Ridership Summary | Executive Summary | Local Bus | Red Routes | Blue Routes | Green Routes | Other Routes | Community Connector | Light Rail | Park & Ride

Note: For optimal results, we recommend you view this website with the most current Web browsers.

August 2020 (Fiscal Year 2020) Ridership Summary

Monthly Total Ridership

Monthly Total Ridership	Lo	cal Networ	k	Commuter Network	Entire Network
August	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	2,683,373	749,022	3,432,394	73,592	3,505,986
2019	5,209,760	1,627,603	6,837,363	723,098	7,560,461
Change	-2,526,387	-878,582	-3,404,969	-649,506	-4,054,475
Percent	-48%	-54%	-50%	-90%	-54%

Average Daily Ridership

Average Weekday	Loca	al Netwo	rk	Commuter Network	Entire Network
August	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	100,234	29,752	129,986	3,826	133,812
2019	191,211	62,586	253,796	33,098	286,894
Change	-90,977	-32,833	-123,810	-29,272	-153,082
Percent	-48%	-52%	-49%	-88%	-53%

Average Saturday	Loca	al Networ	k	Commuter Network	Entire Network
August	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2020	74,727	15,103	89,830	N/A	89,830
2019	127,458	30,910	158,369	76	158,369
Change	-52,731	-15,807	-68,539		-68,539
Percent	-41%	-51%	-43%		-43%

	Average Sunday	Loca	al Networ	·k	Commuter Network	Entire Network
	August	Local Bus	Light Rail	Total	Park & Ride	Grand Total
1	2020	64,257	14,514	78,771	N/A	78,771
	2019	102,155	25,003	127,158		127,158
	Change	-37,898	-10,489	-48,386		-48,386
	Percent	-37%	-42%	-38%		-38%

This report reflects ridership results as of September 21, 2020

Executive Summary

Ridership Factors This Month

Factor	Measurement	August 2020	August 2019	Positive Impact	Neutral Impact	Negative Impact
Calendar Mix	Weekdays	21	22			One fewer weekday
	Saturdays	5	5		No Difference	
	Sundays	5	4	One more weekday		
Weather Impact	Weekdays	3	0			Three more weekdays
	Saturdays	0	0		No Difference	
	Sundays	1	1		No Difference	
Service Interruptions	Red Line	0	0		No Difference	
	Green Line	0	0		No Difference	
	Purple Line	0	0		No Difference	
Special Events	Red Line	0	5			Five Fewer Special Events
	Green Line	0	0		No Difference	
	Purple Line	0	1			One fewer Special Events

The above table serves as a snapshot of the typical factors that impact ridership, and illustrates the differences which exist between the current month and the same month in the previous year. If a change occurred, it is categorized to represent a (typically) positive, negative or neutral impact on ridership. More details on the observed impacts are noted in the description of ridership results below.

Local Network Overview

Local Bus

Monthly Total

There were 2,683K boarding in August 2020 compared to approximately 5,210K in August 2019, a decrease of 2,526K boardings (or 48 percent) on local bus service. The major factor contributing to the significant ridership decrease in local bus, light rail, and Park & Ride bus was COVID-19. There were other factors that also contributed to METRO ridership loss included 1) A negative calendar mix in August 2020 of one fewer weekday and one more Sunday relative to the previous year contributed to the ridership loss. 2) "Stay Home, Work Home" order still in effect; and 3) adjustment of service levels to reflect decreasing ridership and reduced operator availability during the month. Additionally, measures taken to encourage social distancing included restricting the number of passengers boarding any individual bus and / or rail car.

Average Daily Ridership: Weekday / Saturday / Sunday

Average daily ridership decreased on Weekday, Saturday and Sunday. Weekday average daily ridership decreased by approximately 91K boardings (or 48 percent), Saturday average daily ridership decreased by approximately 53K boardings (or 41 percent) and Sunday average daily ridership decreased by approximately 38K (or 37 percent) in August 2020 compared to August 2019.

Light Rail

Monthly Total

There were 749K boardings on all three light rail lines and 0 boardings on bus bridges in August 2019, a decrease of 879K boardings on all three light rail lines and 0 boardings on bus bridges in August 2019, a decrease of 879K boardings (or 54% percent). Red line ridership decreased by 53 percent, Green line ridership decreased by 53 percent, and Purple line ridership decreased by 66 percent in August 2020 compared to August 2019.

Average Daily Ridership: Weekday / Saturday / Sunday

Average Weekday ridership on the Red, Green, and Purple lines decreased by 26K boardings (or 50 percent), decreased by 3K boardings (or 53 percent) and decreased by 4K boardings (or 69 percent) respectively in August 2020 compared to August 2019. Average Saturday ridership on Red, Green, and Purple lines decreased by 11K boardings (or 48 percent), decreased by 2K boardings (or 54 percent), and decreased by 3K boardings (or 63 percent) respectively in August 2020 compared to August 2019. Average Sunday ridership on Red, Green, and Purple lines decreased by 7K (or 40 percent), decreased by 2K boardings (or 46 percent), and decreased by less than 2K boardings (or 50 percent) respectively in August 2020 compared to August 2019.

Total Local Network

Monthly Total

There were 3,432K boardings in August 2020 compared to 6,837K in August 2019, a decrease of approximately 3,405K boardings (or 50 percent).

Average Daily Ridership: Weekday / Saturday / Sunday

Average local network decreased on Weekday, Saturday, and Sunday in August 2020 compared to August 2019. Average Weekday ridership decreased by approximately 124K boardings (or 49 percent) Saturday average daily ridership decreased by approximately 69K boardings (or 43 percent) while and average Sunday ridership decreased by 48K boardings (or 38 percent) in August 2020 compared to August 2019.

Commuter Network Overview

Park & Ride

Monthly Total

There were approximately 74K Park and Ride boardings in August 2020 compared to 723K boardings in August 2019, a decrease of approximately 650K boardings (or 90 percent)

Average Daily Ridership: Weekday

Average Weekday ridership in August 2020 was approximately 4K boardings compared to 33K boardings August 2019, a decrease of 29K boardings (or 88 percent).

Entire Network Summary

Monthly Total

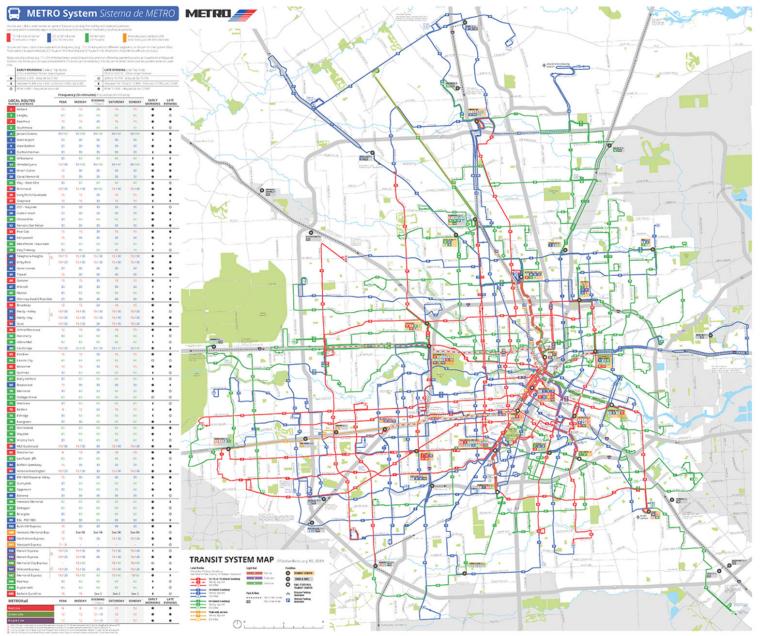
There were approximately 3,506K boardings on the entire fixed-route network in August 2020 compared to 7,560K boardings in August 2019, a decrease of 4,054K boardings (or 54 percent). Relevant factors were noted earlier and are included in the table above.

Average Daily Ridership: Weekday / Saturday / Sunday

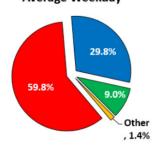
Average daily ridership decreased on Weekday, Saturday and Sunday in August 2020 compared to August 2019 prior to service modifications for COVID-19. Average weekday ridership decreased by 153K boardings (or 53 percent), average Saturday ridership decreased by approximately 69K boardings (or 43 percent) and average Sunday ridership decreased by 48K (or 38 percent) in August 2020 compared to August 2019.

Local Network: Local Bus

Service Map

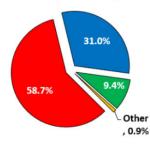


Average Weekday

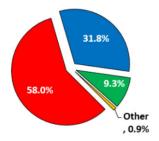


	August	2020	
Frequency	Average Weekday	Average Saturday	Average Sunday
Red	59.8%	58.7%	58.0%
Blue	29.8%	31.0%	31.8%
Green	9.0%	9.4%	9.3%
Other	1.4%	0.9%	0.9%
Total	100%	100%	100%

Average Saturday



Average Sunday



Red Routes (15 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

				F	Red Rou	tes				
	August 2020		Weekday	1		Saturday	,		Sunday	
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	3,786	20.74	1.78	3,259	18.62	1.60	2,818	16.10	1.38
4	Beechnut	3,671	14.03	1.04	2,427	17.85	1.32	2,109	15.52	1.14
25	Richmond	2,950	13.41	1.11	2,058	14.86	1.32	1,722	12.44	1.10
26	Long Point / Cavalcade	2,261	12.53	0.97	1,543	17.10	1.33	1,204	13.34	1.04
27	Shepherd	1,713	10.54	0.89	1,012	13.77	1.03	854	11.62	0.87
33	Post Oak	637	11.11	0.94	511	8.83	0.76	443	7.65	0.66
40	Telephone / Heights	2,491	9.38	0.74	1,674	10.98	0.89	1,518	9.95	0.81
41	Kirby / Polk	601	6.61	0.62	544	5.98	0.57	519	5.71	0.54
46	Gessner	3,644	17.82	1.50	2,955	14.55	1.22	2,347	11.56	0.97
50	Broadway	1,389	22.74	1.75	966	16.04	1.23	903	15.00	1.15
51	Hardy - Kelley	482	10.67	0.93	350	7.76	0.68	308	6.83	0.59
52	Hardy - Ley	1,264	12.99	1.01	1,089	11.48	0.89	892	9.40	0.73
54	Scott	4,118	17.41	1.43	3,113	13.17	1.08	2,757	11.66	0.96
56	Airline / Montrose	3,589	13.15	1.10	2,957	16.08	1.31	2,934	15.96	1.30
63	Fondren	2,277	19.36	1.75	1,653	19.20	1.53	1,305	15.16	1.23
65	Bissonnet	2,932	16.24	1.26	2,014	20.60	1.60	1,554	15.89	1.24
73	Bellfort	2,546	16.36	1.31	2,143	13.90	1.11	1,848	11.99	0.96
80	MLK / Lockwood	2,541	17.74	1.05	2,177	15.26	0.90	1,420	13.91	0.87
81	Westheimer	1,242	8.15	0.73	N/A	N/A	N/A	N/A	N/A	N/A
82	Westheimer	6,693	18.43	1.55	4,619	19.35	1.74	4,064	17.03	1.53
85	Antoine / Washington	3,153	13.39	0.95	2,482	10.77	0.77	2,064	8.96	0.65
137	Northshore Express	1,431	13.77	0.94	1,179	11.57	0.78	1,090	10.69	0.72
151	Westpark Express	234	7.95	0.43	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	810	13.54	0.88	640	10.71	0.70	509	8.51	0.55
153	Harwin Express	988	9.71	0.59	828	8.14	0.49	694	6.82	0.41
160	Memorial City Express	160	5.72	0.28	170	6.05	0.29	152	5.45	0.28
161	Wilcrest Express	1,363	12.40	0.68	1,221	11.28	0.61	964	8.90	0.50
162	Memorial Express	353	7.74	0.42	308	6.76	0.37	271	5.95	0.33
402	Bellaire Quickline	608	15.71	1.26	N/A	N/A	N/A	N/A	N/A	N/A
	Total	59,928	14.26	1.10	43,893	14.01	1.06	37,264	12.05	0.92

Blue Routes (20 - 30 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

				Blu	e Rou	es					
	August 2020		Weekday		Saturday				Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	
6	Jensen / Greens	2,121	11.31	0.87	1,736	9.28	0.71	1,454	7.77	0.59	
7	West Airport	379	11.29	0.84	333	9.92	0.74	278	8.27	0.62	
8	West Bellfort	1,889	12.88	1.04	1,471	11.01	0.98	1,268	9.49	0.85	
9	Gulfton / Holman	1,077	11.86	0.90	845	9.30	0.71	748	8.23	0.63	
11	Almeda / Lyons	1,321	11.46	0.88	908	7.88	0.61	773	6.71	0.52	
14	Hiram Clarke	1,114	19.10	1.61	785	13.63	1.15	664	11.54	0.97	
20	Canal / Memorial	1,023	8.43	0.65	795	6.56	0.51	872	7.82	0.63	
28	OST - Wayside	1,707	11.80	0.97	1,422	10.02	0.82	1,257	8.86	0.73	
29	Cullen / Hirsch	1,995	10.16	0.74	1,738	9.04	0.65	1,551	8.13	0.58	
32	Renwick / San Felipe	1,058	11.65	1.00	858	9.45	0.81	681	7.50	0.65	
36	Kempwood	1,091	12.58	1.11	898	10.83	0.95	761	9.18	0.81	
44	Acres Homes	1,424	9.23	0.69	1,117	7.44	0.56	1,027	6.84	0.51	
45	Tidwell	2,576	13.06	1.01	2,217	11.22	0.88	1,958	9.91	0.78	
47	Hillcroft	1,786	20.46	1.87	1,286	18.10	1.36	1,059	14.90	1.14	
49	Chimney Rock / S Post Oak	1,430	12.82	1.02	1,117	10.23	0.84	955	8.75	0.73	
60	Cambridge	663	11.63	1.30	428	7.73	0.87	409	7.39	0.83	
68	Braeswood	1,445	17.44	1.43	942	13.84	1.03	812	11.94	0.89	
84	Buffalo Speedway	730	8.78	0.80	562	6.76	0.61	519	6.25	0.57	
86	FM 1960 / Imperial Valley	1,761	11.04	0.77	1,459	9.21	0.64	1,298	8.19	0.57	
89	Dacoma	129	8.68	0.89	42	2.84	0.29	31	2.17	0.27	
99	Ella - FM 1960	1,619	8.46	0.57	1,074	11.06	0.75	988	10.18	0.69	
102	Bush IAH Express	1,486	14.63	0.63	1,103	11.29	0.49	1,043	10.68	0.46	
	Total	29,824	11.87	0.90	23,137	9.85	0.75	20,408	8.73	0.66	

Green Routes (60 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

				Gr	een Ro	utes				
	August 2020		Weekday	1		Saturday			Sunday	
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
3	Langley/ Little York	859	10.10	0.68	677	7.96	0.54	628	7.39	0.50
5	Southmore	550	8.28	0.72	420	8.40	0.62	289	5.77	0.45
10	Willowbend	439	7.52	0.74	225	7.79	0.77	214	7.39	0.73
23	Clay - W 43rd	453	13.70	1.50	389	12.23	1.33	375	11.79	1.28
30	Clinton / Ella	407	5.83	0.49	341	4.88	0.41	245	3.51	0.30
38	Manchester - Lawndale	61	4.30	0.36	58	4.07	0.34	42	2.96	0.25
39	Katy Freeway	127	4.44	0.29	86	3.01	0.20	76	2.67	0.18
48	Market	272	7.65	0.65	219	6.16	0.53	170	4.79	0.41
58	Hammerly	279	9.23	0.82	234	7.72	0.69	174	5.73	0.52
59	Aldine Mail	225	8.03	0.65	189	6.74	0.54	179	6.39	0.52
64	Lincoln City	41	1.56	0.15	31	1.17	0.12	21	0.80	0.08
66	Quitman	283	9.61	0.73	253	8.58	0.65	212	7.17	0.59
67	Dairy Ashford	245	9.01	1.11	198	7.27	0.90	164	6.02	0.74
70	Memorial	160	6.72	0.45	112	4.71	0.31	104	4.35	0.29
71	Cottage Grove	8	0.52	0.05	5	0.32	0.03	3	0.19	0.02
72	Westview	199	9.04	0.64	174	7.90	0.56	136	6.18	0.44
75	Eldridge	321	10.24	0.72	219	7.44	0.52	233	7.92	0.55
76	Evergreen	665	12.48	0.95	457	12.85	0.98	356	10.01	0.76
77	Homestead	302	7.88	0.71	274	7.14	0.64	271	7.07	0.63
78	Wayside	273	7.48	0.65	255	7.01	0.61	196	5.37	0.47
79	Irvington	245	7.83	0.71	211	6.75	0.61	183	5.84	0.53
83	Lee Road - JFK	209	7.15	0.57	186	6.37	0.50	175	5.98	0.47
87	Sunnyside	484	9.56	0.85	349	7.57	0.67	294	6.36	0.57
88	Sagemont	626	9.94	0.84	434	12.83	1.08	380	11.23	0.95
96	Veterans Memorial	714	11.23	0.73	603	11.56	0.84	523	10.01	0.73
97	Settegast	202	6.50	0.41	138	4.43	0.28	122	3.91	0.25
98	Briargate	181	13.09	0.87	132	9.57	0.64	116	8.42	0.56
360	Peerless Shuttle	149	4.08	0.34	88	4.73	0.39	82	4.41	0.36
399	Kuykendahl Shuttle	87	5.81	0.55	47	3.21	0.30	37	2.51	0.23
	Total	9.068	8.34	0.67	7.006	7.32	0.59	5,998	6.27	0.51

Other Routes

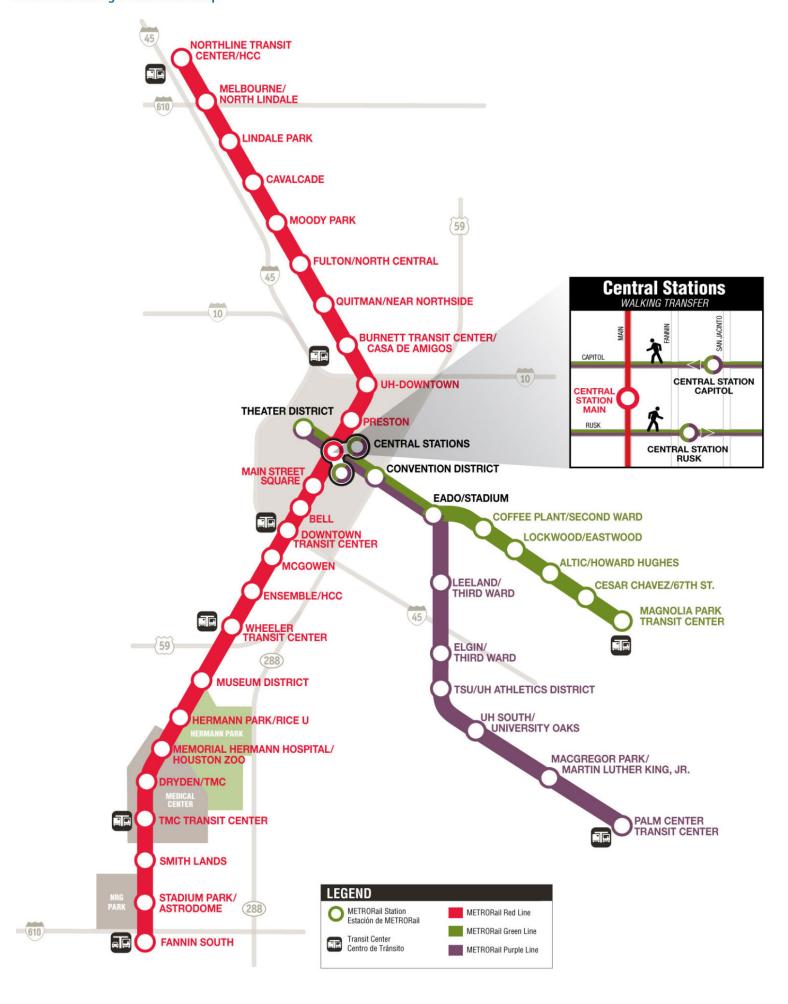
Average Weekday Ridership & Performance Indicators

				Othe	er Route	es					
	August 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	
108	Veterans Memorial Express	414	15.31	0.73	N/A	N/A	N/A	N/A	N/A	N/A	
412	Greenlink	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
413	Greenlink Orange	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A	
418	Juror Shuttle	43	3.51	0.67	N/A	N/A	N/A	N/A	N/A	N/A	
433	METRORapid Silver	724	4.85	0.65	520	3.50	0.47	456	3.07	0.42	
	Total	1,181	6.26	0.68	520	3.50	0.47	456	3.07	0.42	

Community Connector

Average Daily Ridership & Performance Indicators

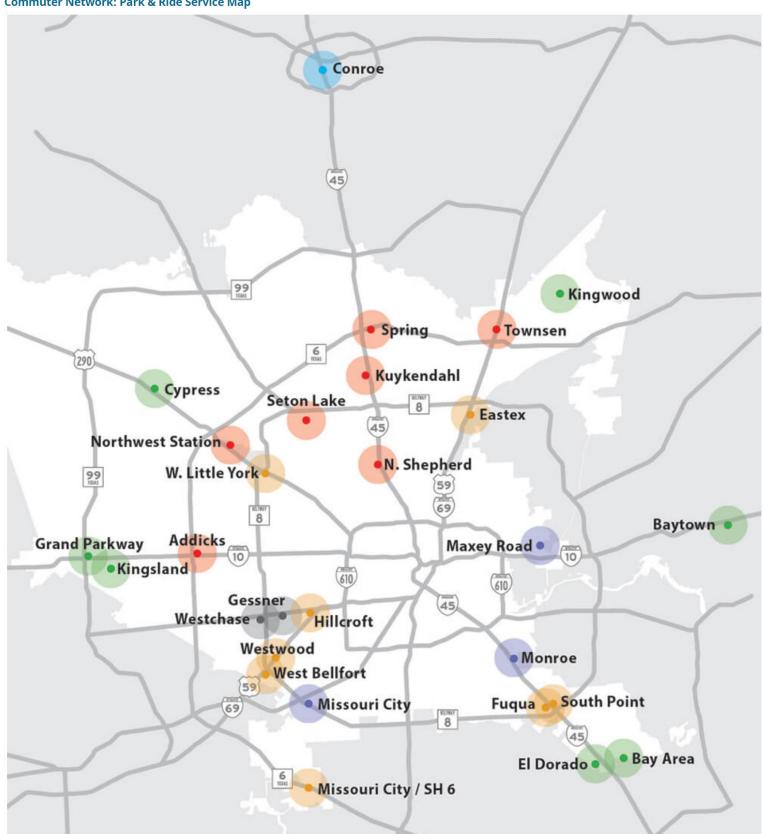
	Community Connector Routes										
-	August 2020		Weekday			Saturday		Sunday			
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	
333	Northeast	5.4	0.67	0.05	5.40	0.68	0.05	5.25	0.66	0.05	
344	Acres Homes	108	0.95	0.15	90	1.62	0.22	60	1.08	0.15	
363	Missouri City	121	2.19	0.42	76	1.75	0.34	66	1.53	0.30	
	Total	234	1.10	0.19	171	1.21	0.20	131	0.93	0.15	



Local Network: Light Rail

Average Daily Ridership

August 2020		age Board	
3	Weekday	Saturday	Sunday
ed Line	2		
Northline Transit Center / HCC	2,570	1,324	1,28
Melbourne / North Lindale	184	102	13
Lindale Park	116	78	
Cavalcade	441	301	2
Moody Park	366	293	2
Fulton / North Central	612	478	4
Quitman / Near Northside	340	212	1
Burnett Transit Center / Casa De Amigos	424	260	2
UH-Downtown	174	89	
Preston	1,254	729	7
Central Station Main	1,061	631	5
Main Street Square	1,189	688	6
Bell	396	216	2
Downtown Transit Center	1,775	1,065	9
McGowen	709	454	4
Ensemble / HCC	1,012	573	5
Wheeler Transit Center	1,366	859	7
Museum District	685	254	3
Hermann Park / Rice U	260	184	1
Memorial Hermann Hospital / Houston Zoo	1,616	386	3
Dryden / TMC	2,470	410	3
TMC Transit Center	1,414	728	6
Smith Lands	2,170	183	1
Stadium Park / Astrodome	347	188	1
Fannin South	2,292	834	8
ed Line Total	25,242	11,518	11,04
reen Line	1.0		
Theater District	209	130	1
Central Station	528	380	3
Convention District	84	73	
EaDo / Stadium	229	198	1
Coffee Plant / Second Ward	227	189	1
Lockwood / Eastwood	208	178	1
Altic / Howard Hughes	213	192	1
Cesar Chavez / 67th Street	188	175	1
Magnolia Park Transit Center	604	465	4
reen Line Total	2,490	1,981	1,80
	2,430	1,501	1,0
urnle I ine			4
NAME OF TAXABLE PARTY O	400		1
Theater District	169	123	0
Theater District Central Station	432	295	
Theater District Central Station Convention District	432 87	295 79	
Theater District Central Station Convention District EaDo / Stadium	432 87 208	295 79 183	2
Central Station Convention District EaDo / Stadium Leeland / Third Ward	432 87 208 126	295 79 183 104	2
Theater District Central Station Convention District EaDo / Stadium Leeland / Third Ward Elgin / Third Ward	432 87 208 126 247	295 79 183 104 217	2 1 2
Theater District Central Station Convention District EaDo / Stadium Leeland / Third Ward Elgin / Third Ward TSU / UH Athletics District	432 87 208 126 247 170	295 79 183 104 217 145	2 1 2 1
Theater District Central Station Convention District EaDo / Stadium Leeland / Third Ward Elgin / Third Ward TSU / UH Athletics District UH South / University Oaks	432 87 208 126 247 170 88	295 79 183 104 217 145 65	2 1 2 1
Theater District Central Station Convention District EaDo / Stadium Leeland / Third Ward Elgin / Third Ward TSU / UH Athletics District UH South / University Oaks MacGregor Park / Martin Luther King, Jr.	432 87 208 126 247 170 88 142	295 79 183 104 217 145 65 119	2 1 2 1
Theater District Central Station Convention District EaDo / Stadium Leeland / Third Ward Elgin / Third Ward TSU / UH Athletics District UH South / University Oaks MacGregor Park / Martin Luther King, Jr. Palm Center Transit Center	432 87 208 126 247 170 88 142 351	295 79 183 104 217 145 65 119 275	1 1 2 1
Theater District Central Station Convention District EaDo / Stadium Leeland / Third Ward Elgin / Third Ward TSU / UH Athletics District UH South / University Oaks MacGregor Park / Martin Luther King, Jr.	432 87 208 126 247 170 88 142	295 79 183 104 217 145 65 119	2 1 2 1



Commuter Network: Park & Ride

Average Weekday Ridership & Performance Indicators

August 2020		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
	Peak	Period		
170	Missouri City	340	12.68	0.49
202	Kuykendahl	N/A	N/A	N/A
204	Spring	N/A	N/A	N/A
212	Seton Lake	N/A	N/A	N/A
214	Northwest Station	N/A	N/A	N/A
216	West Little York	N/A	N/A	N/A
217	Cypress	150	3.63	0.10
221	Kingsland	N/A	N/A	N/A
222	Grand Parkway	193	4.72	0.13
228	Addicks	N/A	N/A	N/A
236	Maxey Road / Baytown	98	4.88	0.24
244	Monroe	N/A	N/A	N/A
246	Bay Area	N/A	N/A	N/A
247	Fugua	N/A	N/A	N/A
248	El Dorado	N/A	N/A	N/A
255	Kingwood	N/A	N/A	N/A
256	Eastex	N/A	N/A	N/A
257	Townsen	N/A	N/A	N/A
261	West Loop	N/A	N/A	N/A
262	Westwood	N/A	N/A	N/A
265	West Bellfort	201	5.72	0.21
283	Kuykendahl - Greenway/Uptown	N/A	N/A	N/A
291	Conroe	14	4.92	0.16
292	Southwest Corridor - TMC	238	6.26	0.30
297	Gulf Corridor - TMC	437	10.18	0.44
298	Katy Corridor - TMC	610	7.61	0.33
	Subtotal	2,281	6.95	0.26
	Off-	Peak		
209	North Corridor Midday/Evening	397	7.13	0.23
219	Northwest Corridor Midday/Evening	226	4.88	0.15
229	Katy Corridor Midday/Evening	240	5.19	0.15
249	Gulf Corridor Midday/Evening	252	4.74	0.19
259	Eastex Corridor Midday/Evening	322	4.19	0.14
269*		108	2.61	0.11
Subtotal		1,545	4.83	0.17
	Grand Total	3,826	5.90	0.21