082,740)	102,226
	63	Human Resources	31,057,560	10,098,592	9,294,719	(803,873)	(195,342)
85		Planning, Engineer, & Construction	48,824,641	15,979,446	12,758,072	(3,221,374)	47,924
	6	EVP Office	1,269,701	268,524	160,485	(108,039)	(66,114)
	24	Project Delivery & Controls	36,428,926	13,107,106	10,946,762	(2,160,345)	584,837
	22	Planning	6,585,521	1,708,187	1,110,078	(598,108)	(185,529)
	33	Engineering	4,540,493	895,629	540,748	(354,881)	(285,269)
257		Administration	58,421,868	17,260,892	19,307,786	2,046,895	2,240,470
	2	EVP, Administration	626,987	216,396	189,749	(26,647)	(5,232)
	85	Information Technology	31,084,747	8,529,974	11,498,220	2,968,246	2,542,283
	135	Procurement & Materials	15,617,913	5,216,414	4,922,766	(293,648)	(44,735)
	7	Transit Asset Management	1,188,403	362,360	404,873	42,513	15,349
	28	Client & Vanpool Ridership Services	9,903,818	2,935,747	2,292,178	(643,569)	(267,195)
12		Audit	1,825,998	491,493	418,786	(72,707)	(7,717)
24		Legal	5,106,240	1,717,125	1,279,331	(437,794)	(80,094)
81		Finance	14,891,021	4,739,058	3,918,862	(820,196)	(267,376)
	2	CFO	734,880	219,003	144,100	(74,903)	(69,366)
	79	Finance	14,156,141	4,520,056	3,774,762	(745,293)	(198,010)
5		Office of Innovation	2,084,017	588,949	529,203	(59,746)	(103,522)
61		Communications	20,615,277	5,134,799	5,246,450	111,650	(110,613)
	3	EVP, Communications	637,579	227,386	210,509	(16,876)	(11,637)
	11	Press Office	1,593,459	498,742	494,965	(3,777)	(5,098)
	30	Marketing & Communication Services	15,094,691	3,442,771	3,681,451	238,679	(70,147)
	3	Partnership Promotions	835,384	235,453	226,271	(9,182)	(6,992)
	14	Public Engagement	2,454,164	730,448	633,254	(97,194)	(16,739)
399		METRO Police	41,712,746	12,870,835	12,420,734	(450,101)	36,843
111		Safety	28,805,707	9,427,004	7,868,232	(1,558,772)	(43,355)
22		Executive and Board	8,076,832	2,680,178	2,484,945	(195,233)	90,262
		Non Departmental	4,793,513	-	-	-	-
		President & CEO Contingency	13,581,134	-	-	-	-
4,792		Total Operating Budget	915,000,000	287,413,972	278,673,805	(8,740,167)	1,532,733

MONTHLY PERFORMANCE REPORT

January 2024 Total Operating Budget / Expenses by Department as of the end of January 2024 vs. January 2023

		January 2024 -Year-to-Date			January 2023 Year-to-Date	
<u>Department</u>	Budget	<u>Expense</u>	Variance	Budget	<u>Expense</u>	Variance
Operations, Customer Service & Human Resources	216,524,193	212,441,404	(4,082,789)	200,322,136	195,945,549	(4,376,586)
Deputy CEO	247,589	51,414	(196,176)	211,836	206,530	(5,306)
Operations & Customer Service	206,178,011	203,095,271	(3,082,740)	190,427,018	186,956,139	(3,470,879)
Human Resources	10,098,592	9,294,719	(803,873)	9,683,281	8,782,880	(900,401)
Planning, Engineering and Construction	15,979,446	12,758,072	(3,221,374)	21,300,173	15,941,734	(5,358,438)
EVP Office	268,524	160,485	(108,039)	205,126	175,403	(29,723)
Project Delivery & Controls	13,107,106	10,946,762	(2,160,345)	1,664,955	14,136,728	12,471,774
Planning	1,708,187	1,110,078	(598,108)	551,478	993,617	442,139
Engineering	895,629	540,748	(354,881)	18,878,614	635,986	(18,242,628)
Administration	17,260,892	19,307,786	2,046,895	17,162,268	15,390,078	(1,772,190)
EVP, Administration	216,396	189,749	(26,647)	343,997	222,648	(121,349)
Information Technology	8,529,974	11,498,220	2,968,246	9,154,294	7,903,796	(1,250,498)
Procurement & Materials	5,216,414	4,922,766	(293,648)	4,917,120	4,797,305	(119,816)
Transit Asset Management	362,360	404,873	42,513	304,989	316,608	11,619
Client & Vanpool Rideship Services	2,935,747	2,292,178	(643,569)	2,441,868	2,149,720	(292,148)
Audit	491,493	418,786	(72,707)	440,217	458,653	18,436
Legal	1,717,125	1,279,331	(437,794)	1,460,123	1,094,344	(365,779)
Finance	4,739,058	3,918,862	(820,196)	3,700,156	3,479,453	(220,703)
CFO	219,003	144,100	(74,903)	78,198	130,758	52,560
Finance	4,520,056	3,774,762	(745,293)	3,621,958	3,348,694	(273,263)
Office of Innovation	588,949	529,203	(59,746)	499,141	485,820	(13,321)
Communications	5,134,799	5,246,450	111,650	4,695,478	4,271,328	(424,150)
EVP, Communications	227,386	210,509	(16,876)	188,899	198,463	9,563
Press Office	498,742	494,965	(3,777)	411,852	429,916	18,064
Marketing & Communication Services	3,442,771	3,681,451	238,679	3,292,594	2,888,486	(404,108)
Partnership Promotions	235,453	226,271	(9,182)	137,811	225,578	87,767
Public Engagement	730,448	633,254	(97,194)	664,321	528,884	(135,437)
METRO Police	12,870,835	12,420,734	(450,101)	11,569,904	12,054,517	484,613
Safety	9,427,004	7,868,232	(1,558,772)	6,437,561	5,556,215	(881,345)
Executive & Board	2,680,178	2,484,945	(195,233)	1,995,265	1,605,768	(389,497)
Non-Departmental	-	-	-	-	(574,938)	(574,938)
President & CEO Contingency	-	-	-	-	-	-
TOTAL OPERATING BUDGET	\$ 287,413,972	\$ 278,673,805	\$ (8,740,167)	\$ 269,582,421	\$ 255,708,522	\$ (13,873,899)

Capital, and Debt Service Expenses Budget vs. Actual - Month and Fiscal Year-to-Date (\$ millions)

Capital Budget

	F	Y2024			М	onth of Ja	nuar	y 2024				Fiscal Yea	ar-to-	Date	
		Annual						Varian	се					Varian	се
	E	Budget	В	ludget		Actual		\$	%	I	Budget	Actual		\$	%
Core Business Items Necessary to Maintain Service	\$	156.3	\$	9.7	\$	14.7	\$	5.0	51.5%	\$	21.7	\$ 26.6	\$	4.9	22.6%
CORE 1 - Vehicle Maintenance Costs		24.8		1.8		2.0		0.2	11.1%		6.4	6.6		0.2	3.1%
CORE 2 - Maintaining Operational Facilities (Buildings & Rail)		60.9		2.4		4.2		1.8	75.0%		5.3	5.4		0.1	1.9%
CORE 3 - IT Projects		9.0		0.6		0.1		(0.5)	(83.3%)		1.6	0.7		(0.9)	(56.3%)
CORE 4 - Vehicle Acquisition Costs		61.5		5.0		8.3		3.3	66.0%		8.5	13.9		5.4	63.5%
Expansion/Enhancement Capital Costs	\$	264.6	\$	19.9	\$	13.3	\$	(6.6)	(33.2%)	\$	53.6	\$ 23.7	\$	(29.9)	(55.8%)
EXP 1 - Vehicle Acquisition Costs		-		-		-		-	0.0%		-	-		-	0.0%
EXP 2 - Safety Projects		5.7		0.1		0.0		(0.1)	(100.0%)		1.9	1.1		(0.8)	(42.1%)
EXP 3 - IT Projects		35.8		2.5		8.9		6.4	256.0%		8.8	12.0		3.2	36.4%
EXP 4 - FFGA Commitments		10.4		0.6		0.1		(0.5)	(83.3%)		1.5	0.6		(0.9)	(60.0%)
EXP 5 - METRONext		151.9		13.7		2.0		(11.7)	(85.4%)		30.1	6.1		(24.0)	(79.7%)
EXP 6 - Legacy Projects (New and/or Enhanced)		56.3		2.9		2.7		(0.2)	(6.9%)		11.2	4.0		(7.2)	(64.3%)
EXP 7 - Allowances		4.5		-		(0.4)		(0.4)	0.0%		-	(0.0)		-	0.0%
Total Capital	\$	420.9	\$	29.6	\$	28.0	\$	(1.6)	(5.4%)	\$	75.2	\$ 50.3	\$	(24.9)	(33.1%)

Core Business Items Necessary to Maintain Service expenses for the month of \$26.6 million are \$4.9 million or 22.6% over budget.

Expansion/Enhancement Capital Costs expenses for the year-to-date through January 2024 of \$23.7 million are \$29.9 million or 55.8% under budget.

Debt Service Budget

	FY2024 Month of January 2024							Fiscal Year-to-Date								
	An	nual						V	ariance	•					Varian	се
	Bu	ıdget		Budget		Actual		\$		%	В	udget	Actual		\$	%
Debt Service	\$	101.9	\$	8.3	\$	8.3	\$	-		0.0%	\$	33.7	\$ 33.2	\$	(0.5)	(1.5%)

Debt Service expenses for the year-to-date through January 2024 of \$33.2 million are \$0.5 million or 1.5% under budget.

General Mobility Program Projections Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date (\$ millions)

General Mobility Transfers FY2024 Month of January 2024 Fiscal Year-to-Date Variance % Projection Projection Allocation \$ % Projection Allocation \$ **General Mobility** \$ 198.9 \$ 15.2 \$ 16.9 \$ 1.7 11.2% \$ 63.7 \$ 69.9 \$ 6.2 9.7%

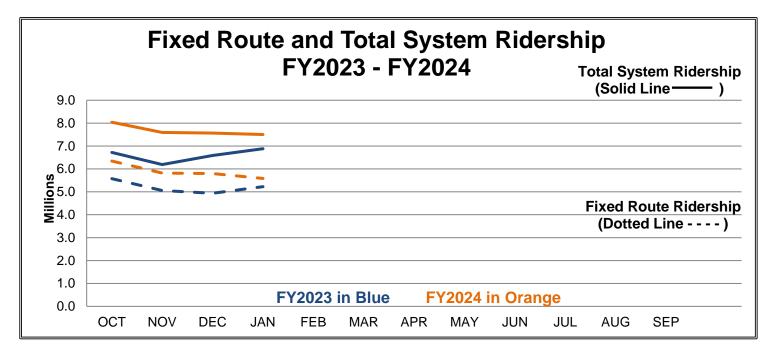
Funds allocated to the General Mobility Fund totaling \$69.9 million for the year-to-date through January 2024 are \$6.2 million or 9.7% more than the amount projected.

MONTHLY PERFORMANCE REPORT January 2024 Ridership by Service Category

Semilae Category	lan 00	lon 04	Jan-24	Jan-23	Jan-24 YTD	Jan-24
Service Category	Jan-23 Boardings	Jan-24 Boardings	vs. Jan-23	YTD Boardings	Boardings	vs. Jan-23
Fixed Route Services	Dealanige	Dealanige	0411 20	Dealanige	Dealailige	
Local Network						
Local Bus	3,902,947	4,176,627	7.0%	15,457,067	17,715,483	14.6%
METRO curb2curb	18,900	23,913	26.5%	72,544	103,393	42.5%
METRORapid Silver Line	23,554	27,812	18.1%	97,155	113,799	17.1%
METRORail						
Red (North) Line	825,718	849,133	2.8%	3,417,759	3,558,699	4.1%
Green (East) Line	100,429	109,329	8.9%	410,458	451,109	9.9%
Purple (Southeast) Line	103,485	113,926	10.1%	442,238	516,509	16.8%
METRORail (all lines)	1,029,632	1,072,388	4.2%	4,270,455	4,526,317	6.0%
METRORail-Bus Bridge	2,873	0	0.0%	2,873	5,067	76.4%
METRORail Total	1,032,505	1,072,388	3.9%	4,273,328	4,531,384	6.0%
Subtotal Local Network	4,977,906	5,300,740	6.5%	19,900,094	22,464,059	12.9%
Commuter						
Park & Ride	264,351	306,932	16.1%	970,634	1,185,106	22.1%
Subtotal Fixed Route Service	5,242,257	5,607,672	7.0%	20,870,728	23,649,165	13.3%
Disaster Events	5	0	0.0%	145	0	0.0%
Special Events	1,320	2,233	69.2%	2,505	7,648	205.3%
Bus Bridge Events	0	0	0.0%	0	1,003	0.0%
Total Fixed Route	5,243,582	5,609,905	7.0%	20,873,378	23,657,816	13.3%
Customized Bus Services						
METROLift	133,841	138,359	3.4%	539,427	583,536	8.2%
METRO STAR Vanpool	41,963	42,041	0.2%	155,806	160,675	3.1%
Internal Service	5	0	0.0%	93	45	(51.6%)
Subtotal Customized Bus	175,809	180,400	2.6%	695,326	744,256	7.0%
HOV/HOT Carpools, Vanpools,	1,464,088	1,715,179	17.1%	4,816,480	6,311,333	31.0%
and Non-METRO Buses						
Total System	6,883,479	7,505,484	9.0%	26,385,184	30,713,405	16.4%

YTD % Change

MONTHLY PERFORMANCE REPORT January 2024 Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding disaster and special events, for the month of January 2024 of 5.6 million is 0.4 million or 7.0% greater than last year.

Total fixed route ridership, excluding disaster and special events, for the year-to-date through January 2024 of 23.6 million is 2.8 million or 13.3% greater than last year.

METRORail ridership for the month of January 2024 of 1.1 million is 3.9% greater than last year.

METRORail ridership year-to-date through January 2024 of 4.5 million is 6.0% greater than last year.

MONTHLY PERFORMANCE REPORT January 2024 Performance Statistics

												Bench	mark Met	Benchmark Mis	ssed
Fiscal Year 2024															
	007	NOV	DEO			MAD	400	MAX			4110	050	Current Month	YTD Y	(2024 YTD
SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Target		OAL
Bus Accidents (Includes METROLift)	44	41	47	35									≤ 42 0.75		
Bus Accidents per 100,000 vehicle miles	0.72	0.71	0.80	0.59									≤ 0.75	0.71 ≤	0.75
BRT Accidents	0	1	0	1									≤ 0	2 ≤	1
BRT Accidents per 100,000 vehicle miles	0.00	3.13	0.00	3.13									_ 0 ≤ 1.06		1.06
BRT Accidents per 100,000 venicle miles	0.00	5.15	0.00	5.15									≤ 1.00	1.32 2	1.00
Rail Accidents	11	10	10	9									≤ 9	40 ≤	37
Rail Accidents per 100,000 vehicle miles	3.76	3.58	3.40	3.05									≤ 5.19	3.44 ≤	5.19
Group A Criminal Offenses	114	119	133	104									≤ 132	470 ≤	528
Group A Criminal Offenses per 100,000 boardings	1.42	1.57	1.76	1.39									≤ 2.07	1.53 ≤ 2	2.07
Criminal Incidents - METRO Properties	98	93	107	102									≤ 170		680
													Current		2024
	0.07	Nev										055	Month		YTD
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Target		OAL
Complaint Contacts per 100,000 Boardings	20.56	18.86	17.52	18.01									< 22.00		22.00
Commendations	331	235	217	229									≥ 200		800
Average Call Center Answer Delay (Sec.)	60	72	52	38									< 35	55 <	35

Safety & Security

- The number of Bus Accidents met the safety goal for both the month and the year-to-date.
- The number of BRT Accidents did not meet the safety goal for both the month and year-to-date.
- The number of Rail Accidents met the safety goal for the month but not the year-to-date.
- Group A Criminal Offenses met the benchmark for both the month and the year-to-date.
- Criminal Incidents on METRO Properties met the benchmark for both the month and year-to-date.

Customer Service

- Complaint Contacts per 100,000 Boardings met the goal for both the month and year-to-date.
- The number of Commendations met the goal for both the month and year-to-date.
- The Average Call Center Answer Delay did not meet the goal for both the month and year-to-date.

MONTHLY PERFORMANCE REPORT January 2024 Performance Statistics

												Benchr	nark M	/let	Benchm	ark Missed
	Fiscal Year 2024															
														irrent	FY2024	FY2024
														onth	YTD	YTD
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Та	arget	Actual	GOAL
On-Time Performance																
Bus - Local	74.3%	74.4%	74.8%	75.8%									≥	74%	74.8%	
Bus - Park & Ride	85.0%	83.4%	83.7%	85.6%									≥	82%	84.4%	
Bus - Weighted Average	78.2%	77.7%	78.3%	79.4%									≥	75%	78.4%	≥ 74
BRT - METRORapid Silver Line	94.7%	92.5%	92.7%	90.2%									≥	93%	92.5%	≥ 93
Rail - Red Line	93.7%	93.3%	94.1%	91.5%									≥	93%	93.2%	≥ 93
Rail - East End Green Line	96.2%	95.4%	96.5%	93.9%									≥	95%	95.5%	≥ 95
Rail - South East Purple Line	95.5%	96.0%	96.4%	93.6%									≥	95%	95.5%	≥ 95
METROLift	88.9%	89.1%	90.9%	92.5%									≥	90%	90.4%	≥ 90
MDBF (Mean Distance Between Mechanical Failures) - Buses	5,191	5,363	5,763	5,434									≥	7,000	5,428	≥ 6,75
MDBF (Mean Distance Between Mechanical Failures) - METRORapid	11,203	3,998	11,213	2,664									≥	4,000	5,046	≥ 4,00
MDBSI (Mean Distance Between Service Interruptions) - METRORail	18,272	17,454	18,405	18,445									≥ 1	15,000	18,144	≥ 15,00
MDBF (Mean Distance Between Mechanical Failures) - METROLift	33,774	32,724	34,093	30,248									2	22,000	32,670	≥ 22,00
Average Peak HOT Lanes Speed (miles pe	r hour)															
I-45 North HOV	60	59	61	59									≥	45	60	≥ 4
I-45 South HOV	60	59	71	59									≥	45	62	≥ 4
US-290 HOV	62	63	62	63									2	45	63	≥ 4
US-59 North HOV	63	61	64	62									_ ≥	45	63	≥ 4
US-59 South HOV	58	56	58	56									≥	45	57	≥ 4

On-Time Performance

• Local Bus routes met the minimum performance standard for both the month and the year-to-date.

• Park & Ride routes met the minimum performance standard for both the month and the year-to-date.

• BRT (Silver Line) did not meet the minimum performance standard for both the month and the year-to-date.

• Rail (Red Line) did not meet the minimum performance standard for the month but did for the year-to-date.

• Rail (Green Line) did not meet the minimum performance standard for the month but did for the year-to-date.

• Rail (Purple Line) did not meet the minimum performance standard for the month but did for the year-to-date.

• METROLift met the minimum performance standard for both the month and the year-to-date.

Service Reliability

• The Mean Distance Between Mechanical Failures (MDBF) for Buses did not meet the minimum performance standard for both the month and the year-to-date.

• The Mean Distance Between Mechanical Failures (MDBF) for METRORapid did not meet the minimum performance standard for the month but did for the year-to-date.

• The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

• The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.

HOT Lane Average Speed

• The average peak speed for all HOT Lanes met the monthly and year-to-date goals.

MONTHLY PERFORMANCE REPORT January 2024 Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that requires immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. A rail accident is defined as any physical contact between a rail vehicle and another vehicle (including another rail vehicle, car, truck, or motorcycle), a pedestrian, or bicyclist along the main rail line.

<u>Group A Criminal Incidents Offenses</u> - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twentyfour (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boarding's.

<u>Criminal</u> Incidents - <u>METRO</u> Properties - The total Criminal Incidents - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported in terms of the absolute number of incidents.

<u>Complaint</u> <u>Contacts</u> - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boarding's.

<u>Commendations</u> - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

<u>Average</u> <u>Call</u> <u>Center</u> <u>Answer</u> <u>Delay</u> - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 35 seconds or less.

On-Time Performance (OTP) - A local bus is on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time with an allowance to leave fifty-nine (59) seconds before a scheduled departure. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5)minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the Integrated Vehicle Operation Management System (IVOMS) which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

<u>Mean Distance Between Service Interruptions</u> (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT January 2024 Statement of Net Position

	January 31, 2023 (\$)	January 31, 2024 (\$)	Change (\$)
<u>Assets</u>			
Current Assets	1,106,839,619	1,173,683,623	66,844,003
Cash	13,200,455	8,623,278	(4,577,178)
Investments	787,530,008	855,916,491	68,386,483
Investments - Restricted	52,105,305	45,350,614	(6,754,691)
Receivables	208,324,060	205,634,357	(2,689,703)
Sales Tax	180,032,063	184,893,254	4,861,191
Federal Government - FTA	21,863,964	10,530,434	(11,333,530)
Bus Passes and Other Reveivables	6,428,033	10,210,669	3,782,636
Material and Supplies Inventory	45,679,791	58,158,882	12,479,091
Noncurrent Assets	2,605,619,860	2,596,784,894	(8,834,966)
Capital Assets, Net of Depreciation	2,601,219,335	2,590,320,013	(10,899,322)
Other noncurrent assets	4,400,525	6,454,882	2,054,356
Prepaid rental payments	-	10,000	10,000
Total Assets	3,712,459,479	3,770,468,517	58,009,037
Deferred Outflow of Resources ¹	168,209,825	203,685,324 ²	35,475,499
Liabilities			
Current Liabilities	1,093,495,555	1,042,237,485	(51,258,070)
Trade Payables	60,786,242	67,483,979	6,697,737
Accrued Compensation and Benefits	41,620,022	50,895,472	9,275,450
Liability for Injuries and Damages	18,679,349	21,929,230	3,249,882
Other Current Liabilities	9,003,410	9,605,481	602,070
Capital Lease Obligations	38,750,307	38,961,618	211,310
Debts Payable	923,278,177	848,219,472	(75,058,704)
Debt Interest Payable	-	-	-
Derivative Instrument - Diesel Fuel Swaps	1,378,049	5,142,234	3,764,185
Noncurrent Liabilities	965,110,569	924,042,215	(41,068,354)
Commercial Paper	-	-	-
Deferred Rental Payments	2,073,931	1,633,325	(440,606)
Other Postemployment Benefits	777,593,878	624,474,367	(153,119,511)
Defined Benefit Pension Plans	185,442,760	297,934,523	112,491,763
Total Liabilities	2,058,606,124	1,966,279,701	(92,326,424)
Deferred Inflow of Resources	126,161,953	234,289,543	108,127,590
Net Position			
Unrestricted assets	1,620,938,746	1,744,645,843	123,707,097
P&L Accounts	74,962,481	28,938,754	(46,023,727)
Total Net Position	1,695,901,227	1,773,584,597	77,683,370

Notes:

1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."

2 The deferred outflow for FY2024 includes [1] Non Union Pension Plan (\$39,191,600), [2] Union Pension Plan (\$45,705,496), [3] Bonds (\$2,795,923), [4] Non Union OPEB (\$12,636,151) and [5] Union OPEB (\$103,356,154). These items will be recognized as expenses in future periods to which they relate.