

EXECUTIVE SUMMARY – May 2024

Calendar Mix. There was no change in calendar mix for May 2024 compared to May 2023. METRO would have expected a neutral impact to ridership in May 2024 relative to May 2023 due to calendar mix.

Calendar Mix – Holidays. Memorial Day occurred in May 2024 and May 2023. METRO would have expected a neutral impact to ridership in May 2024 relative to May 2023 due to holidays.

Weather. There were five weather days in May 2024 compared to six weather days in May 2023. As a result, METRO would have expected a positive impact to ridership in May 2024 relative to May 2023 due to weather. Please see Service Disruption section below for additional information on May 16th derecho storm.

Service Disruption. There were no scheduled service interruption days in May 2024 compared zero service interruption days in May 2023. METRO would have expected a neutral impact to ridership in May 2024 compared to May 2023 as a result of scheduled service disruptions. However, on Thursday, May 16, 2024 a derecho storm swept through the Houston area with winds reaching up to 100 mph that left more than 1 million customers without electricity. The wind gusts blew out windows of high-rise buildings and caused towers holding power lines to crumble. As a result, METRO did not operate Park and Ride service May 17th – 24th. METRO would have expected a negative impact from the unscheduled service interruptions.

Special Events. There were four days of Offshore Technology Conference, 16 Astros games, and 3 days of Comicpalooza in May 2024 compared to four days of Offshore Technology Conference, 12 Houston Astros home games, Ed Sheeran and Red Hot Chili Peppers concerts in May 2023. METRO METRO would have expected a positive impact to ridership as a result.

Service Levels. There were more revenue hours of service on both local and Park and Ride services in May 2024 than in May 2023. With more revenue hours of service, METRO would have expected a positive impact to ridership in May 2024 relative to May 2023.



MAY 2024 (Fiscal Year 2024) Ridership Summary

EXECUTIVE SUMMARY – May 2024

Monthly Total Ridership	Local Network				Commuter Network	Entire Network
	Local Bus	METRO Rapid	Light Rail	Total	Park & Ride	Grand Total
May						
2024	4,904,302	25,319	1,057,685	5,987,306	248,466	6,235,772
2023	4,327,106	25,718	1,119,226	5,472,050	288,870	5,760,920
Change	577,196	-399	-61,541	515,256	-40,404	474,852
Percent	13%	-2%	-5%	9%	-14%	8%

Average Weekday	Local Network				Commuter Network	Entire Network
	Local Bus	METRO Rapid	Light Rail	Total	Park & Ride	Grand Total
May						
2024	179,906	883	40,302	221,092	16,247	237,339
2023	159,409	912	41,384	201,704	12,820	214,524
Change	20,498	-28	-1,081	19,388	3,427	22,815
Percent	13%	-3%	-3%	10%	27%	11%

Average Saturday	Local Network				Commuter Network	Entire Network
	Local Bus	METRO Rapid	Light Rail	Total	Park & Ride	Grand Total
May						
2024	125,322	833	26,517	152,671	N/A	152,671
2023	107,495	691	26,666	134,852		134,852
Change	17,826	142	-149	17,819		17,819
Percent	17%	20%	-1%	13%		13%

Average Sunday	Local Network				Commuter Network	Entire Network
	Local Bus	METRO Rapid	Light Rail	Total	Park & Ride	Grand Total
May						
2024	100,374	711	21,278	122,363	N/A	122,363
2023	88,576	600	21,201	110,377		110,377
Change	11,798	111	77	11,986		11,986
Percent	13%	19%	0%	11%		11%

NOTES:

¹ curb2curb is included in Local Bus.

EXECUTIVE SUMMARY – May 2024

May 2024		Weekday			Saturday			Sunday		
#	Route	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	7,181	29.86	2.73	5,182	26.45	2.34	3,873	19.77	1.75
3	Langley / Little York	1,979	16.29	1.24	1,625	13.44	1.02	1,307	10.81	0.82
4	Beechnut	7,472	23.24	1.85	5,008	21.17	1.55	3,742	15.82	1.16
5	Southmore	1,167	17.14	1.47	790	15.77	1.17	571	11.40	0.84
6	Jensen / Greens	3,535	18.54	1.27	2,548	18.58	1.21	2,051	14.95	0.97
7	West Airport	790	22.81	1.71	453	13.47	1.01	363	10.80	0.81
8	West Bellfort	3,145	32.83	2.51	1,954	26.48	2.34	1,567	21.24	1.87
9	Gulfton / Holman	2,170	20.05	1.79	1,567	17.26	1.31	1,199	13.20	1.00
10	Willowbend	563	14.08	1.35	267	9.24	0.92	196	6.79	0.67
11	Almeda / Lyons	2,286	16.99	1.31	1,447	10.75	0.83	1,175	8.72	0.67
14	Hiram Clarke	1,572	21.63	1.79	1,133	19.66	1.65	939	16.30	1.37
20	Canal / Memorial	2,470	14.27	1.18	1,695	14.01	1.08	1,422	11.76	0.90
23	Clay - W 43rd	433	12.29	1.22	349	10.88	1.08	251	7.83	0.77
25	Richmond	6,709	23.62	2.07	4,682	20.59	1.80	3,945	17.35	1.52
26	Long Point / Cavalcade	3,778	18.71	1.46	2,527	23.43	1.98	1,941	18.00	1.52
27	Shepherd	2,704	16.64	1.43	1,578	21.47	1.65	1,402	19.07	1.47
28	OST - Wayside	2,608	21.68	2.17	1,789	21.79	1.78	1,407	17.14	1.40
29	Cullen / Hirsch	3,010	19.18	1.45	2,518	15.88	1.27	2,020	12.74	1.02
30	Clinton / Ella	812	11.35	0.80	520	7.27	0.51	457	6.38	0.45
32	Renwick / San Felipe	2,004	22.24	2.04	1,360	15.07	1.38	1,208	13.38	1.23
36	Kempwood	3,260	20.12	1.53	2,470	15.97	1.21	1,815	11.74	0.89
38	Manchester - Lawndale	116	7.11	0.60	99	6.91	0.58	86	6.01	0.51
39	Katy Freeway	275	8.78	0.58	179	6.26	0.41	139	4.85	0.32
40	Telephone / Heights	3,945	19.20	1.53	2,691	16.48	1.31	2,276	13.94	1.11
41	Kirby / Polk	1,144	12.58	1.16	1,019	11.21	1.03	776	8.54	0.79
44	Acres Homes	2,457	14.56	1.05	1,754	12.13	0.89	1,413	9.77	0.71
45	Tidwell	4,190	26.54	1.83	2,908	26.66	1.85	2,176	19.94	1.38
46	Gessner	7,789	35.77	3.13	6,030	31.11	2.55	4,639	23.93	1.96
47	Hillcroft	3,673	30.18	2.79	2,214	31.15	2.35	1,956	27.52	2.08
48	Market	505	14.18	1.36	394	11.07	1.06	272	7.64	0.74
49	Chimney Rock / S Post Oak	2,766	21.76	1.79	1,793	17.72	1.35	1,410	13.94	1.07
50	Broadway	2,201	20.70	1.58	1,423	23.68	1.80	1,326	22.08	1.68
51	Hardy - Kelley	702	13.30	1.32	410	9.10	0.78	345	7.65	0.66
52	Hardy / Ley	1,804	17.13	1.30	1,356	14.21	1.01	1,115	11.69	0.83
54	Scott	5,932	27.99	2.31	3,930	24.21	1.84	3,118	19.20	1.46
56	Airline / Montrose	5,378	19.06	1.60	4,356	23.57	1.93	3,968	21.47	1.75
58	Hammerly	485	15.54	1.38	379	12.52	1.12	257	8.50	0.76
59	Aldine Mail	369	11.40	0.94	257	9.17	0.74	214	7.63	0.62
60	Cambridge	1,443	22.74	2.54	657	11.85	1.33	569	10.27	1.15
63	Fondren	4,429	33.36	3.27	3,371	28.90	2.60	2,512	21.53	1.93
64	Lincoln City	80	3.02	0.30	55	2.10	0.21	41	1.55	0.15
65	Bissonnet	6,344	29.39	2.59	3,700	23.00	1.97	2,587	16.08	1.38
66	Quitman	392	11.68	0.90	275	9.33	0.71	242	8.21	0.63

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May 2024		Weekday			Saturday			Sunday		
#	Route	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile
67	Dairy Ashford	584	17.94	1.74	358	12.99	1.25	284	10.31	0.99
68	Braeswood	1,937	23.39	1.92	1,360	19.99	1.49	1,067	15.67	1.17
70	Memorial	210	8.21	0.55	159	6.68	0.45	102	4.27	0.28
71	Cottage Grove	10	0.66	0.06	5	0.34	0.03	4	0.24	0.02
72	Westview	360	15.46	1.09	280	12.73	0.90	210	9.55	0.68
73	Bellfort	4,521	35.74	2.58	3,419	38.02	2.57	2,716	30.20	2.04
75	Eldridge	630	20.06	1.40	515	17.51	1.22	348	11.84	0.83
76	Evergreen	1,242	17.02	1.29	705	19.95	1.51	535	15.13	1.14
77	Homestead	409	10.06	0.91	364	9.00	0.81	288	7.12	0.64
78	Wayside	411	10.15	0.88	392	9.68	0.84	282	6.96	0.61
79	Irvington	400	12.38	1.12	296	9.43	0.86	268	8.54	0.78
80	MLK / Lockwood	4,165	23.48	1.71	3,044	18.72	1.25	2,464	15.15	1.01
82	Westheimer	12,744	26.61	2.36	9,399	31.40	2.80	8,178	27.32	2.43
83	Lee Road - JFK	309	9.36	0.74	187	6.40	0.51	175	6.00	0.47
84	Buffalo Speedway	1,625	13.57	1.30	1,070	12.88	1.16	795	9.57	0.86
85	Antoine / Washington	6,155	22.24	1.74	4,297	19.45	1.35	3,377	15.29	1.06
86	FM 1960 / Imperial Valley	2,632	23.05	1.67	1,845	20.90	1.51	1,478	16.74	1.21
87	Sunnyside	1,102	16.33	1.30	667	14.43	1.18	528	11.42	0.93
88	Sagemont	1,091	12.51	1.03	831	12.54	0.85	682	10.29	0.70
89	Dacoma	285	17.43	1.79	68	4.63	0.47	62	4.24	0.43
96	Veterans Memorial	1,208	18.76	1.22	895	17.14	1.24	721	13.81	1.00
97	Settegast	495	14.99	0.95	233	7.50	0.48	247	7.94	0.51
98	Briargate	317	20.74	1.37	202	14.64	0.97	146	10.55	0.70
99	Ella - FM 1960	2,135	21.70	1.46	1,761	18.16	1.22	1,348	13.90	0.93
102	Bush IAH Express	3,414	21.68	1.09	2,668	24.21	1.17	2,402	21.80	1.06
108	Veterans Memorial Express	428	16.11	0.70	N/A	N/A	N/A	N/A	N/A	N/A
137	Northshore Express	2,815	17.30	1.16	2,039	20.03	1.36	1,623	15.94	1.08
151	Westpark Express	746	16.48	1.05	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	1,512	20.50	1.65	1,059	17.64	1.15	816	13.58	0.89
153	Harwin Express	3,144	25.26	1.74	1,869	17.58	1.11	1,370	12.89	0.82
160	Memorial City Express	299	10.68	0.52	201	7.19	0.35	150	5.35	0.26
161	Wilcrest Express	3,090	24.97	1.51	2,488	20.61	1.23	1,851	15.34	0.92
162	Memorial Express	666	14.61	0.79	509	11.16	0.60	352	7.72	0.42
309	Gulfton Circulator	455	14.17	1.38	340	10.75	1.06	274	8.68	0.86
310	Gulfton Circulator	423	13.17	1.29	346	10.77	1.05	325	10.11	0.99
360	Peerless Shuttle	420	11.27	0.93	205	10.99	0.90	138	7.39	0.61
399	Kuykendahl Shuttle	132	8.06	0.75	125	8.38	0.79	70	4.72	0.44
402	Bellaire Quickline	552	14.26	1.14	N/A	N/A	N/A	N/A	N/A	N/A
TOTAL		179,135	21.32	1.68	124,912	19.15	1.46	99,957	15.32	1.17
314	Hiram Clarke curb2curb	229	2.33	0.53	91	1.43	0.43	103	1.60	0.48
344	Acres Homes curb2curb	130	1.30	0.10	85	0.95	0.15	77	1.23	0.13
363	Missouri City curb2curb	406	2.43	0.32	227	2.13	0.28	234	2.20	0.28
377	Kashmere Late Night curb2curb	6	1.42	0.16	7	1.67	0.19	4	1.00	0.11
TOTAL		771	2.09	0.26	410	1.55	0.25	417	1.76	0.25
433	METRO Rapid Silver	883	7.77	0.96	833	7.37	0.91	711	6.29	0.77
TOTAL		883	7.77	0.96	833	7.37	0.91	711	6.29	0.77

Average Daily Ridership & Performance Indicators

Park & Ride Routes				
May 2024		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
202	Kuykendahl	771	20.61	0.72
204	Spring	784	18.83	0.62
209	Kuykendahl/Spring Midday	112	9.25	0.42
212	Seton Lake	290	8.07	0.33
216	West Little York/ Northwest Station	967	21.06	0.76
217	Cypress	1,545	23.43	0.69
219	Cypress/Northwest Station/West Little York Midday	126	7.12	0.35
221	Kingsland	764	14.19	0.49
222	Grand Parkway	2,549	25.38	0.82
228	Addicks	742	16.06	0.60
229	Grand Parkway/Kingsland/Addicks Midday	134	11.04	0.38
236	Maxey Road	241	11.35	0.55
244	Monroe / El Dorado	552	11.95	0.48
247	Fuqua / Bay Area	808	14.32	0.56
249	Bay Area/El Dorado/Fugua/Monroe Midday	150	8.64	0.43
256	Eastex / Kingwood	849	14.99	0.50
257	Townsen	563	8.19	0.38
259	Kingwood/Townsen/Eastex Midday	74	13.44	0.40
269	West Bellfort/Westwood/Hillcroft and Midday	1,221	17.78	0.83
270	Missouri City	633	23.37	0.92
291	Conroe / TMC	90	16.34	0.48
292	Southwest Corridor - TMC	301	8.37	0.38
297	Gulf Corridor - TMC	649	15.09	0.65
298	Katy Corridor - TMC	1,331	17.23	0.70
Grand Total		16,247	17.47	0.65

Average Daily Ridership

May 2024	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	2,132	1,885	1,633
Melbourne / North Lindale	244	176	128
Lindale Park	157	105	101
Cavalcade	587	487	384
Moody Park	453	436	363
Fulton / North Central	890	825	672
Quitman / Near Northside	389	350	252
Burnett Transit Center / Casa De Amigos	619	429	312
UH-Downtown	353	196	170
Preston	1,741	1,255	970
Central Station Main	1,875	1,455	1,131
Main Street Square	1,458	986	753
Bell	645	438	306
Downtown Transit Center	2,106	1,381	1,219
McGowen	978	714	566
Ensemble / HCC	1,368	945	798
Wheeler Transit Center	1,981	1,552	1,279
Museum District	770	500	352
Hermann Park / Rice U	419	505	293
Memorial Hermann Hospital / Houston Zoo	2,043	676	526
Dryden / TMC	3,206	730	601
TMC Transit Center	1,978	1,129	925
Smith Lands	2,733	306	246
Stadium Park / Astrodome	679	595	393
Fannin South	2,266	1,460	1,160
Red Line Total	32,070	19,517	15,532
Green Line			
Theater District	408	282	263
Central Station	885	710	574
Convention District	260	257	277
EaDo / Stadium	383	506	336
Coffee Plant / Second Ward	325	301	221
Lockwood / Eastwood	384	272	253
Altic / Howard Hughes	368	271	224
Cesar Chavez / 67th Street	336	295	270
Magnolia Park Transit Center	775	692	598
Green Line Total	4,124	3,585	3,013
Purple Line			
Theater District	404	289	253
Central Station	750	681	530
Convention District	234	256	239
EaDo / Stadium	403	496	329
Leeland / Third Ward	221	154	150
Elgin / Third Ward	426	388	327
TSU / UH Athletics District	454	323	251
UH South / University Oaks	289	181	129
MacGregor Park / Martin Luther King, Jr.	297	246	184
Palm Center Transit Center	630	402	341
Purple Line Total	4,108	3,415	2,733
All Lines			
Red, Green & Purple Lines	40,302	26,517	21,278

Ridership Trend

Boardings (in 000s)	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL (Year-To- Date)	TOTAL
LOCAL BUS SERVICE														
FY2024	4,735	4,355	4,449	4,177	4,615	4,737	4,890	4,879					36,836	36,836
FY2023	4,120	3,697	3,737	3,884	3,751	4,245	4,052	4,305	4,115	4,091	4,459	4,506	31,792	48,962
FY2022	3,288	3,142	3,173	3,012	2,886	3,408	3,421	3,583	3,548	3,514	3,852	3,988	25,914	40,816
FY2021	2,937	2,683	2,672	2,634	2,056	2,866	2,769	2,746	2,802	2,849	3,035	2,952	21,362	33,001
FY2020	5,529	4,883	4,878	5,047	4,802	3,895	2,503	2,708	3,022	2,896	2,678	2,618	34,245	45,460
FY2019 (Prior to COVID)	5,514	4,892	4,680	4,909	4,645	4,897	5,000	5,121	4,697	4,953	5,210	4,926	39,658	59,443
curb2curb														
FY2024	29	26	24	24	26	23	26	25					204	204
FY2023	19	17	17	19	20	20	20	22	17	17	22	26	155	238
FY2022	11	11	12	14	13	14	14	15	11	10	13	18	104	157
FY2021	8	7	9	8	5	7	7	8	7	8	9	10	60	94
FY2020 (included in local bus)														
FY2019 (included in local bus)														
METRORAPID														
FY2024	28	28	30	28	28	28	29	25					224	224
FY2023	25	24	24	24	23	26	24	26	24	26	28	24	195	299
FY2022	22	22	22	19	17	20	23	21	22	22	24	23	165	255
FY2021	20	21	21	20	14	21	20	20	18	18	19	20	156	231
FY2020											6	20	-	26
FY2019 (Prior to COVID)														
METRORail - RED Rail Line														
FY2024	955	898	856	849	947	1,194	966	824					7,490	7,490
FY2023	924	882	786	826	796	1,272	934	898	900	831	969	969	7,318	10,987
FY2022	750	704	661	595	661	1,165	717	763	775	780	904	878	6,017	9,354
FY2021	668	568	488	474	368	536	497	539	633	673	720	680	4,138	6,844
FY2020	1,316	1,049	1,119	1,233	1,203	1,051	491	576	618	630	622	561	8,039	10,469
FY2019 (Prior to COVID)	1,376	1,197	1,095	1,207	1,232	1,581	1,258	1,182	1,174	1,310	1,312	1,202	10,129	15,127
METRORail - GREEN Rail Line														
FY2024	119	111	111	109	110	116	121	116					914	914
FY2023	112	102	96	100	94	113	115	115	113	106	115	116	847	1,297
FY2022	95	83	86	80	75	96	92	100	97	101	104	106	707	1,114
FY2021	81	74	76	67	52	69	70	72	71	83	83	83	560	879
FY2020	159	126	126	128	129	95	1	57	70	67	70	72	821	1,101
FY2019 (Prior to COVID)	145	122	119	120	116	136	136	120	132	144	148	135	1,013	1,572
METRORail - PURPLE Rail Line														
FY2024	155	135	113	114	136	127	134	118					1,031	1,031
FY2023	129	118	92	103	110	123	130	106	102	98	124	151	911	1,386
FY2022	103	90	75	75	83	97	98	91	88	87	103	125	712	1,115
FY2021	67	62	63	57	41	57	58	57	58	66	78	90	462	753
FY2020	214	166	125	162	182	117	62	59	59	55	57	60	1,088	1,319
FY2019 (Prior to COVID)	208	164	123	146	151	159	174	109	137	139	167	180	1,233	1,857
METRORail - Bus Bridges														
FY2024	5	-	-	-	-	3	1	-	-	-	-	-	9	9
FY2023	-	-	-	3	8	-	-	-	-	14	-	6	10	30
FY2022	2	-	5	12	1	13	-	-	-	4	-	11	33	47
FY2021	5	12	57	52	33	47	48	21	0	-	1	11	275	287
FY2020	-	47	13	-	15	14	-	0	10	5	-	8	89	112
FY2019 (Prior to COVID)	9	4	-	-	1	-	-	24	1	-	-	1	38	40
PARK & RIDE														
FY2024	347	293	238	307	343	319	359	248					2,454	2,454
FY2023	264	239	203	264	260	293	267	289	284	256	336	309	2,080	3,264
FY2022	177	178	152	157	196	257	250	248	256	217	267	250	1,615	2,606
FY2021	101	85	81	100	77	90	92	92	138	145	157	156	719	1,314
FY2020	795	599	549	708	659	384	22	37	80	79	74	84	3,753	4,070
FY2019 (Prior to COVID)	725	568	485	659	646	650	710	681	632	684	723	665	5,123	7,828
COMBINED														
FY2024	6,373	5,847	5,822	5,608	6,205	6,546	6,527	6,236	-	-	-	-	49,163	49,163
FY2023	5,595	5,078	4,956	5,223	5,061	6,091	5,543	5,761	5,554	5,440	6,053	6,108	43,309	66,464
FY2022	4,449	4,230	4,187	3,964	3,933	5,069	4,615	4,821	4,796	4,737	5,266	5,398	35,267	55,465
FY2021	3,887	3,512	3,466	3,413	2,647	3,692	3,561	3,555	3,727	3,842	4,101	4,002	27,732	43,404
FY2020	8,014	6,871	6,810	7,278	6,989	5,557	3,079	3,437	3,859	3,732	3,506	3,424	48,035	62,556
FY2019 (Prior to COVID)	7,978	6,947	6,502	7,041	6,790	7,422	7,278	7,237	6,773	7,230	7,560	7,109	57,194	85,868