

EXECUTIVE SUMMARY – August 2021

Calendar Mix. There was one additional weekday and one fewer Saturday in August 2021 compared to August 2020. METRO would have expected a positive impact to ridership in August 2021 relative to August 2020 due to calendar mix.

Calendar Mix – Holidays There were no holidays in August 2021 and no holidays in August 2020. METRO would have expected a neutral impact to ridership in August 2021 relative to August 2020 due to holidays.

Weather. There were zero weather days in August 2021 compared to two weather days in August 2020. METRO would have expected a positive impact to ridership in August 2021 relative to August 2020 due to weather. Please see Service Disruption section below for additional information on Hurricane Laura related ridership in FY2020.

COVID-19 . The Harris County COVID-19 threat level was ORANGE on Sunday, August 1, 2021 but was raised to RED on August 6, 2021 as compared to RED for August 1 – 31, 2020. Combined with METRO's elimination of social distancing passenger loads, METRO would have expected a positive impact to ridership in August 2021 relative to August 2020.

Service Disruption. There was one service interruption day that affected the RED rail line in August 2021 compared to zero service interruption days which affected the RED rail line in August 2020. Additionally, METRO suspended all service on Wednesday August 26, 2020 at 4PM due to the impending landfall of Hurricane Laura on either Wednesday August 26, 2020 or Thursday August 27, 2020. METRO did not suspend service due to a tropical weather event in August 2021. METRO would have expected a positive impact to ridership in August 2021 relative to August 2020 as a result of service disruptions.

Special Events. There was one Houston Texans preseason home game and one National Battle of the Bands at NRG Stadium in August 2021 compared to zero special events in August 2020. METRO would have expected a positive impact to ridership as a result.

Special Levels. There was one service change in August 2021 and there was one service change in August 2020. There were fewer revenue hours of service on both local and Park & Ride services in August 2021 than in August 2020. With fewer revenue hours of service, METRO would have expected a negative impact to ridership in August 2021 relative to August 2020.

In-Person Schooling. In August 2021, local private and public schools, colleges, and universities opened in-person classes. In-person classes on a limited basis did not begin until October 2020. METRO would have expected a positive impact to ridership as a result.

The METRO logo is displayed in white, bold, sans-serif capital letters on a blue background.

AUGUST 2021 (Fiscal Year 2021) Ridership Summary

Monthly Total Ridership

Monthly Total Ridership	Local Network				Commuter Network	Entire Network
August	Local Bus	METRO Rapid	Light Rail	Total	Park & Ride	Grand Total
2021	3,043,954	18,848	881,667	3,943,530	156,602	4,101,071
2020	2,677,877	5,496	749,022	3,432,394	73,592	3,500,490
Change	366,077	13,352	132,646	511,135	83,010	600,581
Percent	14%	243%	18%	15%	113%	17%

Average Weekday	Local Network				Commuter Network	Entire Network
August	Local Bus	METRO Rapid	Light Rail	Total	Park & Ride	Grand Total
2021	108,924	661	32,644	142,229	7,089	149,318
2020	99,510	724	29,752	129,986	3,826	133,088
Change	9,413	-63	2,892	12,243	3,263	16,230
Percent	9%	-9%	10%	9%	85%	12%

Average Saturday	Local Network				Commuter Network	Entire Network
August	Local Bus	METRO Rapid	Light Rail	Total	Park & Ride	Grand Total
2021	81,093	516	19,936	101,545	N/A	101,545
2020	74,207	520	15,103	89,830		89,310
Change	6,886	-4	4,833	11,715		12,235
Percent	9%	-1%	32%	13%		14%

Average Sunday	Local Network				Commuter Network	Entire Network
August	Local Bus	METRO Rapid	Light Rail	Total	Park & Ride	Grand Total
2021	66,934	446	16,307	83,687	N/A	83,687
2020	63,801	456	14,514	78,771		78,315
Change	3,133	-10	1,793	4,916		5,372
Percent	5%	-2%	12%	6%		7%

Red Routes (15 Minute Peak Service)

Average Daily Ridership & Performance Indicators

Red Routes										
August 2021		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	4,419	24.22	2.08	3,828	21.87	1.87	3,125	17.86	1.53
4	Beechnut	4,783	15.75	1.22	3,149	13.04	0.98	2,547	10.55	0.79
25	Richmond	3,634	13.36	1.12	2,721	11.97	1.05	2,118	9.31	0.81
26	Long Point / Cavalcade	2,431	13.47	1.04	1,595	17.67	1.37	1,258	13.95	1.08
27	Shepherd	1,946	11.97	1.03	1,166	15.86	1.22	939	12.78	0.98
40	Telephone / Heights	2,585	14.36	1.11	2,013	13.20	1.08	1,624	10.65	0.87
41	Kirby / Polk	735	8.08	0.76	679	7.47	0.71	550	6.05	0.57
46	Gessner	4,323	19.70	1.69	3,536	17.99	1.51	2,826	14.38	1.21
50	Broadway	1,225	19.09	1.47	1,063	17.66	1.35	923	15.33	1.17
51	Hardy - Kelley	551	12.21	1.06	397	8.80	0.77	331	7.33	0.64
52	Hardy - Ley	1,426	14.64	1.14	1,023	10.78	0.84	838	8.83	0.69
54	Scott	3,617	19.59	1.59	2,692	16.96	1.44	2,263	14.25	1.21
56	Airline / Montrose	3,744	13.70	1.14	3,101	16.87	1.37	3,087	16.79	1.37
63	Fondren	2,454	20.87	1.89	1,925	22.37	1.79	1,413	16.41	1.31
65	Bissonnet	3,513	17.02	1.43	2,227	22.78	1.77	1,668	17.06	1.33
73	Bellfort	2,926	18.80	1.50	2,240	21.45	1.68	1,781	17.06	1.34
80	MLK / Lockwood	2,461	15.20	1.02	1,837	12.87	0.76	1,256	12.27	0.77
82	Westheimer	7,571	19.01	1.58	5,854	20.05	1.79	5,045	17.28	1.55
85	Antoine / Washington	3,630	15.42	1.10	2,785	12.09	0.86	2,247	9.76	0.69
137	Northshore Express	1,722	16.57	1.13	1,147	11.26	0.76	1,034	10.15	0.69
152	Harwin Express	987	16.51	1.07	797	13.34	0.87	655	10.97	0.71
153	Harwin Express	1,419	13.36	0.80	930	9.14	0.55	800	7.86	0.48
160	Memorial City Express	196	7.02	0.34	176	6.29	0.31	158	5.64	0.27
161	Wilcrest Express	1,578	14.36	0.78	1,274	11.77	0.64	1,020	9.42	0.51
162	Memorial Express	433	9.51	0.51	340	7.47	0.40	290	6.36	0.34
Total		64,311	16.14	1.25	48,497	15.21	1.16	39,797	12.64	0.97

Blue Routes (30 Minute Peak Service)

Average Daily Ridership & Performance Indicators

Blue Routes										
August 2021		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
6	Jensen / Greens	2,001	10.99	0.72	1,469	10.97	0.70	1,175	8.77	0.56
7	West Airport	473	14.08	1.05	328	9.78	0.73	274	8.16	0.61
8	West Bellfort	2,014	21.03	1.61	1,337	18.12	1.60	1,185	16.06	1.42
9	Gulfton / Holman	1,446	13.93	1.20	1,035	11.39	0.87	834	9.19	0.70
11	Alameda / Lyons	1,512	11.20	0.80	1,093	8.10	0.58	835	6.19	0.44
14	Hiram Clarke	1,119	15.40	1.28	854	14.82	1.25	677	11.75	0.99
20	Canal / Memorial	1,471	12.13	0.94	1,200	9.90	0.77	1,044	8.61	0.67
28	OST - Wayside	1,748	16.77	1.52	1,259	15.36	1.26	1,025	12.51	1.03
29	Cullen / Hirsch	2,076	10.58	0.81	1,813	9.44	0.72	1,425	7.42	0.57
32	Renwick / San Felipe	1,067	12.35	1.09	782	9.07	0.80	734	8.50	0.75
36	Kempwood	1,170	13.50	1.19	892	10.76	0.94	734	8.85	0.78
44	Acres Homes	1,523	8.86	0.64	1,170	7.80	0.58	1,059	7.06	0.53
45	Tidwell	2,579	16.68	1.15	1,954	17.91	1.24	1,514	13.88	0.96
47	Hillcroft	2,186	18.65	1.66	1,445	20.33	1.53	1,180	16.60	1.25
49	Chimney Rock / S Post Oak	1,760	13.67	1.13	1,298	11.89	0.98	995	9.12	0.75
60	Cambridge	1,147	20.11	2.26	583	10.51	1.18	502	9.06	1.02
68	Braeswood	1,281	15.47	1.27	980	14.41	1.07	809	11.89	0.89
84	Buffalo Speedway	967	11.64	1.06	773	9.30	0.85	614	7.39	0.67
86	FM 1960 / Imperial Valley	1,646	14.48	1.04	1,225	13.87	1.00	1,054	11.94	0.86
99	Ella - FM 1960	1,314	13.34	0.90	1,052	10.87	0.73	926	9.57	0.64
102	Bush IAH Express	1,806	17.78	0.76	1,406	14.40	0.62	1,272	13.03	0.56
Total		32,308	13.88	1.04	23,951	11.87	0.88	19,868	9.84	0.73

Green Routes (60 Minute Peak Service)

Average Daily Ridership & Performance Indicators

Green Routes										
August 2021		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
3	Langley/ Little York	950	11.17	0.76	763	8.98	0.61	641	7.54	0.51
5	Southmore	733	10.38	0.90	500	10.01	0.74	368	7.37	0.55
10	Willowbend	429	10.74	1.03	252	8.70	0.86	246	8.49	0.84
23	Clay - W 43rd	378	11.44	1.25	273	8.59	0.93	276	8.68	0.94
30	Clinton / Ella	471	6.74	0.57	383	5.48	0.46	309	4.42	0.37
38	Manchester - Lawndale	87	6.11	0.52	95	6.68	0.57	82	5.75	0.49
39	Katy Freeway	159	5.56	0.36	100	3.48	0.23	77	2.69	0.18
48	Market	332	9.32	0.90	265	7.46	0.72	395	11.09	1.07
58	Hammerly	326	10.77	0.96	237	7.84	0.70	183	6.05	0.54
59	Aldine Mail	272	9.59	0.78	213	7.59	0.61	219	7.81	0.63
64	Lincoln City	50	1.89	0.19	29	1.12	0.11	29	1.11	0.11
66	Quitman	264	8.92	0.68	218	7.41	0.57	185	6.28	0.48
67	Dairy Ashford	270	9.92	1.23	192	7.05	0.87	173	6.36	0.79
70	Memorial	203	8.49	0.56	139	5.83	0.39	110	4.62	0.31
71	Cottage Grove	8	0.57	0.05	7	0.46	0.04	2	0.12	0.01
72	Westview	231	10.51	0.74	190	8.66	0.61	183	8.30	0.58
75	Eldridge	341	10.88	0.76	316	10.75	0.75	208	7.06	0.49
76	Evergreen	814	15.23	1.13	589	16.53	1.22	391	10.98	0.81
77	Homestead	333	8.63	0.78	282	7.35	0.66	238	6.19	0.56
78	Wayside	329	9.03	0.78	257	7.05	0.61	219	6.00	0.52
79	Irvington	282	8.99	0.82	223	7.11	0.65	211	6.73	0.61
83	Lee Road - JFK	197	6.76	0.53	167	5.71	0.45	140	4.80	0.38
87	Sunnyside	478	9.44	0.84	371	8.03	0.71	325	7.05	0.63
88	Sagemont	773	10.77	0.91	611	9.32	0.79	495	7.55	0.64
89	Dacoma	127	8.56	0.88	43	2.92	0.30	31	2.09	0.21
96	Veterans Memorial	860	13.55	0.88	661	12.66	0.92	510	9.77	0.71
97	Settegast	261	8.40	0.53	137	4.39	0.28	142	4.58	0.29
98	Briargate	190	13.80	0.92	148	10.72	0.71	95	6.87	0.46
360	Peerless Shuttle	140	3.84	0.32	85	4.55	0.37	71	3.80	0.31
399	Kuykendahl Shuttle	99	6.63	0.63	93	6.21	0.59	51	3.44	0.33
Total		10,387	9.47	0.77	7,840	7.81	0.63	6,605	6.58	0.53

Others Routes

Average Daily Ridership & Performance Indicators

Other Routes										
August 2021		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
108	Veterans Memorial Express	272	10.07	0.48	N/A	N/A	N/A	N/A	N/A	N/A
151	Westpark Express	175	11.15	0.56	N/A	N/A	N/A	N/A	N/A	N/A
402	Bellaire Quickline	477	12.34	0.99	N/A	N/A	N/A	N/A	N/A	N/A
418	Harris County Juror Shuttle	118	5.45	1.04	N/A	N/A	N/A	N/A	N/A	N/A
Total		1,043	10.11	0.70	N/A	N/A	N/A	N/A	N/A	N/A

Community Connector

Average Daily Ridership & Performance Indicators

Community Connector Routes										
August 2021		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
309	Gulfton Circulator	551	6.88	0.89	572	7.11	0.92	475	5.90	0.77
333	Kashmere	7	0.93	0.07	6	0.72	0.05	6	0.73	0.05
344	Acres Homes	117	1.03	0.17	96	1.73	0.23	70	1.26	0.17
363	Missouri City	200	3.62	0.70	132	3.06	0.59	113	2.63	0.51
Total		875	4.13	0.72	806	5.68	0.94	664	4.68	0.78

METRO Rapid Silver Line

Average Daily Ridership & Performance Indicators

BUS RAPID TRANSIT										
August 2021		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
433	MetroRapid	661	5.12	0.64	516	4.01	0.50	446	3.47	0.43
Total		661	5.12	0.64	516	4.01	0.50	446	3.47	0.43

Commuter Network: Park & Ride

Average Daily Ridership & Performance Indicators

Park & Ride Routes				
August 2021		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
170	Missouri City	404	15.08	0.59
202	Kuykendahl	509	14.62	0.52
204	Spring	410	10.52	0.36
214 / 216	214 Northwest Station / 216 West Little York	514	12.41	0.44
217	Cypress	589	12.74	0.40
222	Grand Parkway	630	13.62	0.43
221 / 228	221 Kingsland / 228 Addicks	720	16.32	0.50
236	Maxey Road	141	6.71	0.33
244 / 248	244 Monroe / 248 El Dorado	350	7.36	0.30
246 / 247	246 Bay Area / 247 Fugua	443	8.83	0.34
259	Eastex Freeway Corridor	706	11.91	0.39
269	Southwest Freeway Corridor	593	11.59	0.52
291	Conroe / TMC	39	13.40	0.42
292	Southwest Corridor - TMC	279	7.58	0.34
297	Gulf Corridor - TMC	501	11.67	0.50
298	Katy Corridor - TMC	825	10.29	0.44
Grand Total		7,652	11.41	0.43

Local Network: Light Rail

Average Daily Ridership

August 2021	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	1,941	1,802	1,654
Melbourne / North Lindale	157	123	100
Lindale Park	101	81	65
Cavalcade	395	358	268
Moody Park	304	320	263
Fulton / North Central	595	610	475
Quitman / Near Northside	319	265	214
Burnett Transit Center / Casa De Amigos	1,706	330	269
UH-Downtown	356	129	113
Preston	1,534	1,062	836
Central Station Main	1,380	1,068	772
Main Street Square	1,329	835	719
Bell	449	310	246
Downtown Transit Center	1,806	1,156	990
McGowen	780	584	464
Ensemble / HCC	1,114	689	574
Wheeler Transit Center	1,485	1,123	918
Museum District	709	443	378
Hermann Park / Rice U	296	262	239
Memorial Hermann Hospital / Houston Zoo	1,678	444	387
Dryden / TMC	2,645	498	395
TMC Transit Center	1,603	959	749
Smith Lands	1,968	248	159
Stadium Park / Astrodome	466	317	248
Fannin South	1,954	1,167	997
Red Line Total	27,070	15,182	12,491
Green Line			
Theater District	203	129	117
Central Station	647	554	420
Convention District	143	175	139
EaDo / Stadium	254	397	263
Coffee Plant / Second Ward	231	218	170
Lockwood / Eastwood	256	221	183
Altic / Howard Hughes	234	201	184
Cesar Chavez / 67th Street	207	196	175
Magnolia Park Transit Center	628	560	477
Green Line Total	2,804	2,650	2,128
Purple Line			
Theater District	271	127	105
Central Station	543	409	337
Convention District	133	156	125
EaDo / Stadium	259	360	221
Leeland / Third Ward	148	125	117
Elgin / Third Ward	275	233	216
TSU / UH Athletics District	293	189	152
UH South / University Oaks	279	116	72
MacGregor Park / Martin Luther King, Jr.	161	133	119
Palm Center Transit Center	409	259	223
Purple Line Total	2,771	2,105	1,688
All Lines			
Red, Green & Purple Lines	32,644	19,936	16,307

NOTES
<i>In November 2020, Route 81 Westheimer was combined with Route 82 Westheimer.</i>
<i>In November 2020, completion of parking at the Northwest Transit Center eliminated the need for Route 290 Northwest Transit Center Shuttle.</i>
<i>Between October 2020 and May 2021, Route 311 Bayou City Event Center Shuttle was not operated because Harris County did not hold its monthly auction."</i>
<i>Between October 2020 and August 20, 2021, the following routes was not in service: 202,204,216,217,222,228,244,& 247.</i>
<i>New Service - 309 Gullfrott Circulator inception date August 22, 2021</i>