

EXECUTIVE SUMMARY – September 2024

Calendar Mix. There was one fewer Saturday and one more Sunday in September 2024 compared to September 2023. METRO would have expected a negative impact to ridership in September 2024 relative to September 2023 due to calendar mix.

Calendar Mix – Holidays. Labor Day occurred in September 2024 and September 2023. METRO would have expected a neutral impact to ridership in September 2024 relative to September 2023 due to holidays.

Weather. There were no weather days compared to six days the temperature exceeded 100 degrees and one day the rain exceeded two inches. METRO would have expected a positive impact to ridership in September 2024 relative to September 2023 due to weather.

Service Disruption. There were no service interruption days in September 2024 compared to one service interruption day on RED line in September 2023. METRO would have expected a positive impact to ridership in September 2024 relative to September 2023 as a result of service disruptions.

Special Events. There was two Houston Texans home games, one Sam Houston game at NRG, two University of Houston home football games, one Texas Southern University home football game, and fourteen Houston Astros home games in September 2024 compared to one Houston Texans home game, three University of Houston home football games, two Beyonce concerts and fifteen Houston Astros home games in September 2023. METRO would have expected a negative impact to ridership as a result of special events in 2024 relative to 2023.

Service Levels. There were more revenue hours of service on both local and Park and Ride services in September 2024 than in September 2023. With more revenue hours of service, METRO would have expected a positive impact to ridership in September 2024 relative to September 2023.



SEPTEMBER 2024 (Fiscal Year 2024) Ridership Summary

EXECUTIVE SUMMARY – September 2024

Monthly Total Ridership	Local Network				Commuter Network	Entire Network
September	Local Bus	Silver Line	Light Rail	Total	Park & Ride	Grand Total
2024	4,998,789	16,198	1,189,324	6,204,310	323,316	6,527,626
2023	4,531,832	24,314	1,242,287	5,798,432	309,073	6,107,505
Change	466,957	-8,116	-52,963	405,878	14,243	420,121
Percent	10%	-33%	-4%	7%	5%	7%

Average Weekday	Local Network				Commuter Network	Entire Network
September	Local Bus	Silver Line	Light Rail	Total	Park & Ride	Grand Total
2024	190,586	560	45,751	236,896	16,166	253,062
2023	172,652	880	47,650	221,182	16,127	237,309
Change	17,933	-320	-1,899	15,714	39	15,753
Percent	10%	-36%	-4%	7%	0%	7%

Average Saturday	Local Network				Commuter Network	Entire Network
September	Local Bus	Silver Line	Light Rail	Total	Park & Ride	Grand Total
2024	130,704	583	29,164	160,451	N/A	160,451
2023	116,131	713	29,557	146,401		146,401
Change	14,573	-130	-393	14,050		14,050
Percent	13%	-18%	-1%	10%		10%

Average Sunday	Local Network				Commuter Network	Entire Network
September	Local Bus	Silver Line	Light Rail	Total	Park & Ride	Grand Total
2024	109,463	445	23,767	133,675	N/A	133,675
2023	100,666	469	23,271	124,407		124,407
Change	8,797	-24	495	9,268		9,268
Percent	9%	-5%	2%	7%		7%

SEPTEMBER 2024 (Fiscal Year 2024) Ridership Summary

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September 2024		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	7,484	31.12	2.84	5,778	29.49	2.61	4,810	24.55	2.17
3	Langley / Little York	2,158	17.77	1.36	1,823	15.08	1.15	1,366	11.30	0.86
4	Beechnut	8,750	27.22	2.17	5,389	22.78	1.67	4,236	17.91	1.31
5	Southmore	1,270	18.64	1.59	748	14.93	1.10	609	12.16	0.90
6	Jensen / Greens	3,769	19.73	1.36	2,820	20.56	1.33	2,215	16.15	1.05
7	West Airport	909	26.30	1.96	495	14.64	1.10	410	12.13	0.91
8	West Bellfort	3,184	33.25	2.54	2,025	27.45	2.42	1,821	24.68	2.18
9	Gulfton / Holman	2,528	23.37	2.09	1,590	17.50	1.33	1,327	14.61	1.11
10	Willowbend	630	15.76	1.51	379	13.10	1.30	229	7.90	0.78
11	Alameda / Lyons	2,326	17.07	1.34	1,610	11.92	0.92	1,330	9.85	0.76
14	Hiram Clarke	1,631	22.45	1.86	1,112	19.30	1.62	1,100	19.09	1.60
20	Canal / Memorial	2,725	15.74	1.30	1,793	14.83	1.14	1,515	12.53	0.96
23	Clay - W 43rd	456	12.95	1.29	350	10.92	1.08	266	8.29	0.82
25	Richmond	7,547	26.58	2.32	4,885	21.48	1.88	4,230	18.60	1.63
26	Long Point / Cavalcade	3,710	18.37	1.44	2,448	22.68	1.92	1,919	17.78	1.51
27	Shepherd	2,768	17.03	1.47	1,647	22.41	1.72	1,355	18.44	1.42
28	OST - Wayside	2,668	22.28	2.22	1,680	20.55	1.67	1,489	18.21	1.48
29	Cullen / Hirsch	3,407	21.72	1.64	2,689	16.96	1.35	2,244	14.15	1.13
30	Clinton / Ella	867	12.12	0.86	541	7.56	0.54	473	6.61	0.47
32	Renwick	1,281	15.10	1.41	1,151	14.26	1.27	845	10.47	0.93
35	San Felipe	553	15.49	1.63	383	10.76	1.13	351	9.86	1.03
36	Kempwood	3,404	20.69	1.60	2,549	16.54	1.25	2,309	14.99	1.13
38	Manchester - Lawndale	143	8.80	0.74	116	8.09	0.68	98	6.87	0.58
39	Katy Freeway	297	9.55	0.63	183	6.39	0.42	160	5.59	0.37
40	Telephone / Heights	4,204	20.45	1.63	2,984	18.28	1.46	2,475	15.16	1.21
41	Kirby / Polk	1,276	14.03	1.29	955	10.50	0.97	867	9.54	0.88
44	Acres Homes	2,519	14.92	1.07	1,884	13.03	0.95	1,627	11.25	0.82
45	Tidwell	4,471	21.97	1.65	2,918	26.82	1.86	2,318	21.30	1.48
46	Gessner	7,639	35.08	3.07	5,924	30.56	2.50	4,671	24.10	1.97
47	Hillcroft	3,846	27.36	2.60	2,362	33.23	2.51	1,950	27.43	2.07
48	Market	506	14.21	1.37	338	9.50	0.91	279	7.85	0.75
49	Chimney Rock / S Post Oak	2,886	22.55	1.87	2,024	20.00	1.53	1,531	15.12	1.16
50	Broadway	2,427	20.68	1.74	1,554	25.83	1.97	1,386	23.03	1.76
51	Hardy - Kelley	753	14.26	1.42	451	10.01	0.86	435	9.65	0.83
52	Hardy / Ley	1,922	18.25	1.39	1,362	14.28	1.01	1,217	12.76	0.90
54	Scott	5,965	28.14	2.32	4,058	24.99	1.90	3,354	20.66	1.57
56	Airline / Montrose	5,454	19.33	1.62	4,277	23.14	1.89	4,208	22.77	1.86
58	Hammerly	492	15.76	1.40	340	11.22	1.00	319	10.55	0.94
59	Aldine Mail	426	13.16	1.08	279	9.94	0.80	278	9.91	0.80
60	Cambridge	1,728	27.23	3.04	674	12.15	1.36	644	11.63	1.30
63	Fondren	4,774	35.97	3.52	3,521	30.18	2.71	2,812	24.10	2.16
64	Lincoln City	90	3.41	0.34	71	2.72	0.27	57	2.16	0.21
65	Bissonnet	6,268	29.17	2.56	3,907	25.63	2.08	3,030	19.88	1.61
66	Quitman	414	12.34	0.95	285	9.66	0.74	260	8.84	0.67

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September 2024		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
67	Dairy Ashford	514	15.82	1.53	369	13.40	1.29	321	11.65	1.12
68	Braeswood	1,915	23.12	1.89	1,294	19.02	1.42	1,163	17.10	1.27
70	Memorial	230	8.99	0.60	154	6.46	0.43	132	5.55	0.37
71	Cottage Grove	5	0.33	0.03	2	0.10	0.01	0	0.01	0.00
72	Westview	343	14.74	1.04	309	14.05	0.99	225	10.24	0.72
73	Bellfort	4,915	38.84	2.81	3,558	39.57	2.67	2,954	32.85	2.22
75	Eldridge	710	14.96	1.53	462	15.60	1.10	368	12.42	0.87
76	Evergreen	1,287	17.64	1.34	666	18.85	1.43	680	19.24	1.46
77	Homestead	449	11.04	1.00	347	8.58	0.77	280	6.94	0.62
78	Wayside	485	11.98	1.04	367	9.07	0.79	303	7.47	0.65
79	Irvington	435	13.46	1.22	294	9.37	0.85	258	8.23	0.75
80	MLK / Lockwood	4,605	25.96	1.89	3,340	20.54	1.37	2,722	16.74	1.12
82	Westheimer	13,607	27.48	2.45	10,152	33.02	3.02	8,264	26.88	2.46
83	Lee Road - JFK	330	10.01	0.79	220	7.54	0.60	192	6.59	0.52
84	Buffalo Speedway	1,893	14.57	1.50	1,160	13.92	1.26	1,076	12.91	1.17
85	Antoine / Washington	6,397	29.22	2.29	4,542	29.87	2.08	3,550	23.35	1.62
86	FM 1960 / Imperial Valley	2,677	23.46	1.70	1,881	21.25	1.54	1,615	18.24	1.32
87	Sunnyside	1,185	17.56	1.40	721	15.61	1.28	636	13.77	1.13
88	Sagemont	1,239	14.21	1.17	868	13.10	0.89	674	10.17	0.69
89	Dacoma	188	11.48	1.18	66	4.46	0.45	50	3.36	0.34
96	Veterans Memorial	1,405	19.58	1.40	961	18.42	1.33	788	15.10	1.09
97	Settegast	474	14.34	0.91	209	6.70	0.43	334	10.73	0.68
98	Briargate	279	18.28	1.21	196	14.23	0.94	148	10.70	0.71
99	Ella - FM 1960	2,234	22.71	1.53	1,713	17.67	1.19	1,427	14.72	0.99
102	Bush IAH Express	3,676	18.84	0.98	2,741	24.84	1.21	2,628	23.81	1.16
108	Veterans Memorial Express	429	16.16	0.71	N/A	N/A	N/A	N/A	N/A	N/A
137	Northshore Express	2,890	18.29	1.22	2,073	20.36	1.38	1,748	17.17	1.16
151	Westpark Express	1,100	13.51	0.89	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	1,797	24.36	1.89	1,246	20.75	1.31	1,019	16.97	1.07
153	Harwin Express	3,380	26.58	1.83	1,648	15.50	0.98	1,439	13.53	0.86
160	Memorial City Express	336	12.00	0.59	255	9.09	0.45	187	6.69	0.33
161	Wilcrest Express	3,081	23.82	1.49	2,412	19.98	1.20	2,061	17.07	1.02
162	Memorial Express	711	15.61	0.84	519	11.38	0.62	438	9.61	0.52
309	Gulfton Circulator	496	15.44	1.50	417	13.19	1.30	333	10.55	1.04
310	Gulfton Circulator	462	14.35	1.40	461	14.35	1.40	356	11.07	1.08
360	Peerless Shuttle	446	11.97	0.98	198	10.63	0.87	158	8.47	0.70
399	Kuykendahl Shuttle	141	8.61	0.80	100	6.68	0.63	76	5.07	0.48
402	Bellaire Quickline	493	12.87	1.02	N/A	N/A	N/A	N/A	N/A	N/A
TOTAL		189,761	22.12	1.76	130,271	20.10	1.54	109,024	16.82	1.29
314	Hiram Clarke curb2curb	241	2.45	0.56	101	1.57	0.47	108	1.69	0.51
344	Acres Homes curb2curb	173	1.73	0.14	110	1.22	0.19	108	1.74	0.19
363	Missouri City curb2curb	404	2.41	0.32	216	2.02	0.26	220	2.07	0.27
377	Kashmere Late Night curb2curb	6	1.38	0.15	8	1.88	0.21	3	0.85	0.10
TOTAL		824	2.23	0.28	433	1.64	0.26	439	1.86	0.27
433	Silver Line	560	7.16	0.92	583	7.52	0.97	445	5.74	0.74
TOTAL		560	7.16	0.92	583	7.52	0.97	445	5.74	0.74

Average Daily Ridership & Performance Indicators

Park & Ride Routes				
September 2024		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
202	Kuykendahl	764	20.42	0.71
204	Spring	704	16.81	0.56
209	Kuykendahl/Spring Midday	91	7.51	0.34
212	Seton Lake	324	9.00	0.37
216	West Little York/ Northwest Station	843	18.35	0.66
217	Cypress	1,614	24.49	0.72
219	Cypress/Northwest Station/West Little York Midday	142	8.02	0.39
221	Kingsland	768	14.34	0.49
222	Grand Parkway	2,685	26.51	0.86
228	Addicks	734	15.41	0.58
229	Grand Parkway/Kingsland/Addicks Midday	200	16.42	0.56
236	Maxey Road	216	10.16	0.49
244	Monroe / El Dorado	587	12.71	0.50
247	Fuqua / Bay Area	805	14.27	0.55
249	Bay Area/El Dorado/Fugua/Monroe Midday	162	9.33	0.46
256	Eastex / Kingwood	747	13.20	0.44
257	Townsen	544	13.58	0.39
259	Kingwood/Townsen/Eastex Midday	90	16.34	0.48
265	West Belfort	1,076	29.89	1.35
269	West Belfort/Westwood/Hillcroft and Midday	55	9.93	0.29
270	Missouri City	596	20.36	0.80
291	Conroe / TMC	94	2.61	0.12
292	Southwest Corridor - TMC	316	8.77	0.40
297	Gulf Corridor - TMC	666	15.48	0.67
298	Katy Corridor - TMC	1,344	15.90	0.70
Grand Total		16,166	17.03	0.63

Average Daily Ridership

September 2024	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	2,443	1,944	1,686
Melbourne / North Lindale	257	183	142
Lindale Park	158	120	99
Cavalcade	639	483	450
Moody Park	522	475	418
Fulton / North Central	984	838	806
Quitman / Near Northside	378	305	234
Burnett Transit Center / Casa De Amigos	604	439	360
UH-Downtown	692	218	148
Preston	1,933	1,220	1,069
Central Station Main	2,003	1,487	1,213
Main Street Square	1,522	1,048	787
Bell	638	364	325
Downtown Transit Center	2,291	1,381	1,243
McGowen	1,010	660	582
Ensemble / HCC	1,558	945	814
Wheeler Transit Center	1,958	1,538	1,210
Museum District	813	547	499
Hermann Park / Rice U	505	675	709
Memorial Hermann Hospital / Houston Zoo	2,548	812	726
Dryden / TMC	3,439	797	689
TMC Transit Center	2,467	1,320	1,068
Smith Lands	2,743	329	290
Stadium Park / Astrodome	796	646	416
Fannin South	2,421	1,562	1,350
Red Line Total	35,322	20,335	17,333
Green Line			
Theater District	458	375	315
Central Station	919	783	610
Convention District	277	412	285
EaDo / Stadium	395	679	387
Coffee Plant / Second Ward	351	357	259
Lockwood / Eastwood	369	309	260
Altic / Howard Hughes	366	306	239
Cesar Chavez / 67th Street	366	311	267
Magnolia Park Transit Center	850	762	700
Green Line Total	4,350	4,295	3,323
Purple Line			
Theater District	824	321	263
Central Station	897	729	539
Convention District	275	374	220
EaDo / Stadium	405	667	358
Leeland / Third Ward	224	208	169
Elgin / Third Ward	635	490	405
TSU / UH Athletics District	793	605	327
UH South / University Oaks	878	324	230
MacGregor Park / Martin Luther King, Jr.	423	371	261
Palm Center Transit Center	726	444	337
Purple Line Total	6,079	4,534	3,110
All Lines			
Red, Green & Purple Lines	45,751	29,164	23,767

Ridership Trend

Boardings (in 000s)	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL (Year-To-Date)	TOTAL
LOCAL BUS SERVICE														
FY2024	4,735	4,355	4,449	4,177	4,615	4,737	4,890	4,879	4,488	4,057	5,054	4,973	55,408	55,408
FY2023	4,120	3,697	3,737	3,884	3,751	4,245	4,052	4,305	4,115	4,091	4,459	4,506	48,962	48,962
FY2022	3,288	3,142	3,173	3,012	2,886	3,408	3,421	3,583	3,548	3,514	3,852	3,988	40,816	40,816
FY2021	2,937	2,683	2,672	2,634	2,056	2,866	2,769	2,746	2,802	2,849	3,035	2,952	33,001	33,001
FY2020	5,529	4,883	4,878	5,047	4,802	3,895	2,503	2,708	3,022	2,896	2,678	2,618	45,460	45,460
FY2019 (Prior to COVID)	5,514	4,892	4,680	4,909	4,645	4,897	5,000	5,121	4,697	4,953	5,210	4,926	59,443	59,443
curb2curb														
FY2024	29	26	24	24	26	23	26	25	19	18	24	26	291	291
FY2023	19	17	17	19	20	20	20	22	17	17	22	26	238	238
FY2022	11	11	12	14	13	14	14	15	11	10	13	18	157	157
FY2021	8	7	9	8	5	7	7	8	7	8	9	10	94	94
FY2020 (included in local bus)														
FY2019 (included in local bus)														
METRORAPID														
FY2024	28	28	30	28	28	28	29	25	28	20	19	16	308	308
FY2023	25	24	24	24	23	26	24	26	24	26	28	24	299	299
FY2022	22	22	22	19	17	20	23	21	22	22	24	23	255	255
FY2021	20	21	21	20	14	21	20	20	18	18	19	20	231	231
FY2020											6	20	26	26
FY2019 (Prior to COVID)														
METRORail - RED Rail Line														
FY2024	955	898	856	849	947	1,194	966	824	854	627	897	908	10,776	10,776
FY2023	924	882	786	826	796	1,272	934	898	900	831	969	969	10,987	10,987
FY2022	750	704	661	595	661	1,165	717	763	775	780	904	878	9,354	9,354
FY2021	668	568	488	474	368	536	497	539	633	673	720	680	6,844	6,844
FY2020	1,316	1,049	1,119	1,233	1,203	1,051	491	576	618	630	622	561	10,469	10,469
FY2019 (Prior to COVID)	1,376	1,197	1,095	1,207	1,232	1,581	1,258	1,182	1,174	1,310	1,312	1,202	15,127	15,127
METRORail - GREEN Rail Line														
FY2024	119	111	111	109	110	116	121	116	116	93	122	123	1,367	1,367
FY2023	112	102	96	100	94	113	115	115	113	106	115	116	1,297	1,297
FY2022	95	83	86	80	75	96	92	100	97	101	104	106	1,114	1,114
FY2021	81	74	76	67	52	69	70	72	71	83	83	83	879	879
FY2020	159	126	126	128	129	95	1	57	70	67	70	72	1,101	1,101
FY2019 (Prior to COVID)	145	122	119	120	116	136	136	120	132	144	148	135	1,572	1,572
METRORail - PURPLE Rail Line														
FY2024	155	135	113	114	136	127	134	118	105	82	133	159	1,510	1,510
FY2023	129	118	92	103	110	123	130	106	102	98	124	151	1,386	1,386
FY2022	103	90	75	75	83	97	98	91	88	87	103	125	1,115	1,115
FY2021	67	62	63	57	41	57	58	57	58	66	78	90	753	753
FY2020	214	166	125	162	182	117	62	59	59	55	57	60	1,319	1,319
FY2019 (Prior to COVID)	208	164	123	146	151	159	174	109	137	139	167	180	1,857	1,857
METRORail - Bus Bridges														
FY2024	5	-	-	-	-	3	1	-	3	18	2	-	32	32
FY2023	-	-	-	3	8	-	-	-	-	14	-	6	30	30
FY2022	2	-	5	12	1	13	-	-	-	4	-	11	47	47
FY2021	5	12	57	52	33	47	48	21	0	-	1	11	287	287
FY2020	-	47	13	-	15	14	-	0	10	5	-	8	112	112
FY2019 (Prior to COVID)	9	4	-	-	1	-	-	24	1	-	-	1	40	40
PARK & RIDE														
FY2024	347	293	238	307	343	319	359	248	260	245	332	323	3,614	3,614
FY2023	264	239	203	264	260	293	267	289	284	256	336	309	3,264	3,264
FY2022	177	178	152	157	196	257	250	248	256	217	267	250	2,606	2,606
FY2021	101	85	81	100	77	90	92	92	138	145	157	156	1,314	1,314
FY2020	795	599	549	708	659	384	22	37	80	79	74	84	4,070	4,070
FY2019 (Prior to COVID)	725	568	485	659	646	650	710	681	632	684	723	665	7,828	7,828
COMBINED														
FY2024	6,373	5,847	5,822	5,608	6,205	6,546	6,527	6,236	5,873	5,159	6,583	6,528	73,305	73,305
FY2023	5,595	5,078	4,956	5,223	5,061	6,091	5,543	5,761	5,554	5,440	6,053	6,108	66,464	66,464
FY2022	4,449	4,230	4,187	3,964	3,933	5,069	4,615	4,821	4,796	4,737	5,266	5,398	55,465	55,465
FY2021	3,887	3,512	3,466	3,413	2,647	3,692	3,561	3,555	3,727	3,842	4,101	4,002	43,404	43,404
FY2020	8,014	6,871	6,810	7,278	6,989	5,557	3,079	3,437	3,859	3,732	3,506	3,424	62,556	62,556
FY2019 (Prior to COVID)	7,978	6,947	6,502	7,041	6,790	7,422	7,278	7,237	6,773	7,230	7,560	7,109	85,868	85,868