

EXECUTIVE SUMMARY – July 2024

Calendar Mix. There were two more weekdays and one fewer Saturday and Sunday in July 2024 compared to July 2023. METRO would have expected a positive impact to ridership in July 2024 relative to July 2023 due to calendar mix.

Calendar Mix – Holidays. Independence Day occurred in July 2024 and July 2023. METRO would have expected a neutral impact to ridership in July 2024 relative to July 2023 due to calendar mix.

Weather. There were seven weather days in July 2024 compared to four weather days in July 2023. As a result, METRO would have expected a negative impact to ridership in July 2024 relative to July 2023 due to weather. Please see Service Disruption section below for additional information on Hurricane Beryl.

Service Disruption. There were no scheduled service interruption days in July 2024 compared three scheduled service interruption days on **RED**, **GREEN** and **PURPLE** lines in July 2023. METRO would have expected a positive impact to ridership in July 2024 compared to July 2023 as a result of scheduled service disruptions. However, on Monday, July 8, 2024 Hurricane Beryl made landfall early morning, bringing torrential rainfall, severe flooding and knocking out power for more than 2 million customers across the Houston area. As a result, METRO did not operate any service on Monday, July 8, 2024. Tuesday, July 9th – Friday, July 12th METRO offered limited/modified local service. METRO did not run Park and Ride service July 8th – 12th and limited/modified service July 15th - July 19th. METRORail **RED** line did not operate July 8th - July 14th. METRORail **RED** line resumed service on July 15th at 2 PM. METRORail **GREEN** and **PURPLE** line did not operate July July 8th – July 12th. METRORail **GREEN** and **PURPLE** line resumed service on July 13th at 2 PM. METRO would have expected a negative impact from the unscheduled service interruptions.

Special Events. There were twelve Houston Astros home games and one Zach Bryan concert at NRG Stadium in July 2024 compared to thirteen Houston Astros home games and one International Soccer game at NRG Stadium, and the Urban League Conference at the George R. Brown Convention Center in July 2023. METRO would have expected a negative impact to ridership as a result.

Service Levels. There were more revenue hours of service on both local and Park and Ride services in July 2024 than in July 2023. With more revenue hours of service, METRO would have expected a positive impact to ridership in July 2024 relative to July 2023.

METRO



JULY 2024 (Fiscal Year 2024) Ridership Summary

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Monthly Total Ridership	Local Network				Commuter Network	Entire Network
	Local Bus	Silver Line	Light Rail	Total		
July					Park & Ride	Grand Total
2024	4,073,771	20,162	819,851	4,913,784	244,879	5,158,663
2023	4,108,743	26,475	1,049,274	5,184,493	255,770	5,440,263
Change	-34,972	-6,314	-229,423	-270,708	-10,891	-281,599
Percent	-1%	-24%	-22%	-5%	-4%	-5%

Average Weekday	Local Network				Commuter Network	Entire Network
	Local Bus	Silver Line	Light Rail	Total		
July					Park & Ride	Grand Total
2024	166,309	810	38,706	205,825	14,734	220,559
2023	149,989	941	41,258	192,188	13,011	205,199
Change	16,320	-131	-2,552	13,638	1,722	15,360
Percent	11%	-14%	-6%	7%	13%	7%

Average Saturday	Local Network				Commuter Network	Entire Network
	Local Bus	Silver Line	Light Rail	Total		
July					Park & Ride	Grand Total
2024	116,115	646	22,469	139,230	N/A	139,230
2023	110,874	683	25,676	137,233		137,233
Change	5,241	-37	-3,207	1,997		1,997
Percent	5%	-5%	-12%	1%		1%

Average Sunday	Local Network				Commuter Network	Entire Network
	Local Bus	Silver Line	Light Rail	Total		
July					Park & Ride	Grand Total
2024	101,638	480	20,533	122,651	N/A	122,651
2023	93,489	679	22,119	116,286		116,286
Change	8,149	-199	-1,585	6,365		6,365
Percent	9%	-29%	-7%	5%		5%

NOTES:

¹ curb2curb is included in Local Bus.

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July 2024		Weekday			Saturday			Sunday		
#	Route	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile
	Aire	6,325	26.30	2.40	4,986	25.45	2.25	4,193	21.40	1.89
3	Langley / Little York	1,954	16.08	1.23	1,561	12.91	0.98	1,404	11.61	0.88
4	Beechnut	6,938	21.58	1.72	4,465	18.88	1.38	3,837	16.22	1.19
5	Southmore	1,023	15.02	1.28	702	14.02	1.04	598	11.95	0.88
6	Jensen / Greens	3,464	18.14	1.25	2,428	17.70	1.15	2,071	15.10	0.98
7	West Airport	624	17.99	1.35	431	12.82	0.96	389	11.57	0.86
8	West Bellfort	2,848	29.73	2.27	1,873	25.39	2.24	1,675	22.70	2.00
9	Gulfton / Holman	1,755	16.23	1.45	1,400	15.41	1.17	1,190	13.10	1.00
10	Willowbend	510	12.77	1.22	320	11.07	1.10	237	8.20	0.81
11	Almeda / Lyons	2,202	16.16	1.27	1,508	11.17	0.87	1,289	9.55	0.74
14	Hiram Clarke	1,596	21.96	1.82	1,020	17.70	1.49	1,093	18.98	1.59
20	Canal / Memorial	2,281	13.18	1.09	1,656	13.69	1.05	1,430	11.82	0.91
23	Clay - W 43rd	409	11.60	1.15	258	8.04	0.79	253	7.89	0.78
25	Richmond	6,050	21.31	1.86	4,287	18.85	1.65	3,891	17.11	1.50
26	Long Point / Cavalcade	3,524	17.45	1.36	2,322	21.52	1.82	1,891	17.52	1.48
27	Shepherd	2,374	14.61	1.26	1,523	20.73	1.59	1,283	17.45	1.34
28	OST - Wayside	2,726	22.66	2.27	1,963	23.91	1.95	1,701	20.72	1.69
29	Cullen / Hirsch	2,964	18.89	1.43	2,354	14.84	1.18	2,095	13.21	1.05
30	Clinton / Ella	686	9.58	0.68	495	6.92	0.49	419	5.86	0.41
32	Renwick / San Felipe	1,710	18.98	1.74	1,407	15.58	1.43	1,059	11.72	1.08
36	Kempwood	3,162	19.22	1.48	2,375	15.41	1.17	2,194	14.24	1.08
38	Manchester - Lawndale	106	6.48	0.55	98	6.84	0.58	69	4.84	0.41
39	Katy Freeway	264	8.48	0.56	144	5.03	0.33	133	4.65	0.31
40	Telephone / Heights	3,598	17.51	1.40	2,563	15.69	1.25	2,258	13.83	1.10
41	Kirby / Polk	1,112	12.23	1.13	825	9.07	0.84	729	8.02	0.74
44	Acres Homes	2,266	13.42	0.97	1,689	11.68	0.85	1,413	9.77	0.71
45	Tidwell	3,963	19.47	1.46	2,618	24.06	1.67	2,177	20.01	1.39
46	Gessner	7,165	32.90	2.88	5,388	27.80	2.27	4,475	23.09	1.89
47	Hillcroft	2,935	24.12	2.23	1,882	26.48	2.00	1,725	24.28	1.83
48	Market	444	12.46	1.20	295	8.28	0.80	254	7.14	0.69
49	Chimney Rock / S Post Oak	2,367	18.49	1.53	1,558	15.39	1.18	1,392	13.76	1.05
50	Broadway	2,010	17.13	1.44	1,384	23.00	1.76	1,165	19.37	1.48
51	Hardy - Kelley	712	13.48	1.34	468	10.37	0.89	434	9.63	0.83
52	Hardy / Ley	1,797	17.06	1.30	1,363	14.29	1.01	1,253	13.13	0.93
54	Scott	4,884	23.04	1.90	3,713	22.87	1.74	3,212	19.78	1.50
56	Airline / Montrose	5,005	17.74	1.49	3,885	21.02	1.72	3,934	21.29	1.74
58	Hammerly	459	14.71	1.31	300	9.90	0.88	297	9.80	0.87
59	Aldine Mail	355	10.97	0.90	232	8.28	0.67	234	8.35	0.67
60	Cambridge	1,362	21.47	2.40	662	11.95	1.34	562	10.15	1.14
63	Fondren	4,122	31.05	3.04	3,059	26.23	2.36	2,540	21.77	1.96
64	Lincoln City	76	2.90	0.29	51	1.94	0.19	55	2.10	0.21
65	Bissonnet	5,256	24.48	2.15	3,507	23.00	1.87	2,882	18.90	1.53
66	Quitman	376	11.20	0.86	258	8.75	0.67	234	7.94	0.61

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July 2024		Weekday			Saturday			Sunday		
#	Route	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile
67	Dairy Ashford	480	14.43	1.43	306	10.83	1.07	307	10.87	1.07
68	Braeswood	1,781	21.50	1.76	1,132	16.64	1.24	1,014	14.91	1.11
70	Memorial	226	8.86	0.59	131	5.49	0.37	154	6.45	0.43
71	Cottage Grove	8	0.52	0.05	1	0.05	0.00	1	0.03	0.00
72	Westview	359	15.44	1.09	287	13.05	0.92	237	10.78	0.76
73	Bellfort	4,104	32.44	2.34	2,878	32.00	2.16	2,468	27.44	1.85
75	Eldridge	578	12.19	1.25	430	14.54	1.02	347	11.73	0.82
76	Evergreen	1,248	17.11	1.30	609	17.23	1.30	547	15.47	1.17
77	Homestead	388	9.54	0.86	325	8.03	0.72	299	7.41	0.67
78	Wayside	455	11.24	0.98	336	8.30	0.72	310	7.66	0.67
79	Irvington	413	12.77	1.16	339	10.82	0.98	255	8.14	0.74
80	MLK / Lockwood	3,607	20.34	1.48	2,868	17.64	1.18	2,441	15.01	1.00
82	Westheimer	12,414	25.06	2.23	9,054	29.45	2.69	8,169	26.57	2.43
83	Lee Road - JFK	305	9.23	0.73	224	7.68	0.61	169	5.80	0.46
84	Buffalo Speedway	1,626	12.52	1.29	1,147	13.76	1.24	926	11.11	1.01
85	Antoine / Washington	5,703	20.60	1.61	3,943	17.85	1.24	3,535	16.01	1.11
86	FM 1960 / Imperial Valley	2,460	21.56	1.56	1,745	19.71	1.43	1,507	17.02	1.23
87	Sunnyside	958	14.20	1.13	649	14.04	1.15	532	11.52	0.94
88	Sagmont	1,030	11.82	0.97	692	10.44	0.71	635	9.58	0.65
89	Dacoma	185	11.32	1.16	56	3.78	0.38	29	1.98	0.20
96	Veterans Memorial	1,222	17.03	1.22	806	15.44	1.12	726	13.90	1.01
97	Settegast	492	14.90	0.95	251	8.07	0.51	302	9.71	0.62
98	Briargate	253	16.55	1.09	166	12.02	0.79	130	9.42	0.62
99	Ella - FM 1960	2,074	21.08	1.42	1,501	15.47	1.04	1,387	14.30	0.96
102	Bush IAH Express	3,606	18.49	0.96	2,318	21.00	1.02	2,273	20.59	1.00
108	Veterans Memorial Express	393	14.79	0.65	N/A	N/A	N/A	N/A	N/A	N/A
137	Northshore Express	2,772	17.54	1.17	1,910	18.76	1.27	1,647	16.17	1.10
151	Westpark Express	947	11.63	0.76	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	1,563	21.19	1.64	1,175	19.55	1.23	880	14.65	0.92
153	Harwin Express	2,371	19.05	1.31	1,393	13.11	0.83	1,213	11.41	0.72
160	Memorial City Express	305	10.89	0.53	191	6.82	0.33	181	6.45	0.32
161	Wilcrest Express	2,832	21.89	1.37	2,225	18.42	1.10	1,849	15.31	0.92
162	Memorial Express	627	13.76	0.74	434	9.52	0.52	369	8.10	0.44
309	Gulfton Circulator	418	13.01	1.27	319	10.10	1.00	246	7.80	0.77
310	Gulfton Circulator	363	11.32	1.11	330	10.26	1.00	313	9.73	0.95
360	Peerless Shuttle	325	8.72	0.72	160	8.59	0.70	115	6.15	0.51
399	Kuykendahl Shuttle	136	8.28	0.77	107	7.18	0.67	107	7.17	0.67
402	Bellaire Quickline	828	21.39	1.72	N/A	N/A	N/A	N/A	N/A	N/A
TOTAL		165,607	19.28	1.53	115,707	17.73	1.35	101,237	15.52	1.18
314	Hiram Clarke curb2curb	194	1.97	0.45	104	1.62	0.48	85	1.32	0.40
344	Acres Homes curb2curb	131	1.32	0.11	76	0.85	0.13	99	1.59	0.17
363	Missouri City curb2curb	372	2.22	0.29	225	2.12	0.27	215	2.02	0.26
377	Kashmere Late Night curb2curb	5	1.17	0.13	4	0.94	0.10	4	0.88	0.10
TOTAL		702	1.90	0.23	409	1.55	0.25	402	1.70	0.24
433	Silver Line	810	10.37	1.33	646	8.34	1.07	480	6.19	0.80
TOTAL		810	10.37	1.33	646	8.34	1.07	480	6.19	0.80

Average Daily Ridership & Performance Indicators

Park & Ride Routes				
July 2024		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
202	Kuykendahl	721	19.26	0.67
204	Spring	716	17.11	0.57
209	Kuykendahl/Spring Midday	69	5.70	0.26
212	Seton Lake	278	7.71	0.32
216	West Little York/ Northwest Station	798	17.37	0.62
217	Cypress	1,355	20.55	0.61
219	Cypress/Northwest Station/West Little York Midday	104	5.84	0.28
221	Kingsland	782	14.60	0.49
222	Grand Parkway	2,358	23.28	0.76
228	Addicks	652	13.68	0.51
229	Grand Parkway/Kingsland/Addicks Midday	117	9.61	0.33
236	Maxey Road	204	9.62	0.47
244	Monroe / El Dorado	479	10.38	0.41
247	Fuqua / Bay Area	758	13.44	0.52
249	Bay Area/El Dorado/Fugua/Monroe Midday	117	6.72	0.33
256	Eastex / Kingwood	849	14.98	0.50
257	Townsen	521	13.00	0.37
259	Kingwood/Townsen/Eastex Midday	70	12.68	0.38
265	West Bellfort	910	25.27	1.14
269	West Bellfort/Westwood/Hillcroft and Midday	37	6.65	0.20
270	Missouri City	559	19.10	0.75
291	Conroe / TMC	99	2.75	0.12
292	Southwest Corridor - TMC	271	7.54	0.34
297	Gulf Corridor - TMC	672	15.63	0.67
298	Katy Corridor - TMC	1,239	14.66	0.64

Average Daily Ridership

July 2024	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	2,248	1,735	1,720
Melbourne / North Lindale	237	153	143
Lindale Park	135	98	87
Cavalcade	577	387	394
Moody Park	440	384	390
Fulton / North Central	837	709	692
Quitman / Near Northside	333	251	243
Burnett Transit Center / Casa De Amigos	539	362	342
UH-Downtown	356	187	163
Preston	1,716	1,038	983
Central Station Main	1,812	1,149	1,140
Main Street Square	1,458	870	767
Bell	583	354	257
Downtown Transit Center	2,135	1,320	1,219
McGowen	922	567	539
Ensemble / HCC	1,246	823	741
Wheeler Transit Center	1,778	1,396	1,149
Museum District	717	449	409
Hermann Park / Rice U	419	352	277
Memorial Hermann Hospital / Houston Zoo	2,090	617	556
Dryden / TMC	3,229	659	580
TMC Transit Center	1,975	1,325	1,321
Smith Lands	2,664	644	950
Stadium Park / Astrodome	638	184	38
Fannin South	2,152	601	76
Red Line Total	31,236	16,614	15,178
Green Line			
Theater District	408	292	297
Central Station	831	538	500
Convention District	225	243	250
EaDo / Stadium	351	409	368
Coffee Plant / Second Ward	324	273	222
Lockwood / Eastwood	364	238	234
Altic / Howard Hughes	327	212	228
Cesar Chavez / 67th Street	320	244	252
Magnolia Park Transit Center	787	600	602
Green Line Total	3,938	3,047	2,955
Purple Line			
Theater District	405	303	250
Central Station	676	547	427
Convention District	183	221	171
EaDo / Stadium	334	382	314
Leeland / Third Ward	184	143	126
Elgin / Third Ward	383	326	296
TSU / UH Athletics District	329	236	213
UH South / University Oaks	236	133	104
MacGregor Park / Martin Luther King, Jr.	263	193	190
Palm Center Transit Center	540	323	308
Purple Line Total	3,532	2,808	2,401
All Lines			
Red, Green & Purple Lines	38,706	22,469	20,533

Ridership Trend

Boardings (in 000s)	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL (Year-To- Date)	TOTAL
LOCAL BUS SERVICE														
FY2024	4,735	4,355	4,449	4,177	4,615	4,737	4,890	4,879	4,488	4,057			45,381	45,381
FY2023	4,120	3,697	3,737	3,884	3,751	4,245	4,052	4,305	4,115	4,091	4,459	4,506	39,998	48,962
FY2022	3,288	3,142	3,173	3,012	2,886	3,408	3,421	3,583	3,548	3,514	3,852	3,988	32,976	40,816
FY2021	2,937	2,683	2,672	2,634	2,056	2,866	2,769	2,746	2,802	2,849	3,035	2,952	27,014	33,001
FY2020	5,529	4,883	4,878	5,047	4,802	3,895	2,503	2,708	3,022	2,896	2,678	2,618	40,164	45,460
FY2019 (Prior to COVID)	5,514	4,892	4,680	4,909	4,645	4,897	5,000	5,121	4,697	4,953	5,210	4,926	49,307	59,443
curb2curb														
FY2024	29	26	24	24	26	23	26	25	19	17			240	240
FY2023	19	17	17	19	20	20	20	22	17	17	22	26	190	238
FY2022	11	11	12	14	13	14	14	15	11	10	13	18	126	157
FY2021	8	7	9	8	5	7	7	8	7	8	9	10	75	94
FY2020 (included in local bus)														
FY2019 (included in local bus)														
METRORAPID														
FY2024	28	28	30	28	28	28	29	25	28	20			273	273
FY2023	25	24	24	24	23	26	24	26	24	26	28	24	246	299
FY2022	22	22	22	19	17	20	23	21	22	22	24	23	208	255
FY2021	20	21	21	20	14	21	20	20	18	18	19	20	193	231
FY2020											6	20	-	26
FY2019 (Prior to COVID)														
METRORail - RED Rail Line														
FY2024	955	898	856	849	947	1,194	966	824	854	627			8,971	8,971
FY2023	924	882	786	826	796	1,272	934	898	900	831	969	969	9,050	10,987
FY2022	750	704	661	595	661	1,165	717	763	775	780	904	878	7,572	9,354
FY2021	668	568	488	474	368	536	497	539	633	673	720	680	5,444	6,844
FY2020	1,316	1,049	1,119	1,233	1,203	1,051	491	576	618	630	622	561	9,286	10,469
FY2019 (Prior to COVID)	1,376	1,197	1,095	1,207	1,232	1,581	1,258	1,182	1,174	1,310	1,312	1,202	12,613	15,127
METRORail - GREEN Rail Line														
FY2024	119	111	111	109	110	116	121	116	116	93			1,122	1,122
FY2023	112	102	96	100	94	113	115	115	113	106	115	116	1,066	1,297
FY2022	95	83	86	80	75	96	92	100	97	101	104	106	904	1,114
FY2021	81	74	76	67	52	69	70	72	71	83	83	83	713	879
FY2020	159	126	126	128	129	95	1	57	70	67	70	72	959	1,101
FY2019 (Prior to COVID)	145	122	119	120	116	136	136	120	132	144	148	135	1,289	1,572
METRORail - PURPLE Rail Line														
FY2024	155	135	113	114	136	127	134	118	105	82			1,218	1,218
FY2023	129	118	92	103	110	123	130	106	102	98	124	151	1,111	1,386
FY2022	103	90	75	75	83	97	98	91	88	87	103	125	888	1,115
FY2021	67	62	63	57	41	57	58	57	58	66	78	90	586	753
FY2020	214	166	125	162	182	117	62	59	59	55	57	60	1,202	1,319
FY2019 (Prior to COVID)	208	164	123	146	151	159	174	109	137	139	167	180	1,510	1,857
METRORail - Bus Bridges														
FY2024	5	-	-	-	-	3	1	-	3	18			30	30
FY2023	-	-	-	3	8	-	-	-	-	14	-	6	24	30
FY2022	2	-	5	12	1	13	-	-	-	4	-	11	37	47
FY2021	5	12	57	52	33	47	48	21	0	-	1	11	275	287
FY2020	-	47	13	-	15	14	-	0	10	5	-	8	104	112
FY2019 (Prior to COVID)	9	4	-	-	1	-	-	24	1	-	-	1	39	40
PARK & RIDE														
FY2024	347	293	238	307	343	319	359	248	260	245			2,959	2,959
FY2023	264	239	203	264	260	293	267	289	284	256	336	309	2,619	3,264
FY2022	177	178	152	157	196	257	250	248	256	217	267	250	2,088	2,606
FY2021	101	85	81	100	77	90	92	92	138	145	157	156	1,001	1,314
FY2020	795	599	549	708	659	384	22	37	80	79	74	84	3,912	4,070
FY2019 (Prior to COVID)	725	568	485	659	646	650	710	681	632	684	723	665	6,439	7,828
COMBINED														
FY2024	6,373	5,847	5,822	5,608	6,205	6,546	6,527	6,236	5,873	5,158	-	-	60,194	60,194
FY2023	5,595	5,078	4,956	5,223	5,061	6,091	5,543	5,761	5,554	5,440	6,053	6,108	54,303	66,464
FY2022	4,449	4,230	4,187	3,964	3,933	5,069	4,615	4,821	4,796	4,737	5,266	5,398	44,800	55,465
FY2021	3,887	3,512	3,466	3,413	2,647	3,692	3,561	3,555	3,727	3,842	4,101	4,002	35,301	43,404
FY2020	8,014	6,871	6,810	7,278	6,989	5,557	3,079	3,437	3,859	3,732	3,506	3,424	55,626	62,556
FY2019 (Prior to COVID)	7,978	6,947	6,502	7,041	6,790	7,422	7,278	7,237	6,773	7,230	7,560	7,109	71,198	85,868