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September 2019 (Fiscal Year 2019) Ridership Summary

Monthly Total Ridership

Monthly Total Ridership	Local Network			Commuter Network	Entire Network
September	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2019	4,925,719	1,518,313	6,444,031	665,382	7,109,414
2018	4,946,901	1,581,312	6,528,214	610,131	7,138,345
Change	-21,183	-63,000	-84,182	55,251	-28,931
Percent	0%	-4%	-1%	9%	0%

Average Daily Ridership

Average Weekday	Local Network			Commuter Network	Entire Network
September	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2019	203,083	65,020	268,103	35,257	303,360
2018	198,783	65,671	264,454	32,833	297,287
Change	4,300	-651	3,649	2,424	6,073
Percent	2%	-1%	1%	7%	2%

Average Saturday	Local Network			Commuter Network	Entire Network
September	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2019	126,984	30,151	157,135	N/A	157,135
2018	121,466	30,678	152,144		152,144
Change	5,518	-526	4,991		4,991
Percent	5%	-2%	3%		3%

Average Sunday	Local Network			Commuter Network	Entire Network
September	Local Bus	Light Rail	Total	Park & Ride	Grand Total
2019	103,165	24,430	127,595	N/A	127,595
2018	97,581	23,804	121,385		121,385
Change	5,584	626	6,210		6,210
Percent	6%	3%	5%		5%

This report reflects ridership results as of October 7, 2019

Executive Summary

Ridership Factors This Month

Factor	Measurement	September 2019	September 2018	Positive Impact	Neutral Impact	Negative Impact
Calendar Mix	Weekdays	21	20	One more Weekday	No Difference	One fewer Saturday
	Saturdays	4	5			
	Sundays	5	5			
Weather Impact	Weekdays	4	2		No Difference	Two more weather days Tropical Storm Imelda
	Saturdays	0	0			
	Sundays	0	0			
Service Interruptions	Red Line	1	0		No Difference	One more Service Interruptions
	Green Line	1	0			One more Service Interruptions
	Purple Line	0	0			
Special Events	Red Line	6	6	One fewer Special Event	No Difference	
	Green Line	0	0		No Difference	
	Purple Line	1	2			

The above table serves as a snapshot of the typical factors that impact ridership, and illustrates the differences which exist between the current month and the same month in the previous year. If a change occurred, it is categorized to represent a (typically) positive, negative or neutral impact on ridership. More details on the observed impacts are noted in the description of ridership results below.

## Local Network Overview

### Local Bus

#### Monthly Total

There were approximately 4,926K boarding in September 2019 compared to approximately 4,947K in September 2018, a decrease of 21K boardings (or less than 1 percent) on local bus service. Tropical Storm Imelda brought a substantial amount of rain between Tuesday, September 17 and Thursday, September 19, 2019 including severe flooding in portions of the METRO service area. The impacts of this tropical storm led to a suspension of service for all METRO services on Thursday, September 19, 2019, beginning at approximately 11:00 AM and extending until approximately 5:00 PM (rail) and 7:00 PM (bus).

#### Average Daily Ridership: Weekday / Saturday / Sunday

Average daily ridership increased on Weekday, Saturday and Sunday. Weekday average daily ridership increased by 4K boardings (or 2 percent), Saturday average daily ridership increased by approximately 6K boardings (or 5 percent) and Sunday average daily ridership increased by approximately 6K (or 6 percent) in September 2019 compared to September 2018.

### Light Rail

#### Monthly Total

There were 1,517K boardings on all three light rail lines in September 2019 compared to 1,581K boardings in September 2018, a decrease of 64K boardings (or 4 percent). Red line ridership decreased by 5 percent, Green line ridership increased by 2 percent, and Purple line ridership decreased by 3 percent in September 2019 compared to September 2018. As documented under Local Bus, Tropical Storm Imelda had a negative impact on METRORail ridership during September 2019.

#### Average Daily Ridership: Weekday / Saturday / Sunday

Average Weekday ridership on the Red, Green, and Purple lines decreased by more than 1K boardings (or 2 percent), increased by less than 1K boardings (or 8 percent) and increased by less than 1K boardings (or 1 percent) respectively in September 2019 compared to September 2018. Average Saturday ridership on Red, Green, and Purple lines decreased by less than 1K boardings (or 1 percent), increased by less than 1K boardings (or 3 percent), and decreased by less than 1K boardings or (or 7 percent) respectively in September 2019 compared to September 2018. Average Sunday ridership on Red, Green, and Purple lines increased by less than 1K (or 1 percent), increased by less than 1K boardings (or 5 percent), and increased by less than 1K boardings (or 9 percent) respectively in September 2019 compared to September 2018 respectively.

### Total Local Network

#### Monthly Total

There were 6,444K boardings in September 2019 compared to 6,528K in September 2018, a decrease of 84K boardings (or 1 percent).

#### Average Daily Ridership: Weekday / Saturday / Sunday

Average local network increased on Weekday, Saturday and Sunday in September 2019 compared to September 2018. Average Weekday ridership increased by approximately 4K boardings (or 1 percent), average Saturday ridership increased by approximately 5K boardings (or 3 percent) and average Sunday ridership increased by 6K boardings (or 5 percent) in September 2019 compared to September 2018.

## Commuter Network Overview

### Park & Ride

#### Monthly Total

There were 665K Park and Ride boardings in September 2019 compared to 610K boardings in September 2018, an increase of 55K boardings (or 9 percent).

#### Average Daily Ridership: Weekday

Average Weekday ridership in September 2019 was 35K boardings compared to approximately 33K boardings September 2018, an increase of 2K boardings (or 7 percent).

### Entire Network Summary

#### Monthly Total

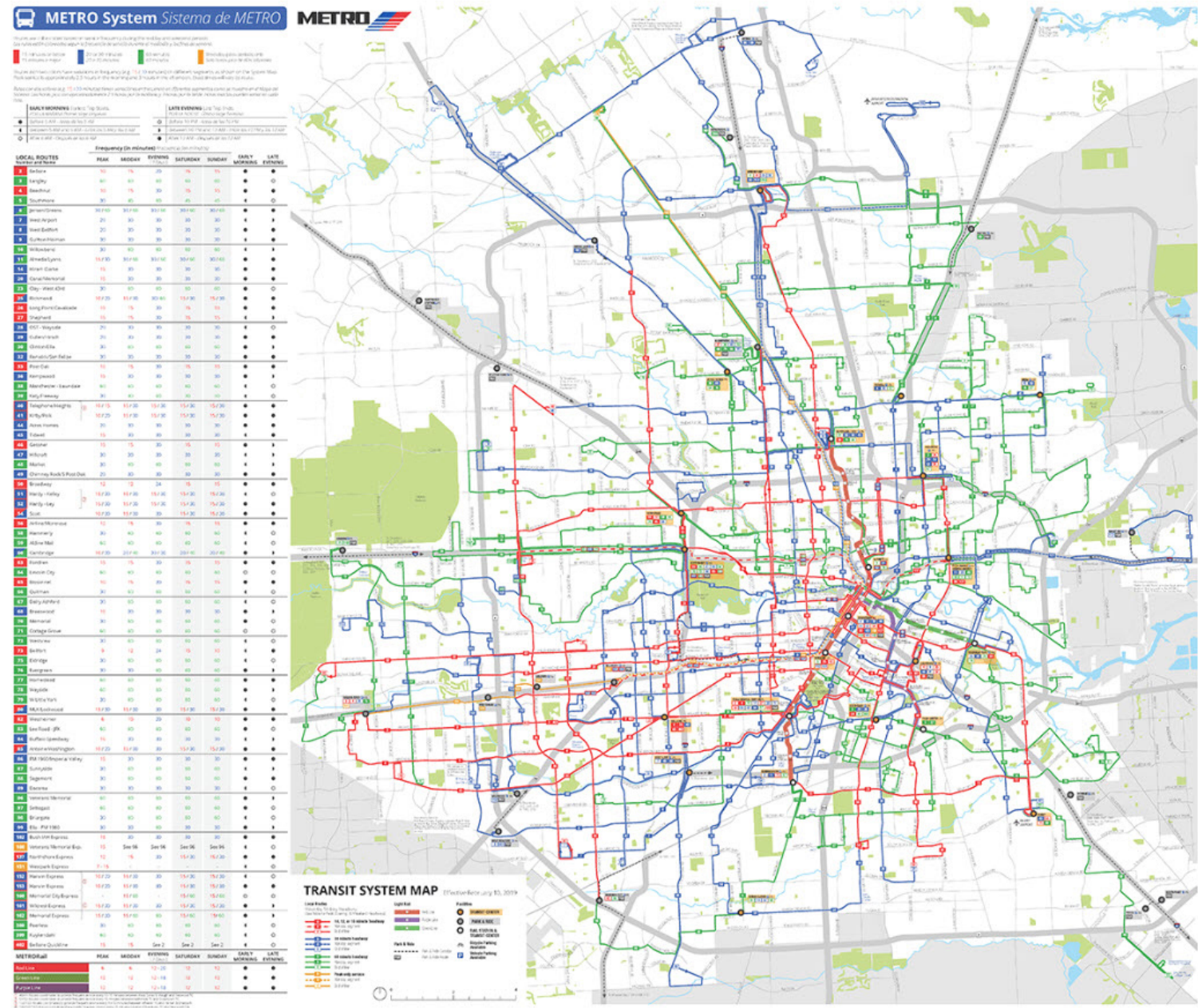
There were 7,109K boardings on the entire fixed-route network in September 2019 compared to approximately 7,138K boardings in September 2018, a decrease of approximately 29K boardings (or less than 1 percent). Relevant factors were noted earlier and are included in the table above.

#### Average Daily Ridership: Weekday / Saturday / Sunday

Average daily ridership for the fixed-route network increased on Weekday, Saturday and Sunday in September 2019 compared to September 2018. Average weekday ridership increased by 6K boardings (or 2 percent), average Saturday ridership increased by approximately 5K boardings (or 3 percent) and average Sunday ridership increased by 6K (or 5 percent) in September 2019 compared to September 2018.

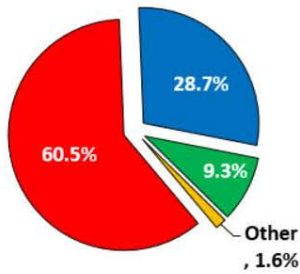
Local Network: Local Bus

Service Map



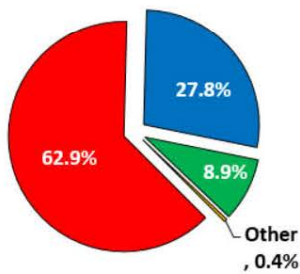


### Average Weekday

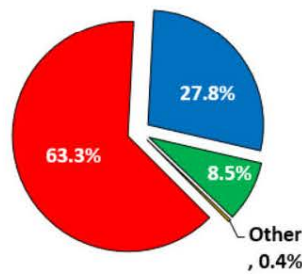


September 2019			
Frequency	Average Weekday	Average Saturday	Average Sunday
Red	60.5%	62.9%	63.3%
Blue	28.7%	27.8%	27.8%
Green	9.3%	8.9%	8.5%
Other	1.6%	0.4%	0.4%
Total	100%	100%	100%

### Average Saturday



### Average Sunday



### Red Routes (15 Minute Off-Peak Service)

#### Average Daily Ridership & Performance Indicators

Red Routes										
September 2019		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	7,676	30.35	3.00	5,853	29.86	2.64	4,942	25.21	2.23
4	Beechnut	8,916	27.26	2.32	5,170	22.53	1.61	4,118	17.95	1.28
25	Richmond	7,279	24.97	2.24	4,675	20.40	1.80	3,841	16.93	1.48
26	Long Point / Cavalcade	3,968	23.59	1.86	3,021	19.13	1.48	2,472	15.79	1.22
27	Shepherd	3,013	19.19	1.75	2,297	15.83	1.34	1,804	12.43	1.05
33	Post Oak	1,814	15.13	1.54	1,291	11.22	1.08	1,026	8.92	0.86
40	Telephone / Heights	4,415	22.65	1.89	2,817	18.47	1.51	2,413	15.81	1.30
41	Kirby / Polk	1,707	15.50	1.51	895	9.84	0.93	760	8.35	0.79
46	Gessner	6,831	32.63	2.83	5,037	25.48	2.15	3,822	19.33	1.63
50	Broadway	2,840	19.30	1.61	1,929	17.13	1.37	1,649	14.21	1.17
51	Hardy - Kelley	951	17.70	1.80	492	10.90	0.95	441	9.77	0.85
52	Hardy - Ley	2,442	22.07	1.85	1,538	16.21	1.26	1,309	13.78	1.07
54	Scott	6,926	36.09	3.22	4,396	27.64	2.36	3,619	22.75	1.94
56	Airline / Montrose	6,274	23.48	1.83	5,131	21.81	1.73	4,843	20.64	1.63
63	Fondren	4,748	36.82	3.56	3,382	28.84	2.60	2,579	21.99	1.98
65	Bissonnet	6,607	29.26	2.70	4,151	23.38	1.92	3,130	17.68	1.45
73	Bellfort	5,113	37.52	3.12	3,012	27.25	2.35	2,426	22.65	1.89
80	MLK / Lockwood	5,524	24.63	1.90	3,332	16.78	1.15	2,689	13.54	0.93
82	Westheimer	13,216	27.87	2.73	9,447	24.56	2.27	8,101	23.99	1.95
85	Antoine / Washington	6,744	24.26	1.93	4,171	18.37	1.41	3,371	14.87	1.14
137	Northshore Express	3,254	21.29	1.42	2,213	21.72	1.47	1,817	17.85	1.21
151	Westpark Express	2,066	20.25	1.45	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	1,821	24.61	1.72	1,132	18.95	1.23	841	14.07	0.92
153	Harwin Express	2,863	21.27	1.37	1,607	15.80	0.96	1,123	11.04	0.67
160	Memorial City Express	86	8.63	0.59	230	8.20	0.42	162	5.78	0.29
161	Wilcrest Express	3,041	25.36	1.68	2,073	19.15	1.07	1,583	14.74	0.81
162	Memorial Express	1,254	15.65	1.03	577	12.67	0.70	425	9.32	0.52
402	Bellaire Quickline	1,436	17.74	1.50	N/A	N/A	N/A	N/A	N/A	N/A
Total		122,822	25.46	2.14	79,870	20.90	1.65	65,304	17.33	1.35

## Blue Routes (20 - 30 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

Blue Routes										
September 2019		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
6	Jensen / Greens	3,030	24.46	1.95	2,049	17.81	1.48	1,600	13.98	1.15
7	West Airport	1,118	25.63	1.92	587	17.47	1.31	471	14.08	1.05
8	West Bellfort	3,340	39.65	3.31	2,066	28.00	2.47	1,630	22.09	1.95
9	Gulfton / Holman	2,643	24.86	2.19	1,414	15.57	1.19	1,082	11.95	0.91
11	Almeda / Lyons	3,350	20.65	1.73	1,561	13.54	1.05	1,401	12.16	0.94
14	Hiram Clarke	2,063	28.24	2.35	1,182	20.53	1.73	920	15.97	1.34
20	Canal / Memorial	2,110	16.51	1.38	1,204	14.21	1.09	1,071	12.74	0.98
28	OST - Wayside	2,542	25.40	2.47	1,574	21.44	1.76	1,220	16.63	1.37
29	Cullen / Hirsch	3,521	22.34	1.75	2,347	18.90	1.41	1,931	15.43	1.16
32	Renwick / San Felipe	2,170	18.99	2.06	1,338	14.77	1.27	1,079	11.91	1.02
36	Kempwood	2,269	19.94	1.62	1,277	15.40	1.35	1,052	15.62	1.11
44	Acres Homes	2,795	15.76	1.17	1,842	12.27	0.92	1,581	10.84	0.81
45	Tidwell	4,477	30.31	2.34	2,847	26.17	2.05	2,297	21.14	1.65
47	Hillcroft	3,199	28.87	3.25	2,099	24.28	2.29	1,751	20.24	1.91
49	Chimney Rock / S Post Oak	3,005	22.63	1.96	1,943	17.80	1.48	1,524	13.96	1.16
60	Cambridge	2,417	24.45	2.92	790	14.25	1.60	706	12.73	1.43
68	Braeswood	2,685	25.62	2.06	1,390	20.42	1.52	1,147	16.86	1.26
84	Buffalo Speedway	1,871	14.90	1.56	1,078	12.97	1.19	809	9.73	0.89
86	FM 1960 / Imperial Valley	2,897	25.09	1.84	2,020	22.86	1.65	1,541	17.51	1.26
89	Dacoma	242	16.97	2.13	72	5.05	0.64	57	4.03	0.51
99	Ella - FM 1960	2,592	25.14	1.76	1,823	18.78	1.27	1,474	15.18	1.02
102	Bush IAH Express	3,984	25.65	1.28	2,759	28.25	1.22	2,335	23.94	1.03
Total		58,318	23.39	1.90	35,261	18.55	1.43	28,678	15.26	1.17

## Green Routes (60 Minute Off-Peak Service)

Average Daily Ridership & Performance Indicators

Green Routes										
September 2019		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
3	Langley/ Little York	1,543	15.86	1.13	1,048	12.32	0.83	873	10.27	0.70
5	Southmore	1,164	19.14	1.58	705	14.10	1.11	507	10.14	0.80
10	Willowbend	912	22.56	2.18	400	13.82	1.37	368	12.71	1.26
23	Clay - W 43rd	677	17.48	1.69	420	13.21	1.43	321	10.11	1.10
30	Clinton / Ella	988	11.70	0.97	519	7.42	0.62	473	6.80	0.57
38	Manchester - Lawndale	123	8.58	0.73	119	8.31	0.70	104	7.28	0.62
39	Katy Freeway	352	10.98	0.79	246	8.60	0.58	172	6.01	0.40
48	Market	797	18.43	1.77	490	13.76	1.32	315	9.02	0.85
58	Hammerly	581	15.59	1.38	350	11.56	1.04	259	8.55	0.77
59	Aldine Mail	372	13.03	1.07	302	10.77	0.87	257	9.20	0.74
64	Lincoln City	108	4.09	0.40	55	2.09	0.21	44	1.69	0.17
66	Quitman	530	14.31	1.16	310	10.50	0.86	197	6.71	0.55
70	Dairy Ashford	584	18.03	1.97	283	10.41	1.29	253	9.29	1.15
71	Memorial	361	11.18	0.73	131	5.49	0.37	128	5.36	0.36
71	Cottage Grove	37	2.50	0.22	28	1.95	0.17	14	0.99	0.09
72	Westview	428	14.53	1.07	272	12.36	0.89	224	10.19	0.73
75	Eldridge	794	17.19	1.42	419	14.24	1.00	334	11.35	0.79
76	Evergreen	1,467	20.58	1.57	740	20.77	1.58	552	15.55	1.18
77	Homestead	550	13.98	1.28	437	11.14	1.02	361	9.20	0.84
78	Wayside	541	14.53	1.29	407	10.96	0.97	313	8.42	0.74
79	Irvington	592	13.45	1.20	306	9.75	0.87	272	8.67	0.77
83	Lee Road - JFK	384	13.12	1.04	310	10.64	0.84	243	8.38	0.66
87	Sunnyside	1,377	22.08	1.77	850	18.41	1.64	616	13.33	1.18
88	Sagemont	1,041	22.47	1.90	698	20.65	1.74	527	15.58	1.32
96	Veterans Memorial	838	21.98	1.55	692	20.68	1.36	523	15.69	1.03
97	Settegast	600	18.95	1.23	207	6.64	0.42	138	4.46	0.28
98	Briargate	529	24.94	1.84	263	19.03	1.27	205	14.88	0.99
360	Peerless Shuttle	335	14.89	1.22	191	10.27	0.84	155	8.32	0.68
399	Kuykendahl Shuttle	186	12.44	1.18	125	8.46	0.79	65	4.39	0.41
Total		18,788	16.29	1.33	11,319	12.05	0.98	8,812	9.40	0.76



Other Routes

Average Weekday Ridership & Performance Indicators

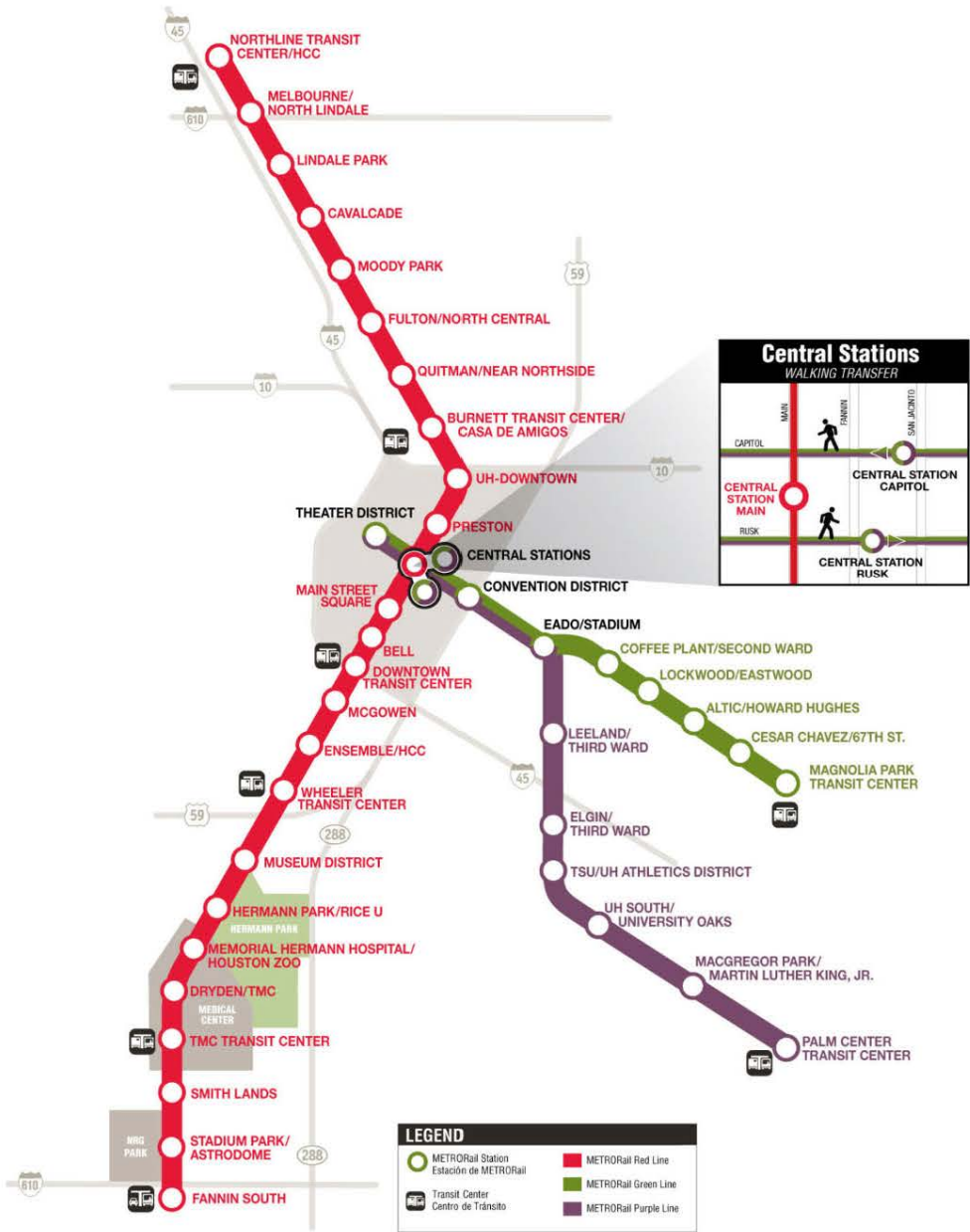
Other Routes										
September 2019		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
108	Veterans Memorial Express	1,079	20.09	1.11	N/A	N/A	N/A	N/A	N/A	N/A
412	Greenlink	732	13.43	2.34	N/A	N/A	N/A	N/A	N/A	N/A
413	Greenlink Orange	78	4.78	0.88	257	5.76	1.07	152	5.59	1.04
418	Juror Shuttle	478	19.65	4.32	N/A	N/A	N/A	N/A	N/A	N/A
Total		2,366	15.90	1.59	257	5.76	1.07	152	5.59	1.04

Community Connector

Average Daily Ridership & Performance Indicators

Community Connector Routes										
September 2019		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
333	Northeast	14.9	1.86	0.13	11.75	1.47	0.10	11.60	1.45	0.10
344	Acres Homes	594	5.61	0.74	142	2.56	0.35	124	2.24	0.30
363	Missouri City	153	2.77	0.54	105	2.44	0.47	71	1.64	0.32
364	Missouri City FLEX	27	0.63	0.12	18	0.41	0.08	12	0.28	0.05
Total		788	3.86	0.60	277	1.95	0.32	219	1.54	0.26

Local Network: Light Rail Service Map

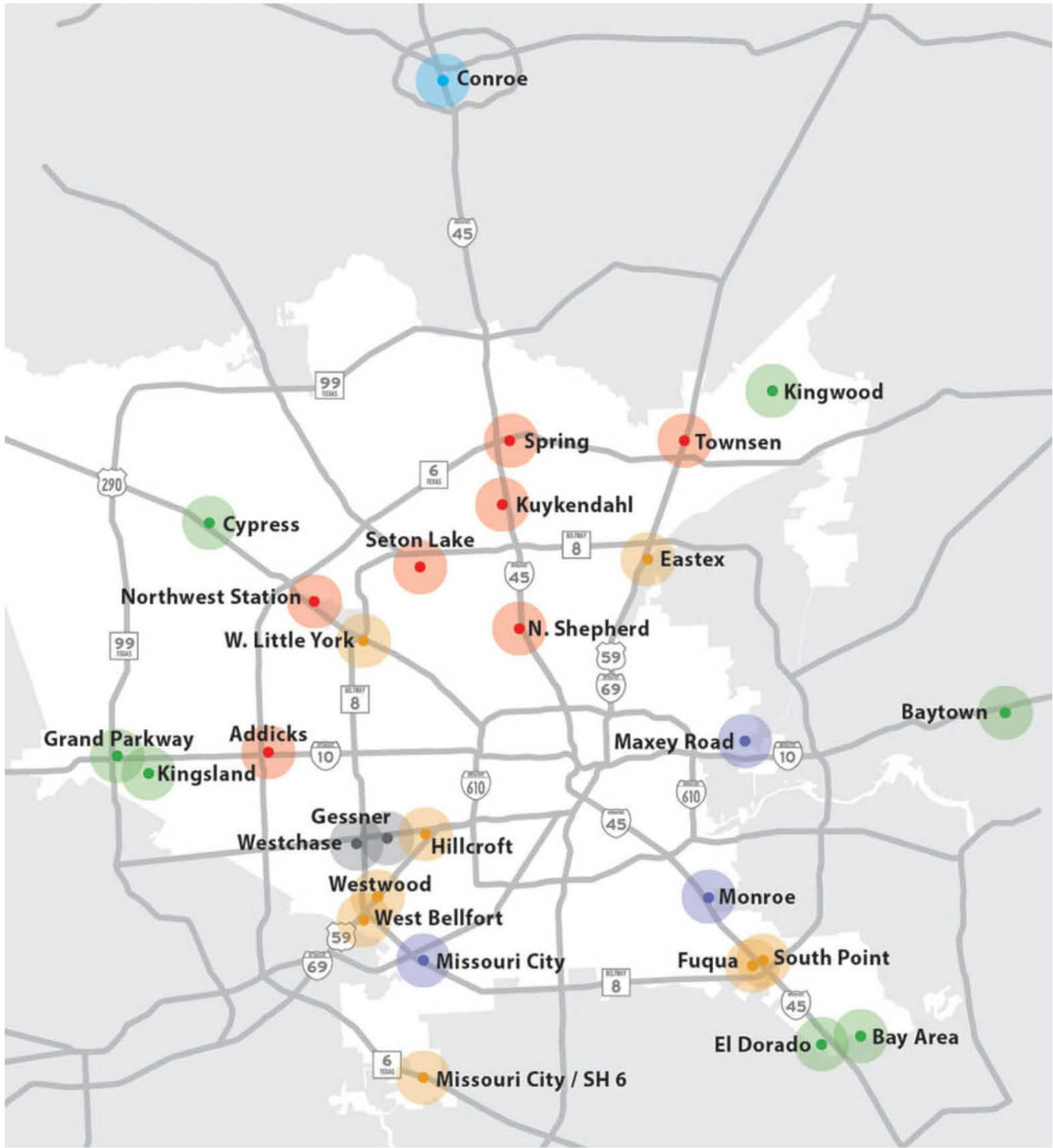


## Local Network: Light Rail

### Average Daily Ridership

September 2019	Average Boardings		
	Weekday	Saturday	Sunday
<b>Red Line</b>			
Northline Transit Center / HCC	3,151	1,866	1,737
Melbourne / North Lindale	284	153	174
Lindale Park	198	100	99
Cavalcade	801	494	448
Moody Park	556	386	383
Fulton / North Central	1,190	796	718
Quitman / Near Northside	644	363	253
Burnett Transit Center / Casa De Amigos	939	420	281
UH-Downtown	1,397	237	185
Preston	3,089	1,489	1,336
Central Station Main	2,954	1,455	1,163
Main Street Square	3,024	1,370	1,135
Bell	1,060	432	379
Downtown Transit Center	3,552	1,761	1,470
McGowen	1,409	803	582
Ensemble / HCC	2,402	1,008	789
Wheeler Transit Center	2,975	1,730	1,439
Museum District	1,412	616	557
Hermann Park / Rice U	523	470	299
Memorial Hermann Hospital / Houston Zoo	3,925	847	684
Dryden / TMC	5,063	899	735
TMC Transit Center	3,768	1,382	1,093
Smith Lands	3,404	340	252
Stadium Park / Astrodome	935	627	269
Fannin South	3,519	1,677	1,201
<b>Red Line Total</b>	<b>52,174</b>	<b>21,723</b>	<b>17,661</b>
<b>Green Line</b>			
Theater District	473	305	244
Central Station	1,281	923	713
Convention District	347	411	333
EaDo / Stadium	441	461	308
Coffee Plant / Second Ward	413	344	275
Lockwood / Eastwood	486	337	249
Altic / Howard Hughes	448	356	285
Cesar Chavez / 67th Street	337	256	230
Magnolia Park Transit Center	1,040	764	680
<b>Green Line Total</b>	<b>5,265</b>	<b>4,156</b>	<b>3,315</b>
<b>Purple Line</b>			
Theater District	1,068	291	233
Central Station	1,234	809	638
Convention District	361	334	285
EaDo / Stadium	485	449	398
Leeland / Third Ward	201	140	114
Elgin / Third Ward	523	424	356
TSU / UH Athletics District	1,178	538	409
UH South / University Oaks	1,156	373	260
MacGregor Park / Martin Luther King, Jr.	463	318	265
Palm Center Transit Center	913	597	497
<b>Purple Line Total</b>	<b>7,581</b>	<b>4,273</b>	<b>3,455</b>
<b>All Lines</b>			
<b>Red, Green &amp; Purple Lines</b>	<b>65,020</b>	<b>30,151</b>	<b>24,430</b>

Commuter Network: Park & Ride Service Map





## Commuter Network: Park & Ride

Average Weekday Ridership & Performance Indicators

Park & Ride Routes				
September 2019		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
170	Missouri City	974	28.53	1.08
202	Kuykendahl	1,728	26.28	1.05
204	Spring	1,404	33.26	1.12
212	Seton Lake	1,080	21.42	0.97
214	Northwest Station	1,978	29.54	1.05
216	West Little York	535	16.85	0.69
217	Cypress	2,485	28.16	0.91
221	Kingsland	2,327	27.25	0.92
222	Grand Parkway	3,302	36.21	1.16
228	Addicks	2,071	28.15	1.11
236	Maxey Road / Baytown	503	19.68	0.84
244	Monroe	527	22.97	1.16
246	Bay Area	1,305	21.14	0.86
247	Fuqua	896	28.97	1.34
248	El Dorado	681	20.35	0.80
255	Kingwood	906	20.25	0.66
256	Eastex	983	36.51	1.31
257	Townsen	1,074	33.74	1.20
261	West Loop	253	13.26	0.71
262	Westwood	677	20.80	0.85
265	West Bellfort	3,040	36.44	1.49
283	Kuykendahl - Greenway/Uptown	341	16.31	0.69
291	Conroe	90	10.44	0.32
292	Southwest Corridor - TMC	588	15.46	0.73
297	Gulf Corridor - TMC	1,101	28.49	1.12
298	Katy Corridor - TMC	1,577	23.37	1.09
Subtotal		32,425	26.66	1.02
Off-Peak				
209	North Corridor Midday/Evening	621	21.11	0.82
219	Northwest Corridor Midday/Evening	446	15.32	0.63
229	Katy Corridor Midday/Evening	836	25.18	0.94
249	Gulf Corridor Midday/Evening	366	10.23	0.53
259	Eastex Corridor Midday/Evening	288	13.57	0.46
269	Southwest Corridor Midday/Evening	275	11.51	0.63
Subtotal		2,832	16.41	0.69
Grand Total		35,257	25.38	0.98