

Ridership Summary | Executive Summary | Local Bus | Red Routes | Blue Routes | Green Routes | Other Routes | Community Connector | Light Rail | Park & Ride

Note: For optimal results, we recommend you view this website with the most current Web browsers.

April 2020 (Fiscal Year 2020) Ridership Summary

Monthly Total Ridership

Monthly Total Ridership	Local Network			Commuter Network	Entire Network
April	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	2,502,694	554,278	3,056,972	21,576	3,078,548
2019	4,999,740	1,568,122	6,567,862	710,060	7,277,922
Change	-2,497,046	-1,013,843	-3,510,890	-688,484	-4,199,374
Percent	-50%	-65%	-53%	-97%	-58%

Average Daily Ridership

Average Weekday	Local Network			Commuter Network	Entire Network
April	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	80,548	20,739	101,287	1,090	102,378
2019	190,939	61,434	252,374	33,237	285,611
Change	-110,392	-40,695	-151,086	-32,147	-183,233
Percent	-58%	-66%	-60%	-97%	-64%

Average Saturday	Local Network			Commuter Network	Entire Network
April	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	66,605	12,766	79,371	N/A	79,371
2019	119,038	32,086	151,124		151,124
Change	-52,432	-19,320	-71,753		-71,753
Percent	-44%	-60%	-47%		-47%

Average Sunday	Local Network			Commuter Network	Entire Network
April	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	56,748	12,488	69,236	N/A	69,236
2019	98,034	26,475	124,510		124,510
Change	-41,287	-13,987	-55,274		-55,274
Percent	-42%	-53%	-44%		-44%

This report reflects ridership results as of May 7, 2020



Executive Summary

Ridership Factors This Month

Factor	Measurement	April 2020	April 2019	Positive Impact	Neutral Impact	Negative Impact
Calendar Mix	Weekdays	22	22		No Difference	
	Saturdays	4	4		No Difference	
	Sundays	4	4		No Difference	
Weather Impact	Weekdays	0	3	Three fewer weather day		
	Saturdays	0	0		No Difference	
	Sundays	0	0		No Difference	
Service Interruptions	Red Line	0	0		No Difference	
	Green Line	0	0		No Difference	
	Purple Line	0	0		No Difference	
Special Events	Red Line	0	0			No Difference
	Green Line	0	1			One fewer Special Event
	Purple Line	0	1			One fewer Special Event

The above table serves as a snapshot of the typical factors that impact ridership, and illustrates the differences which exist between the current month and the same month in the previous year. If a change occurred, it is categorized to represent a (typically) positive, negative or neutral impact on ridership. More details on the observed impacts are noted in the description of ridership results below.

Local Network Overview

Local Bus

Monthly Total

There were approximately 2,503K boarding in April 2020 compared to approximately 5,000K in April 2019, a decrease of 2,497K boardings (or 50 percent) on local bus service. The major factor contributing to the significant ridership decrease in local bus, light rail, and Park & Ride bus was COVID-19. Actions during April 2020 that negatively affected METRO ridership included: 1) termination of all non-TMC Park & Ride services; 2) "Stay Home, Work Home" order still in effect; and 3) adjustment of service levels to reflect decreasing ridership and reduced operator availability during the month. Additionally, measures taken to encourage social distancing included restricting the number of passengers boarding any individual bus and / or rail car.

Average Daily Ridership: Weekday / Saturday / Sunday

Average daily ridership decreased on Weekday, Saturday and Sunday. Weekday average daily ridership decreased by 110K boardings (or 58 percent), Saturday average daily ridership decreased by 52K boardings (or 44 percent) and Sunday average daily ridership decreased by approximately 41K (or 42 percent) in April 2020 compared to April 2019

Light Rail

Monthly Total

There were 554K boardings on all three light rail lines and 0K boardings on bus bridges in April 2020 compared to 1,568K boardings on all three light rail lines and 0 boardings on bus bridges in April 2019, a decrease of 1,014K boardings (or 65% percent). Red line ridership decreased by 61 percent, Green line ridership decreased by 99 percent, and Purple line ridership decreased by 64 percent in April 2020 compared to April 2019.

Average Daily Ridership: Weekday / Saturday / Sunday

Average Weekday ridership on the Red, Green, and Purple lines decreased by 32K boardings (or 63 percent), decreased by less than 5K boardings (or 99 percent) and decreased by less than 5K boardings (or 66 percent) respectively in April 2020 compared to April 2019. Average Saturday ridership on Red, Green, and Purple lines decreased by 12K boardings (or 52 percent), decreased by 4K boardings (or 100 percent), and decreased by 3K boardings (or 65 percent) respectively in April 2020 compared to April 2019. Average Sunday ridership on Red, Green, and Purple lines decreased by less than 9K (or 44 percent), decreased by less than 4K boardings (or 100 percent), and decreased by more than 2K boardings (or 56 percent) respectively in April 2020 compared to April 2019.

Total Local Network

Monthly Total

There were approximately 3,057K boardings in April 2020 compared to approximately 6,568K in April 2019, a decrease of approximately 3,511K boardings (or 53 percent)

Average Daily Ridership: Weekday / Saturday / Sunday

Average local network decreased on Weekday, Saturday, and Sunday in April 2020 compared to April 2019. Average Weekday ridership decreased by approximately 151K boardings (or 60 percent) Saturday average daily ridership decreased by approximately 72K boardings (or 47 percent) while and average Sunday ridership decreased by 55K boardings (or 44 percent) in April 2020 compared to April 2019

Commuter Network Overview

Park & Ride

Monthly Total

There were approximately 22K Park and Ride boardings in April 2020 compared to 710K boardings in April 2019, a decrease of 688K boardings (or 97 percent)

Average Daily Ridership: Weekday

Average Weekday ridership in April 2020 was 1K boardings compared to 33K boardings April 2019, a decrease of 32K boardings (or 97 percent).

Entire Network Summary

Monthly Total

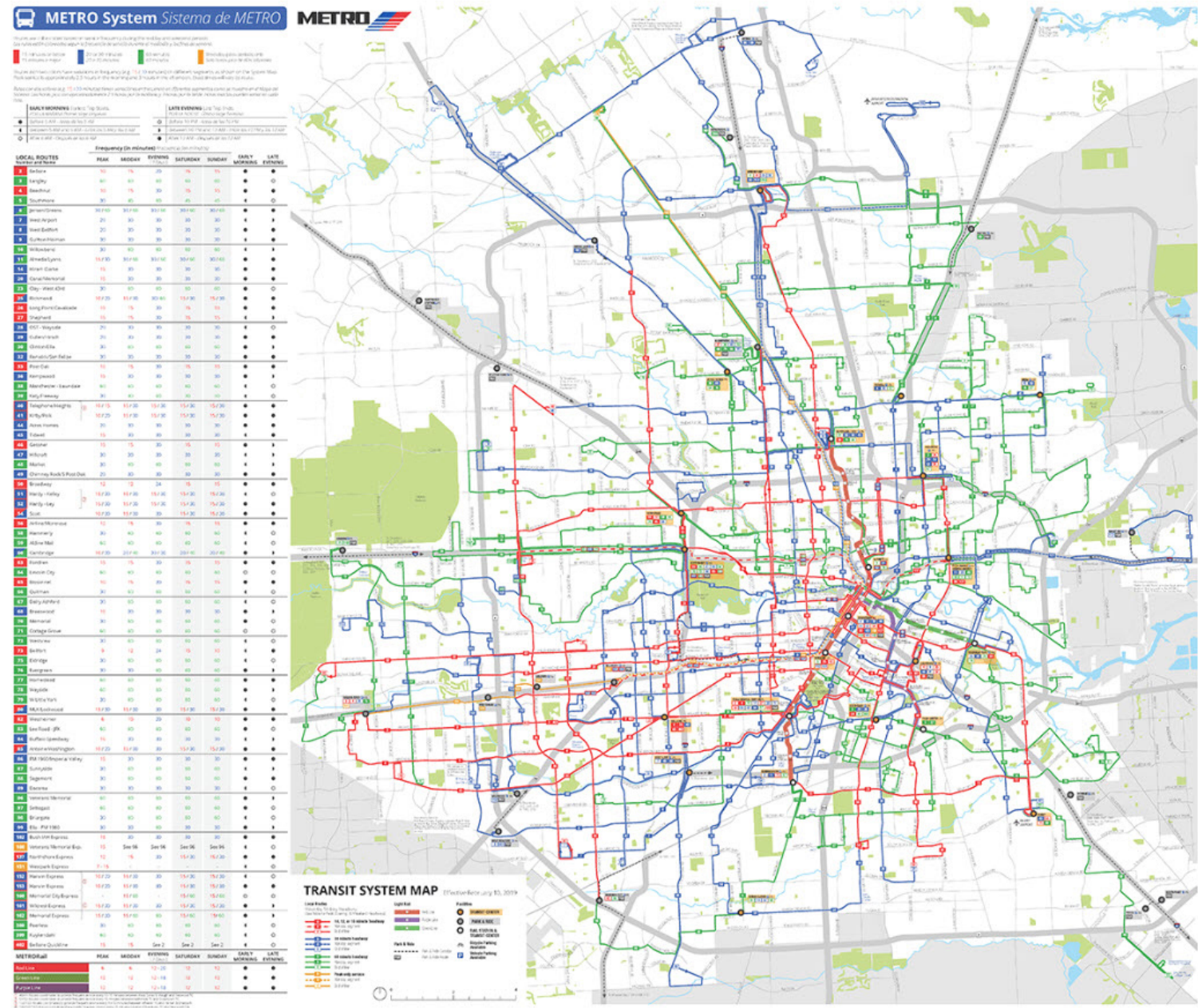
There were approximately 3,079K boardings on the entire fixed-route network in April 2020 compared to approximately 7,278K boardings in April 2019, a decrease of 4,199K boardings (or 58 percent). Relevant factors were noted earlier and are included in the table above.

Average Daily Ridership: Weekday / Saturday / Sunday

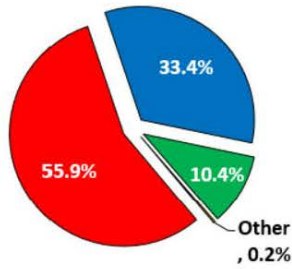
Average daily ridership decreased on Weekday, Saturday and Sunday in April 2020 compared to April 2019 prior to service modifications for COVID-19. Average weekday ridership decreased by 183K boardings (or 64 percent), Average Saturday ridership decreased by approximately 85K boardings (or 56 percent) and average Sunday ridership decreased by 55K (or 44 percent) in April 2020 compared to April 2019

Local Network: Local Bus

Service Map

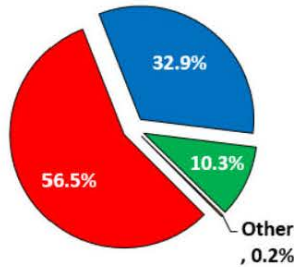


Average Weekday

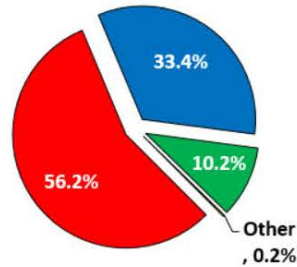


April 2020			
Frequency	Average Weekday	Average Saturday	Average Sunday
Red	55.9%	56.5%	56.2%
Blue	33.4%	32.9%	33.4%
Green	10.4%	10.3%	10.2%
Other	0.2%	0.2%	0.2%
Total	100%	100%	100%

Average Saturday



Average Sunday



Red Routes (15 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

Red Routes										
April 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	3,214	18.23	1.55	2,583	14.87	1.26	1,949	11.22	0.95
4	Beechnut	2,653	10.45	0.76	2,593	19.08	1.41	2,000	14.71	1.09
25	Richmond	2,319	16.74	1.49	2,038	14.71	1.31	1,600	11.55	1.03
26	Long Point / Cavalcade	1,975	11.24	0.87	1,395	15.47	1.20	1,375	15.24	1.18
27	Shepherd	1,257	17.21	1.28	1,105	15.13	1.13	679	9.31	0.69
33	Post Oak	597	10.32	0.88	462	7.98	0.68	451	7.79	0.67
40	Telephone / Heights	1,927	12.64	1.04	1,696	11.12	0.91	1,503	9.86	0.81
41	Kirby / Pulk	616	6.78	0.64	486	5.35	0.51	575	6.33	0.60
46	Gessner	2,412	11.95	1.00	2,077	18.50	1.56	1,828	16.28	1.37
50	Broadway	1,022	9.91	0.72	670	11.64	0.85	703	12.21	0.89
51	Hardy - Kelley	433	9.60	0.84	359	7.94	0.69	324	7.17	0.62
52	Hardy - Ley	1,336	14.07	1.09	1,130	11.91	0.92	942	9.92	0.77
54	Scott	2,574	14.46	1.18	1,513	14.91	1.24	1,717	16.93	1.40
56	Airline / Montrose	3,243	14.72	1.11	2,638	21.18	1.60	2,217	17.79	1.34
63	Fondren	1,764	20.50	1.64	1,594	18.52	1.48	1,103	12.82	1.02
65	Bissonnet	2,483	25.41	1.98	1,785	18.26	1.42	1,718	17.58	1.37
73	Bellfort	1,875	17.77	1.48	1,361	23.00	1.93	1,327	22.42	1.88
80	MLK / Lockwood	2,324	12.24	0.78	2,347	22.99	1.44	1,782	17.45	1.10
82	Westheimer	3,387	13.67	1.23	3,512	14.69	1.32	2,462	10.38	0.93
85	Antoine / Washington	2,414	10.05	0.75	1,787	14.56	1.11	1,832	14.93	1.14
137	Northshore Express	1,644	16.14	1.09	1,449	14.22	0.96	1,219	11.96	0.81
151	Westpark Express	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	680	11.38	0.74	587	9.82	0.64	473	7.91	0.51
153	Harwin Express	881	8.66	0.53	725	7.13	0.43	644	6.33	0.38
160	Memorial City Express	212	7.57	0.39	207	7.41	0.38	145	5.18	0.26
161	Wilcrest Express	1,420	13.12	0.73	1,199	11.07	0.62	1,050	9.70	0.54
162	Memorial Express	392	8.61	0.48	343	7.52	0.42	244	5.36	0.30
402	Bellaire Quickline	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Total		45,055	13.35	1.01	37,642	14.47	1.10	31,863	12.26	0.93

Blue Routes (20 - 30 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

Blue Routes										
April 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
6	Jensen / Greens	1,596	11.87	1.02	1,180	10.26	0.85	1,277	11.10	0.92
7	West Airport	375	11.16	0.83	358	10.65	0.80	310	9.21	0.69
8	West Bellfort	1,490	11.35	1.01	1,377	10.49	0.93	1,091	8.31	0.74
9	Gulfton / Holman	1,500	16.52	1.26	715	7.87	0.60	688	7.57	0.58
11	Almeda / Lyons	1,425	12.36	0.96	1,023	8.88	0.69	845	7.33	0.57
14	Hiram Clarke	997	9.13	0.76	794	13.78	1.16	720	12.50	1.05
20	Canal / Memorial	974	7.29	0.63	826	6.18	0.54	924	6.91	0.60
28	OST - Wayside	1,422	12.17	1.00	1,221	16.64	1.37	986	13.44	1.10
29	Cullen / Hirsch	1,880	10.24	0.72	1,851	15.13	1.05	1,553	12.69	0.88
32	Renwick / San Felipe	765	8.43	0.73	616	6.78	0.58	535	5.89	0.51
36	Kempwood	1,075	12.96	1.14	1,045	12.60	1.11	705	8.50	0.75
44	Acres Homes	1,498	9.98	0.74	1,466	9.77	0.73	968	6.45	0.48
45	Tidwell	2,535	13.00	1.01	2,286	21.02	1.65	1,809	16.63	1.30
47	Hillcroft	1,226	14.17	1.34	1,016	11.75	1.11	872	10.08	0.95
49	Chimney Rock / S Post Oak	1,201	11.28	0.92	977	8.95	0.74	835	7.65	0.64
60	Cambridge	529	9.54	1.07	445	8.03	0.90	397	7.17	0.81
68	Braeswood	1,233	8.32	0.68	824	12.11	0.90	940	13.81	1.03
84	Buffalo Speedway	728	8.76	0.80	659	7.93	0.73	558	6.71	0.61
86	FM 1960 / Imperial Valley	1,550	17.55	1.27	1,276	14.45	1.04	889	10.06	0.73
89	Dacoma	110	7.70	0.97	39	2.77	0.35	27	1.93	0.24
99	Ella - FM 1960	1,416	7.70	0.51	995	10.25	0.69	1,028	10.59	0.71
102	Bush IAH Express	1,395	14.29	0.62	935	9.57	0.41	996	10.19	0.44
Total		26,919	11.07	0.86	21,925	10.93	0.85	18,952	9.45	0.73

Green Routes (60 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

Green Routes										
April 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
3	Langley/ Little York	919	10.81	0.73	860	10.11	0.69	691	8.13	0.55
5	Southmore	553	11.06	0.87	360	7.20	0.57	341	6.83	0.54
10	Willowbend	350	6.15	0.60	249	8.61	0.86	307	10.60	1.05
23	Clay - W 43rd	378	11.88	1.29	319	10.05	1.09	294	9.25	1.00
30	Clinton / Ella	405	5.79	0.49	343	4.90	0.41	268	3.84	0.32
38	Manchester - Lawndale	56	3.94	0.33	67	4.69	0.40	53	3.70	0.31
39	Katy Freeway	84	2.92	0.20	57	2.00	0.13	33	1.17	0.08
48	Market	266	7.49	0.64	210	5.90	0.50	166	4.67	0.40
58	Hammerly	218	7.20	0.65	252	8.33	0.75	184	6.09	0.55
59	Aldine Mail	210	7.50	0.60	197	7.04	0.57	156	5.58	0.45
64	Lincoln City	53	2.01	0.20	44	1.67	0.16	33	1.26	0.12
66	Quitman	317	10.74	0.88	313	10.61	0.87	216	7.33	0.60
67	Dairy Ashford	211	7.73	0.96	215	7.88	0.97	143	5.27	0.65
70	Memorial	121	5.05	0.34	119	4.96	0.34	83	3.46	0.23
71	Cottage Grove	2	0.16	0.01	1	0.07	0.01	1	0.03	0.00
72	Westview	170	7.75	0.56	150	6.82	0.49	135	6.12	0.44
75	Eldridge	265	9.02	0.63	276	9.38	0.66	174	5.92	0.41
76	Evergreen	446	8.38	0.64	364	10.23	0.78	254	7.12	0.54
77	Homestead	335	8.73	0.78	343	8.94	0.80	265	6.91	0.62
78	Wayside	319	8.74	0.76	283	7.77	0.67	249	6.83	0.59
79	Irvington	230	7.33	0.67	168	5.36	0.49	182	5.81	0.53
83	Lee Road - JFK	255	8.76	0.69	196	6.71	0.53	203	6.97	0.55
87	Sunnyside	488	10.56	0.94	295	6.39	0.57	295	6.38	0.57
88	Sagemont	456	8.89	0.75	371	10.99	0.93	293	8.67	0.73
96	Veterans Memorial	652	10.22	0.67	443	13.24	0.87	444	13.28	0.87
97	Settegast	171	5.49	0.35	117	3.76	0.24	132	4.23	0.27
98	Briargate	177	12.85	0.86	117	8.49	0.57	94	6.80	0.45
360	Peerless Shuttle	130	5.78	0.47	60	3.22	0.26	66	3.55	0.29
399	Kuykendahl Shuttle	120	8.06	0.76	83	5.62	0.52	41	2.75	0.26
Total		8,358	8.07	0.65	6,872	7.33	0.59	5,797	6.18	0.50

Other Routes

Average Weekday Ridership & Performance Indicators

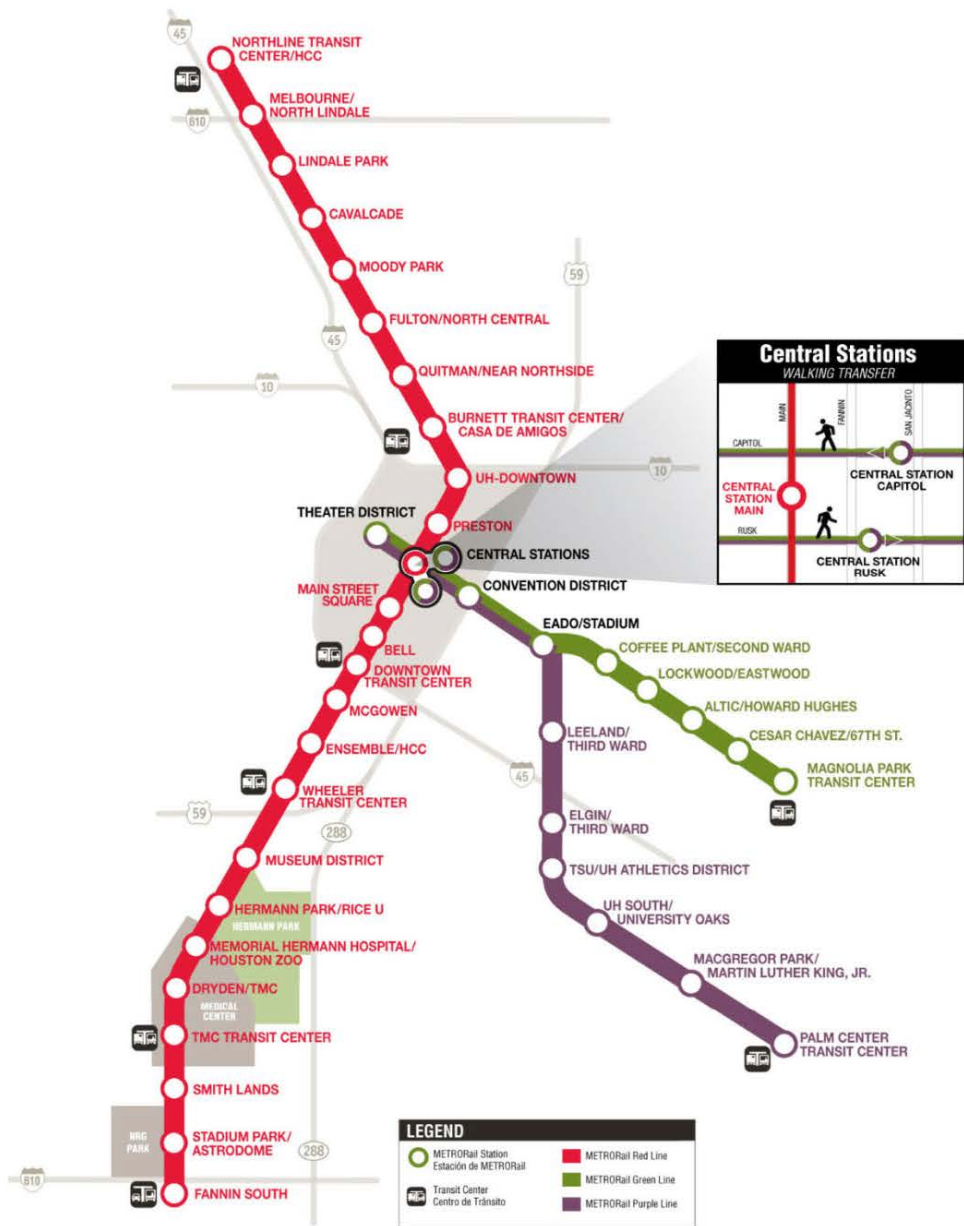
Other Routes										
April 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
108	Veterans Memorial Express	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
412	Greenlink	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
413	Greenlink Orange	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
418	Juror Shuttle	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Total		0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Community Connector

Average Daily Ridership & Performance Indicators

Community Connector Routes										
February 2016		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
344	Acres Homes	68	2.47	0.33	48	1.72	0.23	38	1.37	0.19
Total		68	2.47	0.33	48	1.72	0.23	38	1.37	0.19

Local Network: Light Rail Service Map

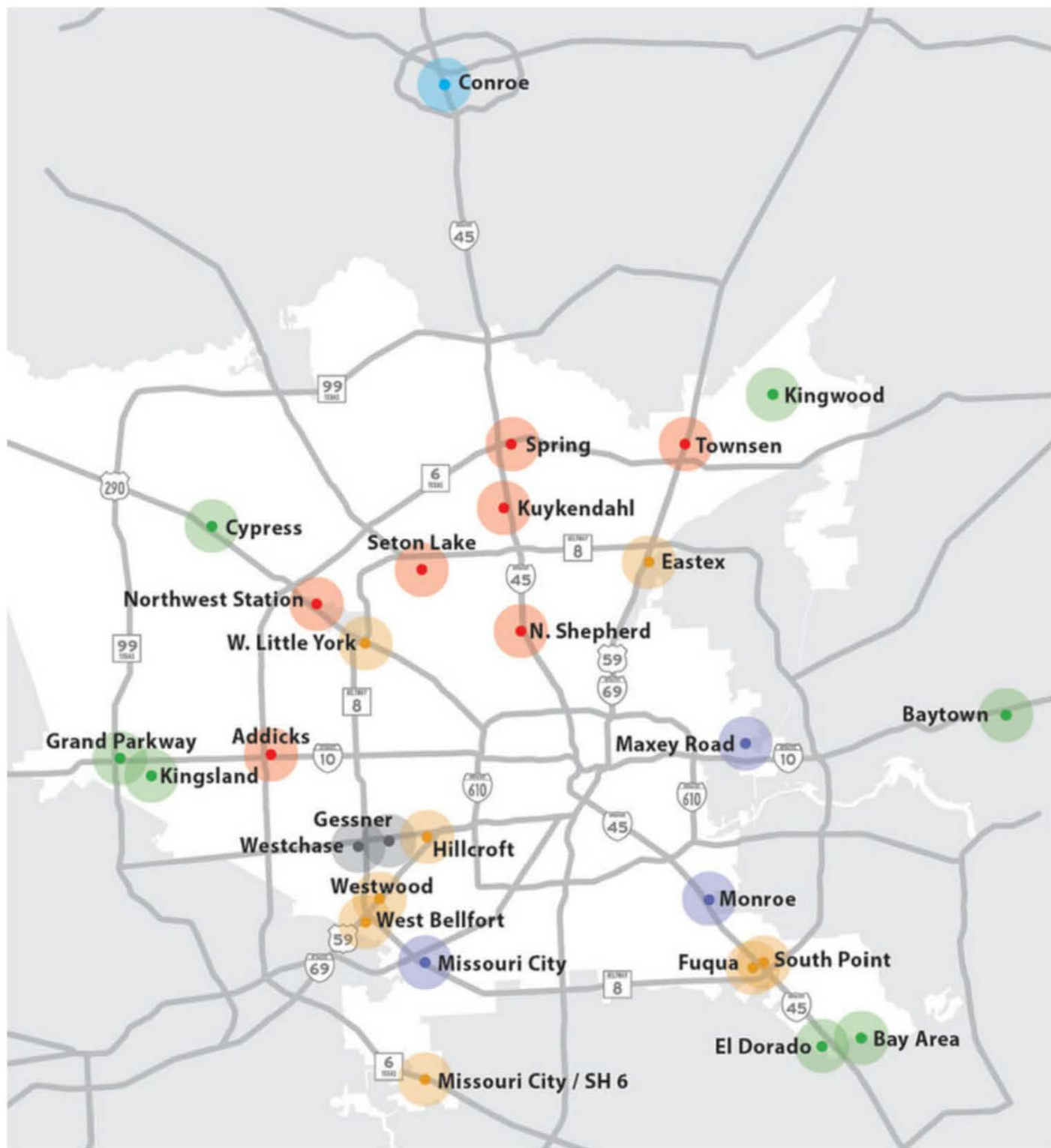


Local Network: Light Rail

Average Daily Ridership

April 2020	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	1,754	1,378	1,276
Melbourne / North Lindale	132	97	110
Lindale Park	92	81	63
Cavalcade	400	294	292
Moody Park	336	256	290
Fulton / North Central	616	529	511
Quitman / Near Northside	301	211	186
Burnett Transit Center / Casa De Amigos	456	222	215
UH-Downtown	146	100	107
Preston	1,166	846	865
Central Station Main	778	515	535
Main Street Square	871	557	566
Bell	269	182	167
Downtown Transit Center	1,449	1,050	1,021
McGowen	677	477	478
Ensemble / HCC	812	516	512
Wheeler Transit Center	1,351	936	869
Museum District	613	205	417
Hermann Park / Rice U	463	136	160
Memorial Hermann Hospital / Houston Zoo	893	329	287
Dryden / TMC	1,263	353	308
IMC Transit Center	998	700	650
Smith Lands	1,211	143	114
Stadium Park / Astrodome	180	147	124
Fannin South	1,229	901	754
Red Line Total	18,457	11,159	10,876
Green Line			
Theater District	0	0	0
Central Station	1	0	1
Convention District	3	2	1
EaDo / Stadium	18	4	1
Coffee Plant / Second Ward	2	2	1
Lockwood / Eastwood	3	2	5
Altic / Howard Hughes	8	5	0
Cesar Chavez / 67th Street	1	0	2
Magnolia Park Transit Center	7	1	2
Green Line Total	41	16	12
Purple Line			
Theater District	233	155	156
Central Station	558	386	374
Convention District	81	58	62
EaDo / Stadium	408	280	276
Leeland / Third Ward	142	107	98
Elgin / Third Ward	199	155	164
TSU / UH Athletics District	162	117	116
UH South / University Oaks	69	45	50
MacGregor Park / Martin Luther King, Jr.	144	103	112
Palm Center Transit Center	246	187	194
Purple Line Total	2,242	1,591	1,602
All Lines			
Red, Green & Purple Lines	20,740	12,766	12,490

Commuter Network: Park & Ride Service Map



Commuter Network: Park & Ride

Average Weekday Ridership & Performance Indicators

Park & Ride Routes				
April 2020		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
170	Missouri City	228	6.73	0.25
202	Kuykendahl	0	N/A	N/A
204	Spring	0	N/A	N/A
212	Seton Lake	0	N/A	N/A
214	Northwest Station	0	N/A	N/A
216	West Little York	0	N/A	N/A
217	Cypress	0	N/A	N/A
221	Kingsland	0	N/A	N/A
222	Grand Parkway	0	N/A	N/A
228	Addicks	0	N/A	N/A
236	Maxey Road / Baytown	0	N/A	N/A
244	Monroe	0	N/A	N/A
246	Bay Area	0	N/A	N/A
247	Fuqua	0	N/A	N/A
248	El Dorado	0	N/A	N/A
255	Kingwood	0	N/A	N/A
256	Eastex	0	N/A	N/A
257	Townsen	0	N/A	N/A
261	West Loop	0	N/A	N/A
262	Westwood	0	N/A	N/A
265	West Bellfort	0	N/A	N/A
283	Kuykendahl - Greenway/Uptown	0	N/A	N/A
291	Conroe	8	2.85	0.09
292	Southwest Corridor - TMC	131	3.44	0.16
297	Gulf Corridor - TMC	325	7.58	0.33
298	Katy Corridor - TMC	398	4.96	0.22
Subtotal		1,090	5.51	0.23
Off-Peak				
209	North Corridor Midday/Evening	0	N/A	N/A
219	Northwest Corridor Midday/Evening	0	N/A	N/A
229	Katy Corridor Midday/Evening	0	N/A	N/A
249	Gulf Corridor Midday/Evening	0	N/A	N/A
259	Eastex Corridor Midday/Evening	0	N/A	N/A
269	Southwest Corridor Midday/Evening	0	N/A	N/A
Subtotal		0	N/A	N/A
Grand Total		1,090	5.51	0.23