

EXECUTIVE SUMMARY – November 2021

Calendar Mix. There was one additional weekday and one fewer Sunday in November 2021 compared to November 2020. METRO would have expected a positive impact to ridership in November 2021 relative to November 2020 due to calendar mix.

Calendar Mix – Holidays There were two observed holidays in November 2021 and November 2020. METRO would have expected a neutral impact to ridership in November 2021 relative to November 2020 due to holidays.

Weather. There was one weather day in November 2021 compared to one weather day in November 2020. METRO would have expected a neutral impact to ridership in November 2021 relative to November 2020 due to weather.

COVID-19. The Harris County COVID-19 threat level was ORANGE for the month of November 2021 and was RED during November 2020. Combined with METRO's elimination of social distancing passenger loads, METRO would have expected a positive impact to ridership in November 2021 relative to November 2020.

Service Disruption. There were zero service interruption days November 2021 compared to four service interruption day in November 2020. METRO would have expected a positive impact to ridership in November 2021 relative to November 2020 as a result of service disruptions.

Special Events. There was one Major League Baseball World Series game, one Houston Texans home game, one Texas Southern University home football game, one University of Houston home football game and a concert at NRG in November 2021 compared to one Houston Texans' home game with attendance limited to 15K fans in November 2020. METRO would have expected a positive impact to ridership as a result.

Special Levels. There was no service change in November 2021. There was service change on November 8, 2020. There were fewer revenue hours of service on both local and Park & Ride services in November 2021 than in November 2020. With fewer revenue hours of service, METRO would have expected a negative impact to ridership in November 2021 relative to November 2020.

In-Person Schooling. In November 2021, local private and public schools, colleges, and universities were open for in-person classes. In-person classes were open on a limited basis in November 2020. METRO would have expected a positive impact to ridership as a result.

NOTE: Due to Automatic Passenger Counter (APC) issues on two rail cars, ridership results for November 2021 could change in the future.



NOVEMBER 2021 (Fiscal Year 2022) Ridership Summary

Monthly Total Ridership

Monthly Total Ridership	Local Network				Commuter Network	Entire Network
November	Local Bus	METRORapid	Light Rail	Total	Park & Ride	Grand Total
2021	3,152,735	21,827	876,862	4,051,424	178,141	4,229,565
2020	2,690,578	20,611	715,397	3,426,587	85,425	3,512,012
Change	462,157	1,215	161,464	624,836	92,717	717,553
Percent	17%		23%	18%	109%	20%

Average Weekday	Local Network				Commuter Network	Entire Network
November	Local Bus	METRORapid	Light Rail	Total	Park & Ride	Grand Total
2021	120,658	806	35,018	156,482	9,037	165,519
2020	102,746	751	29,556	133,052	4,469	137,522
Change	17,913	55	5,462	23,430	4,568	27,997
Percent	17%	7%	18%	18%	102%	20%

Average Saturday	Local Network				Commuter Network	Entire Network
November	Local Bus	METRORapid	Light Rail	Total	Park & Ride	Grand Total
2021	82,546	591	17,831	100,968	N/A	100,968
2020	78,956	658	16,225	95,839		95,839
Change	3,590	-67	1,606	5,129		5,129
Percent	5%	-10%	10%	5%		5%

Average Sunday	Local Network				Commuter Network	Entire Network
November	Local Bus	METRORapid	Light Rail	Total	Park & Ride	Grand Total
2021	69,444	530	15,630	85,603	N/A	85,603
2020	64,140	519	13,973	78,632		78,632
Change	5,304	11	1,657	6,972		6,972
Percent	8%	2%	12%	9%		9%

Average Daily Ridership & Performance Indicators

November 2021		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
2	Bellaire	4,688	25.69	2.20	3,718	21.25	1.82	3,076	17.58	1.51
3	Langley / Little York	960	11.29	0.77	722	8.49	0.58	646	7.59	0.51
4	Beechnut	5,351	17.62	1.37	3,201	13.26	0.99	2,624	10.87	0.82
5	Southmore	827	11.72	1.02	513	10.26	0.76	375	7.51	0.56
6	Jensen / Greens	2,292	12.59	0.83	1,698	12.67	0.80	1,446	10.79	0.68
7	West Airport	589	17.53	1.31	383	11.41	0.85	280	8.34	0.62
8	West Bellfort	2,211	23.09	1.76	1,351	18.31	1.62	1,269	17.20	1.52
9	Gulfton / Holman	1,575	15.17	1.30	969	10.66	0.81	808	8.89	0.68
10	Willowbend	442	11.07	1.06	271	9.38	0.93	219	7.56	0.75
11	Almeda / Lyons	1,588	11.75	0.84	991	7.34	0.53	849	6.29	0.45
14	Hiram Clarke	1,208	16.62	1.38	774	13.44	1.13	613	10.64	0.90
20	Canal / Memorial	1,463	12.07	0.93	1,186	9.78	0.76	1,006	8.30	0.64
23	Clay - W 43rd	390	11.79	1.29	322	10.12	1.10	237	7.44	0.81
25	Richmond	4,314	15.87	1.33	2,836	12.47	1.09	2,511	11.04	0.97
26	Long Point / Cavalcade	2,574	14.26	1.11	1,638	18.15	1.41	1,325	14.68	1.14
27	Shepherd	2,084	12.82	1.10	1,240	16.87	1.30	991	13.48	1.04
28	OST - Wayside	1,893	18.17	1.65	1,190	14.52	1.19	1,036	12.65	1.04
29	Cullen / Hirsch	2,373	12.09	0.93	1,762	9.17	0.70	1,462	7.61	0.58
30	Clinton / Ella	509	7.27	0.61	341	4.88	0.41	315	4.51	0.38
32	Renwick / San Felipe	1,115	12.92	1.13	826	9.58	0.84	648	7.51	0.66
36	Kempwood	1,283	14.80	1.30	888	10.71	0.94	827	9.97	0.88
38	Manchester - Lawndale	99	6.90	0.58	107	7.51	0.64	79	5.50	0.46
39	Katy Freeway	155	5.42	0.36	71	2.49	0.16	52	1.80	0.12
40	Telephone / Heights	2,877	15.98	1.24	1,892	12.41	1.01	1,597	10.47	0.85
41	Kirby / Polk	762	8.39	0.79	598	6.57	0.62	546	6.00	0.57
44	Acres Homes	1,712	9.96	0.72	1,186	7.90	0.59	1,020	6.79	0.51
45	Tidwell	2,886	18.66	1.28	1,986	18.20	1.26	1,536	14.08	0.98
46	Gessner	4,811	21.92	1.88	3,593	18.28	1.54	2,952	15.02	1.26
47	Hillcroft	2,435	20.78	1.85	1,503	21.15	1.59	1,318	18.54	1.40
48	Market	352	9.89	0.95	230	6.45	0.62	193	5.41	0.52
49	Chimney Rock / S Post Oak	2,054	15.95	1.32	1,317	12.06	0.99	1,028	9.41	0.78
50	Broadway	1,390	21.65	1.67	1,076	17.86	1.37	943	15.65	1.20
51	Hardy - Kelley	586	12.97	1.13	405	8.97	0.78	327	7.24	0.63
52	Hardy / Ley	1,578	16.21	1.26	1,076	11.33	0.88	884	9.32	0.72
54	Scott	4,221	22.85	1.86	2,637	16.61	1.41	2,241	14.12	1.20
56	Airline / Montrose	3,981	14.57	1.22	3,285	17.87	1.45	3,099	16.85	1.37
58	Hammerly	336	11.10	0.99	227	7.50	0.67	223	7.37	0.65
59	Aldine Mail	258	9.11	0.74	193	6.90	0.56	165	5.87	0.47
60	Cambridge	1,068	18.73	2.10	482	8.69	0.98	470	8.47	0.95
63	Fondren	2,849	24.22	2.19	1,923	22.35	1.78	1,483	17.23	1.38
64	Lincoln City	46	1.73	0.17	36	1.38	0.14	15	0.58	0.06
65	Bissonnet	4,119	19.95	1.67	2,285	23.38	1.82	1,847	18.89	1.47
66	Quitman	311	10.50	0.80	210	7.11	0.54	173	5.87	0.45

Average Daily Ridership & Performance Indicators

November 2021		Weekday			Saturday			Sunday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
67	Dairy Ashford	292	10.71	1.32	206	7.55	0.93	182	6.68	0.83
68	Braeswood	1,375	16.60	1.36	783	11.50	0.86	798	11.73	0.87
70	Memorial	198	8.29	0.55	118	4.94	0.33	98	4.08	0.27
71	Cottage Grove	8	0.56	0.05	7	0.46	0.04	1	0.07	0.01
72	Westview	249	11.33	0.80	206	9.35	0.66	175	7.95	0.56
73	Bellfort	3,430	22.04	1.76	2,247	21.52	1.69	1,960	18.77	1.47
75	Eldridge	376	11.99	0.84	313	10.63	0.74	225	7.67	0.54
76	Evergreen	849	15.88	1.17	538	15.11	1.12	403	11.33	0.84
77	Homestead	339	8.80	0.79	260	6.78	0.61	213	5.55	0.50
78	Wayside	306	8.40	0.73	267	7.33	0.64	210	5.76	0.50
79	IRVINGTON	295	9.41	0.85	198	6.33	0.57	196	6.26	0.57
80	MLK / Lockwood	2,843	17.56	1.18	1,858	13.02	0.77	1,353	13.21	0.83
82	Westheimer	8,173	20.53	1.71	6,512	22.30	1.99	5,433	18.61	1.66
83	Lee Road - JFK	203	6.94	0.55	152	5.20	0.41	132	4.54	0.36
84	Buffalo Speedway	952	11.46	1.04	763	9.18	0.84	656	7.89	0.72
85	Antoine / Washington	3,984	16.93	1.20	2,962	12.86	0.91	2,489	10.80	0.77
86	FM 1960 / Imperial Valley	1,833	16.12	1.16	1,270	14.39	1.04	1,123	12.72	0.92
87	Sunnyside	570	11.26	1.00	412	8.93	0.79	350	7.59	0.67
88	Sagemont	954	13.30	1.13	633	9.65	0.81	585	8.92	0.75
89	Dacoma	118	7.93	0.81	52	3.50	0.36	29	1.95	0.20
96	Veterans Memorial	923	14.54	0.95	691	13.25	0.96	525	10.05	0.73
97	Settegast	325	10.47	0.66	177	5.67	0.36	120	3.85	0.25
98	Briargate	212	15.38	1.02	129	9.33	0.62	95	6.88	0.46
99	Ella - FM 1960	1,531	15.55	1.05	1,161	11.99	0.81	972	10.04	0.68
102	Bush IAH Express	2,059	20.26	0.87	1,456	14.90	0.64	1,329	13.60	0.59
108	Veterans Memorial Express	334	12.33	0.59	N/A	N/A	N/A	N/A	N/A	N/A
137	Northshore Express	1,934	18.61	1.26	1,429	14.02	0.95	1,266	12.42	0.84
151	Westpark Express	189	12.03	0.60	N/A	N/A	N/A	N/A	N/A	N/A
152	Harwin Express	1,106	18.51	1.20	712	11.91	0.78	689	11.53	0.75
153	Harwin Express	1,671	15.73	0.94	1,024	10.07	0.61	789	7.76	0.47
160	Memorial City Express	213	7.61	0.37	173	6.18	0.30	160	5.72	0.28
161	Wilcrest Express	1,857	16.90	0.92	1,461	13.50	0.73	1,098	10.14	0.55
162	Memorial Express	479	10.51	0.57	392	8.60	0.46	308	6.76	0.37
309	Gulfton Circulator	558	6.96	0.90	452	5.62	0.73	394	4.90	0.64
333	Kashmere Community Conne	8	0.97	0.07	5	0.59	0.04	5	0.59	0.04
344	Acres Homes	140	1.24	0.20	82	1.47	0.20	70	1.26	0.17
360	Peerless Shuttle	192	5.27	0.44	78	4.19	0.34	74	3.95	0.32
363	Missouri City Connector	226	8.11	1.05	149	5.33	0.69	122	4.36	0.56
399	Kuykendahl Shuttle	105	7.05	0.67	88	5.86	0.56	71	4.74	0.45
402	Bellaire Quickline	518	13.39	1.07	N/A	N/A	N/A	N/A	N/A	N/A
418	Harris County Juror Shuttle	119	5.48	1.05	N/A	N/A	N/A	N/A	N/A	N/A
TOTAL		120,658	15.59	1.22	82,546	12.93	1.00	69,444	10.95	0.85

433	METRORapid Silver	806	6.23	0.78	591	4.59	0.57	530	4.12	0.51
TOTAL		806	6.23	0.78	591	4.59	0.57	530	4.12	0.51

Average Daily Ridership & Performance Indicators

Park & Ride Routes				
November 2021		Weekday		
#	Route	Average Boardings	Boardings per Revenue Hour	Boardings per Revenue Mile
Peak Period				
170	Missouri City	477	17.82	0.69
202	Kuykendahl	543	15.59	0.56
204	Spring	496	12.71	0.43
214 / 216	214 Northwest Station / 216 West Little York	601	14.51	0.51
217	Cypress	718	15.52	0.49
222	Grand Parkway	860	18.58	0.59
221 / 228	221 Kingsland / 228 Addicks	834	18.92	0.58
236	Maxey Road	186	8.87	0.43
244 / 248	244 Monroe / 248 El Dorado	393	8.28	0.34
246 / 247	246 Bay Area / 247 Fugua	522	10.43	0.40
259	Eastex Freeway Corridor	864	14.58	0.48
269	Southwest Freeway Corridor	751	14.68	0.66
291	Conroe / TMC	45	15.39	0.49
292	Southwest Corridor - TMC	268	7.28	0.33
297	Gulf Corridor - TMC	572	13.31	0.57
298	Katy Corridor - TMC	907	11.32	0.49
Grand Total		9,037	13.48	0.50

Average Daily Ridership

November 2021	Average Boardings		
	Weekday	Saturday	Sunday
Red Line			
Northline Transit Center / HCC	1,904	1,560	1,423
Melbourne / North Lindale	156	111	99
Lindale Park	101	77	63
Cavalcade	423	321	288
Moody Park	290	235	240
Fulton / North Central	655	532	476
Quitman / Near Northside	336	223	201
Burnett Transit Center / Casa De Amigos	1,651	295	244
UH-Downtown	503	133	89
Preston	1,443	852	735
Central Station Main	1,462	857	725
Main Street Square	1,268	717	587
Bell	467	279	262
Downtown Transit Center	1,841	1,070	939
McGowen	811	510	413
Ensemble / HCC	1,202	667	543
Wheeler Transit Center	1,500	957	883
Museum District	725	395	380
Hermann Park / Rice U	306	294	250
Memorial Hermann Hospital / Houston Zoo	1,892	433	409
Dryden / TMC	3,059	503	436
TMC Transit Center	1,720	835	689
Smith Lands	2,231	218	173
Stadium Park / Astrodome	482	434	359
Fannin South	2,059	1,101	990
Red Line Total	28,485	13,609	11,896
Green Line			
Theater District	260	180	143
Central Station	693	448	386
Convention District	155	150	139
EaDo / Stadium	270	229	208
Coffee Plant / Second Ward	246	197	153
Lockwood / Eastwood	274	203	161
Altic / Howard Hughes	268	204	175
Cesar Chavez / 67th Street	251	211	181
Magnolia Park Transit Center	615	488	429
Green Line Total	3,033	2,309	1,976
Purple Line			
Theater District	394	137	137
Central Station	589	356	331
Convention District	140	127	127
EaDo / Stadium	265	218	193
Leeland / Third Ward	163	112	99
Elgin / Third Ward	325	205	218
TSU / UH Athletics District	434	225	166
UH South / University Oaks	468	138	132
MacGregor Park / Martin Luther King, Jr.	214	135	125
Palm Center Transit Center	507	262	232
Purple Line Total	3,500	1,914	1,758
All Lines			
Red, Green & Purple Lines	35,018	17,831	15,630

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