

EXECUTIVE SUMMARY – November 2020

Calendar Mix. There was one fewer Saturday and one more Sunday in November 2020 compared to November 2019. METRO would have expected a negative impact to ridership in November 2020 relative to November 2019 due to calendar mix.

Calendar Mix – Holidays There were two observed holidays (Thanksgiving Day and the day after Thanksgiving) in November 2020 and November 2019. METRO would have expected a neutral impact to ridership in November 2020 relative to November 2019 due to holidays.

Weather. There was one weather day in November 2020 (Saturday) compared to one weather day in November 2019 (Weekday). METRO would have expected a negative impact to ridership in November 2020 due to weather.

Covid-19. The combination of Harris County's "Stay Home, Work Safe" advisory, emphasis on travel for essential purposes only, METRO's reduction in Park & Ride services due to declining ridership, and implementation of reduced maximum passenger loads for social distancing were all factors which impeded ridership. METRO would have expected a negative ridership impact as a result.

Service Disruption. There were four service interruption days in November 2020 compared to twelve (3 Full and 9 Partial) service interruption days in November 2019. METRO would have expected an increase in ridership as a result.

Special Events. There was one Houston Texans' home football games in November 2020 as compared to one game in November 2019. Attendance at November 2020 games was limited to a maximum of 15K fans. The restriction on attendance was not in place during the November 2019 home football games. METRO would have expected a negative ridership impact as a result.



NOVEMBER 2020 (Fiscal Year 2021) Ridership Summary

Monthly Total Ridership

Monthly Total Ridership	Local Network				Commuter Network	Entire Network
November	Local Bus	METRORapid	Light Rail	Total	Park & Ride	Grand Total
2020	2,690,578	20,611	715,397	3,426,587	85,425	3,512,012
2019	4,883,132	N/A	1,388,570	6,271,702	599,030	6,870,732
Change	-2,192,553		-673,173	-2,845,114	-513,606	-3,358,720
Percent	-45%		-48%	-45%	-86%	-49%

Average Weekday	Local Network				Commuter Network	Entire Network
November	Local Bus	METRORapid	Light Rail	Total	Park & Ride	Grand Total
2020	102,746	751	29,556	133,052	4,469	137,522
2019	190,656	N/A	60,345	251,001	31,896	282,898
Change	-87,911		-30,789	-117,949	-27,427	-145,376
Percent	-46%		-51%	-47%	-86%	-51%

Average Saturday	Local Network				Commuter Network	Entire Network
November	Local Bus	METRORapid	Light Rail	Total	Park & Ride	Grand Total
2020	78,956	658	16,225	95,839	N/A	95,839
2019	126,267	N/A	27,660	153,927		153,927
Change	-47,311		-11,435	-58,088		-58,088
Percent	-37%		-41%	-38%		-38%

Average Sunday	Local Network				Commuter Network	Entire Network
November	Local Bus	METRORapid	Light Rail	Total	Park & Ride	Grand Total
2020	64,140	519	13,973	78,632	N/A	78,632
2019	104,525	N/A	22,675	127,200		127,200
Change	-40,385		-8,702	-48,568		-48,568
Percent	-39%		-38%	-38%		-38%

Red Routes (15 Minute Peak Service)

Average Daily Ridership & Performance Indicators

Red Routes										
November 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	4,042	22.15	1.90	3,522	20.12	1.72	2,777	15.87	1.36
4	Beechnut	4,063	15.53	1.15	2,600	19.13	1.41	2,162	15.91	1.17
25	Richmond	3,273	14.87	1.23	2,301	16.62	1.47	1,835	13.25	1.18
26	Long Point / Cavalcade	2,430	13.47	1.04	1,654	18.33	1.42	1,350	14.96	1.16
27	Shepherd	1,825	11.23	0.95	1,201	16.34	1.23	898	12.22	0.92
40	Telephone / Heights	2,455	13.64	1.05	1,816	11.91	0.97	1,439	9.44	0.77
41	Kirby / Polk	678	7.46	0.70	585	6.44	0.61	502	5.52	0.52
46	Gessner	4,081	19.96	1.68	3,374	16.61	1.40	2,656	13.08	1.10
50	Broadway	1,181	19.34	1.48	1,018	16.90	1.30	928	15.41	1.18
51	Hardy - Kelley	506	11.20	0.98	362	8.01	0.70	323	7.16	0.62
52	Hardy - Ley	1,327	13.63	1.06	932	9.82	0.76	832	8.77	0.68
54	Scott	3,784	21.69	1.81	3,086	19.44	1.66	2,505	15.78	1.34
56	Airline / Montrose	3,725	13.65	1.14	3,019	16.42	1.34	2,924	15.91	1.29
63	Fondren	2,434	20.70	1.87	1,797	20.87	1.67	1,422	16.52	1.32
65	Bissonnet	3,259	18.06	1.40	2,191	22.42	1.74	1,675	17.14	1.33
73	Bellfort	3,030	19.47	1.56	2,442	23.39	1.84	1,744	16.70	1.31
80	MLK / Lockwood	2,487	17.41	1.03	2,015	14.12	0.84	1,364	13.32	0.84
81	Westheimer	1,239	8.13	0.15	N/A	N/A	N/A	N/A	N/A	N/A
82	Westheimer	6,969	13.52	1.15	5,016	21.01	1.89	4,205	17.62	1.58
85	Antoine / Washington	3,352	14.24	1.01	2,625	11.40	0.81	2,222	9.64	0.69
137	Northshore Express	1,628	15.67	1.06	1,342	13.17	0.89	1,062	10.43	0.71
152	Harwin Express	935	15.65	1.02	772	12.91	0.84	638	10.67	0.69
153	Harwin Express	1,138	11.19	0.68	888	8.73	0.53	738	7.25	0.44
160	Memorial City Express	174	6.23	0.30	179	6.38	0.31	164	5.85	0.28
161	Wilcrest Express	1,425	12.97	0.71	1,351	12.48	0.68	1,037	9.58	0.52
162	Memorial Express	380	8.33	0.45	333	7.31	0.39	276	6.06	0.33
Total		60,857	14.91	1.15	46,421	15.75	1.19	37,680	12.96	0.99

Blue Routes (30 Minute Peak Service)

Average Daily Ridership & Performance Indicators

Blue Routes										
November 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
6	Jensen / Greens	1,911	15.54	1.23	1,657	14.43	1.19	1,354	11.79	0.98
7	West Airport	431	12.81	0.96	374	11.12	0.83	273	8.13	0.61
8	West Bellfort	1,930	24.67	2.02	1,579	21.40	1.89	1,255	17.01	1.50
9	Gulfton / Holman	1,117	12.30	0.94	931	10.24	0.78	776	8.54	0.65
11	Almeda / Lyons	1,359	11.79	0.91	936	8.12	0.63	761	6.60	0.51
14	Hiram Clarke	1,100	15.13	1.25	840	14.58	1.23	704	12.23	1.03
20	Canal / Memorial	1,303	10.75	0.83	1,178	9.71	0.75	1,036	8.54	0.66
28	OST - Wayside	1,780	19.24	1.55	1,353	16.52	1.36	1,009	12.31	1.01
29	Cullen / Hirsch	2,249	11.46	0.88	1,978	10.29	0.79	1,593	8.29	0.63
32	Renwick / San Felipe	1,028	11.32	0.98	725	7.99	0.69	656	7.23	0.62
36	Kempwood	1,197	13.82	1.21	916	11.05	0.97	726	8.76	0.77
44	Acres Homes	1,496	9.70	0.73	1,227	8.18	0.61	1,060	7.06	0.53
45	Tidwell	2,674	18.50	1.37	2,210	20.42	1.59	1,689	15.61	1.22
47	Hillcroft	1,690	19.24	1.74	1,324	18.63	1.40	1,088	15.30	1.15
49	Chimney Rock / S Post Oak	1,552	13.91	1.11	1,151	10.54	0.87	942	8.63	0.71
60	Cambridge	784	13.73	1.54	468	8.45	0.95	380	6.85	0.77
68	Braeswood	1,296	15.65	1.28	1,040	15.28	1.14	804	11.82	0.88
84	Buffalo Speedway	825	9.93	0.90	706	8.50	0.77	586	7.06	0.64
86	FM 1960 / Imperial Valley	1,803	15.86	1.14	1,532	17.35	1.25	1,136	12.87	0.93
99	Ellis - FM 1960	1,502	15.25	1.03	1,170	12.08	0.81	1,025	10.59	0.71
102	Bush IAH Express	1,741	17.13	0.73	1,341	13.73	0.59	1,177	12.05	0.52
Total		30,768	14.40	1.10	24,636	12.42	0.95	20,030	10.10	0.77

Green Routes (60 Minute Peak Service)

Average Daily Ridership & Performance Indicators

Green Routes										
November 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
3	Langley/ Little York	913	10.74	0.73	785	9.23	0.63	653	7.68	0.52
5	Southmore	618	9.30	0.81	460	9.21	0.68	348	6.96	0.52
10	Willowbend	427	10.69	1.02	265	9.15	0.91	303	10.48	1.04
23	Clay - W 43rd	366	11.08	1.21	333	10.48	1.14	243	7.65	0.83
30	Clinton / Ella	460	6.58	0.55	357	5.10	0.43	288	4.11	0.35
38	Manchester - Lawndale	64	4.48	0.38	64	4.50	0.38	44	3.09	0.26
39	Katy Freeway	138	4.82	0.32	100	3.48	0.23	74	2.59	0.17
48	Market	314	8.83	0.85	293	8.24	0.79	185	5.21	0.50
58	Hammerly	307	10.15	0.90	250	8.25	0.73	187	6.19	0.55
59	Aldine Mail	208	7.28	0.60	214	7.62	0.61	187	6.69	0.54
64	Lincoln City	46	1.77	0.17	32	1.22	0.12	23	0.87	0.09
66	Quitman	309	10.49	0.80	225	7.62	0.58	190	6.44	0.49
67	Dairy Ashford	259	9.49	1.17	208	7.66	0.95	180	6.62	0.82
70	Memorial	182	7.60	0.51	118	4.96	0.33	102	4.27	0.28
71	Cottage Grove	11	0.76	0.07	5	0.37	0.03	5	0.32	0.03
72	Westview	209	9.51	0.67	184	8.36	0.59	142	6.44	0.45
75	Eldridge	350	11.15	0.78	255	8.66	0.61	212	7.22	0.51
76	Evergreen	754	14.15	1.08	533	14.98	1.14	459	12.90	0.98
77	Homestead	347	9.04	0.81	303	7.88	0.71	235	6.13	0.55
78	Wayside	280	7.68	0.67	247	6.76	0.59	223	6.11	0.53
79	Irvington	256	8.18	0.74	220	7.02	0.64	182	5.80	0.53
83	Lee Road - JFK	240	8.22	0.65	218	7.49	0.59	188	6.44	0.51
87	Sunnyside	526	10.39	0.93	400	8.66	0.77	322	6.98	0.62
88	Sagemont	644	13.94	1.17	479	14.17	1.20	359	10.63	0.90
89	Dacoma	131	8.83	0.91	40	2.72	0.28	41	2.78	0.28
96	Veterans Memorial	814	12.80	0.84	658	12.61	0.91	508	9.74	0.71
97	Settegast	238	7.64	0.49	160	5.15	0.33	130	4.18	0.27
98	Briargate	206	14.94	1.00	144	10.45	0.70	108	7.81	0.52
360	Peerless Shuttle	163	4.46	0.37	109	5.87	0.48	92	4.93	0.41
399	Kuykendahl Shuttle	103	6.89	0.65	47	3.13	0.30	47	3.17	0.30
Total		9,885	9.27	0.75	7,706	7.93	0.64	6,262	6.44	0.52

Others Routes

Average Daily Ridership & Performance Indicators

Other Routes										
November 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
108	Veterans Memorial Express	295	10.89	0.52	N/A	N/A	N/A	N/A	N/A	N/A
151	Westpark Express	184	11.71	0.58	N/A	N/A	N/A	N/A	N/A	N/A
402	Bellaire Quickline	433	11.18	0.90	N/A	N/A	N/A	N/A	N/A	N/A
418	Harris County Juror Shuttle	28	2.28	0.44	N/A	N/A	N/A	N/A	N/A	N/A
Total		939	10.01	0.66	N/A	N/A	N/A	N/A	N/A	N/A

Community Connector

Average Daily Ridership & Performance Indicators

Community Connector Routes										
November 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
333	Kashmere	5	0.68	0.05	8	1.00	0.07	6	0.75	0.05
344	Acres Homes	161	1.42	0.23	100	1.81	0.24	80	1.45	0.20
363	Missouri City	130	2.35	0.45	86	1.99	0.39	81	1.88	0.36
Total		297	1.40	0.24	194	1.37	0.23	168	1.18	0.20

METRORapid Silver Line

Average Daily Ridership & Performance Indicators

BUS RAPID TRANSIT										
November 2020		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
433	MetroRapid	751	5.03	0.68	658	4.43	0.60	519	3.49	0.47
Total		751	5.03	0.68	658	4.43	0.60	519	3.49	0.47

Commuter Network: Park & Ride

Average Daily Ridership & Performance Indicators

Park & Ride Routes				
November 2020		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
170	Missouri City	382	14.25	0.55
209	North Corridor	507	15.12	0.43
219	Northwest Corridor	431	9.34	0.28
229	Katy Corridor	459	9.93	0.30
236	Maxey Road / Baytown	115	5.67	0.27
249	Gulf Corridor	361	6.83	0.27
259	Eastex Corridor	419	8.26	0.28
269	Southwest Corridor	307	6.89	0.33
291	Conroe	22	7.39	0.23
292	Southwest Corridor - TMC	252	6.86	0.31
297	Gulf Corridor - TMC	494	11.52	0.49
298	Katy Corridor - TMC	720	8.98	0.39
Grand Total		4,469	9.23	0.35

Local Network: Light Rail

Average Daily Ridership

November 2020	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	1,890	1,244	1,128
Melbourne / North Lindale	145	85	79
Lindale Park	97	76	60
Cavalcade	407	268	243
Moody Park	294	243	212
Fulton / North Central	557	440	440
Quitman / Near Northside	325	180	195
Burnett Transit Center / Casa De Amigos	1,621	231	218
UH-Downtown	191	86	65
Preston	1,293	790	681
Central Station Main	1,043	682	578
Main Street Square	1,068	646	562
Bell	371	206	184
Downtown Transit Center	1,705	1,108	965
McGowen	653	457	355
Ensemble / HCC	1,000	593	466
Wheeler Transit Center	1,249	907	761
Museum District	622	241	317
Hermann Park / Rice U	267	213	184
Memorial Hermann Hospital / Houston Zoo	1,647	417	357
Dryden / TMC	2,524	445	391
TMC Transit Center	1,387	753	652
Smith Lands	1,932	169	130
Stadium Park / Astrodome	330	205	298
Fannin South	2,012	935	846
Red Line Total	24,628	11,620	10,367
Green Line			
Theater District	208	154	120
Central Station	566	439	355
Convention District	87	124	97
EaDo / Stadium	262	300	221
Coffee Plant / Second Ward	237	254	174
Lockwood / Eastwood	243	223	171
Altic / Howard Hughes	239	234	192
Cesar Chavez / 67th Street	225	216	173
Magnolia Park Transit Center	603	573	464
Green Line Total	2,670	2,516	1,966
Purple Line			
Theater District	160	129	106
Central Station	450	376	280
Convention District	89	109	84
EaDo / Stadium	246	263	243
Leeland / Third Ward	147	142	113
Elgin / Third Ward	269	272	220
TSU / UH Athletics District	233	230	148
UH South / University Oaks	129	99	57
MacGregor Park / Martin Luther King, Jr.	163	158	116
Palm Center Transit Center	372	313	273
Purple Line Total	2,258	2,089	1,640
All Lines			
Red, Green & Purple Lines	29,556	16,225	13,973

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