

## EXECUTIVE SUMMARY – August 2024

**Calendar Mix.** There was one fewer weekday and one more Saturday in August 2024 compared to August 2023. METRO would have expected a negative impact to ridership in August 2024 relative to August 2023 due to calendar mix.

**Calendar Mix – Holidays.** There were no holidays in August 2024 and no holidays in August 2023. METRO would have expected a neutral impact to ridership in August 2024 relative to August 2023 due to holidays.

**Weather.** There were three weather days in August 2024 compared to twenty-seven days the temperature exceeded 100 degrees in August 2023. As a result, METRO would have expected a positive impact to ridership in August 2024 relative to August 2023 due to weather.

**Service Disruption.** There was 1 scheduled service interruption day in August 2024 compared to two service interruption days on **RED**, **GREEN** and **PURPLE** lines in August 2023. METRO would have expected a positive impact to ridership in August 2024 compared to August 2023 as a result of scheduled service disruptions.

**Special Events.** There were twelve Houston Astros home games, two Texans pre-season games, one international soccer game, one Battle of the Bands event, and two Luke Comb concerts at NRG Stadium in August 2024 compared to twelve Houston Astros home games, one Houston Texans home preseason game, one National Battle of the Bands and two concerts in August 2023. METRO would have expected a positive impact to ridership as a result.

**Service Levels.** There were more revenue hours of service on both local and Park and Ride services in August 2024 than in August 2023. With more revenue hours of service, METRO would have expected a positive impact to ridership in August 2024 relative to August 2023.



# AUGUST 2024 (Fiscal Year 2024) Ridership Summary

## EXECUTIVE SUMMARY – August 2024

Monthly Total Ridership	Local Network				Commuter Network	Entire Network
August	Local Bus	Silver Line	Light Rail	Total	Park & Ride	Grand Total
2024	5,078,122	19,383	1,153,388	6,250,894	331,642	6,582,535
2023	4,480,706	28,187	1,208,192	5,717,084	336,038	6,053,122
Change	597,417	-8,804	-54,803	533,809	-4,396	529,413
Percent	13%	-31%	-5%	9%	-1%	9%

Average Weekday	Local Network				Commuter Network	Entire Network
August	Local Bus	Silver Line	Light Rail	Total	Park & Ride	Grand Total
2024	180,496	644	41,915	223,055	14,929	237,984
2023	156,406	971	44,070	201,447	14,397	215,844
Change	24,090	-327	-2,155	21,609	532	22,140
Percent	15%	-34%	-5%	11%	4%	10%

Average Saturday	Local Network				Commuter Network	Entire Network
August	Local Bus	Silver Line	Light Rail	Total	Park & Ride	Grand Total
2024	128,491	632	6,882	136,005	N/A	136,005
2023	112,967	801	27,039	140,806		140,806
Change	15,524	-169	-20,157	-4,801		-4,801
Percent	14%	-21%	-75%	-3%		-3%

Average Sunday	Local Network				Commuter Network	Entire Network
August	Local Bus	Silver Line	Light Rail	Total	Park & Ride	Grand Total
2024	108,760	497	22,065	131,323	N/A	131,323
2023	95,299	696	24,660	120,655		120,655
Change	13,462	-199	-2,595	10,668		10,668
Percent	14%	-29%	-11%	9%		9%

<sup>1</sup> Notes: There was International Soccer game, Luke Combs concert, scheduled service interruption, and two Texans home pre-season game that occurred on Saturdays in August. The impact of the events resulted in no average Saturdays in August 2024 for the Red Line.

<sup>2</sup> curb2curb is included in Local Bus.

**EXECUTIVE SUMMARY – August 2024**

August 2024		Weekday			Saturday			Sunday		
#	Route	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	6,980	29.03	2.65	5,636	28.77	2.54	4,763	24.31	2.15
3	Langley / Little York	2,088	17.19	1.31	1,692	14.00	1.06	1,293	10.70	0.81
4	Beechnut	8,107	25.22	2.01	5,020	21.22	1.55	4,209	17.79	1.30
5	Southmore	1,099	16.14	1.38	695	13.87	1.02	576	11.51	0.85
6	Jensen / Greens	3,713	19.44	1.34	2,625	19.14	1.24	2,149	15.66	1.02
7	West Airport	708	20.43	1.53	457	13.59	1.02	367	10.92	0.82
8	West Bellfort	3,064	31.99	2.44	2,110	28.59	2.52	1,730	23.45	2.07
9	Gulfton / Holman	2,246	20.77	1.86	1,558	17.16	1.30	1,244	13.70	1.04
10	Willowbend	586	14.67	1.40	345	11.94	1.19	206	7.11	0.71
11	Alameda / Lyons	2,336	17.14	1.34	1,574	11.66	0.90	1,348	9.98	0.77
14	Hiram Clarke	1,723	23.70	1.96	1,165	20.22	1.70	1,021	17.73	1.49
20	Canal / Memorial	2,470	14.27	1.18	1,735	14.34	1.10	1,600	13.23	1.02
23	Clay - W 43rd	437	12.40	1.23	339	10.55	1.04	284	8.86	0.88
25	Richmond	6,807	23.98	2.10	4,754	20.90	1.83	4,181	18.38	1.61
26	Long Point / Cavalcade	3,652	18.08	1.41	2,364	21.91	1.86	1,892	17.53	1.49
27	Shepherd	2,527	15.55	1.34	1,693	23.03	1.77	1,368	18.61	1.43
28	OST - Wayside	3,098	25.76	2.58	2,071	25.22	2.06	1,875	22.84	1.86
29	Cullen / Hirsch	3,216	20.50	1.55	2,647	16.69	1.33	2,374	14.97	1.19
30	Clinton / Ella	795	11.11	0.79	552	7.71	0.55	488	6.82	0.48
32	Renwick / San Felipe	1,831	20.33	1.86	1,470	16.28	1.50	1,288	14.27	1.31
36	Kempwood	3,199	19.45	1.50	2,624	17.03	1.29	2,377	15.42	1.17
38	Manchester - Lawndale	121	7.43	0.63	100	7.03	0.59	74	5.16	0.43
39	Katy Freeway	276	8.87	0.59	186	6.51	0.43	155	5.42	0.36
40	Telephone / Heights	4,048	19.70	1.57	2,949	18.06	1.44	2,564	15.70	1.25
41	Kirby / Polk	1,198	13.17	1.22	899	9.89	0.91	800	8.80	0.81
44	Acres Homes	2,440	14.45	1.04	1,766	12.21	0.89	1,571	10.87	0.79
45	Tidwell	4,286	21.06	1.58	3,043	27.97	1.94	2,391	21.98	1.52
46	Gessner	7,344	33.72	2.95	5,859	30.23	2.47	5,118	26.40	2.16
47	Hillcroft	3,336	27.41	2.54	2,341	32.94	2.49	1,918	26.99	2.04
48	Market	501	14.07	1.35	396	11.14	1.07	273	7.67	0.74
49	Chimney Rock / S Post Oak	2,625	20.51	1.70	1,840	18.18	1.39	1,529	15.10	1.16
50	Broadway	2,287	19.48	1.64	1,515	25.17	1.92	1,366	22.71	1.73
51	Hardy - Kelley	722	13.68	1.36	422	9.37	0.81	411	9.12	0.79
52	Hardy / Ley	1,893	17.97	1.37	1,412	14.80	1.05	1,232	12.92	0.91
54	Scott	5,617	26.50	2.18	4,118	25.36	1.93	3,477	21.41	1.63
56	Airline / Montrose	5,287	18.74	1.57	4,216	22.81	1.86	4,263	23.07	1.88
58	Hammerly	492	15.75	1.40	320	10.57	0.94	309	10.20	0.91
59	Aldine Mail	368	11.37	0.93	258	9.21	0.74	226	8.04	0.65
60	Cambridge	1,590	25.05	2.80	733	13.23	1.48	550	9.92	1.11
63	Fondren	4,437	33.43	3.28	3,536	30.32	2.72	2,780	23.83	2.14
64	Lincoln City	86	3.28	0.32	55	2.09	0.21	64	2.45	0.24
65	Bissonnet	5,949	27.71	2.43	3,873	25.41	2.06	3,127	20.51	1.67
66	Quitman	404	12.02	0.92	290	9.83	0.75	241	8.16	0.62

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August 2024		Weekday			Saturday			Sunday		
#	Route	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boarding	Boardings per Revenue Hour	Boardings per Revenue Mile
67	Dairy Ashford	527	15.85	1.57	360	12.75	1.26	319	11.30	1.12
68	Braeswood	1,840	22.22	1.82	1,304	19.16	1.43	1,188	17.46	1.30
70	Memorial	219	8.57	0.57	151	6.31	0.42	130	5.46	0.36
71	Cottage Grove	7	0.48	0.04	3	0.22	0.02	3	0.22	0.02
72	Westview	377	16.19	1.14	317	14.39	1.02	228	10.38	0.73
73	Bellfort	4,452	35.19	2.54	3,373	37.51	2.53	2,749	30.57	2.06
75	Eldridge	642	13.54	1.39	467	15.77	1.11	376	12.69	0.89
76	Evergreen	1,265	17.34	1.32	786	22.24	1.68	555	15.72	1.19
77	Homestead	408	10.04	0.91	360	8.91	0.80	314	7.77	0.70
78	Wayside	465	11.49	1.00	390	9.63	0.84	344	8.51	0.74
79	Irvington	402	12.43	1.13	298	9.51	0.86	247	7.88	0.72
80	MLK / Lockwood	4,159	23.45	1.71	3,157	19.42	1.30	2,624	16.14	1.08
82	Westheimer	12,918	26.08	2.32	9,811	31.91	2.92	7,971	25.93	2.37
83	Lee Road - JFK	317	9.62	0.76	210	7.21	0.57	192	6.58	0.52
84	Buffalo Speedway	1,777	13.68	1.41	1,139	13.66	1.24	966	11.60	1.05
85	Antoine / Washington	6,041	21.82	1.71	4,383	19.84	1.38	3,504	15.87	1.10
86	FM 1960 / Imperial Valley	2,600	22.79	1.65	1,835	20.72	1.50	1,576	17.81	1.29
87	Sunnyside	1,105	16.37	1.30	669	14.47	1.18	631	13.66	1.12
88	Sagemont	1,155	13.25	1.09	815	12.30	0.84	644	9.72	0.66
89	Dacoma	183	11.20	1.15	73	4.95	0.50	54	3.65	0.37
96	Veterans Memorial	1,330	18.53	1.32	888	17.02	1.23	770	14.74	1.07
97	Settegast	455	13.79	0.88	211	6.78	0.43	287	9.21	0.59
98	Briargate	256	16.73	1.10	198	14.36	0.95	161	11.67	0.77
99	Ella - FM 1960	2,108	21.42	1.44	1,680	17.32	1.17	1,345	13.87	0.93
102	Bush IAH Express	3,574	18.32	0.95	2,689	24.36	1.18	2,481	22.48	1.09
108	Veterans Memorial Express	430	16.18	0.71	N/A	N/A	N/A	N/A	N/A	N/A
137	Northshore Express	2,873	18.18	1.21	2,107	20.70	1.40	1,785	17.54	1.19
151	Westpark Express	991	12.17	0.80	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	1,549	21.00	1.63	1,263	21.02	1.33	1,040	17.32	1.09
153	Harwin Express	3,060	24.59	1.69	1,645	15.47	0.98	1,305	12.28	0.78
160	Memorial City Express	312	11.13	0.55	252	9.01	0.44	205	7.31	0.36
161	Wilcrest Express	2,985	23.08	1.44	2,304	19.08	1.14	1,958	16.22	0.97
162	Memorial Express	662	14.52	0.79	557	12.21	0.66	408	8.95	0.48
309	Gulfton Circulator	465	14.48	1.41	385	12.18	1.20	293	9.27	0.91
310	Gulfton Circulator	425	13.24	1.29	426	13.25	1.29	333	10.37	1.01
360	Peerless Shuttle	409	10.98	0.90	192	10.28	0.84	169	9.09	0.75
399	Kuykendahl Shuttle	141	8.62	0.80	127	8.48	0.79	81	5.43	0.51
402	Bellaire Quickline	855	22.08	1.77	N/A	N/A	N/A	N/A	N/A	N/A
<b>TOTAL</b>		<b>179,721</b>	<b>20.93</b>	<b>1.66</b>	<b>128,072</b>	<b>19.63</b>	<b>1.50</b>	<b>108,308</b>	<b>16.60</b>	<b>1.27</b>
314	Hiram Clarke curb2curb	222	2.25	0.52	106	1.65	0.49	106	1.65	0.49
344	Acres Homes curb2curb	150	1.50	0.12	91	1.01	0.16	121	1.95	0.21
363	Missouri City curb2curb	399	2.38	0.31	219	2.05	0.27	222	2.09	0.27
377	Kashmere Late Night curb2curb	5	1.20	0.13	4	1.05	0.12	3	0.81	0.09
<b>TOTAL</b>		<b>775</b>	<b>2.10</b>	<b>0.26</b>	<b>419</b>	<b>1.58</b>	<b>0.25</b>	<b>452</b>	<b>1.91</b>	<b>0.27</b>
433	Silver Line	644	8.24	1.06	632	8.16	1.05	497	6.42	0.82
<b>TOTAL</b>		<b>644</b>	<b>8.24</b>	<b>1.06</b>	<b>632</b>	<b>8.16</b>	<b>1.05</b>	<b>497</b>	<b>6.42</b>	<b>0.82</b>

## Average Daily Ridership & Performance Indicators

<b>Park &amp; Ride Routes</b>				
<b>August 2024</b>		<b>Weekday</b>		
<b>#</b>	<b>Route</b>	<b>Average Boardings</b>	<b>Boardings per Revenue Hour</b>	<b>Boardings per Revenue Mile</b>
<b>Peak Period</b>				
202	Kuykendahl	743	19.85	0.69
204	Spring	640	15.30	0.51
209	Kuykendahl/Spring Midday	67	5.55	0.25
212	Seton Lake	311	8.64	0.36
216	West Little York/ Northwest Station	837	18.22	0.65
217	Cypress	1,427	21.64	0.64
219	Cypress/Northwest Station/West Little York Midday	122	6.86	0.33
221	Kingsland	680	12.71	0.43
222	Grand Parkway	2,336	23.06	0.75
228	Addicks	694	14.55	0.55
229	Grand Parkway/Kingsland/Addicks Midday	162	13.33	0.45
236	Maxey Road	205	9.64	0.47
244	Monroe / El Dorado	522	11.31	0.45
247	Fuqua / Bay Area	772	13.69	0.53
249	Bay Area/El Dorado/Fugua/Monroe Midday	148	8.50	0.42
256	Eastex / Kingwood	743	13.12	0.44
257	Townsen	547	13.65	0.39
259	Kingwood/Townsen/Eastex Midday	87	15.82	0.47
265	West Bellfort	931	25.86	1.17
269	West Bellfort/Westwood/Hillcroft and Midday	42	7.68	0.23
270	Missouri City	611	20.86	0.82
291	Conroe / TMC	90	2.49	0.11
292	Southwest Corridor - TMC	278	7.72	0.35
297	Gulf Corridor - TMC	642	14.93	0.64
298	Katy Corridor - TMC	1,293	15.29	0.67
<b>Grand Total</b>		<b>14,929</b>	<b>15.72</b>	<b>0.58</b>

## Average Daily Ridership

August 2024	Average Boardings		
	Weekday	Saturday	Sunday
<b>Red Line</b>			
Northline Transit Center / HCC	2,350	N/A	1,743
Melbourne / North Lindale	249	N/A	134
Lindale Park	156	N/A	97
Cavalcade	626	N/A	419
Moody Park	516	N/A	402
Fulton / North Central	913	N/A	724
Quitman / Near Northside	358	N/A	218
Burnett Transit Center / Casa De Amigos	604	N/A	350
UH-Downtown	528	N/A	154
Preston	1,791	N/A	1,037
Central Station Main	1,863	N/A	1,193
Main Street Square	1,495	N/A	809
Bell	612	N/A	280
Downtown Transit Center	2,224	N/A	1,209
McGowen	948	N/A	541
Ensemble / HCC	1,367	N/A	771
Wheeler Transit Center	1,916	N/A	1,225
Museum District	790	N/A	438
Hermann Park / Rice U	460	N/A	321
Memorial Hermann Hospital / Houston Zoo	2,215	N/A	578
Dryden / TMC	3,185	N/A	633
TMC Transit Center	2,142	N/A	975
Smith Lands	2,732	N/A	265
Stadium Park / Astrodome	763	N/A	470
Fannin South	2,351	N/A	1,211
<b>Red Line Total</b>	<b>33,154</b>	<b>N/A</b>	<b>16,198</b>
<b>Green Line</b>			
Theater District	425	313	272
Central Station	864	742	566
Convention District	227	333	256
EaDo / Stadium	373	502	368
Coffee Plant / Second Ward	321	301	229
Lockwood / Eastwood	370	260	230
Altic / Howard Hughes	365	264	224
Cesar Chavez / 67th Street	344	282	247
Magnolia Park Transit Center	845	708	663
<b>Green Line Total</b>	<b>4,136</b>	<b>3,704</b>	<b>3,053</b>
<b>Purple Line</b>			
Theater District	571	276	264
Central Station	805	613	527
Convention District	226	269	225
EaDo / Stadium	374	430	335
Leeland / Third Ward	209	163	142
Elgin / Third Ward	465	358	350
TSU / UH Athletics District	501	298	252
UH South / University Oaks	509	169	162
MacGregor Park / Martin Luther King, Jr.	322	252	221
Palm Center Transit Center	643	352	337
<b>Purple Line Total</b>	<b>4,625</b>	<b>3,179</b>	<b>2,815</b>
<b>All Lines</b>			
<b>Red, Green &amp; Purple Lines</b>	<b>41,915</b>	<b>6,882</b>	<b>22,065</b>



# Ridership Trend

Boardings (in 000s)	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL (Year-To- Date)	TOTAL
<b>LOCAL BUS SERVICE</b>														
FY2024	4,735	4,355	4,449	4,177	4,615	4,737	4,890	4,879	4,488	4,057	5,054		50,435	50,435
FY2023	4,120	3,697	3,737	3,884	3,751	4,245	4,052	4,305	4,115	4,091	4,459	4,506	44,456	48,962
FY2022	3,288	3,142	3,173	3,012	2,886	3,408	3,421	3,583	3,548	3,514	3,852	3,988	36,828	40,816
FY2021	2,937	2,683	2,672	2,634	2,056	2,866	2,769	2,746	2,802	2,849	3,035	2,952	30,049	33,001
FY2020	5,529	4,883	4,878	5,047	4,802	3,895	2,503	2,708	3,022	2,896	2,678	2,618	42,841	45,460
FY2019 (Prior to COVID)	5,514	4,892	4,680	4,909	4,645	4,897	5,000	5,121	4,697	4,953	5,210	4,926	54,517	59,443
<b>curb2curb</b>														
FY2024	29	26	24	24	26	23	26	25	19	17	24		264	264
FY2023	19	17	17	19	20	20	20	22	17	17	22	26	212	238
FY2022	11	11	12	14	13	14	14	15	11	10	13	18	139	157
FY2021	8	7	9	8	5	7	7	8	7	8	9	10	84	94
FY2020 (included in local bus)														
FY2019 (included in local bus)														
<b>METRORAPID</b>														
FY2024	28	28	30	28	28	28	29	25	28	20	19		292	292
FY2023	25	24	24	24	23	26	24	26	24	26	28	24	274	299
FY2022	22	22	22	19	17	20	23	21	22	22	24	23	232	255
FY2021	20	21	21	20	14	21	20	20	18	18	19	20	212	231
FY2020											6	20	6	26
FY2019 (Prior to COVID)														
<b>METRORail - RED Rail Line</b>														
FY2024	955	898	856	849	947	1,194	966	824	854	627	897		9,868	9,868
FY2023	924	882	786	826	796	1,272	934	898	900	831	969	969	10,019	10,987
FY2022	750	704	661	595	661	1,165	717	763	775	780	904	878	8,476	9,354
FY2021	668	568	488	474	368	536	497	539	633	673	720	680	6,164	6,844
FY2020	1,316	1,049	1,119	1,233	1,203	1,051	491	576	618	630	622	561	9,908	10,469
FY2019 (Prior to COVID)	1,376	1,197	1,095	1,207	1,232	1,581	1,258	1,182	1,174	1,310	1,312	1,202	13,925	15,127
<b>METRORail - GREEN Rail Line</b>														
FY2024	119	111	111	109	110	116	121	116	116	93	122		1,244	1,244
FY2023	112	102	96	100	94	113	115	115	113	106	115	116	1,181	1,297
FY2022	95	83	86	80	75	96	92	100	97	101	104	106	1,008	1,114
FY2021	81	74	76	67	52	69	70	72	71	83	83	83	796	879
FY2020	159	126	126	128	129	95	1	57	70	67	70	72	1,029	1,101
FY2019 (Prior to COVID)	145	122	119	120	116	136	136	120	132	144	148	135	1,437	1,572
<b>METRORail - PURPLE Rail Line</b>														
FY2024	155	135	113	114	136	127	134	118	105	82	133		1,351	1,351
FY2023	129	118	92	103	110	123	130	106	102	98	124	151	1,235	1,386
FY2022	103	90	75	75	83	97	98	91	88	87	103	125	991	1,115
FY2021	67	62	63	57	41	57	58	57	58	66	78	90	663	753
FY2020	214	166	125	162	182	117	62	59	59	55	57	60	1,259	1,319
FY2019 (Prior to COVID)	208	164	123	146	151	159	174	109	137	139	167	180	1,677	1,857
<b>METRORail - Bus Bridges</b>														
FY2024	5	-	-	-	-	3	1	-	3	18	2		32	32
FY2023	-	-	-	3	8	-	-	-	-	14	-	6	24	30
FY2022	2	-	5	12	1	13	-	-	-	4	-	11	37	47
FY2021	5	12	57	52	33	47	48	21	0	-	1	11	276	287
FY2020	-	47	13	-	15	14	-	0	10	5	-	8	104	112
FY2019 (Prior to COVID)	9	4	-	-	1	-	-	24	1	-	-	1	39	40
<b>PARK &amp; RIDE</b>														
FY2024	347	293	238	307	343	319	359	248	260	245	332		3,290	3,290
FY2023	264	239	203	264	260	293	267	289	284	256	336	309	2,955	3,264
FY2022	177	178	152	157	196	257	250	248	256	217	267	250	2,356	2,606
FY2021	101	85	81	100	77	90	92	92	138	145	157	156	1,158	1,314
FY2020	795	599	549	708	659	384	22	37	80	79	74	84	3,985	4,070
FY2019 (Prior to COVID)	725	568	485	659	646	650	710	681	632	684	723	665	7,162	7,828
<b>COMBINED</b>														
FY2024	6,373	5,847	5,822	5,608	6,205	6,546	6,527	6,236	5,873	5,158	6,583		66,776	66,776
FY2023	5,595	5,078	4,956	5,223	5,061	6,091	5,543	5,761	5,554	5,440	6,053	6,108	60,356	66,464
FY2022	4,449	4,230	4,187	3,964	3,933	5,069	4,615	4,821	4,796	4,737	5,266	5,398	50,067	55,465
FY2021	3,887	3,512	3,466	3,413	2,647	3,692	3,561	3,555	3,727	3,842	4,101	4,002	39,402	43,404
FY2020	8,014	6,871	6,810	7,278	6,989	5,557	3,079	3,437	3,859	3,732	3,506	3,424	59,132	62,556
FY2019 (Prior to COVID)	7,978	6,947	6,502	7,041	6,790	7,422	7,278	7,237	6,773	7,230	7,560	7,109	78,758	85,868