

Ridership Summary | Executive Summary | Local Bus | Red Routes | Blue Routes | Green Routes | Other Routes | Community Connector | Light Rail | Park & Ride

Note: For optimal results, we recommend you view this website with the most current Web browsers.

May 2020 (Fiscal Year 2020) Ridership Summary

Monthly Total Ridership

Monthly Total Ridership	Local Network			Commuter Network	Entire Network
May	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	2,707,289	691,787	3,399,075	37,456	3,436,532
2019	5,120,813	1,434,925	6,555,737	680,862	7,236,600
Change	-2,413,524	-743,138	-3,156,662	-643,406	-3,800,068
Percent	-47%	-52%	-48%	-94%	-53%

Average Daily Ridership

Average Weekday	Local Network			Commuter Network	Entire Network
May	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	96,482	26,132	122,614	2,601	125,214
2019	191,120	58,052	249,172	31,297	280,469
Change	-94,638	-31,920	-126,558	-28,696	-155,254
Percent	-50%	-55%	-51%	-92%	-55%

Average Saturday	Local Network			Commuter Network	Entire Network
May	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	74,738	15,832	90,570	N/A	90,570
2019	122,304	29,366	151,670		151,670
Change	-47,565	-13,534	-61,099		-61,099
Percent	-39%	-46%	-40%		-40%

Average Sunday	Local Network			Commuter Network	Entire Network
May	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	63,388	14,644	78,032	N/A	78,032
2019	99,387	26,015	125,402		125,402
Change	-35,999	-11,371	-47,370		-47,370
Percent	-36%	-44%	-38%		-38%

This report reflects ridership results as of June 5, 2020

Executive Summary

Ridership Factors This Month

Factor	Measurement	May 2020	May 2019	Positive Impact	Neutral Impact	Negative Impact
Calendar Mix	Weekdays	21	23			Two fewer Weekdays
	Saturdays	5	4	One more Saturday		
	Sundays	5	4	One more Sunday		
Weather Impact	Weekdays	0	3	Three fewer weather day		
	Saturdays	0	1	One fewer weather day		
	Sundays	0	0		No Difference	
Service Interruptions	Red Line	0	4	Four fewer Service Interruptions		
	Green Line	0	5	Five fewer Service Interruptions		
	Purple Line	0	7	Seven fewer Service Interruptions		
Special Events	Red Line	0	3			Three fewer Special Events
	Green Line	0	0		No Difference	
	Purple Line	0	0		No Difference	

The above table serves as a snapshot of the typical factors that impact ridership, and illustrates the differences which exist between the current month and the same month in the previous year. If a change occurred, it is categorized to represent a (typically) positive, negative or neutral impact on ridership. More details on the observed impacts are noted in the description of ridership results below.

Local Network Overview

Local Bus

Monthly Total

There were 2,707K boarding in May 2020 compared to approximately 5,121K in May 2019, a decrease of approximately 2,413K boardings (or 47 percent) on local bus service. The major factor contributing to the significant ridership decrease in local bus, light rail, and Park & Ride bus was COVID-19. There were other factors that also contributed to METRO ridership loss included: 1) A negative calendar mix of two fewer weekdays and one more Saturday and Sunday relative to the previous year; 2) "Stay Home, Work Home" order still in effect; and 3) adjustment of service levels to reflect decreasing ridership and reduced operator availability during the month. Additionally, measures taken to encourage social distancing included restricting the number of passengers boarding any individual bus and / or rail car.

Average Daily Ridership: Weekday / Saturday / Sunday

Average daily ridership decreased on Weekday, Saturday and Sunday. Weekday average daily ridership decreased by approximately 95K boardings (or 50 percent), Saturday average daily ridership decreased by approximately 48K boardings (or 39 percent) and Sunday average daily ridership decreased by approximately 36K (or 36 percent) in May 2020 compared to May 2019.

Light Rail

Monthly Total

There were 692K boardings on all three light rail lines and 10 boardings on bus bridges in May 2020 compared to 1,411K boardings on all three light rail lines and 24K boardings on bus bridges in May 2019, a decrease of 743K boardings (or 52% percent). Red line ridership decreased by 51 percent, Green line ridership decreased by 52 percent, and Purple line ridership decreased by 46 percent in May 2020 compared to May 2019.

Average Daily Ridership: Weekday / Saturday / Sunday

Average Weekday ridership on the Red, Green, and Purple lines decreased by 26K boardings (or 54 percent), decreased by less than 3K boardings (or 58 percent) and decreased by less than 3K boardings (or 57 percent) respectively in May 2020 compared to May 2019. Average Saturday ridership on Red, Green, and Purple lines decreased by 9K boardings (or 41 percent), decreased by less than 3K boardings (or 62 percent), and decreased by less than 3K boardings (or 57 percent) respectively in May 2020 compared to May 2019. Average Sunday ridership on Red, Green, and Purple lines decreased by less than 8K (or 40 percent), decreased by less than 2K boardings (or 60 percent), and decreased by less than 2K boardings (or 47 percent) respectively in May 2020 compared to May 2019.

Total Local Network

Monthly Total

There were 3,400K boardings in May 2020 compared to approximately 6,555K in May 2019, a decrease of approximately 3,156K boardings (or 48 percent).

Average Daily Ridership: Weekday / Saturday / Sunday

Average local network decreased on Weekday, Saturday, and Sunday in May 2020 compared to May 2019. Average Weekday ridership decreased by approximately 127K boardings (or 51 percent) Saturday average daily ridership decreased by 61K boardings (or 40 percent) while and average Sunday ridership decreased by 47K boardings (or 38 percent) in May 2020 compared to May 2019.

Commuter Network Overview

Park & Ride

Monthly Total

There were 37K Park and Ride boardings in May 2020 compared to approximately 681K boardings in May 2019, a decrease of 643K boardings (or 94 percent).

Average Daily Ridership: Weekday

Average Weekday ridership in May 2020 was less than 3K boardings compared to 31K boardings May 2019, a decrease of approximately 29K boardings (or 92 percent)

Entire Network Summary

Monthly Total

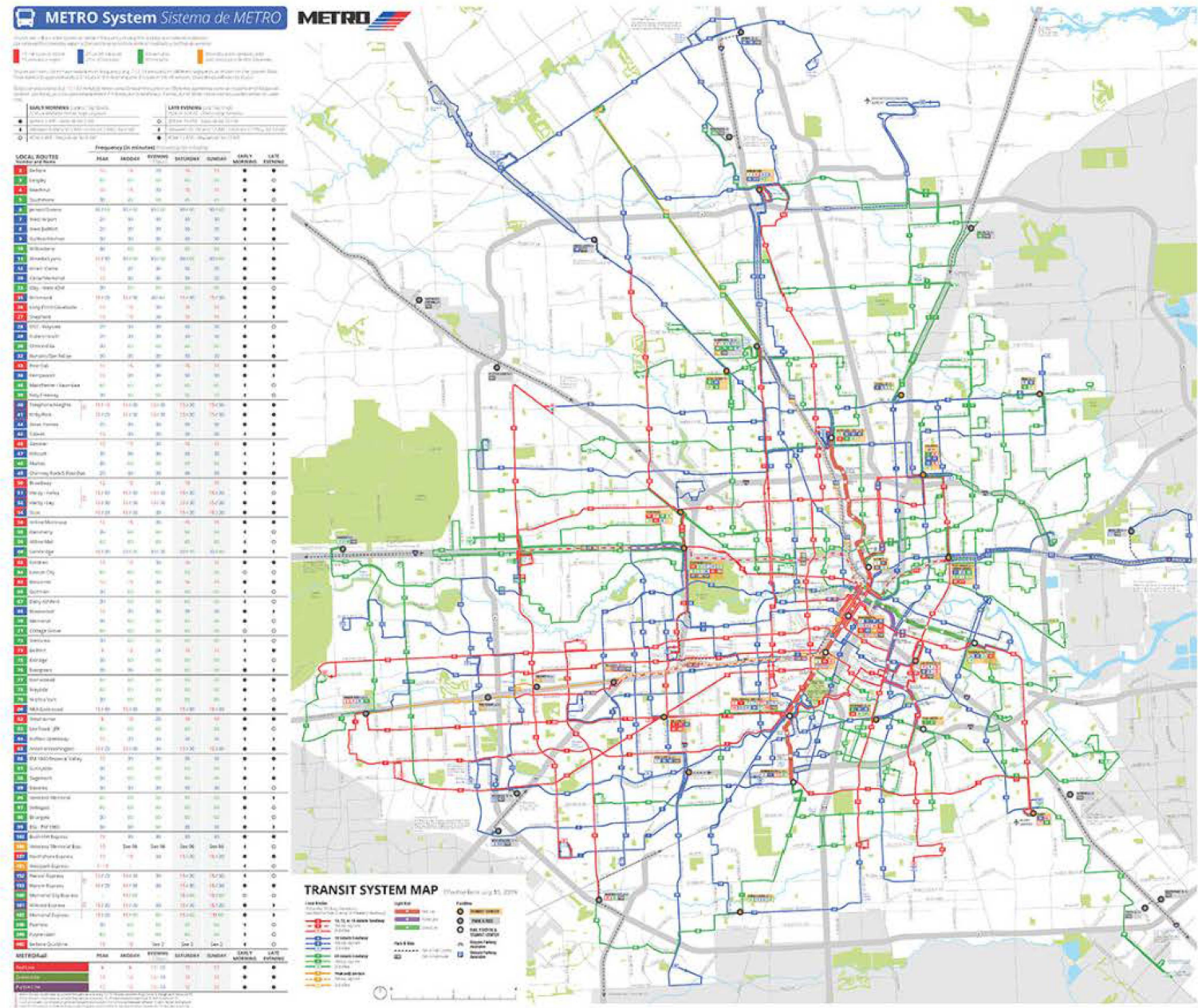
There were approximately 3,437K boardings on the entire fixed-route network in May 2020 compared to approximately 7,237K boardings in May 2019, a decrease of approximately 3,800K boardings (or 53 percent). Relevant factors were noted earlier and are included in the table above.

Average Daily Ridership: Weekday / Saturday / Sunday

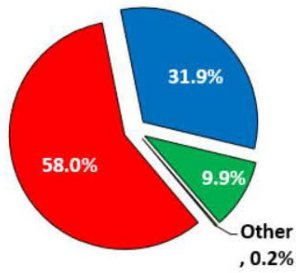
Average daily ridership decreased on Weekday, Saturday and Sunday in May 2020 compared to May 2019 prior to service modifications for COVID-19. Average weekday ridership decreased by 155K boardings (or 55 percent), Average Saturday ridership decreased by approximately 77K boardings (or 51 percent) and average Sunday ridership decreased by 47K (or 38 percent) in May 2020 compared to May 2019.

Local Network: Local Bus

Service Map

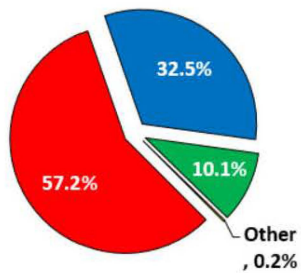


Average Weekday

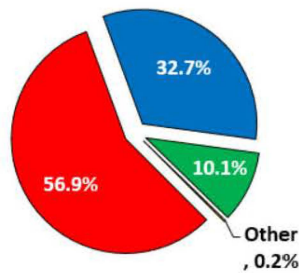


May 2020			
Frequency	Average Weekday	Average Saturday	Average Sunday
Red	58.0%	57.2%	56.9%
Blue	31.9%	32.5%	32.7%
Green	9.9%	10.1%	10.1%
Other	0.2%	0.2%	0.2%
Total	100%	100%	100%

Average Saturday



Average Sunday



Red Routes (15 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

Red Routes										
May 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	4,093	23.22	1.98	3,268	18.81	1.60	2,956	17.01	1.45
4	Beechnut	3,563	14.04	1.03	2,576	18.95	1.40	2,020	14.86	1.10
25	Richmond	2,486	17.95	1.59	2,192	15.82	1.40	1,910	13.79	1.22
26	Long Point / Cavalcade	2,541	14.46	1.12	1,883	20.87	1.62	1,379	15.29	1.19
27	Shepherd	1,284	17.58	1.31	1,148	15.72	1.17	1,037	14.21	1.06
33	Post Oak	679	11.73	1.00	576	9.95	0.85	450	7.78	0.67
40	Telephone / Heights	2,137	14.02	1.15	1,935	12.69	1.04	1,579	10.36	0.85
41	Kirby / Polk	685	7.53	0.71	606	6.67	0.63	600	6.60	0.62
46	Gessner	3,723	18.44	1.54	2,199	19.58	1.65	1,888	16.81	1.42
50	Broadway	1,583	15.35	1.12	756	13.13	0.96	689	11.97	0.88
51	Hardy - Kelley	476	10.54	0.92	382	8.47	0.74	349	7.73	0.67
52	Hardy - Ley	1,413	14.88	1.16	1,277	13.45	1.04	1,081	11.38	0.88
54	Scott	3,539	19.87	1.63	1,863	18.37	1.52	1,644	16.20	1.34
56	Airline / Montrose	3,802	17.26	1.31	2,715	21.79	1.65	2,466	19.80	1.49
63	Fondren	2,044	23.75	1.90	1,937	22.51	1.80	1,494	17.35	1.39
65	Bissonnet	2,386	24.41	1.90	2,244	22.95	1.78	1,745	17.86	1.39
73	Bellfort	2,561	24.26	2.02	1,223	20.67	1.73	1,150	19.44	1.63
80	MLK / Lockwood	3,052	16.07	1.03	2,293	22.46	1.41	1,839	18.02	1.13
82	Westheimer	4,647	18.75	1.69	4,368	18.27	1.64	3,939	16.60	1.49
85	Antoine / Washington	3,557	14.81	1.11	2,461	20.05	1.54	1,981	16.14	1.24
137	Northshore Express	1,709	16.77	1.14	1,362	13.37	0.91	1,174	11.52	0.78
151	Westpark Express	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	828	13.85	0.90	787	13.16	0.86	591	9.89	0.64
153	Harwin Express	1,053	10.34	0.63	860	8.45	0.51	696	6.84	0.42
160	Memorial City Express	195	6.96	0.35	180	6.44	0.33	172	6.16	0.31
161	Wilcrest Express	1,488	13.74	0.76	1,307	12.07	0.67	976	9.01	0.50
162	Memorial Express	391	8.59	0.48	334	7.33	0.41	265	5.82	0.32
402	Bellaire Quickline	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Total		55,914	16.57	1.26	42,732	16.43	1.25	36,071	13.88	1.06

Blue Routes (20 - 30 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

Blue Routes										
May 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
6	Jensen / Greens	2,086	15.52	1.33	1,538	13.37	1.11	1,258	10.94	0.91
7	West Airport	418	12.46	0.93	365	10.85	0.81	333	9.91	0.74
8	West Bellfort	1,696	12.91	1.15	1,550	11.80	1.05	1,179	8.98	0.80
9	Gulfton / Holman	983	10.82	0.82	801	8.82	0.67	775	8.53	0.65
11	Alameda / Lyons	1,610	13.96	1.09	1,043	9.05	0.70	975	8.45	0.66
14	Hiram Clarke	1,227	11.23	0.94	828	14.38	1.21	735	12.76	1.07
20	Canal / Memorial	1,050	7.86	0.68	1,298	9.72	0.84	1,057	7.91	0.69
28	OST - Wayside	1,721	14.73	1.21	1,156	15.75	1.29	1,029	14.01	1.15
29	Cullen / Hirsch	2,351	12.80	0.90	2,059	16.83	1.17	1,499	12.25	0.85
32	Renwick / San Felipe	936	10.31	0.89	891	9.81	0.85	733	8.07	0.70
36	Kempwood	1,187	14.31	1.26	1,012	12.20	1.07	810	9.76	0.86
44	Acres Homes	1,646	10.96	0.82	1,347	8.97	0.67	1,177	7.84	0.59
45	Tidwell	3,165	16.23	1.26	2,370	21.78	1.71	1,760	16.18	1.27
47	Hillcroft	1,335	15.44	1.46	1,303	15.06	1.42	1,381	15.96	1.50
49	Chimney Rock / S Post Oak	1,359	12.76	1.04	1,164	10.66	0.89	951	8.71	0.72
60	Cambridge	559	10.08	1.13	443	8.00	0.90	352	6.36	0.72
68	Braeswood	1,551	10.46	0.85	988	14.52	1.08	973	14.29	1.07
84	Buffalo Speedway	778	9.36	0.86	625	7.52	0.69	546	6.57	0.60
86	FM 1960 / Imperial Valley	1,629	18.44	1.33	1,267	14.34	1.03	1,160	13.13	0.95
89	Dacoma	96	6.73	0.85	49	3.44	0.43	22	1.54	0.19
99	Ella - FM 1960	1,939	10.54	0.71	1,042	10.73	0.72	999	10.28	0.69
102	Bush IAH Express	1,474	15.10	0.65	1,156	11.84	0.51	1,054	10.79	0.47
Total		30,796	12.66	0.98	24,296	12.12	0.94	20,755	10.35	0.80

Green Routes (60 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

Green Routes										
May 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
3	Langley/ Little York	995	11.70	0.79	923	10.86	0.74	726	8.54	0.58
5	Southmore	616	12.32	0.97	554	11.10	0.87	394	7.88	0.62
10	Willowbend	444	7.81	0.76	265	9.16	0.91	258	8.92	0.89
23	Clay - W 43rd	378	11.88	1.29	303	9.54	1.04	307	9.66	1.05
30	Clinton / Ella	469	6.70	0.56	366	5.24	0.44	261	3.73	0.31
38	Manchester - Lawndale	80	5.59	0.47	70	4.90	0.41	59	4.13	0.35
39	Katy Freeway	105	3.68	0.25	85	2.96	0.20	60	2.09	0.14
48	Market	285	8.02	0.69	230	6.46	0.55	238	6.68	0.57
58	Hammerly	291	9.60	0.87	245	8.11	0.73	175	5.77	0.52
59	Aldine Mail	225	8.04	0.65	230	8.22	0.66	204	7.28	0.59
64	Lincoln City	55	2.10	0.21	48	1.82	0.18	22	0.85	0.08
66	Quitman	327	11.10	0.91	273	9.26	0.76	217	7.34	0.60
67	Dairy Ashford	251	9.21	1.14	220	8.10	1.00	187	6.88	0.85
70	Memorial	144	6.02	0.41	111	4.66	0.32	101	4.22	0.29
71	Cottage Grove	4	0.27	0.02	3	0.19	0.02	4	0.24	0.02
72	Westview	194	8.81	0.63	185	8.40	0.60	147	6.68	0.48
75	Eldridge	303	10.30	0.72	261	8.89	0.62	199	6.76	0.47
76	Evergreen	679	12.74	0.97	447	12.55	0.96	333	9.36	0.71
77	Homestead	337	8.77	0.79	357	9.31	0.83	295	7.68	0.69
78	Wayside	344	9.43	0.82	271	7.42	0.64	272	7.45	0.65
79	Irvington	248	7.90	0.72	217	6.94	0.63	199	6.37	0.58
83	Lee Road - JFK	278	9.54	0.75	234	8.01	0.63	184	6.30	0.50
87	Sunnyside	463	10.02	0.89	376	8.14	0.72	354	7.68	0.68
88	Sagemont	595	11.59	0.98	376	11.14	0.94	390	11.54	0.98
96	Veterans Memorial	829	13.00	0.85	447	13.35	0.88	451	13.48	0.88
97	Settegast	203	6.53	0.42	140	4.51	0.29	154	4.94	0.31
98	Briargate	207	15.00	1.00	153	11.11	0.74	133	9.65	0.64
360	Peerless Shuttle	125	5.55	0.45	87	4.66	0.38	52	2.78	0.23
399	Kuykendahl Shuttle	85	5.69	0.54	62	4.18	0.39	41	2.81	0.26
Total		9,557	9.23	0.74	7,541	8.04	0.65	6,416	6.84	0.55

Other Routes

Average Weekday Ridership & Performance Indicators

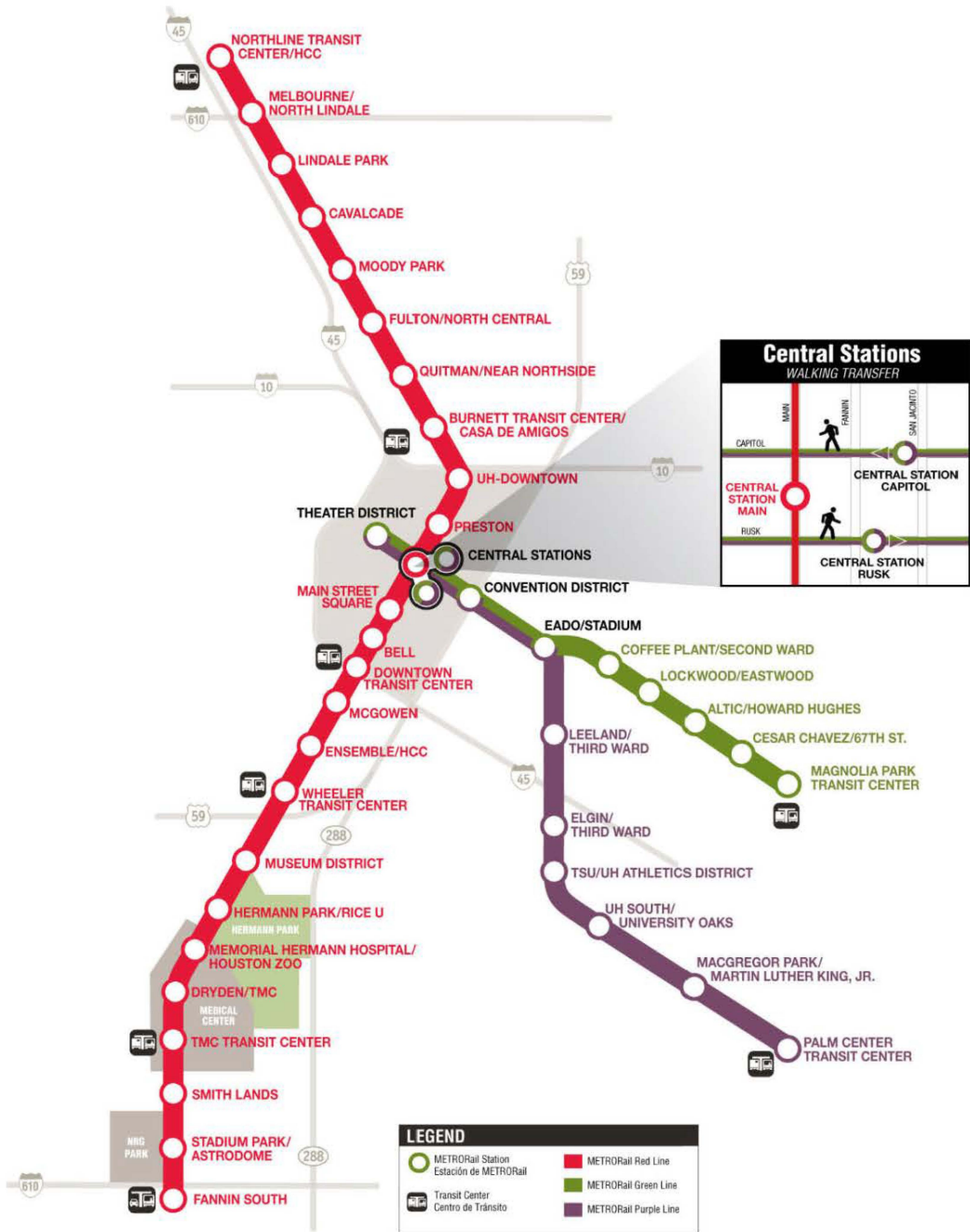
Other Routes										
May 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
108	Veterans Memorial Express	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
412	Greenlink	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
413	Greenlink Orange	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
418	Juror Shuttle	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Total		0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Community Connector

Average Daily Ridership & Performance Indicators

Community Connector Routes										
May 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
333	Northeast	6.7	0.84	0.06	6.60	0.83	0.06	3.75	0.47	0.03
344	Acres Homes	97	0.86	0.14	82	1.49	0.20	74	1.34	0.18
363	Missouri City	110	2.00	0.39	81	1.88	0.36	69	1.59	0.31
Total		214	1.01	0.18	170	1.20	0.20	146	1.03	0.17

Local Network: Light Rail Service Map

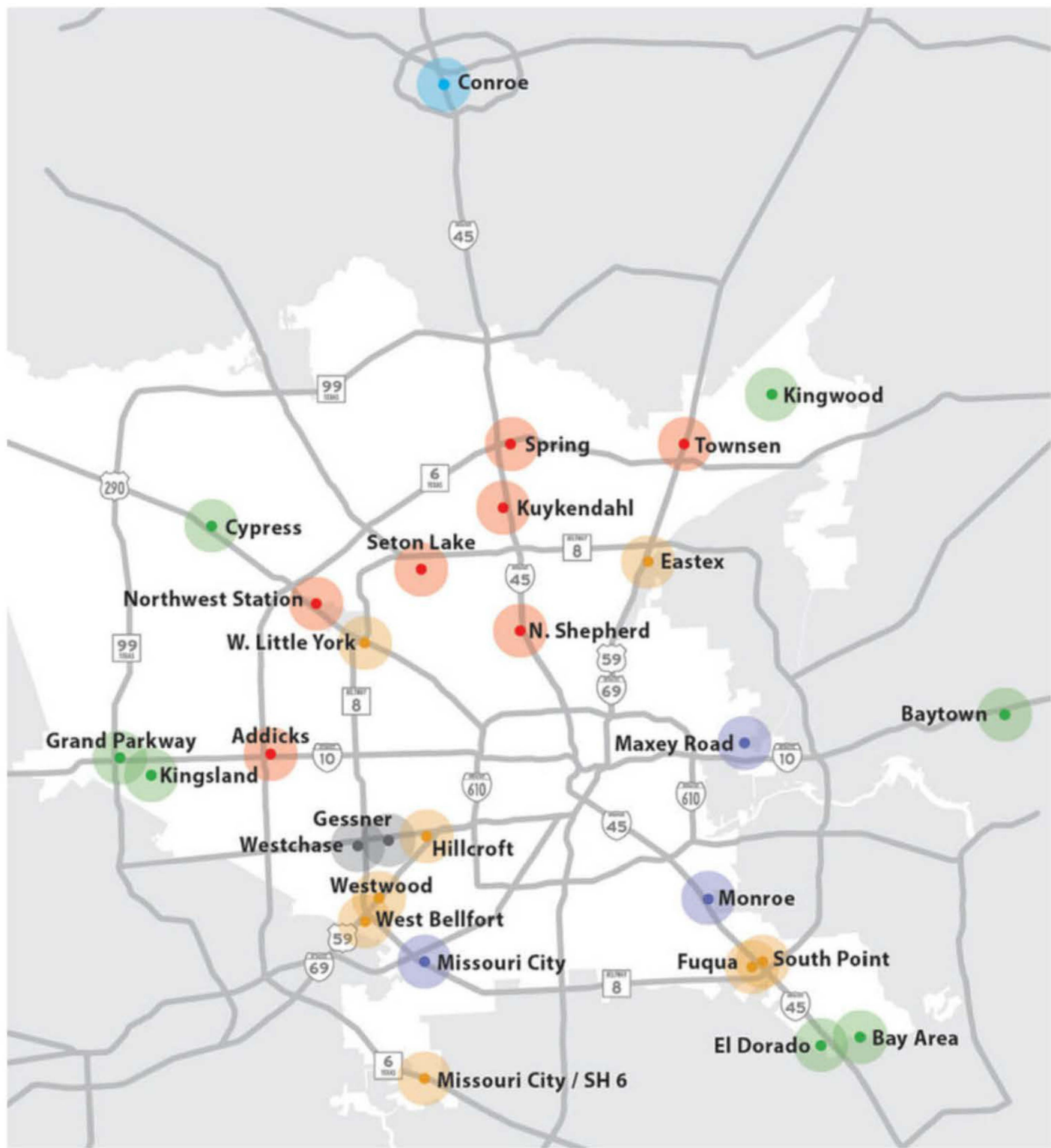


Local Network: Light Rail

Average Daily Ridership

May 2020	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	1,793	1,471	1,342
Melbourne / North Lindale	138	102	102
Lindale Park	98	79	72
Cavalcade	443	357	301
Moody Park	347	316	301
Fulton / North Central	641	584	518
Quitman / Near Northside	330	238	196
Burnett Transit Center / Casa De Amigos	817	287	248
UH-Downtown	140	100	119
Preston	1,237	859	837
Central Station Main	954	623	597
Main Street Square	1,074	732	618
Bell	343	240	230
Downtown Transit Center	1,658	1,219	1,100
McGowen	717	572	470
Ensemble / HCC	968	639	572
Wheeler Transit Center	1,432	1,072	913
Museum District	620	229	386
Hermann Park / Rice U	257	211	216
Memorial Hermann Hospital / Houston Zoo	1,309	366	339
Dryden / TMC	1,918	391	333
TMC Transit Center	1,349	807	716
Smith Lands	1,682	152	144
Stadium Park / Astrodome	239	162	133
Fannin South	1,555	879	832
Red Line Total	22,041	12,682	11,637
Green Line			
Theater District	172	97	102
Central Station	424	280	244
Convention District	61	43	45
EaDo / Stadium	196	145	125
Coffee Plant / Second Ward	190	149	133
Lockwood / Eastwood	188	138	116
Altic / Howard Hughes	186	153	123
Cesar Chavez / 67th Street	138	107	104
Magnolia Park Transit Center	517	363	315
Green Line Total	2,073	1,475	1,308
Purple Line			
Theater District	174	131	141
Central Station	404	325	334
Convention District	67	67	62
EaDo / Stadium	214	197	224
Leeland / Third Ward	151	127	113
Elgin / Third Ward	233	208	205
TSU / UH Athletics District	194	155	156
UH South / University Oaks	78	55	54
MacGregor Park / Martin Luther King, Jr.	177	147	146
Palm Center Transit Center	326	262	265
Purple Line Total	2,018	1,674	1,700
All Lines			
Red, Green & Purple Lines	26,132	15,831	14,644

Commuter Network: Park & Ride Service Map



Commuter Network: Park & Ride

Average Weekday Ridership & Performance Indicators

Park & Ride Routes				
May 2020		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
170	Missouri City	280	8.27	0.31
202	Kuykendahl	0	N/A	N/A
204	Spring	0	N/A	N/A
212	Seton Lake	0	N/A	N/A
214	Northwest Station	0	N/A	N/A
216	West Little York	0	N/A	N/A
217	Cypress	89	2.15	0.06
221	Kingsland	0	N/A	N/A
222	Grand Parkway	98	2.40	0.06
228	Addicks	0	N/A	N/A
236	Maxey Road / Baytown	51	2.56	0.09
244	Monroe	0	N/A	N/A
246	Bay Area	0	N/A	N/A
247	Fuqua	0	N/A	N/A
248	El Dorado	0	N/A	N/A
255	Kingwood	0	N/A	N/A
256	Eastex	0	N/A	N/A
257	Townsen	0	N/A	N/A
261	West Loop	0	N/A	N/A
262	Westwood	0	N/A	N/A
265	West Bellfort	124	3.53	0.13
283	Kuykendahl - Greenway/Uptown	0	N/A	N/A
291	Conroe	10	3.44	0.11
292	Southwest Corridor - TMC	174	4.57	0.22
297	Gulf Corridor - TMC	383	8.92	0.38
298	Katy Corridor - TMC	496	6.18	0.27
Subtotal		1,705	5.09	0.18
Off-Peak				
209	North Corridor Midday/Evening	284	6.96	0.24
219	Northwest Corridor Midday/Evening	106	2.56	0.07
229	Katy Corridor Midday/Evening	99	2.44	0.06
249	Gulf Corridor Midday/Evening	163	3.06	0.11
259	Eastex Corridor Midday/Evening	175	3.33	0.11
269	Southwest Corridor Midday/Evening	70	1.95	0.07
Subtotal		896	3.39	0.11
Grand Total		2,601	4.34	0.15