METRO

Fiscal Year 2021

Monthly Performance Report

Revenue • Expense • Ridership • Performance

April 2021



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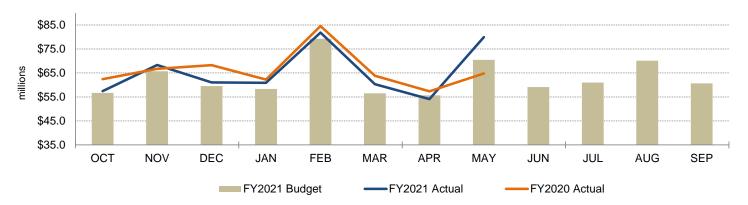
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MONTHLY PERFORMANCE REPORT May 2021 Sales Tax Revenue



Total FY2021 Sales Tax budget is \$752.9 million

Budget to Actual FY2021

(\$ millions) **Budget** Variance % Actual October 57.4 0.7 1.3% 56.7 November 65.7 68.3 2.6 4.0% December 61.1 2.6% 59.5 1.5 January 58.3 60.9 2.5 4.3% February 79.3 81.8 2.6 3.2% March 56.5 60.3 3.8 6.8% April 55.7 54.1 (2.9%)(1.6)May 70.4 79.9 9.5 13.5% June 0.0% July 0.0% August 0.0% September 0.0% FY2021 YTD 502.1 \$ \$ 523.8 \$ 21.7 4.3%

Prior Year vs. Current Year

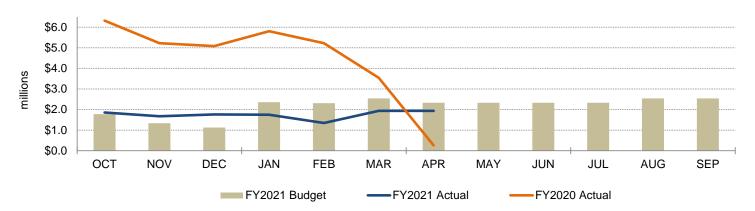
(\$ millions) Prior Year **Current Year** Variance % October (8.0%)62.4 57.4 (5.0)November 66.7 68.3 1.6 2.4% December 68.2 61.1 (7.2)(10.5%)**January** 62.2 60.9 (1.3)(2.2%)February 84.5 81.8 (2.7)(3.2%)March 63.8 60.3 (5.5%)(3.5)April 57.3 54.1 (5.7%)(3.2)64.8 79.9 23.3% May 15.1 June 0.0% July 0.0% August 0.0% September 0.0% **FY2021 YTD** \$ 530.1 \$ 523.8 \$ (6.3)(1.2%)

Sales Tax revenue for the month of May 2021 of \$79.9 million is \$9.5 million or 13.5% over estimates.

Sales Tax revenue for the year-to-date through May 2021 of \$523.8 million is \$21.7 million or 4.3% over estimates.

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MONTHLY PERFORMANCE REPORT April 2021 Fare Revenue



Total FY2021 Fare Revenue budget is \$25.8 million

Budget to Actual FY2021

(\$ millions)

	Вι	ıdget	Actual	Variance	%
October		1.8	1.9	0.1	5.6%
November		1.3	1.7	0.4	30.8%
December		1.1	1.8	0.7	63.6%
January		2.4	1.7	(0.7)	(29.2%)
February		2.3	1.3	(1.0)	(43.5%)
March		2.5	1.9	(0.6)	(24.0%)
April		2.3	1.9	(0.4)	(17.4%)
May		-	-	-	0.0%
June		-	-	-	0.0%
July		-	-	-	0.0%
August		-	-	-	0.0%
September		-	-	-	0.0%
FY2021 YTD	\$	13.8	12.3	\$ (1.5)	(10.9%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	1.9	(4.4)	(69.8%)
November	5.2	1.7	(3.5)	(67.3%)
December	5.1	1.8	(3.3)	(64.7%)
January	5.8	1.7	(4.1)	(70.7%)
February	5.2	1.3	(3.9)	(75.0%)
March	3.5	1.9	(1.6)	(45.7%)
April	0.3	1.9	1.6	533.3%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September		-	-	0.0%
FY2021 YTD	\$ 31.5	\$ 12.3	\$ (19.2)	(61.0%)

Fare Revenue for the month of April 2021 of \$1.9 million is \$0.4 million or 17.4% under budget.

Fare Revenue for the year-to-date through April 2021 of \$12.3 million is \$1.5 million or 10.9% under budget.

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Service Related Grant Revenue Total FY2021 Service Related Grant budget is \$83.0 million

(\$ millions) % Budget Actual Variance October 0.4 4.7 4.3 1075.0% November 0.4 4.9 4.5 1125.0% December 0.4 6.0 5.6 1400.0% 37.9 37.5 0.4 9375.0% January **February** 0.4 7.1 6.7 1675.0% March 0.4 4.9 4.5 1125.0% **April** 6.9 0.4 6.5 1625.0% May 0.0% 0.0% June 0.0% July 0.0% August 0.0% September \$ 2.9 \$ 72.3 \$ **FY2021 YTD** 69.4 2393.1%

Service Related Grant Revenue for the month of April 2021 of \$6.9 million is \$6.5 million or 1625.0% over budget.

Service Related Grant Revenue for the year-to-date through April 2021 of \$72.3 million is \$69.4 million or 2393.1% over budget.

Capital Grant Revenue Total FY2021 Capital Grant budget is \$62.0 million

(\$ millions) Actual

	Budget	Actual	Variance	%
October	3.4	1.4	(2.0)	(58.8%)
November	3.4	(0.0)	(3.4)	(100.0%)
December	3.4	1.1	(2.3)	(67.6%)
January	3.4	3.4	(0.0)	0.0%
February	3.4	1.5	(1.9)	(55.0%)
March	3.4	1.8	(1.6)	(47.1%)
April	3.4	0.6	(2.8)	(82.4%)
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 23.9	\$ 9.8	\$ (14.1)	(59.0%)

Capital Grant Revenue for the year-to-date through April 2021 of \$9.8 million is \$14.1 million under budget.

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Interest & Miscellaneous Revenue Total FY2021 Interest & Miscellaneous Revenue budget is \$16.7 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.0	0.6	(0.4)	(40.0%)
November	0.9	0.4	(0.5)	(55.6%)
December	0.9	0.6	(0.3)	(33.3%)
January	1.4	0.0	(1.4)	(100.0%)
February	1.3	0.1	(1.2)	(92.3%)
March	1.3	0.4	(0.9)	(69.2%)
April	1.3	0.4	(0.9)	(69.2%)
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2021 YTD	\$ 8.2 \$	2.6 \$	(5.6)	(68.3%)

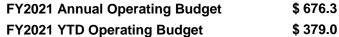
Composition of Interest & Miscellaneous Revenue

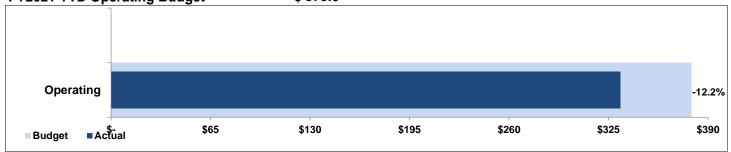
	Year-to-	Date Actual	Current Month Actual					
	\$ millions	% of Total	\$ millions	% of Total				
Interest Income	0.2	9.2%	(0.0)	-3.4%				
HOT Lanes Revenue	1.4	54.0%	0.3	66.4%				
Inter Government Revenue	-	0.0%	-	0.0%				
Other	0.9	36.8%	0.2	37.1%				
Total \$	2.6	100.0% \$	0.4	100.0%				

Interest & Misc. Revenue for the year-to-date of \$2.6 million through April 2021 is \$5.6 million or 68.3% under budget.

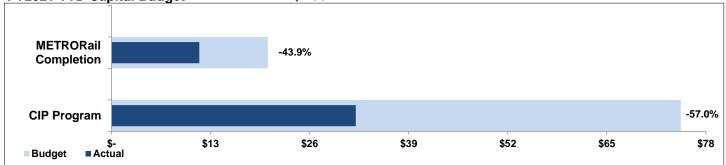
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Budget Summary (\$ millions)

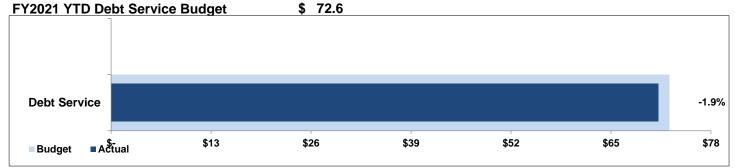




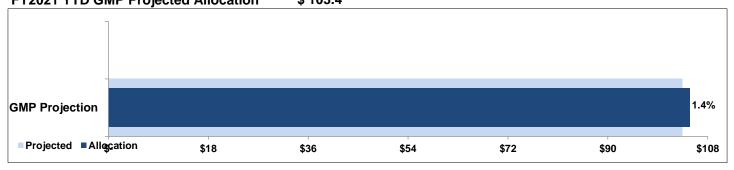
FY2021 Annual Capital Budget \$ 172.1 FY2021 YTD Capital Budget \$ 95.2



FY2021 Annual Debt Service Budget \$119.0



FY2021 Annual GMP Projected Allocation \$ 179.8 FY2021 YTD GMP Projected Allocation \$ 103.4



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MONTHLY PERFORMANCE REPORT April 2021 Operating Expenses

	FY21 Annual Budget	April Budget	April Actual		\$ Variance % (favorable)/u	
Labor & Fringe Benefits	\$ 390,009,964	\$ 32,620,611	\$ 28,643,182	\$	(3,977,429)	(12.2%)
Non-Labor	278,674,959	\$ 26,661,865	\$ 17,260,833		(9,401,032)	(35.3%)
Subtotal Labor & Non-Labor	668,684,924	59,282,476	45,904,015	_	(13,378,461)	(22.6%)
Contingency	7,635,076	-	-		-	0.0%
Total Operating Budget	\$ 676,320,000	\$ 59,282,476	\$ 45,904,015	\$	(13,378,461)	(22.6%)

Comparison of Budget to Actual Year-to	o-Date April 2021	(7 months)			
	FY21 Annual	Year-to-Date	Year-to-Date	\$ Variance	% Variance
Payroll & Benefits	Budget	Budget	Actual	(favorable)/unfavorable
Wages	\$ 145,943,967	\$ 85,402,850	\$ 78,797,689	\$ (6,605,161)	(7.7%)
Union Fringe Benefits	86,039,940	49,182,331	48,612,185	(570,146)	(1.2%)
Subtotal Union Labor	231,983,907	134,585,181	127,409,875	(7,175,306)	(5.3%)
Salaries and Non-Union Wages	115,006,976	64,429,997	63,121,722	(1,308,275)	(2.0%)
Non-Union Fringe Benefits	53,896,141	30,633,709	27,308,531	(3,325,178)	(10.9%)
Subtotal Non-Union Labor	168,903,117	95,063,706	90,430,253	(4,633,453)	(4.9%)
Allocation to Capital & GMP	(10,877,060)	(6,188,013)	(4,940,608)	1,247,404	(20.2%)
Subtotal Labor and Fringe Benefits	390,009,964	223,460,874	212,899,519	(10,561,355)	(4.7%)
Total Materials & Supplies					
Services	87,527,601	44,214,468	25,567,143	(18,647,325)	(42.2%)
Materials and Supplies	31,685,995	19,122,816	15,427,956	(3,694,860)	(19.3%)
Fuel and Utilities	37,919,770	20,961,139	17,530,957	(3,430,182)	(16.4%)
	157,133,366	84,298,423	58,526,056	(25,772,367)	(30.6%)
<u>Administration</u>					
Casualty and Liability	7,021,253	3,925,410	3,310,146	(615,264)	(15.7%)
Purchased Transportation	101,193,050	58,220,553	50,608,206	(7,612,346)	(13.1%)
Leases, Rentals and Misc.	14,383,333	9,610,152	7,643,595	(1,966,557)	(20.5%)
Allocation to Capital & GMP - Non-Labor	(1,056,042)	(536,741)	(412,697)	124,044	(23.1%)
·	121,541,594	71,219,374	61,149,251	(10,070,123)	(14.1%)
Subtotal Non-Labor	278,674,959	155,517,796	119,675,307	(35,842,490)	(23.0%)
Subtotal Labor and Non-Labor	668,684,924	378,978,671	332,574,826	(46,403,844)	(12.2%)
Contingency	7,635,076	-	-	-	0.0%
Subtotal Contingency	7,635,076	-	-	-	0.0%
Total Operating Budget	\$ 676,320,000	\$ 378,978,671	\$ 332,574,826	\$ (46,403,844)	(12.2%)
Non-Budgeted Expense			,		
Gain/ Loss Disposal	-	-	(313,497)	(313,497)	0.0%
Grand Total	\$ 676,320,000	\$ 378,978,671	\$ 332,261,329	\$ (46,717,341)	(12.3%)

Operating Expenses for the month of April 2021 of \$45.9 million are \$13.4 million or 22.6% under budget.

Operating Expenses year-to-date through April 2021 of \$332.6 million are \$46.4 million or 12.2% under budget.

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April 2021

Major Operating Budget Variance Items - Categories with major variances

, , ,			Fiscal Year \$ Varian	
Expense Type	FY2021 Budget	FY2021 Actual	(under budget) /	
Payroll & Benefits	223,460,874	212,899,519	\$ (10,561,355)	
Union Labor Union Vacancies - Wages - Bus Operator Union - Fringes - Savings driven by vacancies Union Vacancies - Wages - Bus Maintenance Overtime in Bus Transportation Union Vacancies - Fringes - Uniform & Tool Allo Union Vacancies - Wages - Facilities Maintenan Union Vacancies - Wages - METRORail			(5,810,000) (866,000) (623,000) (496,000) (481,000) (481,000) (245,000)	
Offset by Overtime in Facilities Maintenance Union Vacancies - Vacation Buyback Overtime in METRORail Overtime in Bus Maintenance Benefit Trust Contribution				175,000 224,000 296,000 399,000 648,000
Non-Union Labor Savings in healthcare due to vacancies Savings in base salaries due to vacancies Savings in overtime Savings in retiree health benefits			(3,021,000) (1,289,000) (215,000) (106,000)	
Total Materials & Supplies	84,298,423	58,526,056	\$ (25,772,367)	
Services				
Operations & Customer Service - due to underru (-\$2.4 million), Support and Other Services (-\$2. Maintenance (-\$904,000), Building & Grounds M \$221,000), Contracted Vehicle Repairs (-\$136,0	2 million), BOF laintenance (-\$351,000)	, Education & Training	(6,130,000)	
Help (+\$160,000) <u>EVP PE&C</u> - due to overrun in Contract and Cor <u>Marketing & Corporate Communications</u> - due to			(4,914,000)	
Contract and Contractual Support Services (-\$3-Services (-\$193,000) and Equipment Repairs &	40,000), Support and O	ther	(2,572,000)	
<u>Safety</u> - due to underruns in Contract and Contract Incentive Program (-\$113,000)		,	(676,000)	
<u>Capital & Environmental Planning</u> - due to under Services	rrun in Contract and Co	ntractual Support	(567,000)	
Engineering & Capital Project - due to underrun	in Contract and Contrac	ctual Support Services	(545,000)	
Information Technology - due to underrun in Cor Government Affairs - due to underrun in Legislat Legal - due to underrun in Legal Fees	tive Coordination		(477,000) (388,000) (291,000)	
<u>Finance</u> - due to underruns in Contract Employn Other Services (-\$115,000)	nent Services (-\$149,00	0) and Support and	(264,000)	
Human Resources - due to underrun in Contract <u>Urban Design</u> - due to underrun in Contract and Partnership Promotions - due to underrun in Pro	Contractual Support Se	ervices	(201,000) (142,000) (137,000)	
Client & Vanpool Ridership Services - due to une Services		Contractual Support	(113,000)	
COLVICOS				
General underspending in other areas Authority		<u>ove</u>	(005,000)	
Underspending in Support & Other Services through Underspending in Contract and Contractual Sup	•	ut the Authority	(385,000) (320,000)	
Underspending in Equipment Repairs & Mainten	ance throughout the Au	•	(226,000)	
Underspending in Education and Training through			(173,000)	
Underspending in Advertising throughout the Au	tnority		(100,000)	

Continued on Next Page

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Major Operating Budget Variance Items - Categories with major variances

Fiscal Year 2021

\$ Variance **Expense Type** FY2021 Budget FY2021 Actual (under budget) / over budget **Materials and Supplies** Underruns in -Material price variances on production/refurbished orders and inventory revaluations and (2,789,000)disposals Minor Tools (1,920,000)Other Parts (424,000)Tires & Tubes (276,000)Supplies - EDP (246,000)Special Office Supplies (194,000)**Tech Equipment** (168,000)Other Supplies (120,000)Offset by miscellaneous overruns in -Parts - Exterior Body & Windows 139,000 Bus Parts - Brakes 422,000 Transmission 431,000 Bus Engines - mostly in Unit Overhaul 1,167,000 **Fuel and Utilities** Underruns in -Diesel Fuel and related taxes (2,729,000)Compressed Natural Gas (746,000)Offset by miscellaneous overruns in -Telephone 109,000 Administration 71,219,374 61,149,251 (10,070,123) **Casualty & Liability** Higher than expected subrogation (509,000)**Purchased Transportation METROLift** (4.451.000)Regional Vanpool (1,677,000)Northwest Contract (1,562,000)Leases, Rentals, & Miscellaneous Lower than expected Information Technology Rent Software Payments (1,302,000)Underspending in discretionary (travel, memberships, etc.) and other miscellaneous

items

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(514,000)

Total Net Operating Budget / Expenses by Department

Authorized EOY					Year-to-Date-		Current Month
Headcount		<u>Department</u>	Annual Budget	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,238		Operations & Customer Service	479,507,148	277,716,325	252,251,738	(25,464,587)	(4,407,126)
		EVP Operations & Customer Service	-	-	3,030	3,030	-
	3,238	Operations & Customer Service	479,507,148	277,716,325	252,248,708	(25,467,617)	(4,407,126)
258		Administration	63,532,833	39,090,520	36,075,938	(3,014,582)	(1,437,873)
	2	EVP, Administration	502,231	290,109	312,069	21,960	234
	73	Information Technology	23,157,346	15,874,684	14,954,032	(920,653)	(818,533)
	53	Human Resources	26,406,437	15,200,034	13,612,884	(1,587,150)	(397,103)
	123	Procurement & Materials	12,542,953	7,219,462	6,738,162	(481,299)	(209,508)
	7	State of Good Repair	923,865	506,231	458,791	(47,440)	(12,964)
47		Planning, Engineer, & Construction	25,965,221	10,272,279	4,750,321	(5,521,957)	(5,134,473)
	5	EVP PE&C	20,919,827	7,388,705	2,381,689	(5,007,015)	(4,946,961)
	17	Capital & Environmental Planning	4,304,141	2,189,361	1,890,982	(298,380)	(186,477)
	18	Engineering & Capital Project	707,401	667,367	421,563	(245,804)	(181)
	7	Construction	33,852	26,845	56,087	29,242	(854)
77		Finance	12,968,396	7,412,084	6,401,590	(1,010,495)	(186,231)
	4	CFO	2,496,698	1,388,417	999,273	(389,143)	(52,908)
	73	Finance	10,471,698	6,023,668	5,402,316	(621,351)	(133,324)
44		Govt & Public Affairs	13,440,993	7,494,075	4,669,256	(2,824,819)	(522,758)
	2	Deputy CEO	584,112	338,892	327,437	(11,456)	(989)
	9	Public Engagement	1,534,498	897,018	783,631	(113,387)	(24,696)
	29	Client & Vanpool Ridership Services	9,020,768	4,940,371	2,863,893	(2,076,478)	(371,370)
	3	Gov't Affairs	1,993,268	1,161,698	690,703	(470,995)	(95,429)
	1	Urban Design	308,348	156,096	3,592	(152,504)	(30,273)
19		Legal	3,956,998	2,167,051	1,760,481	(406,570)	(43,509)
38		Communications	14,209,063	6,059,733	3,050,684	(3,009,049)	(590,577)
	4	EVP, Communications	807,309	488,215	439,389	(48,826)	(11,365)
	7	Press Office	783,667	454,750	426,542	(28,208)	(11,427)
	26	Marketing & Corporate Communication	12,147,978	4,793,832	2,003,112	(2,790,720)	(529,205)
	1	Partnership Promotions	470,109	322,937	181,642	(141,295)	(38,580)
9		Audit	1,333,264	751,100	640,566	(110,535)	(30,411)
5		Office of Innovation	743,390	417,859	394,011	(23,848)	(20,905)
387		METRO Police	34,057,596	18,853,604	16,500,768	(2,352,836)	(869,937)
49		Safety	12,287,204	6,996,290	5,820,490	(1,175,800)	(99,357)
15		Executive and Board	3,127,306	1,747,751	1,445,761	(301,989)	(43,666)
		Non Departmental	3,267,064	-	(1,187,399)	(1,187,399)	8,363
		President & CEO Contingency	7,923,523	-	-	- 1	-
		Other (MTA Revenue/Expense)	-	-	622	622	-
4,186		Total Operating Budget	676,320,000	378,978,671	332,574,826	(46,403,844)	(13,378,461)

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April 2021

Total Net Operating Budget / Expenses by Department as of the end of April 2021 vs. April 2020

		April 2021 Year-to-Date			April 2020 Year-to-Date								
<u>Department</u>	<u>Budget</u>	Expense	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>							
Operations & Customer Service	277,716,325	252,251,738	(25,464,587)	283,288,254	279,035,452	(4,252,802)							
EVP Operations & Customer Service	-	3,030	3,030	-	10,060	10,060							
Operations & Customer Service	277,716,325	252,248,708	(25,467,617)	283,288,254	279,025,392	(4,262,862)							
Administration	39,090,520	36,075,938	(3,014,582)	38,164,415	35,091,867	(3,072,548)							
EVP, Administration	290,109	312,069	21,960	288,785	258,156	(30,629)							
Information Technology	15,874,684	14,954,032	(920,653)	15,920,627	14,712,890	(1,207,737)							
Human Resources	15,200,034	13,612,884	(1,587,150)	14,327,618	13,006,291	(1,321,327)							
Procurement & Materials	7,219,462	6,738,162	(481,299)	7,150,176	6,695,513	(454,663)							
State of Good Repair	506,231	458,791	(47,440)	477,210	419,017	(58,193)							
Planning, Engineering and Construction	10,272,279	4,750,321	(5,521,957)	2,228,279	1,693,868	(534,410)							
EVP PE&C	7,388,705	2,381,689	(5,007,015)	76,263	15,537	(60,727)							
Capital & Environmental Planning	2,189,361	1,890,982	(298,380)	1,533,355	1,382,983	(150,372)							
Engineering & Capital Project	667,367	421,563	(245,804)	463,736	300,148	(163,588)							
Construction	26,845	56,087	29,242	154,924	(4,800)	(159,724)							
Finance	7,412,084	6,401,590	(1,010,495)	6,569,133	5,886,156	(682,977)							
CFO	1,388,417	999,273	(389,143)	522,143	343,257	(178,886)							
Finance	6,023,668	5,402,316	(621,351)	6,046,989	5,542,898	(504,091)							
Gov't & Public Affairs	7,494,075	4,669,256	(2,824,819)	9,148,310	8,156,155	(992,155)							
Deputy CEO	338,892	327,437	(11,456)	322,862	313,400	(9,462)							
Public Engagement	897,018	783,631	(113,387)	996,654	901,551	(95,104)							
Client & Vanpool Ridership Services	4,940,371	2,863,893	(2,076,478)	7,059,902	6,351,133	(708,769)							
Gov't Affairs	1,161,698	690,703	(470,995)	517,789	491,093	(26,695)							
Urban Design	156,096	3,592	(152,504)	251,103	98,978	(152,125)							
Legal	2,167,051	1,760,481	(406,570)	2,803,487	2,134,012	(669,475)							
Communications	6,059,733	3,050,684	(3,009,049)	9,696,346	7,578,975	(2,117,371)							
EVP, Communications	488,215	439,389	(48,826)	698,238	523,513	(174,725)							
Press Office	454,750	426,542	(28,208)	428,626	380,256	(48,369)							
Marketing & Corporate Communication	4,793,832	2,003,112	(2,790,720)	8,312,568	6,457,709	(1,854,859)							
Partnership Promotions	322,937	181,642	(141,295)	256,914	217,496	(39,418)							
Audit	751,100	640,566	(110,535)	862,279	597,917	(264,362)							
Office of Innovation	417,859	394,011	(23,848)	802,480	874,052	71,572							
METRO Police	18,853,604	16,500,768	(2,352,836)	19,116,149	17,160,294	(1,955,855)							
Safety	6,996,290	5,820,490	(1,175,800)	6,429,822	5,544,416	(885,406)							
Executive & Board	1,747,751	1,445,761	(301,989)	1,849,296	1,682,944	(166,352)							
Non-Departmental	-	(1,187,399)	(1,187,399)	21,829	-	(21,829)							
Contingency	=	=	=		=	=							
Other MTA Revenue / Expense		622	622		(1,294,215)	(1,294,215)							
TOTAL OPERATING BUDGET	\$ 378,978,671	\$ 332,574,826	\$ (46,403,844)	\$ 380,980,078	\$ 364,141,893	\$ (16,838,186)							

April 2021

Capital, and Debt Service Expenses

Budget vs. Actual - Month and Fiscal Year-to-Date (\$ millions)

Capital Budget

	F	Y2021		<u>N</u>	Month of April 2021						Fiscal Year to Date						
	Annual				Variance										Varian	ıce	
	В	Budget		Budget	Actual \$		\$	%	Budget		Actual			\$	%		
METRORail Completion	\$	37.1	\$	3.3	\$	1.1	\$	(2.2)	(66.7%)	\$	20.5	\$	11.5	\$	(9.0)	(43.9%)	
Capital Improvement Program	\$	135.0	\$	12.0	\$	9.7	\$	(2.3)	(19.2%)	\$	74.7	\$	32.1	\$	(42.6)	(57.0%)	
Total Capital	\$	172.1	\$	15.2	\$	10.8	\$	(4.4)	(28.9%)	\$	95.2	\$	43.6	\$	(51.6)	(54.2%)	

METRORail Completion expenses for the year-to-date through April 2021 of \$11.5 million are \$9.0 million or 43.9% under budget.

Other Capital Improvement Program expenses for the year-to-date through April 2021 of \$32.1 million are \$42.6 million or 57.0% under budget.

Debt Service Budget

	F	Y2021	2021 <u>Month of April 2021</u>									<u>Fi</u>	Fiscal Year to Date					
	A	Annual Variance									Varian	ce						
	E	Budget	t Budget		Actual \$		%	Budget		Actual			\$	%				
Debt Service	\$	119.0	\$	9.9	\$	9.4	\$	(0.5)	(5.1%)	\$	72.6	\$	71.2	\$	(1.4)	(1.9%)		

Debt Service expenses for the year-to-date through April 2021 of \$71.2 million are \$1.4 million under budget.

General Mobility Transfers

General Mobility Program Projections

Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date (\$ millions)

	F	<u>!</u>	Month of April 2021						Fiscal Year to Date							
	P	nnual						Varia	nce						Variar	ıce
	Pro	jection	Pro	jection	Allo	ocation		\$	%	Pro	jection	Allo	ocation		\$	%
General Mobility	\$	179.8	\$	13.2	\$	13.0	\$	(0.2)	(1.5%)	\$	103.4	\$	104.8	\$	1.4	1.4%

Funds allocated to the General Mobility Fund totaling \$104.8 million for the year-to-date through April 2021 are \$1.4 million or 1.4% more than the amount projected.

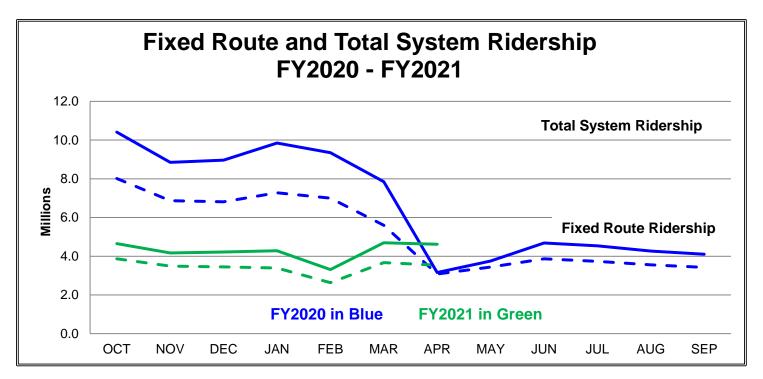
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MONTHLY PERFORMANCE REPORT April 2021 **Ridership by Service Category**

						YTD % Change
Service Category	Apr-20 Boardings	Apr-21 Boardings	Apr-21 vs. Apr-20	Apr-20 YTD Boardings	Apr-21 YTD Boardings	Apr-21 vs. Apr-20
Fixed Route Services	_	_		_	_	
Local Network						
Local Bus	2,502,694	2,776,706	10.9%	31,537,041	18,668,539	(40.8%)
METRORapid Silver Line	0	19,960	0.0%	0	136,253	0.0%
<u>METRORail</u>						
Red (North) Line	491,138	496,518	1.1%	7,462,835	3,598,424	(51.8%)
Green (East) Line	1,043	69,992	6610.6%	764,194	488,301	(36.1%)
Purple (Southeast) Line	62,097	57,794	(6.9%)	1,028,808	405,122	(60.6%)
METRORail (all lines)	554,278	624,304	12.6%	9,255,837	4,491,847	(51.5%)
METRORail-Bus Bridge	0	47,895	0.0%	89,201	253,948	184.7%
METRORail total	554,278	672,199	21.3%	9,345,038	4,745,795	(49.2%)
Subtotal Local Network	3,056,972	3,468,865	13.5%	40,882,079	23,550,587	(42.4%)
<u>Commuter</u>						
Park & Ride	21,576	92,153	327.1%	3,715,602	626,988	(83.1%)
Subtotal Fixed Route Service	3,078,548	3,561,018	15.7%	44,597,681	24,177,575	(45.8%)
Special Events	2,130	1,013	(52.4%)	65,254	1,925	(97.0%)
Total Fixed Route	3,080,678	3,562,031	15.6%	44,662,935	24,179,500	(45.9%)
Customized Bus Services						
METROLift	61,244	110,208	79.9%	1,092,808	686,408	(37.2%)
METRO STAR Vanpool	16,479	24,438	48.3%	802,918	145,839	(81.8%)
Internal Service	7	0	0.0%	81	0	(100.0%)
Subtotal Customized Bus	77,730	134,646	73.2%	1,895,807	832,247	(56.1%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	0	944,152	0.0%	11,867,391	5,065,696	(57.3%)
Total System	3,158,408	4,640,829	46.9%	58,426,133	30,077,443	(48.5%)

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MONTHLY PERFORMANCE REPORT April 2021 Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of April 2021 of 3.6 million is 0.5 million or 15.7% greater than last year.

Total fixed route ridership, excluding special events, for the year-to-date through April 2021 of 24.2 million is 20.4 million or 45.8% less than last year.

METRORail ridership for the month of April 2021 of 0.7 million is 21.3% greater than last year.

METRORail ridership year-to-date through April 2021 of 4.7 million is 49.2% less than last year.

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Performance Statistics

												20	mark wet	Benefimark Missed
Fiscal Year 2021														
SAFETY & SECURITY	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2021 FY2021 YTD YTD Actual GOAL
Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	54 1.10	28 0.63	31 0.67	17 0.38	24 0.69	36 0.76	35 0.75						≤ 50 ≤ 1.11	225 ≤ 348 0.72 ≤ 1.11
Rail Accidents Rail Accidents per 100,000 vehicle miles	5 1.73	5 1.88	4 1.86	4 2.05	6 4.04	5 2.59	5 2.70						≤ 8 ≤ 2.75	34 ≤ 59 2.28 ≤ 2.75
BRT Accidents	0	0	0	1	0	0	0							1
Group A Criminal Offenses Group A Criminal Offenses per 100,000 boardings	116 2.49	77 1.84	107 2.52	88 2.04	73 2.20	85 1.80	88 1.90						≤ 132 ≤ 2.10	634 ≤ 924 2.11 ≤ 2.10
Criminal Incidents - METRO properties	98	74	92	75	62	76	78						≤ 170	555 ≤ 1,190
CUSTOMER SERVICE	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2021 FY2021 YTD YTD Actual GOAL
Complaint Contacts per 100,000 Boardings Commendations	18.94 192	21.13 170	21.35 178	19.73 173	22.45 132	19.89 169	22.78 163						< 21.00 ≥ 150	20.83 < 21.0 1,177 ≥ 1050
Average Call Center Answer Delay (Sec.)	8	10	8	8	20	9	11						< 105	11 < 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.
- Group A criminal offenses met the benchmark for both the month and the year-to-date.
- Criminal incidents on METRO properties met the benchmark for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings did not meet the goal for the month but did for the year-to-date.
- The number of commendations met the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

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Benchmark Met

Benchmark Missed

April 2021

Performance Statistics

-												Bench	mark Met	Benchma	rk Missed
					Fise	cal Yea	ır 2021								
													Current	FY2021	FY2021
SERVICE & RELIABILITY	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Month	YTD	YTD GOAL
On-Time Performance	001	NOV	DEC	JAN	FEB	WAR	APK	WAT	JUN	JUL	AUG	SEP	Target	Actual	GUAL
Bus - Local	N/A	N/A	N/A	78.5%	78.9%	77.7%	77.2%						≥ 75%	78.1%	≥ 75%
Bus - Park & Ride	N/A	N/A	N/A	81.7%	78.5%	77.4%	79.6%						≥ 76%	79.3%	
Bus - Weighted Average	N/A	N/A	N/A	79.3%	78.8%	77.6%	77.8%						- ≥ 75%	78.4%	≥ 75%
METROLift	95.0%	95.5%	95.6%	96.0%	94.0%	92.1%	87.7%						≥ 90%	93.7%	90%
Rail - Red Line	95.2%	93.3%	N/A	93.9%	95.4%	95.3%	94.3%						≥ 93%	94.5%	93.0%
Rail - South East Purple Line	96.1%	97.5%	97.4%	96.6%	96.4%	98.6%	97.8%						≥ 95%	97.2%	95.0%
Rail - East End Green Line	98.7%	98.5%	96.7%	97.0%	97.4%	97.1%	97.2%						≥ 95%	97.5%	95.0%
BRT - METRORapid Silver Line	92.2%	90.3%	92.7%	94.2%	93.3%	94.0%	94.3%						≥ 90%	93.0%	90.0%
MDBF (Mean Distance Between Mechanical Failures) - Buses	7,852	7,207	8,277	8,720	7,447	7,855	8,234						≥ 7,500	7,931	7,286
MDBF (Mean Distance Between Mechanical Failures) - METROLift	30,592	27,186	32,650	27,283	22,226	19,821	18,878						≥ 21,000	24,470	21,000
MDBF (Mean Distance Between Mechanical Failures) - METRORapid	5,307	5,156	11,060	5,550	3,831	7,487	7,150						≥ 7,500	6,013	7,286
MDBSI (Mean Distance Between Service Interruptions) - METRORail	24,150	20,410	17,913	19,501	24,726	19,323	15,415						≥ 15,000	19,889	15,000
Average Peak HOT Lanes Speed (miles pe	r hour)														
I-45 North HOV	63	63	63	63	62	63	62						≥ 45	73	≥ 45
I-45 South HOV	61	61	61	61	61	61	60						> 45	71	
US-290 HOV	68	68	66	69	69	68	65						≥ 45	79	≥ 45
US-59 North HOV	67	67	66	67	67	67	67						≥ 45	78	≥ 45
US-59 South HOV	59	59	59	60	59	59	58						≥ 45	69	≥ 45

Bus On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift did not meet the minimum performance standard for the month but did for the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

METRORapid On-Time Performance

• BRT (Silver Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for Buses met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift did not meet the minimum performance standard for the month but did for the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METRORapid did not meet the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and year-to-date.

HOT Lane Average Speed

• The average peak speed for all HOT Lanes met both the monthly and year-to-date goals.

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Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

<u>Group A Criminal Incidents Offenses</u> - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boarding's.

<u>Criminal</u> <u>Incidents - METRO Properties</u> - The total Criminal Incidents - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported in terms of the absolute number of incidents.

<u>Complaint Contacts</u> - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boarding's.

<u>Commendations</u> - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For Metrorail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

<u>Mean Distance Between Mechanical Failures (MDBF)</u> - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

<u>Mean Distance Between Service Interruptions</u> (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

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MONTHLY PERFORMANCE REPORT April 2021 Balance Sheet

	April 30, 2020 (\$)	April 30, 2021 (\$)	Change (\$)
Assets	•	-	
Cash	4,872,239	4,820,907	(51,331)
Receivables	152,993,153	124,371,987	(28,621,166)
Inventory	38,074,238	43,022,938	4,948,700
Investments	422,530,736	568,883,206	146,352,470
Other Assets	10,751,813	8,698,634	(2,053,179)
Land & Improvements	361,691,785	354,132,237	(7,559,548)
Capital Assets, Net of Depreciation	2,397,995,465	2,349,706,949	(48,288,516)
Total Assets	3,388,909,429	3,453,636,859	64,727,430
Deferred Outflow of Resources ¹	104,564,462	135,108,120 ²	30,543,658
	3,493,473,891	3,588,744,979	95,271,088
Liabilities			
Trade Payables	32,683,162	25,657,907	(7,025,255)
Accrued Payroll	31,931,293	32,140,370	209,077
Debt Payable	1,292,350,179	1,189,309,981	(103,040,198)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	852,841,152	889,874,775	37,033,623
Other Liabilities	118,880,669	146,286,794	27,406,125
Total Liabilities	2,328,686,455	2,283,269,828	(45,416,627)
Net Assets - Retained Earnings	1,164,787,436	1,305,475,150	140,687,715
Total Liabilities and Net Assets	3,493,473,891	3,588,744,979	95,271,088

Notes:

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¹ A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."

² The deferred outflow for FY2021 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$8,255,586), [2] Non Union Pension Plan (\$25,985,424), [3] Union Pension Plan (\$22,181,080), [4] Bonds (\$5,934,840), [5] Non Union OPEB (\$4,745,738) and [6] Union OPEB (\$68,005,452). These items will be recognized as expenses in future periods to which they relate.