AUTHORIZING THE PRESIDENT & CEO TO NEGOTIATE A MEMORANDUM OF UNDERSTANDING WITH THE UPTOWN DISTRICT AND FINALIZING COMMITMENTS FOR UPTOWN BUS RAPID TRANSIT (BRT) PROJECT REQUIREMENTS AND DETERMINE METRO'S RESPONSIBILITY; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS,

- Authorizing the President & CEO to negotiate a memorandum of understanding the Uptown District regarding the Uptown Bus Rapid Transit Project with the following parameters:
- Require communications infrastructure be included in the design and construction of the project with the requirement that the Uptown District pay for such design and construction costs;
- In consideration of Uptown District paying for the design and construction of the communication infrastructure for the project, that METRO allow the use or conveyance of right-of-way or real property owned by METRO for the project;
- Require design elements of the parking garage to allow for the future expansion of the parking capacity;
- Require a nominal free to be charged for parking to offset costs of maintenance of the parking garage;
- Require a fare to be collected on the transit system consistent with METRO's fare policy and fare sponsorship policy;
- · Require the design of the system to be able to run service south of Post Oak;
- Require that station naming be consistent with METRO's station naming criteria and policy;
- Require that Uptown District secure the concurrence of Harris County for the use of Harris County/Harris County Toll Roll Authority right-of-way for the project;
- The memorandum of understanding will be presented to the board of directors for approval.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE

METROPOLITAN TRANSIT AUTHORITY THAT:

MIMILIA

Section 1. The Board of Directors hereby authorizes the President and CEO to

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT & CEO TO EXECUTE AND DELIVER CONTRACTS, PURCHASE ORDERS AND CHECK REQUESTS WITH MULTIPLE VENDORS FOR THE MARKETING AND EDUCATION ON THE GREEN (EAST END) RAIL LINE, THE PURPLE (SOUTHEAST) RAIL LINE, METRO'S NEW BUS NETWORK AND OTHER RIDERSHIP INITIATIVES; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, in order to educate and promote the East End and Southeast Rail Lines, METRO'S

New Bus Network and other ridership initiatives, METRO contracts with multiple media outlets to reach
out to a large and diverse population in the Houston Region; and

WHEREAS, staff recommends contracts, purchase orders and check requests with multiple vendors for the marketing and education on the Green (East End) Rail Line, The Purple (Southeast) Rail Line, METRO's New Bus Network and other ridership initiatives for an amount not-to-exceed \$2,734,034.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President & CEO to execute and deliver contracts, purchase orders and check requests with multiple vendors for the marketing and education to promote the Green (East End) Rail Line, the Purple (Southeast) Rail Line, METRO's New Bus Network and other ridership initiatives for an amount not-to-exceed \$2,734,034.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

ATTEST

Assistant Secretary

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Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT AND CEO TO EXECUTE AND DELIVER CONTRACT WITH GALLAGHER BENEFIT SERVICES, INC., FOR HEALTH BENEFITS BROKER/CONSULTANT SERVICES; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO is in need of a health benefits broker consulting services; and

WHEREAS, METRO issued a request for proposal for health benefits broker consulting services; and

WHEREAS, Gallagher Benefits Services, Inc.'s proposal was found to be the most advantageous and the best overall value for METRO; and

WHEREAS, METRO staff recommends a contract with Gallagher Benefit Services, Inc. for broker consultant services for an amount not-to-exceed \$1,170,000.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to execute and deliver a contract with Gallagher Benefit Services, Inc., for health benefits broker and consulting services for an amount not-to-exceed \$1,170,000.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

ATTEST

Assistant Secretary

Gilbert Andrew Garcia, CFA

RESOLUTION 2015 - 159

A RESOLUTION

AUTHORIZING THE PRESIDENT AND CEO TO AMEND THE EXISTING INTERLOCAL AGREEMENT BETWEEN METRO AND HARRIS COUNTY FOR PARK AND RIDE SERVICE IN BAYTOWN, TEXAS FOR A MAXIMUM PERIOD OF TWELVE MONTHS TO ALLOW CONTINUOUS OPERATION WHILE METRO'S BOARD OF DIRECTORS CONSIDERS A CHANGE IN ITS POLICY FOR CONTRACTING SERVICE; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, pursuant to Section 451.056 of the Texas Transportation Code, METRO may enter into Interlocal Agreements with other governmental entities to provide service outside of its service area; and

WHEREAS, METRO entered into an Interlocal Agreement with Harris County to provide Park and Ride service in Baytown, Texas provided that Harris County pay the fully allocated cost of such service; and

WHEREAS, Harris County has requested a twelve month extension of the Interlocal Agreement to provide Park and Ride service to and from Baytown, Texas.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to amend the existing Interlocal Agreement between METRO and Harris County, to provide Park and Ride Service in Baytown, Texas, provided that Harris County pays for the fully allocated cost of such service.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

ATTEST

Assistant

Gilbert Andrew Garcia, CFA

DECLARING CERTAIN PROPERTIES AS SURPLUS; AUTHORIZING AND DIRECTING THE PRESIDENT AND CEO TO NEGOTIATE THE SALE OR EXCHANGE OF SUCH PROPERTY AND TO EXECUTE AND DELIVER APPROPRIATE DOCUMENTS FOR SUCH SALE OR EXCHANGE; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO owns properties at:

- 4911 San Jacinto Street between Rosedale Street and Wichita Street;
- 2526 N. Main Street at Boundary Street;
- 0 Texas Avenue (approximately 4,672 sf of an east portion of Reserve A, Block 1, METRO
 TPSS) at St. Charles Street;
- 3829, 3839, & 3845 Harrisburg Blvd. at Drennan Street;
- 0 Harrisburg Blvd. at Drennan Street (Tracts 3B, 3, & 4A, Block 1, Brady Place);
- 4819 Harrisburg Blvd. at Stiles Street;
- 0 Latham Street (Lots 8 14, Block 12, Young Mens);
- 6601 & 6603 Harrisburg Blvd. at 66th Street;
- 1108 York Street (Lots 2 5, Block 613, Ranger-SSBB) at Lamar Avenue;
- 2215 & 2211 Scott Street together with 2218 Edmundson Street at Hadley Street (Tract 2 Block
 27, Houston City Street Railway Section 4; Tract 1A Block 6 Paine H A; Lots 3 & 4 Block 27,
 Houston City Street Railway Section 4);
- 5709 Martin Luther King Jr. Blvd. along with approximately 2,789 sf of the northeast corner of
 5203 Griggs Street (Tracts 1G, 1G-1, 1K, 1L & 1P Abstract 51 L Moore along with approximately 2,789 sf Tract 1J Abstract 51 L Moore);
- 0 Keene Street (Tract B Block 8, Allen A C), 1615 Keene Street, 400 Harrington Street, & 1507
 Keene Street (Tract 5, Abstract 1 J Austin) collectively;
- 6000 N. Main Street (Heights Transit Center); (the "Properties") and

WHEREAS, METRO staff has determined that the Properties are not needed for current or future transit development; and

WHEREAS, METRO staff recommends that the Properties be declared surplus and sold or exchanged pursuant to Chapter 272 of the Local Government Code.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby declares the Properties surplus and authorizes the President and CEO to sell or exchange the Properties in one or more transactions for consideration not less than their fair market value, in accordance with Chapter 272 of the Local Government Code.

Section 2. The President and CEO is hereby authorized and directed to take such administrative action as is necessary for the sale or exchange of the Properties, to negotiate any such sale or exchange, and to execute and deliver all appropriate documents to effectuate any such sale or exchange.

Section 3. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Assistant Secretary

Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT AND CEO TO EXECUTE AND DELIVER A CONTRACT TO SYLVANIA LIGHTING SERVICES CORP., TO REHABILITATE OUTDOOR LIGHTING EQUIPMENT AT FOUR OF METRO'S BUS OPERATING FACILITIES: KASHMERE, POLK, HIRAM CLARKE, AND NORTHWEST; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO is in need of outdoor lighting equipment at four of its bus operating facilities- Kashmere, Polk, Hiram Clarke and Northwest; and

WHEREAS, METRO issued requests for technical proposals and invitation for bids for light emitting diode (LED) technology for use at its bus operating facilities; and

WHEREAS, Sylvania Lighting Services Corp. was found to be technically qualified and submitted the lowest proposal for the LED lighting equipment; and

WHEREAS, METRO staff recommends a contact for LED lighting equipment for METRO's four bus operating facilities for an amount not-to-exceed \$847,981.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to execute and deliver a contract with Sylvania Lighting Services Corp., for outdoor LED lighting equipment for an amount not-to-exceed \$847,981.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

ATTEST

Assistant S

Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT AND CEO TO EXECUTE AND DELIVER A REQUIREMENTS CONTRACT WITH STEWART AND STEVENSON, LLC FOR THE PURCHASE AND DELIVERY OF ALLISON BATTERY REFRESHER AND CONVERSION KITS FOR HYBRID BUSES; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO is in need of Allison battery refresher and conversion kits for its fleet of hybrid buses; and

WHEREAS, an invitation for bids was issued for the purchase of Allison battery refresher and conversion kits; and

WHEREAS, Steward and Stevenson, LLC submitted the lowest responsive and responsible bid; and

WHEREAS, METRO staff recommends a requirements contract for the purchase of Allison battery refresher and conversion kits for an amount not-to-exceed \$1,970,464.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to execute and deliver a requirements contract with Stewart and Stevenson, LLC for the purchase and delivery of Allison battery refresher kits and conversion kits for hybrid buses for an amount not-to-exceed \$1,970,464.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT AND CEO TO EXECUTE AND DELIVER A CONTRACT WITH THERMO KING OF HOUSTON FOR THE PURCHASE AND DELIVERY OF THIRTY-NINE HVAC OVERHAUL KITS FOR METRO'S RAIL CARS; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO is in need of HVAC overhaul kits for its light rail cars; and

WHEREAS, METRO issued an invitation for bid for the purchase of HVAC overhaul kits for its light rail cars; and

WHEREAS, Thermo King of Houston submitted the lowest responsive and responsible bid for the purchase of HVAC overhaul kits for METRO's light rail cars; and

WHEREAS, METRO staff recommends a contract with Thermo King of Houston for the purchase of HVAC overhaul kits for METRO's light rail cars for an amount not-to-exceed \$676,650.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to execute and deliver a contract with Thermo King of Houston for the purchase and delivery of HVAC Overhaul Kits for METRO's rail cars for an amount not-to-exceed \$676,650.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

JULIO POL

Assistant Secretary

Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT AND CEO TO EXECUTE AND DELIVER A CONTRACT WITH NOVA BUS FOR ONE HUNDRED TRANSIT BUSES; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO is in need of transit buses to replace buses that have met or exceeded their useful life; and

WHEREAS, METRO issued an invitation for the purchase of 40-foot clean diesel low floor buses and 60-foot articulated clean diesel low floor buses; and

WHEREAS, Nova provided the lowest responsive and responsible bid for the purchase of buses; and

WHEREAS, METRO staff recommends a contract with Nova Bus for the purchase of eighty 40foot clean diesel low floor buses and twenty 60-foot articulated clean diesel low floor buses for an amount not-to-exceed \$49,833,400.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to execute and deliver a contract with Nova Bus for eighty 40-foot clean diesel low floor buses and twenty 60-foot articulated clean diesel low floor buses for an amount not-to-exceed \$49,833,400.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT AND CEO TO EXECUTE AND DELIVER A CONTRACT WITH FIRST TRANSIT INC., FOR ON-SITE ROLLING STOCK MANUFACTURING INSPECTION SERVICES; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO is in need of on-site rolling stock manufacturing inspection services at the bus and paratransit van manufacturing sites; and

WHEREAS, METRO requested proposals for the inspection services; and

WHEREAS, First Transit Inc., provided the most qualified, responsive and responsible proposal for on-site rolling stock manufacturing inspection services; and

WHEREAS, METRO staff recommends a contract with First Transit, Inc., to provide on-site rolling stock manufacturing inspection services at the bus and paratransit van manufacturing sites for an amount not-to-exceed \$663,199.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to execute and deliver a contract with First Transit, Inc., for on-site rolling stock manufacturing inspection services for an amount not-to-exceed \$663,199.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

ATTECT

istant Secretary

Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT AND CEO TO EXECUTE AND DELIVER A CONTRACT WITH CUMMINS SOUTHERN PLAINS TO PROVIDE NON-WARRANTY SERVICE REPAIRS THAT COVER METRO'S FLEET OF NABI, MCI AND NOVA BUSES; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO is in need of non-warranty service repair services for its fleet of Nabi, MCI and Nova buses; and

WHEREAS, Cummins Southern Plains Inc. is the only authorized distributer and repair center in the Houston service area that is authorized to perform warranty related repairs for transit bus applications for certain manufacturers; and

WHEREAS, METRO staff recommends a sole source contract with Cummins Southern Plains to provide non-warranty service repair services for its fleet of Nabi, MCI and Nova buses for an amount not-to-exceed \$200,000.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to execute and deliver a contract with Cummins Southern Plains to provide non-warranty service repairs for METRO's fleet of NABI, MCI and NOVA buses, for an amount not-to-exceed \$200,000.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

ATTEST

Gilbert Andrew Garcia, CFA

MODIFYING METRO'S FARE POLICY TO REMOVE THE SINGLE-TRIP RESTRICTIONS ON TRANSFERS; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO's current fare policy provides transfers for the continuation of a single trip within three hours of initial fare payment; and

WHEREAS, METRO riders do not currently receive a free transfer when traveling in the opposite direction from their initial trip; and

WHEREAS, a change to METRO's fare policy to allow for free transfers within the 3 hours purchase window regardless of direction of travel will simplify the fare system and is a critical step toward instituting mobile ticketing.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby amends METRO's fare policy and Resolution No. 2006-68 to allow for transfers regardless of direction of travel, and to remove the single-trip restriction on transfers.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Gilbert Andrew Garcia, CFA

SELECTION OF SERVICE OPTIONS FOR THE LIGHTHOUSE OF HOUSTON; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, METRO's New Bus Network modified transit services near the Lighthouse of Houston on Dallas Street; and

WHEREAS, METRO staff presented various options to the Board for its consideration to provide fixed-route service to the Lighthouse of Houston; and

WHEREAS, the Board has resolved that the best option to continue to provide fixed-route service to the Lighthouse of Houston is to realign Bus Route 41 Kirby/Polk west of Waugh via W. Dallas to Shepherd to Feagan, to Shepherd to Kirby, and remove Bus Route 41 service at 2 bus stops on Waugh.

WHEREAS, this change to the fixed-route bus service to the Lighthouse of Houston will be implemented after the estimated March 2016, completion of construction on Shepherd.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes a change to METRO's New Bus Network Service map to realign Bus Route 41 Kirby/Polk, to provide fixed-route bus service to Lighthouse of Houston.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Gilbert Andrew Garcia, CFA

AUTHORIZING THE PRESIDENT AND CEO TO ENTER INTO A MEMORANDUM OF UNDERSTANDING WITH THE GULF COAST RAIL DISTRICT, TXDOT, AND HOUSTON-GALVESTON AREA COUNCIL (H-GAC) TO UNDERTAKE A MULTI-MODAL SYSTEMS-LEVEL PASSENGER RAIL PLANNING STUDY AS PART OF THE METROPOLITAN TRANSPORTATION PLANNING PROCESS; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, certain local, state and regional parties have expressed an interest in conducting a multi-modal, systems-level corridor and sub-area regional freight rail and passenger rail planning study to determine connectivity options with a proposed high-speed rail line and with commuter transit in the 290 corridor; and

WHEREAS, the multi-modal study will look at all transportation options to connect to the high speed rail line, such as high occupancy vehicle lanes, dedicated bus lanes, light rail lines and existing bus network; and

WHEREAS, the multi-modal study will evaluate multiple possible modes for a connection to the Houston Central Business District, including commuter rail, light rail, diesel multiple unit, and bus rapid transit; and

WHEREAS, the multi-modal study will consider all mass transportation needs in the corridor, including commuter transit, local transit, and connections high speed rail; and

WHEREAS, the multi-modal study will include collaboration, consultation and participation from all parties including METRO, Gulf Coast Rail District, TXDOT, and H-GAC; and

WHEREAS, the activities included in the collaboration, consultation of the parties will include defining the scope of work of the study, determining the qualifications of the firms that will perform the study, review and ranking of proposals, identification of consultant deliverables, review of consultant deliverables and participation in progress meetings with selected consultants.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes the President and CEO to enter into a Memorandum of Understanding with the Gulf Coast Rail District, TXDOT, and H-GAC to undertake a multi-modal, systems-level corridor and sub-area regional freight light and passenger rail planning study to determine connectivity options with a proposed high-speed rail line.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Gilbert Andrew Garcia, CFA

SUPPORTING A STUDY OF THE TRANSPORTATION NEEDS BETWEEN THE HOUSTON CENTRAL BUSINESS DISTRICT AND NORTHWEST CENTER/NORTHWEST MALL; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, the corridor between the Houston Central Business District and Northwest Transit Center/Northwest Mall has many transportation needs; and

WHEREAS, METRO will be working with other parties in conducting a study of transportation options in this corridor.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. Any transit study for this corridor should consider all mass transportation needs in the corridor, including commuter transit, local transit, connections to METRO's New Bus Network, and connections to high speed rail; and

Section 2. Any transit study for this corridor should evaluate multiple possible modes, including commuter rail, light rail, diesel multiple unit, and bus rapid transit.

Section 2. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Gilbert Andrew Garcia, CFA

INITIATING A 90 DAY MARKETING CAMPAIGN TO TRANSITION THE ELIMINATION OF PAPER TRANSFERS TO INFORM CUSTOMERS, AND AUTHORIZING THE ISSUANCE OF METRO Q-CARDS TO CUSTOMERS REQUESTING PAPER TRANSFERS; AND MAKING FINDINGS AND PROVISIONS RELATED TO THE SUBJECT

WHEREAS, the METRO Q Card offers discounts for multiple use, eliminates confusion, and is a more efficient way for customers to pay for system fares; and

WHEREAS, METRO initiated a six-month pilot paper transfer program; and

WHEREAS, the pilot paper transfer program expires on December 31, 2015; and

WHEREAS, METRO will initiate a 90 day marketing campaign to transition the elimination of paper transfers, to include messaging on board buses and rail cars, street teams to market the METRO Q Card on high paper transfer use routes, and

WHEREAS, METRO bus operators will distribute zero value METRO Q Cards to customers requesting cash transfers on METRO bus routes; and

WHEREAS, METRO staff will report to the Board on a monthly basis the results of eliminating of the paper transfers.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE METROPOLITAN TRANSIT AUTHORITY THAT:

Section 1. The Board of Directors hereby authorizes a 90 day marketing campaign to transition the elimination of paper transfers, and authorizes METRO bus operators to distribute zero value METRO Q Cards to customers requesting paper transfers.

Section 2. METRO staff will report monthly on the results of eliminating of the paper transfers.

Section 3. This Resolution is effective immediately upon passage.

PASSED this 17th day of December, 2015 APPROVED this 17th day of December, 2015

Gilbert Andrew Garcia, CFA